

## STATE OF ILLINOIS

## DEPARTMENT OF STATE POLICE

Deerfield United JETSB :  
 : Case No. 26-M-412  
 Application for 9-1-1 :  
 Modification Plan :

ORDER OF THE STATEWIDE 9-1-1 ADMINISTRATOR

**WHEREAS** the Deerfield United JETSB submitted a modification plan with the Office of the Statewide 9-1-1 Administrator on February 6, 2026, seeking to opt in the Village of Riverwoods and change their NG9-1-1 customer-provided equipment to a cloud-hosted solution.

**WHEREAS** the modification plan has been read and reviewed by the 9-1-1 Bureau and the Administrator; and

**WHEREAS** the modification plan seeks to opt in the Village of Riverwoods into the Deerfield United JETSB 9-1-1 System from the dissolved Lake County ETSB 9-1-1 System.

**WHEREAS** the modification plan seeks to implement a cloud-hosted call handling equipment solution procured and implemented by the Deerfield United JETSB 9-1-1 system.

**WHEREAS** the modification plan has provided the necessary technical information, and the cloud-hosted solution has been deemed compatible with the NG9-1-1 network.

**WHEREAS**, Section 30 of the Emergency Telephone System Act (ETSA) directs the Illinois State Police Division of Statewide 9-1-1 to make monthly disbursements of surcharge funds to the appropriate 9-1-1 Authority currently receiving 9-1-1 calls, based on the primary place of use (PPU) for zip code wireless subscribers, for amounts received for wireline and wireless surcharge. Accordingly, the Intergovernmental Agreement (IGA) specifies the boundary change resulting from the disengagement of Riverwoods from the Lake County ETSB 9-1-1 System and its joining with the Deerfield United JETSB. The IGA further provides that the Deerfield United JETSB will be responsible for accounting for such funds in its audited annual financial reports, as required under Section 40 of the ETSA.

**WHEREAS** the Deerfield United JETSB has entered into an IGA concerning the payment of 9-1-1 surcharge, the financial reporting and auditing of the funds, and other specifics concerning the addition of the Village of Riverwoods to the Deerfield United JETSB.

**NOW THEREFORE**, the Administrator orders the following;

**IT IS HEREBY ORDERED** that the Deerfield United JETSB's request for approval of its modification plan as follows:

Opting in the Village of Riverwoods from the dissolved Lake County ETSB into the Deerfield United JETSB 9-1-1 System and change of their NG9-1-1 customer-provided equipment to a cloud-hosted solution pursuant to Title 83: Public Utilities Chapter IV: Illinois State Police Part 1325 - Standards of Service Applicable to 9-1-1 Emergency Systems Section 205, is hereby approved subject to the requirements of this Order.

**IT IS FURTHER ORDERED** that the Deerfield United JETSB modification and the direct delivery of 9-1-1 calls within the Village of Riverwoods to the Deerfield United JETSB PSAP will be completed no later than May 1, 2026.

**IT IS FURTHER ORDERED** that the Village of Riverwoods surcharge remittances currently being remitted to the dissolved Lake County ETSB shall begin to be distributed to the Deerfield JETSB as defined in 50 ILCS 750/30 beginning with the April 2026 remit period (July 2026 distribution period).

ENTERED: This 6<sup>th</sup> day of March 2026.



Alicia Atkinson  
Statewide 9-1-1 Administrator  
Office of the Statewide 9-1-1 Administrator  
Illinois State Police

**CERTIFICATE OF SERVICE**

The undersigned certifies that a copy of the foregoing ORDER was served upon the parties of record to the above Modification by electronic mail on March 6<sup>th</sup>, 2026, addressed to such parties as shown below. The original was filed with the 9-1-1 Bureau as a part of the permanent file.



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Alicia Atkinson  
Statewide 9-1-1 Administrator

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