STATE OF ILLINOIS

DEPARTMENT OF STATE POLICE

Wheeling/Des Plaines 9-1-1 System

Application for 9-1-1 Modification Plan Case No. 19-M-251

ORDER OF THE STATEWIDE 9-1-1 ADMINISTRATOR

:

On July 24, 2019, the Wheeling/Des Plaines 9-1-1 System ("Applicant") filed a Plan Modification Application with the Department of the Illinois State Police ("Department") pursuant to the Emergency Telephone System Act ("ETSA") 50 ILCS 750/ and 83 Ill. Admin. Code 1325 "Standards of Service Applicable to 9-1-1 Emergency Systems" ("Part 1325"). Applicant seeks authorization to change its backup PSAP.

Applicant operates the 9-1-1 emergency services program in Wheeling, Illinois for the City of Des Plaines and the Village of Wheeling. The Office of the Statewide 9-1-1 Administrator ("Administrator") approved Applicant's 9-1-1 system in Consolidation No. 16-C-155. The system became operational on November 3, 2017 and operates with one Public Safety Answering Point, located at 1 Community Boulevard, Wheeling, IL 60090, Illinois.

WHEREAS, the Wheeling/Des Plaines 9-1-1 System submitted a modification plan with the Department of the Illinois State Police on July 24, 2019, seeking to change their backup PSAP.

WHEREAS the modification plan has been read and reviewed by the Department and the Administrator; and

WHEREAS the modification plan seeks to change their backup PSAP to the Northwest Central Dispatch System; and

WHEREAS the Northwest Central Dispatch System located at 1975 West Davis Street, Arlington Heights, Illinois 60005, meets all the requirements for a Public Safety Answering Point (PSAP) as prescribed in Section 1325.415 of the Illinois Administrative Code Part 1325 – Standards of Service Applicable to 9-1-1 Emergency Systems as it is currently a Primary PSAP.

IT IS THEREFORE ORDERED by the Statewide 9-1-1 Administrator that the Wheeling/Des Plaines 9-1-1 System's request for approval of its modification plan as follows:

Wheeling/Des Plaines 9-1-1 System will be changing their backup from the Northbrook Police Department, Northwest Central Dispatch System and West Suburban Consolidated Dispatch Center PSAP's to the Northwest Central Dispatch System PSAP located at 1975 West Davis Street, Arlington Heights, Illinois 60005 pursuant to 83 Ill. Admin. Code 1325 "Standards of Service Applicable to 9-1-1 Emergency Systems" ("Part 1325"), is hereby approved subject to the requirements of this Order.

IT IS FURTHER ORDERED that Wheeling/Des Plaines 9-1-1 System modifications can be completed within 10 days of the date of this Order.

This Order is a final administrative decision of the Statewide 9-1-1 Administrator subject to review under the Administrative Review Law, 735 ILCS 5/3-101. In the event you wish to seek review of or appeal this Order, you are advised:

1. Every action seeking review of such final decision shall be commenced by the filing of a Complaint and the issuance of Summons in the Circuit Court within 35 days from the date a copy of the decision was served upon the parties.

2. In your action seeking review you must name in the Complaint, and issue a Summons for, each party of record to the case other than yourself.

3. Attached below is a list of all parties of record to this case, including the name and address of the agency or officer entering the Order, and the addresses of each party where the parties may be served with pleadings, notices, or service of process for any review or further proceedings.

4. You are not required to file any motion or request for reconsideration with the Department or the Statewide 9-1-1 Administrator before filing your action for review in the Circuit Court. The administrative rules of the Department do not require or allow for any further proceedings before the Statewide 9-1-1 Administrator.

Name of Officer who entered the final Order:

Cindy Barbera-Brelle Statewide 9-1-1 Administrator Illinois State Police 801 South Seventh Street, Suite 300-S Springfield, Illinois 62703

Other Parties of Record:

Office of the Statewide 9-1-1 Administrator Illinois State Police 801 South Seventh Street, Suite 300-S Springfield, Illinois 62703

Illinois Department of State Police c/o Illinois State Police Legal Office 801 South Seventh Street, Suite 1000-S Springfield, Illinois 62703

19-M-251

ENTERED: This 21st day of August 2019.

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Cindy Barbera-Bielle Statewide 9-1-1 Administrator Office of the Statewide 9-1-1 Administrator Illinois State Police

CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing document were served upon all parties

listed below by electronic mail on August 21, 2019.

Cindy Barbera-Brelle Statewide 9-1-1 Administrator

SERVICE LIST

Rocella Rodgers, 9-1-1 Center Manager Wheeling-Des Plaines JETSB 1 Community Boulevard Wheeling, IL 60090 rrodgers@wheelingil.gov

John Ferraro, Executive Director Northwest Central Dispatch System 1975 East Davis Street Arlington Heights, IL 60005

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Colonel Kelly Walter, Chair Statewide 9-1-1 Advisory Board 801 South Seventh Street, Suite 300-S Springfield, Illinois 62703 Kelly.Walter@illinois.gov

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