

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Modification Plan

911 GENERAL INFORMATION

DATE: 02/03/2022

Type of Change: <input checked="" type="checkbox"/> Long Form Modification Plan	<input type="checkbox"/> Short Form Modification Plan	
Current System Name:	Population Served	Land Area in Sq Miles
Calumet Park Regional 911 Authority	51881	14.35

List PSAPs:	Primary	Secondary
CalComm 911	X	

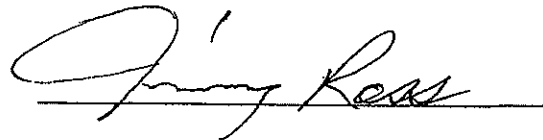
911 System Contact: CalComm 911 - JIMMY ROSS
 Street Address: 12419 S. Ashland Avenue
 City, State and Zip Code: Calumet Park, IL 60827
 Office Telephone: (708) 926-7342
 Cellular Telephone: (708) 639-2565
 Email: CPF2200@calumetparkvillage.org

Wireless Coverage for Consolidated System:
 ___ 100 ___ % Phase II compliant
 ___ 100 ___ % Phase I compliant

Please check if applicable:
 ___ X ___ NG9-1-1 capable
 ___ X ___ Receive 9-1-1 Text
 ___ ___ Receive 9-1-1 Video

VERIFICATION

I, Jimmy Ross, first being duly sworn upon oath, depose and say that I am Jimmy Ross, of 12419 S Ashland Avenue; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.



Executive Director, CalComm 911

Subscribed and sworn to before me

this 14th day of January, 20 22.


NOTARY PUBLIC, ILLINOIS



**9-1-1 SYSTEM PROVIDER
LETTER OF INTENT**

01/14/2022
(Date)

Lisa Wirtanen
(9-1-1 System Provider Company Representative)

AT&T
(9-1-1 System Provider Company Name)

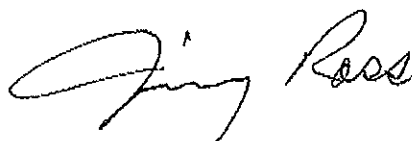
4918 West 95th Street
(Street Address)

Oak Lawn, Illinois 60453
(City, State, Zip Code)

Dear Ms. Wirtanen:

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our modification plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,



Jimmy Ross
Executive Director
CalComm Regional 911 Center

enclosure: Modification Plan

NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205 b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

This modification plan for Dixmoor Police to Opt-Out with Cook County Dispatch and Opt-In with CalComm 91 Dispatch Center.

Calumet Park, Sauk Village, Midlothian, Posen, Markham, and Robbins operate a JOINT ETSB members from each community having seats on the board. Each of the member communities are serviced by the Calumet Park Regional Dispatch Center (CalComm), and said center will operate as the main PSAP for the member communities Dixmoor is to join the ETSB and also be served by the CalComm PSAP any additional communities entering the PSAP will be absorbed into the ETSB following the passing of the appropriate ordinances and execution of the intergovernmental agreements, and with the approval of the state board.

CalComm utilizes a NG911 Compliant Airbus VESTA 9-1-1 call-taking solution with VESTA LOCATE mapping solution provided and serviced by Chicago Communications LLC, The call-taking solution and processes used by CalComm is compliant with the latest NENA National Standards and Protocols.

Tinley Park 911 Communication Center will serve as a Back-up PSAP for Sauk Village, (in place of Chicago Heights Dispatch) in the event that CalComm is unable to do so.

The Current configuration of the Airbus OS Communications solution is a single hosted on site solution on a closed LAN that is capable of being split into a Geo-Diverse WAN configuration. The VESTA 9-1-1 solution's purpose built Internet Protocol (IP) softswitch design delivers uninterrupted, mission critical SIP Telephony. This included IP voice support on 13 Emergency Services IP Networks (ESInets) using Request for Assistance Interface (RFAI) protocol, and advanced telephony functions like Automatic Call Distribution (ACD) and dynamic conferencing. CalComm's power facility is backed up by a generator UPS system with diversified circuit distribution.

CalComm's VESTA 9-1-1 solution currently utilizes CAMA 911 (Copper) Trunks for landline and wireless 911 and VoIP emergency calls and dual rollover redundant ISDN PRI administrative connections and dual ALS database links to West/Intrado of premise databases. The system was purchased with the Airbus i3 ESINet Interface providing dual firewall protected interfaces to a NG911 IP delivery. Firewall protection of NG911 delivery will be established when the ESJNet delivered to the PSAP.

Plan Narrative:

The Vesta 9-1-1 solution has an ALI Discrepancy report feature that allows the call-taker to verify the ALI database integrity and then gives them the ability to provide corrected information in the report. This report is then saved on the Aurora MIS solution for the supervisor/director to review.

FINANCIAL INFORMATION

Annual recurring 9-1-1 network costs prior to modification	\$ <u> </u>	\$ 20,000.20
Projected annual recurring 9-1-1 network costs after modification	\$ <u> </u>	\$ 20,000.20
Installation cost of the project	\$ <u> </u>	\$ 10,000.00
Anticipated annual revenues	\$ <u> </u>	\$ 90,000.00

FIVE YEAR STRATEGIC PLAN FOR MODIFIED PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the modified 9-1-1 plan with financial projections)

Narrative:

5 Year Plan for the Calumet Park Regional 911 Center (CalComm)

The Calumet Park Regional 911 center plans to fill its eight positions with communities for the area that are in need of dispatching services. CalComm currently has IGA's with 6 communities serving a total population of 57, 218. Services provided by the center are 911 services for Police, Fire and EMS.

CalComm provides and will continue to provide the latest and most up to date technology available including a NG-911 compliant platform. CalComm has created a capital improvement fund into which member communities are required to contribute in order to keep the PSAP on the cutting edge of technology.

CalComm provides training to its telecommunications officers to meet APCO standards, and includes EMD training. We will continue to strive to provide the most qualified personnel available in the dispatching community to our member communities.

With the addition of new member communities CalComm will continue to grow and provide the highest levels of service and technology to our member communities.

CalComm and its combined ETSB can provide the above services at a much reduced cost versus individual communities providing the same level of technology and service, and thereby keep with the state mandate of consolidation of PSAP's and ETSB's.

CalComm plans on continuing to add communities at the rate of one or two per year until we are at full capacity. By slowly adding the new member communities we can insure that the new members are added properly with an eye on connectivity and making sure our member communities meet required standard for technology (CAD, Mapping, MDTs, etc.) it should be noted that it takes several months fully integrate a new community after approval is given depending on technology levels and proximity in that community.

- We must survey the new community and determine connectivity requirements
- We require two high speed connections (1 main and 1 backup)
- Reorganization of radio circuits
- Provisioning of 911 circuits (CAMA trunks)
- Addition and installation of CAD system for incoming community
- Provisioning and installation of additional requirement equipment
- Testing and optimization
- Training

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

9-1-1 Participant Agencies	Street Address, City, Zip Code	Administrative Telephone No.	Direct Dispatch	Transfer	Call Relay
Calumet Park Police	12409 S. Throop St., Calumet Park, IL 60827	(708) 385-6863	X		
Calumet Park Fire	12457 S. Ashland Ave., Clauemet Park, IL 60827	(708) 926-7327	X		
Sauk Village Police	21701 Torrence Ave., Sauk Village, IL 60411	(708) 758-1331	X		
Sauk Village Fire	1849 22nd St., Sauk Village, IL 60411	(708) 758-1321	X		
Midlothian Police	14814 S. Pulaski Rd., Midlothian, IL 60445	(708) 489-4727	X		
Midlothian Fire	14814 S. Pulaski Rd., Midlothian, IL 60445	(708) 489-4742	X		
Posen Police	2440 Walter Ziminy Dr., Posen, IL 60469	(708) 385-0139	X		
Markham Police	16630 Kedzie Pkw., Markham, IL 60428	(708) 331-2171	X		
Markham Fire	16630 Kedzie Pkw., Markham, IL 60428	(708) 331-2171	X		
Robbins Police	3327 W. 137th St., Robbins, IL 60472	(708) 385-9840	X		
Robbins Fire	3327 W. 137th St., Robbins, IL 60472	(708) 385-9840	X		
Dixmoor Police	170 W. 145th St., Dixmoor, IL 60426	(708) 389-6121	X		
Posen Fire	2440 W. Walter Zimny Dr., Posen, IL 60469	(708) 385-3110	X		

ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

AGENCY	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
Southwest Central Dispatch	7611 W. College Dr., Palos Heights, IL 60463	(708) 385-8131
SouthCom Dispatch	21113 Dettmering Dr., Matteson, IL 60443	(708) 283-6631
Will County Emergency Telephone System	16911 West Laraway Rd., Suite 102, Joliet, IL 60433	(815) 725-1911
E-Com 9-1-1 Dispatch Center	1154 Ridge Rd., Homewood, IL 60430	(708) 799-3787
Office of Emergency Management and Communications	1411 West Maddison St., Chicago, IL 60607	(312) 746-9111
Tinley Park Dispatch	7850 West 7850 183rd St., Tinley Park, IL 60477	(708) 444-5418
Cook County ETSB	69 W. Washington St, Chicago, IL 60602	(847) 294-4744
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CARRIER LISTING

(Wireline, Wireless, VoIP)

Provide a list of each carrier that will be involved in the proposed system.

(USE ADDITIONAL SHEETS AS NECESSARY)

CARRIERS	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
AT&T	1025 Lenox Park Blvd., Atlanta, GA 30319	(305) 347-5558
Sprint	6200 Sprint Pkwy., Overland Park, KS 66251	(855) 848-3280
Verizon	140 W. St., New York, NY 10007	(908) 559-5490
T-Mobile	12920 SE 38th St., Bellevue WA 98006	(425) 378-4000
US Cellular	8410 W. Bryn Mawr Ave., Chicago, IL 60631	(773) 399-8900
Mediacom	222 Merchandise Mart Plz., Ste 250, Chicago, IL 60654	(773) 698-5400
Comcast	One Comcast Center Philadelphia, PA 19103	(215) 665-1700

TEST PLAN DESCRIPTION

1) Description of test plan (back-up, overflow, failure, database).

911 Calls will be routed to one of two PSAPs. If the 911 call is unanswered within 3 rings, the 911 overflow call rolls over to the next PSAP.

1.) 911 calls for Calumet Park, Posen, Midlothian, Markham, and Robbins will roll over to Tinley Park PD.

2.) 911 calls for Sauk Village will roll over to Cook County Dispatch.

Automatic Call Control is handled by AT&T 911 resolution center, overflow and circuit failures will roll over to the back-up PSAPs above with a manual transfer switch that allows authorized emergency call transfers to the back-up PSAPs when CalComm 911 needs to route the call outside the facility.

Incomin ANI is processed with Dual Redundant circuits to two Intrado's off-site ALI databases. Both Tinley Park and Cook County back-up PSAPs also have dual redundant circuits to the same Intrado's off-site ALI databases.

2) List wireline exchanges to be tested.

Robbins: 389, 385, 396, 539, 239, 293, 388, 489, 597, 629, 824, 879, 926, 986

3) List of wireless and VoIP Carriers to be tested.

AT&T Mobility, Sprint, Verizon, TCLEC, ALLEGIANCE AT&T, CBeyond, COMCO, FOCAL, GLOBAL.COM, GLOBALCROSSING, LEVEL3, MCI, MCCLEOD, MGC, PAETEC, SPRINT, TDS, METROCOM, XO.COM-Mobile, US Cellular, Mediacom, Comcast

ATTACHMENTS

Ordinance - The local ordinance which created an ETSB prior to January 1, 2016.

Contracts - The contract for a new 9-1-1 system provider or for NG 9-1-1 service.

Intergovernmental Agreement

Back-up PSAP Agreement - The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

Network Diagram - Diagram provided by the 9-1-1 System Provider. Re-evaluate P.01 grade of Service for cost savings and network efficiency.

**INTERGOVERNMENTAL AGREEMENT BY AND BETWEEN
THE VILLAGE OF CALUMET PARK AND THE VILLAGE OF DIXMOOR
FOR THE PROVISION OF 9-1-1 DISPATCH SERVICES (POLICE)**

This Agreement for the Provision of Emergency Dispatch Services is made and entered into this 25th day of December 2021, by and between the VILLAGE OF CALUMET PARK (“CALUMET PARK”), an Illinois municipal corporation and Cook County home-rule community, and the VILLAGE OF DIXMOOR (“DIXMOOR”), an Illinois municipal corporation and Cook County non-home rule community,

WHEREAS, CALUMET PARK and DIXMOOR are each units of local government as defined in the Illinois Constitution of 1970; and

WHEREAS, Article VII, Section 10 of the Illinois Constitution of 1970 authorizes units of local government to contract or otherwise associate among themselves to obtain or share services, and to exercise, combine, or transfer any power or function, in any manner not prohibited by law; and

WHEREAS, CALUMET PARK and DIXMOOR are each “public agencies,” as defined in the Intergovernmental Cooperation Act, 5 ILCS 220/1, *et. seq.*; and

WHEREAS, Section 5 of the Intergovernmental Cooperation Act (5 ILCS 220/5) provides that any one or more public agencies may contract with any one or other public agencies to perform any governmental (a) service, (b) activity, or (c) undertaking; or to combine, transfer or exercise any (a) powers, (b) functions, (c) privileges, or (d) authority which any of the public agencies entering into the contract is authorized by law to perform, provided that such contract shall be approved by the governing bodies of each Party to the contract and except where specifically and prohibited by law; and

WHEREAS, CALUMET PARK has a 9-1-1 facility (“CALCOMM”) located at 12419 S. Ashland Avenue, Calumet Park, Illinois; and

WHEREAS, CALCOMM will have the space and equipment to provide emergency response and dispatch service for up to eight (8) municipalities; and

WHEREAS, DIXMOOR desires to have CALUMET PARK handle regular and routine communication from the inhabitants of DIXMOOR requesting emergency response services, as well as regular and routine communication to or dispatching of DIXMOOR’s emergency response personnel and equipment in response to those requests for police calls; and

WHEREAS, CALUMET PARK desires to handle regular and routine communication from the inhabitants of DIXMOOR requesting emergency response services, as well as regular and routine communication to or dispatching of DIXMOOR’s emergency response personnel and equipment in response to those requests for police calls; and

WHEREAS, CALUMET PARK and DIXMOOR have each determined that it is mutually beneficial to both entities to establish centralized emergency response communications and dispatching services as such services can efficiently and economically serve the needs of both entities; and

WHEREAS, CALUMET PARK and DIXMOOR have duly authorized their respective presiding officer to enter into and execute this agreement; and

NOW, THEREFORE, for good and valuable consideration, including the mutual promises and covenants set forth herein, CALUMET PARK and DIXMOOR hereby agree as follows:

1. **Incorporation.** Each of the recitals set forth above are incorporated herein by reference as if fully set forth herein, and they constitute material terms and provisions of this Agreement.

2. **Term/Duration.** This agreement shall commence at 12:00 a.m. on January 1, 2022, for a two (2) year term expiring at 11:59 p.m. on December 31, 2024, unless otherwise extended, amended or cancelled as fully set forth herein or required to be established for a shorter period as required by law. Following completion of the initial two (2) year term, this agreement shall automatically renew for successive periods of one (1) year, unless DIXMOOR gives written notice of its intent to terminate this Agreement no later than one hundred twenty (120) days before the expiration of the current term.

