

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Modification Plan

INTRODUCTION

The following document provides the application for submitting a 9-1-1 Modification Plan that will supply the Department of State Police (Department), the Illinois Commerce Commission (ICC), the Statewide 9-1-1 Advisory Board (Advisory Board) and the Statewide 9-1-1 Administrator (Administrator) with the necessary information about your proposal to modify your 9-1-1 system. All modified plans must comply with 83 Ill. Adm. Code Part 1325.

LONG FORM MODIFIED 9-1-1 PLAN:

The following 9-1-1 system changes require Administrator approval:

- 1) Changing boundaries that require an intergovernmental agreement between local governmental entities to exclude or include residents within the 9-1-1 jurisdiction
- 2) Changing or adding a 9-1-1 system provider
- 3) Changes in network configuration, except as provided for in subsection 1325.200(h), (i.e. implementation of a Next Generation 9-1-1 (NG9-1-1) system)
- 4) Change of Backup PSAP arrangement

The Modified Plan must include the following documents:

General Information	Contact and 9-1-1 System information.
Verification	Notarized statement of truth regarding information provided in the plan.
Letter of Intent	Letter that is sent to the 9-1-1 System Provider with a copy of the plan.
Plan Narrative	A summary of the changes of the proposed system's operation.
Financial Information	A summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues.
5-Year Strategic Plan	A detailed plan for implementation and financial projections.
Communities Served	A list of all communities that are served by the 9-1-1 System.
Participating Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) who are dispatched by the 9-1-1 System.
Adjacent Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) that are adjacent to the 9-1-1 System's jurisdictional boundaries.

Attachments (if applicable):

Ordinance	Any local ordinances which dissolve an existing ETSB or creates a new ETSB.
Intergovernmental Agreement	Any intergovernmental agreements or MOU's creating a joint ETSB or any other agreements pertinent to the 9-1-1 system.
Contracts	Contract(s) with a 9-1-1 system provider or for NG-9-1-1 service.
Back-up PSAP Agreement	Establishes back-up and overflow services between PSAPs.
Network Diagram	Provided by the 9-1-1 system provider showing trunk routing and backup configuration.
Call Handling Agreements	Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.
Aid Outside Jurisdictional Boundaries Agreements	Aid outside normal jurisdictional boundaries agreements shall provide that once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

- Carrier Listing** A list of each carrier telephone company(s), exchange(s), prefix(es), and the various 9-1-1 System configurations that will be used in the proposed system.
- Test Plan** The 911 System's overall plan detailing how and to what extent the network and data base will be tested.

These modified 9-1-1 Plans must be filed electronically on the Department's website at:
<http://www.isp.state.il.us/Statewide911/statewide911.cfm> where you will see the box below to submit your plan.



Once the plan is submitted, the Department and the ICC will have 20 days to provide a technical review of the plan to submit to the Administrator for approval.

SHORT FORM MODIFIED 9-1-1 PLAN:

The following modifications do not need to be submitted electronically on the Department's website.

The 9-1-1 Authority must provide written notification to the Administrator at 911_tech_support@isp.state.il.us at least 10 business days prior to making the following changes pursuant to Section 1325.200(h). After review, the Administrator will provide a letter of acknowledgment.

- 1) Permanent relocation of an existing PSAP or backup PSAP facility
- 2) Reduction in 9-1-1 trunks from the selective router to the PSAP
- 3) Further reduction of PSAPs within a 9-1-1 Authority beyond consolidation as required by the Act

The notification should include:

General Information Contact and 9-1-1 System information.

Plan Narrative A detailed summary of the changes in the proposed system's operation.

Attachments (if applicable):

Network Diagram Provided by the 9-1-1 system provider showing trunk routing and backup configuration

Call Handling Agreements Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.

VERIFICATION

I, Cindy Wagner, first being duly sworn upon oath, depose and say that I am Randolph County 911 Administrator, of Randolph County E-911; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

Cindy Wagner
Randolph County 911 Administrator

Subscribed and sworn to before me

this 30th day of March, 20 20.

