

System Name: Des Plaines Valley ETSB

Case # 20-M-274

Date Filed: 6/12/20

Department Review of Plan Modification

Requirement		Information Included	Staff Comment
Contact and 9-1-1 System information		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Charles Hobart 8800 W. 87 th Street Hickory Hills, IL 60457 (708) 430-7171 chobart@hickoryhillspd.us
Verification		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Letter of Intent		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following:)		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	<p>The Bedford Park PSAP will be closed and the Hickory Hills PSAP will serve as the lone PSAP for the Des Plaines Valley ETSB. The Hickory Hills PSAP will dispatch for the Bedford Park Police Dept., Hometown Fire Protection District, Hickory Hills Police Dept., Roberts Fire Protection District, Summit Police Dept. and Summit Fire Dept. This PSAP closure will result in the reduction of overall operating expenses for the Des Plaines Valley ETSB. The proposed effective date for the closure of the Bedford Park PSAP is August 1, 2020.</p> <p>Currently the Hickory Hills PSAP and the Bedford Park PSAP back each other up so a new backup had to be established. The Southwest Central 9-1-1 system has agreed to be the new backup PSAP.</p>
	Name of certified 9-1-1 system provider	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of the national standards, protocols and/or operating measures that will be followed	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of measures taken to create a robust, reliable and diverse/redundant network and	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	

System Name: Des Plaines Valley ETSB

Case # 20-M-274

Date Filed: 6/12/20

	whether other 9-1-1 Authorities will be sharing the equipment		
	Explanation of how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how split exchanges will be handled	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how the databases will be maintained and how address errors will be corrected and updated on a continuing basis	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of security measures placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
Financial Information			
	Annual recurring 9-1-1 network costs prior to modification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$535,245.00

System Name: Des Plaines Valley ETSB

Case # 20-M-274

Date Filed: 6/12/20

	Projected annual recurring 9-1-1 network costs after modification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$412,426.00
	Installation cost of the project	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$94,176.00
	Anticipated annual revenues	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$671,448.00
Five Year Strategic Plan		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Communities Served		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Participating Agencies		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Adjacent Agencies		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Carrier Listing		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Attachments		If changes necessitate new versions	
	Ordinances	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	Intergovernmental agreement(s)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Intergovernmental agreements were included for the Villages of Summit and Bedford Park the Hickory Hills PSAP to be provide emergency dispatch services for each village's public safety agencies.
	Contracts	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	Back-up PSAP agreement	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	An intergovernmental agreement has been established between the Des Plaines Valley ETSB and Southwest Central 9-1-1 System for backup services and was included in the plan.
	Network Diagram	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	

System Name: Des Plaines Valley ETSB

Case # 20-M-274

Date Filed: 6/12/20

	Call-Handling and Aid outside jurisdictional boundaries agreements	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Test Plan		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	

Conclusions: The Des Plaines Valley ETSB has requested close the Bedford Park PSAP and change its backup PSAP to the Southwest Central 9-1-1 System. The Southwest Central PSAP meets all the requirements for a backup PSAP as prescribed in Section 1325.415(i) of Illinois Administrative Code Part 1325 - Standards of Service Applicable to 9-1-1 Emergency Systems as it is currently the primary PSAP in the Southwest Central 9-1-1 system.

Reviewed by: Stacy Ross

Date: 07/22/20