3. **Services.** CALUMET PARK shall exclusively employ legally qualified telecommunication personnel to handle regular and routine communication from the inhabitants of or any other person within the corporate limits of DIXMOOR requesting emergency response services, as well as to communicate with or otherwise dispatch DIXMOOR's emergency personnel in response to those requests. CALUMET PARK warrants, represents, and to the fullest extent of the law, agrees that the individuals performing dispatching services are legally qualified to perform said acts and that said systems and performance will comply with both state and federal law including, but not limited to, the Emergency Medical Services Systems Act, 210 ILCS 50/1 *et seq.* and the Emergency Telephone System Act, 50 ILCS 750/1 *et seq.* Moreover, it is understood and agreed that any persons providing services for CALUMET PARK shall not be considered employees or agents of DIXMOOR. CALUMET PARK shall provide the following services in a timely and first-class manner:

- a. CALUMET PARK shall handle through its emergency response communications and dispatch center, regular and routine communications

from the inhabitants of or persons within the jurisdictional boundaries of DIXMOOR requesting emergency response services, as well as regular and routine communications to or dispatching of DIXMOOR's emergency response personnel and equipment in response to those requests, as set forth in this Agreement.

- b. CALUMET PARK shall immediately communicate with or otherwise dispatch DIXMOOR's emergency response personnel and equipment upon receipt of communication from the inhabitants or persons within the jurisdictional boundaries of DIXMOOR requesting or otherwise seeking the aid of CALUMET PARK's emergency response personnel and equipment.
- c. CALUMET PARK shall make every effort to communicate with or otherwise dispatch only DIXMOOR's emergency response personnel and equipment to properties located within the corporate boundaries of DIXMOOR, unless it is determined that additional persons and/or entities providing mutual aid are necessary and/or advisable.
- d. CALUMET PARK shall provide the foregoing emergency response service to DIXMOOR twenty-four (24) hours a day for every day this Agreement is in effect.
- e. To the extent permitted by law, any communication between inhabitants or persons within the jurisdiction boundaries of DIXMOOR and CALUMET PARK emergency personnel shall be strictly confidential and shall be disclosed in accordance with the law. It is understood and agreed that the Village Mayor, Fire Chief and/or Police Chief of DIXMOOR are authorized to request and receive any communication within a reasonable time from the date of request.
- f. The parties acknowledge that the scope of this Agreement is solely for police dispatch services. All other dispatch services are handled by other vendors.

4. **Priority of Calls.** DIXMOOR recognizes and acknowledges that CALCOMM has the capacity and ability to provide emergency response communication and dispatching services to municipalities other than CALUMET PARK and DIXMOOR. As such, CALUMET PARK may provide services to other municipalities during the term of the Agreement provided, however, the provision of these services to other municipalities will not impair or impede the level or quality of services provided to DIXMOOR. CALUMET PARK will determine the priority of emergency response communications to and from its emergency response communication and dispatch center

in a manner that is neither arbitrary nor otherwise capricious, which is otherwise consistent with best practices for emergency dispatch services. In no event shall the residents of DIXMOOR be compromised and their needs not addressed pursuant to the terms of this paragraph.

5. **Compensation and Payments.** DIXMOOR shall compensate CALUMET PARK for all police dispatch services rendered during the term of this Agreement in the amount of \$90,000.00 annually and for each twelve (12) month calendar period, which shall be paid by DIXMOOR to CALUMET PARK in equal annual quarterly installment payments, with the first annual quarterly payment becoming due upon the authorized execution of this Agreement by both Parties and thereafter, at the beginning of each annual quarter.

6. **Equipment and Information.** No equipment will be provided or maintained by CALUMET PARK.

7. **Approvals.** DIXMOOR will secure and maintain appropriate approvals from the Illinois State Police and shall list CALUMET PARK/CALCOMM emergency response as its dispatching location. DIXMOOR will also secure and maintain appropriate approvals which may be required by any emergency response entities or agencies, public or private, which are necessary for the performance of this Agreement. *This Agreement is contingent on all approvals being provided FKR*

8. **Term of Agreement, Termination.** In consideration of the emergency communication and dispatching services provided to DIXMOOR by CALUMET PARK, pursuant to this agreement, DIXMOOR agrees to pay or cause to be paid the following sums:

- a. The term of this Agreement shall be for a period of ~~two (2)~~ ^{four (4)} years commencing on January 1, 2022, and continuing thereafter until December 31, 202~~4~~ ⁶ *FKR*
- b. DIXMOOR shall receive monthly invoices from CALUMET PARK. DIXMOOR shall pay the monthly invoices in full within thirty (30) days of issuance. If DIXMOOR fails to pay CALUMET PARK in full within thirty

(30) days of issuance of any monthly invoice, the invoice shall begin to accrue interest at a rate of five percent (5%) or said interest rate, as permitted by law.

- c. Services will begin January 1, 2022, and the first payment will be deferred to April 1, 2022, in support of DIXMOOR's purchase of radios. DIXMOOR will have no payment obligations until April 1, 2022.
- d. DIXMOOR will begin to pay \$7,500 per month beginning April 1, 2022.
- e. Each party reserves the right to terminate this Agreement at any time and for any or no reason upon providing no less than one hundred eighty (180) days advance written notice to the other Party.

9. **Capital Improvement Fund.** It is agreed upon by the Parties that fifty percent (50%) of the surcharge paid, relative to DIXMOOR, shall be returned to DIXMOOR promptly after receipt of the funds by CALUMET PARK. CALUMET PARK will allocate fifty percent (50%) of the surcharge paid to CALUMET PARK, which shall be allocated to improving equipment for the services being provided by under this Agreement.

10. **Indemnification.** DIXMOOR hereby expressly agrees to indemnify and hold harmless CALUMET PARK and all of its authorized officers, employees and agents from and against any and all claims or judgments, including reasonable attorney's fees and court costs associated therewith, arising from CALUMET PARK's actions in rendering the Police Dispatching services under and pursuant to the terms and conditions of this Agreement, except and exclusive of any (a) loss, (b) damage, (c) injury or death, (d) claim, (e) or judgment caused by or arising out of, intentional or willful and wanton acts, omissions, or conduct by or on behalf of CALUMET PARK, employees and agents while responding to or fighting a fire, or for any bodily injury, death, property damage, physical damage or loss to any CALUMET PARK fire personnel or vehicles responding to or returning for or from a fire call and also for any claims or demands made pursuant to this hold harmless. Should a demand or claim be made upon CALUMET PARK for which CALUMET PARK reasonably believes it should be defended or indemnified by

DIXMOOR, CALUMET PARK agrees to serve written notice of such demand or claim upon the Village Board of Trustees of DIXMOOR within thirty (30) days of such demand or claim arising to defend or claim at the sole expense of DIXMOOR in a prompt and expeditious manner. The selection of all legal counsel for or on behalf of either Party shall at all times pertinent be within the sole discretion of each Party and at the expense of each Party.

The Parties hereby expressly release the other Party from all claims against the other for any loss, damage, personal injury or death occurring in consequence of the performance of this Agreement except as set forth above.

Notwithstanding the above paragraphs, nothing contained in this section shall constitute a waiver of any privileges, defenses, or immunities, either of the Parties may have under the Local Government and Governmental Employee Tort Immunity Act (745 ILCS 10/1-101, *et seq.*).

The obligations of this section shall survive the termination of this Agreement.

11. **Insurances.** CALUMET PARK and DIXMOOR shall, during the entire term of this Agreement, each procure and maintain at its sole cost and expense, policies of insurance consistent with each Party's responsibilities and obligations under this Agreement, including, but not limited to, if applicable, comprehensive, property damage, worker's compensation, automobile liability and professional liability or errors and omissions coverage. The Parties shall provide to the other, upon request a certificate(s) of insurance, in a form acceptable to each, evidencing the existence of such insurance coverage(s). All renewal certificate(s) of insurance procured by either Party shall be required to be submitted to the other Party prior to the expiration of the policies required herein. The obligations of this section may be satisfied by either Party's membership in a self-insurance pool, a self-insurance plan, or by the policies of insurance written by a responsible, reputable and credible insurance company or companies licensed to do business in the State of

Illinois. The Parties shall each list the other Party as an additional insured as its interest may appear.