Megann R. Williams

NOTARY PUBLIC, ILLINOIS



9-1-1 SYSTEM PROVIDER LETTER OF INTENT

February 7, 2020

(Date)

Brent Cummings

(9-1-1 System Provider Company Representative)

Indigital

(9-1-1 System Provider Company Name)

1616 Directors Row

(Street Address)

Fort Wayne, IN 64809

(City, State, Zip Code)

Dear Brent Cummings _____ :

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our modification plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,

Cindy Wagner
Randolph County 911 Administrator

(Name)

(Title)

enclosure: Modification Plan

NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205 b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

The Randolph County Emergency Telephone System Board is requesting to change 9-1-1 System Service Provider (9-1-1 SSP) from Frontier Communications to INdigital Telecom. The system will be provisioned as an IP based NG911 System. The Randolph County ETSB is upgrading their 9-1-1 call taking equipment to a geo-diverse Solacom system that is capable of receiving 9-1-1 calls using IP. Side A of the controller will be located at the Washington County Sheriff's office. Side B of the controller will be located at the Randolph County Sheriff's office.

The Washington and Randolph County NG911 Equipment will comply with all State and Federal requirements and be compliant with the National Emergency Number Association Standards.

The network will be provisioned as an IP based, Next Generation network and will deliver calls using IP technology to the Randolph County PSAP. Access is password protected. The Enhanced 9-1-1 network is private with no outside access. There will be redundant Legacy Network Gateways (LNG's) and Internet Protocol Selective Routers (IPSR's). One set is located in Mattoon, IL and the other is located in Rosiclare, IL. Carriers can deliver 9-1-1 calls to the IPSR's or LNG's by using SS7 signaling or by using SIP trunk, IP based signaling. Please see the attached network diagram.

Router to router trunks will be established between INdigital's IPSR's and selective routers owned by other 9-1-1 SSP's for routing of split exchanges where necessary.

INdigital will administer the 9-1-1 database and MSAG for Randolph County subscribers. INdigital will request TN loads and updates from the carriers prior to the cut over and assume all 9-1-1 SSP administrative responsibilities for the database at the time of conversion. INdigital will work with the carriers and Randolph County to keep the database up to date and in compliance with Illinois state law, on an ongoing basis. INdigital will coordinate the ordering and installation of trunks to the two new LNG's or IPSR's. INdigital will work with the carriers that are currently connected to the Frontier selective router for delivery of wireline and wireless 9-1-1 calls to Randolph County. Traffic will be migrated over, carrier by carrier, to the new LNGs or IPSRs. The target completion date for the migration is June 30, 2020.

INdigital will mirror current call transfer conditions at the time of conversion and will implement 9-1-1 call transfer with ANI between neighboring counties of Randolph County, where possible, post conversion. Test calls will be made for each carrier either prior to or during the cut over to ensure calls are routing correctly and that the proper ANI is being displayed at the PSAP.

Plan Narrative:

The split exchanges Randolph County 911 filed in the order to operate dated 1994, will remain the same regarding opt out customers in Jackson County, Illinois, Perry County, Illinois and St. Clair County, Illinois.

Due to locatable access, the Illinois property of Crain's Island will be provided 9-1-1 service from Perry County Missouri 911. The Illinois property of Kaskaskia Island will be provided 9-1-1 service from St. Genevieve County 911. An additional small island of property located at latitude 90.141 and longitude 38.055 will be provided 9-1-1 service from St. Genevieve County Missouri 911.

