

**System Name: Proviso Leyden Joint ETSB**  
**Case # 21-M-286**  
**Date Filed: 4/01/21**

**Department Review of Plan Modification**

Requirement	Information Included	Staff Comment
<b>Contact and 9-1-1 System information</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Donald Nielsen 2600 N. Mannheim Rd. Franklin Park, IL 60131 Office - (630) 9-3-2481 Cell - (630) 816-5511 dnielsen@norcomm911.com
<b>Verification</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Letter of Intent</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following: )</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	With this modification, Proviso Leyden Joint ETSB who uses Norcomm Dispatch for 9-1-1 dispatch services is requesting to opt in the Village of Elmwood Park from West Suburban Consolidated Dispatch Center (WSCDC) Joint ETSB. WSCDC has also filed a modification requesting to opt out the Village of Elmwood Park to Proviso Leyden Joint ETSB. The effective end date for the Village of Elmwood Park's membership is June 1, 2021.
Name of certified 9-1-1 system provider	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
Explanation of the national standards, protocols and/or operating measures that will be followed	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
Explanation of measures taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
Explanation of how the existing 9-1-1 traditional legacy wireline,	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	

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	wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system		
	Explanation of how split exchanges will be handled	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how the databases will be maintained and how address errors will be corrected and updated on a continuing basis	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of security measures placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
<b>Financial Information</b>			
	Annual recurring 9-1-1 network costs prior to modification	Yes <input checked="" type="checkbox"/> No <input checked="" type="checkbox"/>	\$49,020.00
	Projected annual recurring 9-1-1 network costs after modification	Yes <input checked="" type="checkbox"/> No <input checked="" type="checkbox"/>	\$52,869.00
	Installation cost of the project	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$0.00
	Anticipated annual revenues	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$2,071,549.00

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<b>Five Year Strategic Plan</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Remains the same.
<b>Communities Served</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Participating Agencies</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Adjacent Agencies</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Carrier Listing</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Attachments</b>	If changes necessitate new versions	
	Ordinances	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>  Ordinances from the Village of Elmwood Park withdrawing from WSCDC 9-1-1 System and an agreement related to the transfer and reporting of surcharge funds to Proviso Leyden were included.
	Intergovernmental agreement(s)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>  An intergovernmental agreement (IGA) has been signed between WSCDC and Proviso Leyden Joint ETSB whereby the Village of Elmwood Park will no longer be a part of the WSCDC or WSCDC Joint ETSB and will be joining the Proviso Leyden Joint ETSB. All 9-1-1 calls for Elmwood Park will be directed to Norcomm which is Proviso Leyden's dispatch center for 9-1-1 services. Any funds held by WSCDC Joint ETSB attributable to Elmwood Park will be transferred to the Proviso Leyden Joint ETSB including any surcharge funds collected after Elmwood Park ceases to be a member of the WSCDC Joint ETSB and joins the Proviso Leyden Joint ETSB.  An IGA has been entered into between Proviso Leyden Joint ETSB and Elmwood Park for the distribution of 9-1-1 Surcharge Funds.  An IGA has also been entered into between Norcomm and Elmwood Park for dispatch services.
	Contracts	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>

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	Back-up PSAP agreement	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No change
	Network Diagram	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
	Call-Handling and Aid outside jurisdictional boundaries agreements	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No changes
	<b>Test Plan</b>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Testing will be done by Proviso Leyden/Norcomm.

**Conclusions:**

This plan modification opts the Village of Elmwood Park into Proviso Leyden Joint ETSB 9-1-1 from WSCDC. WSCDC has also filed has also filed a plan modification requesting to opt the Village of Elmwood Park out its 9-1-1 System.

**Reviewed by: Marci Elliott**

**Date: April 20, 2021**