~~12~~ ^{NA} Authority. The execution of this Agreement by DIXMOOR is authorized by Resolution No. _____ (passed by the Mayor and Board of Trustees of DIXMOOR on the _____ of _____, 2021. The execution of this Agreement by CALUMET PARK is authorized by Resolution No. _____ passed by the Board of Trustees of CALUMET PARK on _____ of _____, 2021. The Parties represent and warrant to each other that they have the authority to enter into this Agreement and perform their obligations hereunder.

13. **Notification.** All notices required to be provided under this Agreement shall be in writing and served either (a) personally during regular business hours; or (b) by registered or certified mail, return receipt requested, properly addressed with postage prepaid and deposited in the United States mail. Notices served personally shall be effective upon receipt and notices served by mail shall be effective upon receipt as verified by the United States Postal Service.

All notices shall be addressed as follows:

To the Village of Calumet Park:

Ronald Denson, Mayor
VILLAGE OF CALUMET PARK
12409 S. Throop St
Calumet Park, IL 60827
(708) 389-0850
mayordenson@calumetparkvillage.org

With a copy to:

Felicia L. Frazier, Esq.
ODELSON, STERK, MURPHEY, FRAZIER & MCGRATH, LTD.
3318 West 95th Street
Evergreen Park, IL 60805
(708) 424-5678
ffrazier@osmfm.com

To the Village of Dixmoor:

Fitzgerald Roberts, Mayor
VILLAGE OF DIXMOOR

170 West 145th Street
Dixmoor, IL 60426
(708) 389-6121
presidentfkr@gmail.com

With a copy to:

James Vasselli, Esq.
Dixmoor Village Attorney
170 West 145th Street,
Dixmoor, IL 60426
(312) 415-8277
vasselli@dlglawgroup.com

14. **Binding Effect.** This Agreement shall be binding upon and inure to the benefit of the successors and assigns of the parties as if they too were parties to this Agreement.

15. **Integration and Amendments.** The provisions set forth in this Agreement constitute the entire agreement between the Parties regarding the matters set forth herein and shall supersede any prior written or oral agreements, representations, or understandings as it is the intent of the parties to provide for complete integration within the terms of this Agreement. No provision may be amended, changed or modified unless such amendment, change or modification is in writing and duly approved and adopted by both CALUMET PARK and DIXMOOR, as required by law.

This Section shall not be interpreted to preclude or limit, however, the amendment or modification of policies, procedures, regulations or rules established by the Parties.

16. **Applicability and Severability.** If any provision of this Agreement is found to be illegal, invalid, or void, the remaining provisions shall not be impaired, and the Agreement shall, to the extent reasonably practicable and feasible, be interpreted to give effect to the parties' intent as expressed herein.

17. **Governing Law and Jurisdiction.** This Agreement shall be governed, interpreted and construed in accordance with the laws of the State of Illinois. The Circuit Court of Cook

County Illinois shall have jurisdiction over all disputes arising under this Agreement, and each of the Parties hereby consents to such Court's exercise of jurisdiction.

18. **Assignment.** Neither Party shall have the right to assign any rights or obligations under this Agreement without the prior written approval of the other Party.

19. **Counterparts.** This Agreement may be executed in two (2) counterparts, each of which shall constitute and be deemed an original.

IN WITNESS WHEREOF, the parties hereto, pursuant to the authority vested in each according to law and pursuant to duly enacted ordinances or resolutions of their corporate authorities respectively, have hereunto caused this Agreement to be signed by its duly authorized officers and the corporate seals to be properly affixed thereto.

DATED this 23 day of 12, 2021.

VILLAGE OF CALUMET PARK

VILLAGE OF DIXMOOR

Ronald Denson
Ronald Denson, Mayor

Fitzgerald Roberts
Fitzgerald Roberts, Mayor

ATTEST: [Signature]

ATTEST: [Signature]

**AGREEMENT RELATING TO THE TRANSFER AND REPORTING OF
SURCHARGE FUNDS RELATING TO THE VILLAGE OF DIXMOOR,
ILLINOIS**

WITNESSETH:

WHEREAS, section 15.4a of the Emergency Telephone System Act 50ILCS 750/1 et seq. (the "Act") requires any Authority, as defined by the Act, in a county with a population of 250,000, to consolidate such that no 911-Authority in the county serves a population of less than 25,000; and

WHEREAS, Calumet Park Regional Joint 911 ETSB operates CalComm 911 for certain municipalities; and

WHEREAS, in accordance with the act Cook County ETSB includes the Village of Dixmoor, along with other municipalities and unincorporated areas of Cook County; and

WHEREAS, pursuant to 50 ILCS 15.4 (a) (2), the Village of Dixmoor requested that it be included in the Calumet Park Regional Joint ETSB, and the Calumet Park Regional Joint ETSB has agreed to accept the Village of Dixmoor into their 911 system; and

WHEREAS, in accordance with the bylaws adapted by the Cook County ETSB, the Village of Dixmoor has provided notice of its intended termination in the Cook County ETSB; and

WHEREAS, to facilitate the Village of Dixmoor's transition to the Calumet Park Joint Regional ETSB, the parties desire to enter into this Agreement to confirm their understanding that the Village of Dixmoor will cease to be a member of the Cook County ETSB, and will become a member of the Calumet Park Regional Joint 911 ETSB; that, thereafter the boundaries for 911 calls for each party will change such that 911 emergency calls originating in the Village of Dixmoor will be handled by the Calumet Park Regional Joint ETSB.

NOW THEREFORE, in consideration of the promises and mutual covenants hereafter set forth, the parties agree as follows:

Section 1. Incorporation of Recitals

The foregoing preambles are hereby incorporated into this Agreement as if fully restated in this Section 1.

Section 2. Village Opt-Out

The Village of Dixmoor has provided notice required by Cook County ETSB's by-laws to terminate its status as a Cook County ETSB member municipality and upon approval of Calumet Park Regional Joint ETSB's plan by the State of Illinois' Office of the Statewide 911 Administrator, Village of Dixmoor shall become a member of the Calumet Park Regional Joint ETSB.

Section 3. Wireless Call Boundaries

Upon Village of Dixmoor becoming a Calumet Park Regional Joint ETSB member municipality, the wireless call boundaries of Calumet Park Regional Joint ETSB and Cook County ETSB shall change, such that all wireless 911 calls originating within the Village of Dixmoor shall no longer be handled by Cook County ETSB, and instead shall be handled by Calumet Park Regional Joint ETSB.

Section 4. Funds

Once the consolidation plan is approved by the State of Illinois' Office of the Statewide 911 Administrator, Calumet Park Regional Joint ETSB shall receive all wireline funds attributable to the Village of Dixmoor in accordance with the "Act." Calumet Park Regional Joint ETSB will be responsible for all funds it receives and for the reporting and auditing of all funds as described in Section 5 below.

Section 5. Financial Reporting of Funds

Cook County ETSB shall be responsible for all required reporting relating to any funds, including the financial report required by Section 40 of the Act, up to and including the date that Calumet Park Regional Joint ETSB's consolidation plan is approved by the State of Illinois' Office of the Statewide 911 Administrator. Thereafter Calumet Park Regional Joint ETSB shall be responsible for all such reporting.

Section 6. Term

The term of this agreement shall commence on the date the last signatory hereto signs ("Effective Date") and shall end as of the date upon which Cook County ETSB files the

last financial report relating to any wireline funds attributable to the Village required by Section 5 hereof.

Section 7. Counterparts

This Agreement may be executed in counterparts, each of which shall be deemed to be an original and both of which shall constitute one and the same Agreement.

Section 8. Severability

If any part of this Agreement is held invalid for any reason, the remainder of this Agreement shall remain valid to the maximum extent possible.

Section 9. Governing Law

This Agreement shall be governed by the laws of the State of Illinois without giving consideration to the principles of conflict of laws.

Section 10. Entire Agreement

This Agreement represents the entire agreement between the parties and there are no other promises or conditions in any other agreement whether oral or written.

[SIGNATURE PAGE FOLLOWS]

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed by their duly authorized officers on the date set out below.

Calumet Park Regional Joint Emergency Telephone Board System

By Jimmy Ross
Jimmy Ross
Executive Director

Date June 2nd 2022

Cook County Emergency Telephone System Board

By Martin Bennett
Martin Bennett
Executive Director

Date June 3rd 2022

**INTERGOVERNMENTAL AGREEMENT BY AND BETWEEN CALCOMM AND THE
VILLAGE OF TINLEY PARK FOR THE FOR THE PROVISION OF BACK-UP
AGREEMENT FOR EMERGENCY 9-1-1 RESPONSE SERVICES**

WHEREAS, CALCOMM ("CALCOMM") is a public safety answering point ("PSAP"), authorized by the Illinois Commerce Commission ("ICC") to provide 9-1-1 emergency telephone services, ("9-1-1 services") currently for the residents in the Village of Calumet Park and the Village of Sauk Village, in Cook County, Illinois, including, but not limited to, emergency telephone services for the police and fire services; and

WHEREAS, CALCOMM is currently in the process of finalizing their Consolidation Plan Application to submit to the Illinois State Police's Statewide 9-1-1 Advisory Board and Administrator for review and approval of the consolidation of CALCOMM and the Village of Midlothian and the Village of Posen; and

WHEREAS, the Village of Tinley Park ("TINLEY PARK" or "Back-up PSAP") is a PSAP authorized by the ICC to provide 9-1-1 emergency telephone services for residents in TINLEY PARK; and

WHEREAS, CALCOMM has requested that TINLEY PARK provide a Back-up for 9-1-1 services in the event that the CALCOMM 9-1-1 emergency system is unable to provide those services for one or more of the reasons described below in this Agreement; and

WHEREAS, standards promulgated by the Illinois Commerce Commission require emergency telephone systems to have a Back-up PSAP; and

WHEREAS, CALCOMM and TINLEY PARK each believe it is in the best interest of the general public for TINLEY PARK to provide Back-up 9-1-1 services to CALCOMM



in accordance with the terms and conditions of this Agreement and the need to identify the most efficient, effective and equitable means of delivering said Back-up services; and

WHEREAS, Article VII, Section 10 of the 1970 Constitution of the State of Illinois authorizes units of local government to cooperate with each other in order to accomplish common goals and objectives, and to contract to exercise, combine or transfer any power or function not prohibited to them by law or ordinance; and

WHEREAS, the Illinois Intergovernmental Cooperation Act (5 ILCS 220/1 et seq.) authorizes units of local government, to exercise jointly with any public agency of the State, including other units of local government, any power, privilege or authority which may be exercised by a unit of local government individually, and to enter into contracts for the performance of governmental services, activities and undertakings; and

WHEREAS, CALCOMM and TINLEY PARK have duly authorized their respective presiding officers to enter into and execute this Agreement.

NOW, THEREFORE, for good and valuable consideration, including the mutual promises and covenants set forth herein, CALCOMM and TINLEY PARK hereby agree as follows:

1. **Incorporation.** Each of the recitals set forth above are incorporated herein by reference as if fully set forth herein, and they constitute material terms and provisions of this Agreement.

2. **Term of Agreement.** This Agreement shall become effective on December 5th, 2016 and, unless sooner terminated as hereinafter provided, shall be in force for a term of 5 years from that date, provided that this Agreement shall

automatically be renewed for an additional one-year term at the conclusion of any term unless one of the Parties hereto provides written notice to the other Party, a minimum of 180 days prior to, termination of the current term, of an election not to renew for that additional one-year term.

3. **Costs of Back-up Services.** The PSAP shall be responsible for reimbursing the Back-up PSAP for certain costs incurred by the Back-up PSAP for providing the requested services. Such costs shall include the following:

Personnel Costs, including overtime payments, for additional personnel called in to the Back-up PSAP; Reprogramming of Customer Premise Equipment; 9-1-1 Network Routing Changes; Mapping Updates; Equipment and Software Updates or Changes.

4. **Initial Configuration of Equipment and Facilities to Facilitate Performance of Requested Services.** The PSAP and the Back-up PSAP will each, upon execution of this Agreement, promptly take the necessary steps to contact and coordinate with AT&T, the 9-1-1 service provider, to modify 9-1-1 call routing protocols to allow 9-1-1 calls to be properly routed when necessary to provide the requested services, and notify any other necessary telephone system providers.

5. **Operational Guidelines.** The PSAP and the Back-up PSAP agree to develop and, as needed, revise operational guidelines to describe in more detail the Parties' respective responsibilities in facilitating the Back-up PSAP's performance of the requested services.

6. **Relationship Between the Parties.** In consideration of the mutual services provided herein, both Parties agree that nothing contained herein is intended or should

be construed in any manner to create an agency relationship between the Parties. The individual Parties are and shall remain independent entities with respect to all services performed under this Agreement. Each Party agrees that in the performance of any of the requested services, its employees shall not require nor be entitled to any compensation, rights or benefits of any kind whatsoever from the other Party.

7. **Requested Services.** The Back-up PSAP, subject to being operable and available, agrees to provide Back-up 9-1-1 services, hereinafter referred to as the "requested services", for the PSAP at the TINLEY PARK facility ("Back-up PSAP Facility") in the event that the PSAP becomes inoperable or cannot otherwise adequately handle the volume of incoming 9-1-1 emergency calls because of one or more of the following reasons:

- a. Equipment and/or facilities necessary for the proper functioning of the PSAP are damaged as a result of a natural disaster, electrical failure, or any other occurrence that results in the PSAP becoming inoperable, or put out of order or otherwise made non-functional.
- b. Scheduled downtime to facilitate 9-1-1 service system maintenance or upgrades.
- c. There exists an emergency which generates a volume of 9-1-1 emergency calls that overloads the capacity of the PSAP.

8. **No Dispatch Service.** The Back-up PSAP shall not provide dispatch of the emergency services of the PSAP as a part of this Agreement. In accordance with protocols agreed to by the PSAP and the Back-up PSAP, the "requested service" to be provided by the Back-up PSAP shall consist of receiving calls forwarded to the Back-up PSAP from the PSAP and then forwarding the emergency information so received via telephone to a designated agency of the PSAP for its dispatch of emergency personnel.

PSAP shall provide to the Back-up PSAP such equipment, information, software, maps, guides, etc. as are necessary for the Back-up PSAP to immediately determine the location of the emergency and the proper response service to be contacted.

9. Dispatch of PSAP employees to assist in providing requested services.

- a. Emergency Back-up Services. When the PSAP is in need of the requested services because of an unscheduled, emergency situation as described in this Agreement, the PSAP will immediately contact the on-duty supervisor at the Back-up PSAP Facility ("Back-up PSAP Supervisor") by telephone to provide notice of the need for said services and coordinate with said Supervisor the prompt dispatch of a minimum of two (2) PSAP employees ("Loaned Dispatchers") to the Back-up PSAP Facility for purposes of assisting with the provision of the requested services.
- b. Scheduled Back-up Service. When the Back-up PSAP is asked to provide the requested services for interruption of 9-1-1 services caused by the need to temporarily suspend said services during scheduled maintenance of the PSAP facilities or equipment, the PSAP shall provide the Back-up PSAP with written notice of said scheduled service interruption a minimum of forty-eight (48) hours prior to said interruption. The written notice shall provide a good faith estimate of the duration of the interruption of services. The PSAP agrees to provide, at the request of the Back-up PSAP Supervisor, a minimum of two (2) Loaned Dispatchers to perform 9-1-1 services on the premises of the Back-up PSAP Facility for the duration of the time the Back-up PSAP is performing the requested services.

10. Other Liabilities. The PSAP agrees to defend, indemnify and hold harmless the Back-up PSAP from any claims alleging bodily injury, including death, and/or property damage, arising out of the performance of the loaned 9-1-1 dispatchers during times that they are providing the requested services. Nothing in this Agreement is intended in any way to waive or in any manner diminish any immunities from civil liability that either CALCOMM or TINLEY PARK or any employees or agents of either entity otherwise are granted by State law, including but not limited to, the Local Governmental

and Governmental Employees Tort Immunity Act. (745 ILCS 10/1-101 et seq), or the Emergency Telephone System Act 50 ILCS 750/1. Et seq.

11. **Termination.** This Agreement may be terminated without cause prior to the term set forth above by either Party upon prior written notice to the other Party provided a minimum of 180 days prior to the proposed date of termination.

12. **Written Modification.** This Agreement may not be changed, revised, modified, waived, discharged, terminated or otherwise abrogated, diminished or impaired other than by an instrument in writing duly authorized and executed by both CALCOMM and TINLEY PARK.

13. **Notices.**

Notices and communications to CALCOMM pursuant to this Agreement shall be addressed to and delivered at the following address:

Executive Director Mark Davis
CALCOMM
12419 S. Ashland Avenue, Calumet Park, IL 60827
DirectorMDavis@aol.com

Notices and communications to TINLEY PARK pursuant to this Agreement shall be addressed to and delivered at the following address:

Director of Emergency Management Patrick Carr
Tinley Park Communications Center
17355 S. 68th Court
Tinley Park, IL 60477
(708)444-5300
pcarr@tinleypark.org

14. **Rights Cumulative.** Unless expressly provided to the contrary in this Agreement, each and every one of the rights, remedies and benefits provided by this Agreement shall be cumulative and shall not be exclusive of any other rights, remedies, and benefits allowed by law.

15. **Non-Waiver.** Neither Party shall be under any obligation to exercise any of the rights granted to it in this Agreement. The failure of either Party to exercise at any time any rights granted to it shall not be deemed or construed to be a waiver of that right, nor shall the failure void or affect the Party's right to enforce that right or any other right.

16. **Subject to State Approval.** This Agreement shall be subject to approval by the Illinois State Police Statewide 9-1-1 Advisory Board and Administrator as part of the Consolidation Plan Application submitted by CALCOMM.

17. **Governing Law.** This Agreement shall be governed by, and enforced in accordance with the laws of the State of Illinois.

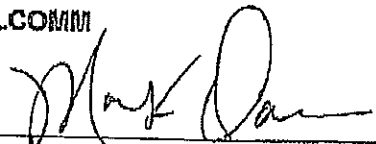
18. **Severability.** It is hereby expressed to be the intent of the Parties to this Agreement that should any provision, covenant, agreement, or portion of this Agreement or its application to any Person or property be held invalid by a court of competent jurisdiction, the remaining provisions of this Agreement and the validity, enforceability, and application to any Person or property shall not be impaired thereby, but the remaining provisions shall be interpreted, applied, and enforced so as to achieve, as near as may be, the purpose and intent of this Agreement to the greatest extent permitted by applicable law.

19. Entire Agreement. This Agreement constitutes the entire agreement between the Parties and supersedes any and all prior agreements and negotiations between the Parties, whether written or oral, relating to the subject matter of this Agreement.

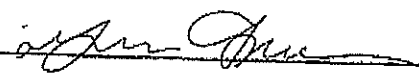
IN WITNESS WHEREOF, the Parties hereto, pursuant to the authority vested in each according to law and pursuant to duly enacted ordinances or resolutions of their corporate authorities respectively, have hereunto caused this Agreement to be signed by its duly authorized officers and the corporate seals to be properly affixed thereto.

DATED this 5th day of December, 2016.

CALCOMM

By: 
Its Executive Director

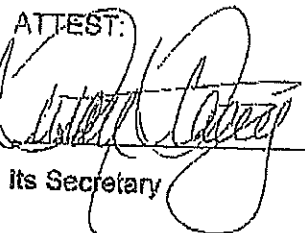
ATTEST:


Its Secretary

VILLAGE OF TINLEY PARK

By: 
Director, Emergency Management/911

ATTEST:


Its Secretary

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)
CALUMET PARK POLICE, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

(9-1-1 System Name) CALCOMM REGIONAL 911 CENTER receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 470.73750 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 155.9100 (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.


The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

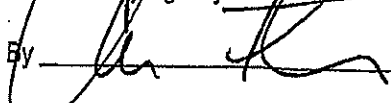
All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

CALCOMM REGIONAL 911 CENTER
9-1-1 Authority

By 

Title EXECUTIVE DIRECTOR

CALUMET PARK POLICE
Public Safety Agency

By 

Title CHIEF OF POLICE

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the CalComm Regional 911 Center ("9-1-1 Authority")
and Calumet Park Fire Department (Participating "Public Safety Agency") for the
purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING CalComm Regional 911 Center
("9-1-1 Authority") receiving a call for emergency services in
your jurisdiction shall dispatch the call in the following manner:

Primary: 470.73750 (state specific procedures - if radio frequency-
identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 155.9100 (state specific procedures - if radio frequency-
identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall
render its service to the requesting party without regard to whether the unit is operating outside its
normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an
administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each
call received. All agreements, management, records, and service will be the responsibility of the 9-1-1
Authority.

CalComm Regional 911 Center

Calumet Park Fire Department

9-1-1 Authority Name

Public Safety Agency Name

Signature *Jerry Reas*

Signature *Jerry Reas*

Title Executive Director

Title Fire Chief

Date 2/11/2022

Date 2/11/2022

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the CalComm 911 Dispatching Center ("9-1-1 Authority")
and The Sauk Village Police Department (Participating "Public Safety Agency") for the
purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING CalComm 911 Center ("9-1-1 Authority") receiving a call for emergency services in
your jurisdiction shall dispatch the call in the following manner:

Primary: 172.19.1.1 (state specific procedures - if radio frequency-
identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 172.19.1.254 (state specific procedures - if radio frequency-
identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall
render its service to the requesting party without regard to whether the unit is operating outside its
normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an
administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each
call received. All agreements, management, records, and service will be the responsibility of the 9-1-1
Authority.

<u>CalComm 911 Center</u> 9-1-1 Authority Name	<u>Sauk Village Police Department</u> Public Safety Agency Name
Signature <u>Jim Rees</u>	Signature <u>[Handwritten Signature]</u>
Title <u>Executive Director</u>	Title <u>Chief of Police</u>
Date <u>2/8/22</u>	Date <u>February 7, 2022</u>

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the Cal Comm ("9-1-1 Authority")
and Village OF Sauk Village Fire Department (Participating "Public Safety Agency") for the
purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING Cal Comm ("9-1-1 Authority") receiving a call for emergency services in
your jurisdiction shall dispatch the call in the following manner:

Primary: 172.19.1.1 (state specific procedures - if radio frequency-
identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 172.19.1.254 (state specific procedures - if radio frequency-
identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall
render its service to the requesting party without regard to whether the unit is operating outside its
normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an
administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each
call received. All agreements, management, records, and service will be the responsibility of the 9-1-1
Authority.

<u>CalComm 911 Center</u>	<u>Sauk Village Fire Department</u>
9-1-1 Authority Name	Public Safety Agency Name
Signature <u>Jimmy Ross</u>	Signature <u>[Signature]</u>
Title <u>Executive Director</u>	Title <u>Fire Chief</u>
Date <u>2/11/2022</u>	Date <u>02/11/2022</u>

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the CalComm Regional 911 Center ("9-1-1 Authority") and Midlothian Police Dept. (Participating "Public Safety Agency") for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

("9-1-1 Authority") CalComm Regional 911 Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.070 (state specific procedures - if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 158.745 (state specific procedures - if radio frequency-identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

Midlothian Police Department

9-1-1 Authority Name

Signature

Title

Date

↔ CalComm Regional Center

Public Safety Agency Name

Signature

Title

Date

D. O. Delany

Chief of Police

02-07-2022

Jimmy Rose

Executive Director

2/7/22

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the CalComm Regional 911 Center ("9-1-1 Authority")
and Midlothian Fire Department (Participating "Public Safety Agency") for the
purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING CalComm Regional 911 Center ("9-1-1 Authority") receiving a call for emergency services in
your jurisdiction shall dispatch the call in the following manner:

Primary: 154.070 (state specific procedures - if radio frequency-
identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 158.745 (state specific procedures - if radio frequency-
identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall
render its service to the requesting party without regard to whether the unit is operating outside its
normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an
administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each
call received. All agreements, management, records, and service will be the responsibility of the 9-1-1
Authority.

<u>CalComm Regional 911 Center</u>	<u>Midlothian Fire Department</u>
9-1-1 Authority Name	Public Safety Agency Name
Signature <u>Jerry Ross</u>	Signature <u>Steph T. Halverson</u>
Title <u>Executive Director</u>	Title <u>Fire Chief</u>
Date <u>2/7/22</u>	Date <u>2/7/2022</u>

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the CalComm Regional 911 Center ("9-1-1 Authority")
and Posen Police Department (Participating "Public Safety Agency") for the
purpose of effective handling and routing of 9 1 1 Emergency calls.

CALL HANDLING CalComm Regional 911 Center
("9-1-1 Authority") receiving a call for emergency services in
your jurisdiction shall dispatch the call in the following manner:

Primary: 154.070 - tone alert (state specific procedures - if radio frequency-
identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: CAD Alert to Cell Phone App (state specific procedures - if radio frequency-
identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall
render its service to the requesting party without regard to whether the unit is operating outside its
normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an
administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each
call received. All agreements, management, records, and service will be the responsibility of the 9-1-1
Authority.

CalComm Regional 911 Center

Village of Posen Police Department

9-1-1 Authority Name

Public Safety Agency Name

Signature


Executive Director

Signature

Kevin Szewczyk

Public Safety Director

Title

Title

Date 3/18/2022

Date 3/18/2022

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the Calcomm Regional 911 Center ("9-1-1 Authority")
and Posen Fire Department (Participating "Public Safety Agency") for the
purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING Calcomm Regional 911 Center
("9-1-1 Authority") receiving a call for emergency services in
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Once an emergency unit is dispatched in response to a request through the system, such unit shall
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normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an
administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each
call received. All agreements, management, records, and service will be the responsibility of the 9-1-1
Authority.

<u>CalComm 911 Center</u>	<u>Village of Posen Fire Department</u>
9-1-1 Authority Name	Public Safety Agency Name
Signature <u>[Signature]</u>	Signature <u>[Signature]</u>
Title <u>Executive Director</u>	Title <u>Director of Public Safety</u>
Date <u>2/7/22</u>	Date <u>02/07/2022</u>

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the CalComm 911 Center ("9-1-1 Authority") and Markham Police Department (Participating "Public Safety Agency") for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

("9-1-1 Authority") CalComm 911 Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 10.254.220.100 (state specific procedures - if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 10.254.220.101 (state specific procedures - if radio frequency-identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

CalComm 911 Center
9-1-1 Authority Name

MARKHAM P.D.
Public Safety Agency Name

Signature Jimmy Ross

Signature CHIEF TUB

Title Executive Director

Title CHIEF

Date 2/8/22

Date 08 FEB 22

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the Cal Comm ("9-1-1 Authority")
and Markham Fire Dept (Participating "Public Safety Agency") for the
purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING Cal Comm ("9-1-1 Authority") receiving a call for emergency services in
your jurisdiction shall dispatch the call in the following manner:

Primary: 10.254.220.100 (state specific procedures - if radio frequency-
identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 10.254.220.101 (state specific procedures - if radio frequency-
identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall
render its service to the requesting party without regard to whether the unit is operating outside its
normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an
administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each
call received. All agreements, management, records, and service will be the responsibility of the 9-1-1
Authority.

<u>CalComm 911 Center</u>	<u>Markham Fire Dept</u>
9-1-1 Authority Name	Public Safety Agency Name
Signature <u>Jimmy Ross</u>	Signature <u>Anthony Mazziotta</u>
Title <u>Executive Director</u>	Title <u>Fire Chief</u>
Date <u>2/11/2022</u>	Date <u>2/11/2022</u>

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the CalComm Regional 911 Center ("9-1-1 Authority")
and Robbins Police Department (Participating "Public Safety Agency") for the
purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING CalComm Regional 911 Center
("9-1-1 Authority") receiving a call for emergency services in
your jurisdiction shall dispatch the call in the following manner:

Primary: 154.070 (state specific procedures - if radio frequency-
identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 158.8575 (state specific procedures - if radio frequency-
identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall
render its service to the requesting party without regard to whether the unit is operating outside its
normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an
administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each
call received. All agreements, management, records, and service will be the responsibility of the 9-1-1
Authority.

CalComm Regional 911 Center

Robbins Police Department

9-1-1 Authority Name

Public Safety Agency Name

Signature *Jimmy Ross*

Signature Chief Sheppard

Title Executive Director

Title Police Chief

Date 2/11/2022

Date 2/11/2022

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the CalComm Regional 911 Center ("9-1-1 Authority")
and Robbins Fire Department (Participating "Public Safety Agency") for the
purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING CalComm Regional 911 Center
("9-1-1 Authority") receiving a call for emergency services in
your jurisdiction shall dispatch the call in the following manner:

Primary: 154.070 (state specific procedures - if radio frequency-
identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 158.8575 (state specific procedures - if radio frequency-
identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall
render its service to the requesting party without regard to whether the unit is operating outside its
normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an
administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each
call received. All agreements, management, records, and service will be the responsibility of the 9-1-1
Authority.

CalComm Regional 911 Center

Robbins Fire Department

9-1-1 Authority Name

Public Safety Agency Name

Signature 

Signature Vance Wood

Title Executive Director

Title Fire Chief

Date 2/11/2022

Date 2/11/2022

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the CAL-COM 911 CENTER ("9-1-1 Authority")
and DIXMOOR POLICE DEPT. (Participating "Public Safety Agency") for the
purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

("9-1-1 Authority") CalComm 911 Center receiving a call for emergency services in
your jurisdiction shall dispatch the call in the following manner:

Primary: 25073 NCF8 (state specific procedures - if radio frequency-
identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 708-388-3340 (state specific procedures - if radio frequency-
identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall
render its service to the requesting party without regard to whether the unit is operating outside its
normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an
administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each
call received. All agreements, management, records, and service will be the responsibility of the 9-1-1
Authority.

<u>CalComm 911 Center</u> 9-1-1 Authority Name	<u>DIXMOOR POLICE DEPT.</u> Public Safety Agency Name
Signature <u>Jing Ross</u>	Signature <u>[Signature]</u>
Title <u>Executive Director</u>	Title <u>CHIEF</u>
Date <u>2/7/22</u>	Date <u>7 FEBRUARY 2022</u>

**ADJACENT 9-1-1 AUTHORITIES CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between CalComm Regional 911 Center ("9-1-1 Authority"), and Southwest Central 911 System ("Adjacent 9-1-1 Authority"), that dispatches the following "Public Safety Agencies" whose boundaries are adjacent to this 9-1-1 Authority for the purpose of effective handling and routing of 9-1-1 Emergency Calls:

- | | |
|---|---|
| 1) Chicago Ridge | 6) Palos Heights Fire Protection District |
| 2) Crestwood | 7) Palos Hills |
| 3) Lemont | 8) Roberts Park Fire Protection District |
| 4) North Palos Fire Protection District | 9) Worth |
| 5) Palos Heights | 10) |

CALL HANDLING

CalComm Regional 911 Center (9-1-1 Authority PSAP Name) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Via Your Agency's Primary 911 Routing

Primary: Number as identified by AT&T (state specific procedures - if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 154.265 (state specific procedures - if radio frequency-identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

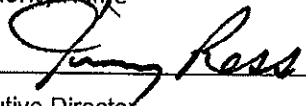
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

CalComm Regional 911 Center

Southwest Central 911 System

9-1-1 Authority Name

Adjacent 9-1-1 Authority Name

Signature 

Signature William D. Shanley

Title Executive Director

Title Director

Date 3/18/2022

Date 3/18/2022

**ADJACENT 9-1-1 AUTHORITIES CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between Southline ("9-1-1 Authority"), and CalComm ("Adjacent 9-1-1 Authority"), that dispatches the following "Public Safety Agencies" whose boundaries are adjacent to this 9-1-1 Authority for the purpose of effective handling and routing of 9-1-1 Emergency Calls:

- | | |
|--------------------------|-----|
| 1) <u>Park Forest</u> | 6) |
| 2) <u>Mableton</u> | 7) |
| 3) <u>Dynapia Fields</u> | 8) |
| 4) <u>Richton Park</u> | 9) |
| 5) | 10) |

CALL HANDLING

(9-1-1 Authority PSAP Name) Southline receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 708-748-6131 (state specific procedures - if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 708-748-6132 (state specific procedures - if radio frequency-identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

<u>Southline</u>	<u>CalComm 911</u>
9-1-1 Authority Name	Adjacent 9-1-1 Authority Name
Signature <u>[Signature]</u>	Signature <u>[Signature]</u>
Title <u>Director</u>	Title <u>Executive Director</u>
Date <u>2-7-22</u>	Date <u>2/7/22</u>

**ADJACENT 9-1-1 AUTHORITIES CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between CalComm Regional 911 Center ("9-1-1 Authority"), and Will County ETSB ("Adjacent 9-1-1 Authority"), that dispatches the following "Public Safety Agencies" whose boundaries are adjacent to this 9-1-1 Authority for the purpose of effective handling and routing of 9-1-1 Emergency Calls:

- | | |
|-------------------|---------------------------|
| 1) Joliet | 6) New Lenox |
| 2) Crete | 7) Romeoville |
| 3) Crete Township | 8) University Park |
| 4) Naperville | 9) Will County Sheriff |
| 5) Plainfield | 10) South Chicago Heights |

CALL HANDLING

(9-1-1 Authority PSAP Name) CalComm Regional 911 Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 708-911-2562 (state specific procedures - if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 708-653-9962 (state specific procedures - if radio frequency-identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

CalComm Regional 911 Center

Will County ETSB

9-1-1 Authority Name

Adjacent 9-1-1 Authority Name

Signature 

Signature Anthony Marzano

Title Executive Director

Title Chief Administrator

Date 3/18/2022

Date 3/18/2022

**ADJACENT 9-1-1 AUTHORITIES CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between CalComm Regional 911 Center ("9-1-1 Authority"), and E-COM 9-1-1 Dispatch Center ("Adjacent 9-1-1 Authority"), that dispatches the following "Public Safety Agencies" whose boundaries are adjacent to this 9-1-1 Authority for the purpose of effective handling and routing of 9-1-1 Emergency Calls:

- | | |
|-----------------------|------------------|
| 1) Country Club Hills | 6) Homewood |
| 2) East Hazel Crest | 7) Riverdale |
| 3) Flossmoor | 8) South Holland |
| 4) Glenwood | 9) Thornton |
| 5) Hazel Crest | 10) |

CALL HANDLING

(9-1-1 Authority PSAP Name) CalComm Regional 911 Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Via Your Agency's Primary 911 Routing

Primary: Number as Identified by AT&T (state specific procedures - if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 708-799-6834 (state specific procedures - if radio frequency-identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

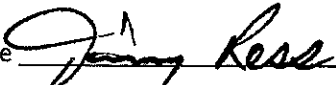
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

CalComm Regional 911 Center

E-COM 9-1-1 Dispatch Center

9-1-1 Authority Name

Adjacent 9-1-1 Authority Name

Signature 

Signature Craig Kowalski

Title Executive Director

Title Executive Director

Date 3/18/2022

Date 3/18/2022

**ADJACENT 9-1-1 AUTHORITIES CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between CalComm Regional 911 Center ("9-1-1 Authority"), and Office of Emergency Management Communications ("Adjacent 9-1-1 Authority"), that dispatches the following "Public Safety Agencies" whose boundaries are adjacent to this 9-1-1 Authority for the purpose of effective handling and routing of 9-1-1 Emergency Calls:

- | | |
|------------------------------|-----|
| 1) Chicago Police Department | 6) |
| 2) Chicago Fire Department | 7) |
| 3) | 8) |
| 4) | 9) |
| 5) | 10) |

CALL HANDLING

(9-1-1 Authority PSAP Name) CalComm Regional 911 Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Via Your Agency's Primary 911 Routing

Primary: Number as Identified by AT&T (state specific procedures - if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 312-746-9111 (state specific procedures - if radio frequency-identity frequency etc.)

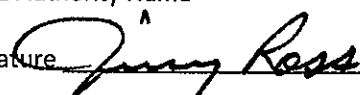
AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

<u>CalComm Regional 911 Center</u>	<u>OEMC</u>
9-1-1 Authority Name	Adjacent 9-1-1 Authority Name
Signature <u></u>	Signature <u>Rich Guidice</u>
Title <u>Executive Director</u>	Title <u>Executive Director</u>
Date <u>3/18/2022</u>	Date <u>3/18/2022</u>

**ADJACENT 9-1-1 AUTHORITIES CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between Tinley Park 911 Communications ("9-1-1 Authority"), and CalComm 911 Dispatch ("Adjacent 9-1-1 Authority"), that dispatches the following "Public Safety Agencies" whose boundaries are adjacent to this 9-1-1 Authority for the purpose of effective handling and routing of 9-1-1 Emergency Calls:

- | | |
|-----------------------------------|-----|
| 1) Tinley Park 911 Communications | 6) |
| 2) | 7) |
| 3) | 8) |
| 4) | 9) |
| 5) | 10) |

CALL HANDLING

(9-1-1 Authority PSAP Name) CalComm 911 Dispatch receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Via your agency primary 9-1-1 routing number as identified
Primary: by AT&T (state specific procedures - if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 708-444-5400 (state specific procedures - if radio frequency-identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

<u>Tinley Park 911 Communications</u>	<u>CalComm 911</u>
9-1-1 Authority Name	Adjacent 9-1-1 Authority Name
Signature <u>Miss Korteum</u>	Signature <u>Jimmy Ross</u>
Title <u>Emergency Management/911 Director</u>	Title <u>Executive Director</u>
Date <u>February 7, 2022</u>	Date <u>2/7/22</u>

**ADJACENT 9-1-1 AUTHORITIES CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between CalComm Regional 911 Center ("9-1-1 Authority"), and Enhanced 911 Emergency Service for Cook County ("Adjacent 9-1-1 Authority"), that dispatches the following "Public Safety Agencies" whose boundaries are adjacent to this 9-1-1 Authority for the purpose of effective handling and routing of 9-1-1 Emergency Calls:

- | | |
|---------------------------------------|-----------------|
| 1) Berkeley PD | 6) Ford Heights |
| 2) Blue Island PD | 7) Golf |
| 3) Chicago Chicago Heights PD | 8) Northlake |
| 4) Cook County Forest Preserve Police | 9) Harvey PD |
| 5) Cook County Sheriff's Police | 10) Hometown PD |

CALL HANDLING

(9-1-1 Authority PSAP Name) CalComm Regional 911 Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 847-911-3222 (state specific procedures - if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 708-458-1000 (state specific procedures - if radio frequency-identity frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

CalComm Regional 911 Center

911 Emergency Service for Cook County

9-1-1 Authority Name

Adjacent 9-1-1 Authority Name

Signature


Executive Director

Signature Martin Bennett

Executive Director

Title

Title

Date 3/18/2022

Date 3/18/2022