FINANCIAL INFORMATION

Annual recurring 9-1-1 network costs prior to modification	\$ <u>47,329.00</u>
Projected annual recurring 9-1-1 network costs after modification	\$ <u>50,579.88</u>
Installation cost of the project	\$ <u>20,000.00</u>
Anticipated annual revenues	\$ <u>406,000.00</u>

FIVE YEAR STRATEGIC PLAN FOR MODIFIED PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the modified 9-1-1 plan with financial projections)

Narrative:

Current Plan: The new NG 911 Solocom Answering system will be an IP based NG 911 System. Side A of the controller will be located at the Washington County Sheriffs Office. Side B of the controller will be located at the Randolph County Sheriffs Office. The Randolph County Sheriffs Department will be the primary answering point for all incorporated areas and unincorporated areas of Randolph County with the exception of the City of Sparta. The Sparta Police Department will be the primary answering point for the incorporated City of Sparta. Both primary answering points will be configured to back one another up. A catastrophic equipment failure will result in all Randolph County 911 calls being routed to the Washington County 911 system.

- * Bring two positions on line at the Randolph County Sheriffs Department and two positions on line at the Sparta Police Department
- * Establish interface with nonemergency lines and radio console
- * Interface with Lawman Cad
- * Interface with Nice Recorder
- * Bring mobile positions (MEVO) on line for redundancy.

Future Plan:

- * Work with the State 911 Director's Office to comply with GIS standards. Maintain downloads of mandatory map layers.
- * Work with surrounding counties to share ESRI based maps of each county for best location validation
- * Work with both departments to assist 911 shared portion of replacing aging radio equipment/contingent on the 911 law requirements.
- * develop updated 911 training material for public education of our new NG 911 system and functionality

Financial projections : Future purchases and budgetary allowances will all be contingent upon the Illinois 911 surcharge collections remaining stable. The State of Illinois 911 monthly disbursement stability or increase over the next 5 years would be of great benefit to the Randolph County Emergency System's maintenance and further build out of a full Next Generation communication system at all answering points. The Randolph County Sheriff's Department has an aging radio communication system that will need to be replaced in the very near future. Through 2024 regular 911 budget disbursements are not anticipated to increase above normal expected yearly increases, however the Randolph County 911 ETSB may be asked to contribute to a portion of a new NG radio communication system.

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

9-1-1 Participant Agencies	Street Address, City, Zip Code	Administrative Telephone No.	Direct Dispatch	Transfer	Call Relay
Randolph County Sheriffs Dept	200 W. Buena Vista, Chester IL. 62233	(618) 826-5454	x		
Sparta Police Department	112 W. Jackson St., Sparta, IL 62286	(618) 443-4331	x		
Chester Police Department	1330 Swanwick St., Chester, IL 62233	(618) 826-5454	x		
Illinois State Police Dist 13	1391 S. Washington St., DuQuoin, IL 62832	(618) 542-2171		x	
Coulterville Police Department	P.O. Box 489, Coulterville, IL. 62237	(618) 758-2813	x		
Tilden Police Department	P.O. Box 342, Tilden, IL. 62292	(618) 587-5411	x		
Percy Police Department	P.O. Box 99, Percy, IL. 62272	(618) 497-2577	x		
Steeleville Police Department	107 W. Broadway, Steeleville, IL 62288	(618) 965-3134	x		
EllisGrove Police Department	P.O.Box 69, EllisGrove, IL 62241	(618) 859-2101	x		
Evansville Police Department	403 Spring St, Box 257, Evansville,il.62242	(618) 853-2613	x		
Baldwin Police Department	1055 5th St. Baldwin, IL. 62217	(618) 785-2225			
Ruma Police Department	207 Main St., Ruma, IL. 62278	(618) 282-3528	x		
Red Bud Police Department	200 E. Market St., Red Bud, IL. 62278	(618) 282-6118	x		
Prairie Du Rocher Police Dept	P.O. Box 325 Prairie Du Rocher, IL. 62277	(618) 284-7171	x		
Sparta Fire Department	107 E. Jackson St., Sparta, IL. 62286	(618) 443-4898	x		
Chester Fire Department	1330 Swanwick St., Chester, IL. 62233	(618) 826-5454	x		
Coulterville Fire Department	P.O. Box 548, Coulterville, IL. 62237	(618) 758-2341	x		
Tilden Fire Department	P.O. Box 486, Tilden, IL. 62292	(618) 785-2250	x		
Percy Fire Department	P.O. Box 99, Percy, IL. 62272	(618) 497-8150	x		
Steeleville Fire Department	107 W. Broadway St., Steeleville, IL. 62288	(618) 965-9251	x		
EllisGrove Fire Department	P.O. Box 9, EllisGrove, IL. 62241	(618) 859-2101	x		
Evansville Fire Department	P.O. Box 244, Evansville, IL. 62242	(618) 853-2613	x		
Baldwin Fire Department	P.O. Box 126, Baldwin, IL. 62217	(618) 785-2250	x		
Red Bud Fire Department	P. O. Box 33, RedBud, IL. 62278	(618) 282-2315	x		
Prairie Du Rocher Fire Dept	P.O. Box 386, Prairie Du Rocher, IL 62277	(618) 284-7141	x		

ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

AGENCY	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
Monroe County Sheriffs Department	225 E. 3rd. St, Waterloo, IL. 62298	(618) 939-6464
Monroe County Ambulance Service	901 Illinois Ave, Suite C, Waterloo, IL. 62298	(618) 939-6175
Perry County Sheriffs Department	12 E. Water St., Pinckneyville, IL. 62274	(618) 357-5172
Cutler Fire Department	P.O. Box 128, Cutler, IL. 62238	(618) 357-5172
Willisville Fire Department	903 Broadway St. Willisville, IL. 62997	(618) 357-5212
Pinkneyville Ambulance	508 S. Main St., Pinckneyville, IL. 62274	(618) 357-2222
Jackson County Sheriffs Department	1001 Mulberry, Murphysboro, IL. 62966	(618) 684-3822
Jackson County Ambulance	P.O. Box 328, Carbondale, IL. 62901	(618) 529-5158
United States Forrest Service 618-253-7114	50 Hwy 145 S. Harrisburg, IL. 62946	
St. Clair County Sheriffs Department	700 N. 5th St., Belleville, IL. 62220	(618) 272-3505
Marissa Fire Department 618-295-2138	200 N. North Railroad, Marissa, IL. 62257	
Washington County Sheriffs Department	245 N. Kaskaskia St., Nashville, IL. 62263	(618) 327-8274
Illinois State Police District 11	1100 E. Port Plaza, Collinsville, IL. 62234	(618) 346-3990
Illinois State Police District 13	1391 S. Washington St., DuQuoin, IL. 62832	(618) 542-2171
St. Marys Fire Department	12409 Bartles Indust. Dr. St. Marys, Mo. 62673	(573) 517-9360

CARRIER LISTING

(Wireline, Wireless, VoIP)

Provide a list of each carrier that will be involved in the proposed system.

(USE ADDITIONAL SHEETS AS NECESSARY)

CARRIERS	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
Access Point, Inc	10FloridayCentral Pkwy,Suite 220, Longwood, Ca. 32750	(407) 260-1011
AT & T Mobility	P.O. Box 97061 Redmond, Wa. 98073-9761	(205) 909-9645
Big River Telephone	24 S. Minnisota, Cape Girardeau, Mo. 63702	(800) 651-4393
Budget Prepay, Inc	3838 Carson St, Torrance, Ca. 90503	(888) 424-5588
Call One	225 W. Wacker Dr. Chiciago, IL 60606	(312) 681-8300
Clear Rate Comm	10 FloridayCentral Prkwy Suite 220, Longwood,FI 32750	(407) 260-1011
Comtech NOC	2401 Elliott Ave. 2nd Floor, Seattle, WA. 98121	(800) 959-3749
CTS Technology	1595 Peacetree Prkwy, Cummings, GA 30041	(678) 203-0271
Egyptian Telephone	P.O. Box 158, Steeleville, IL 62288	(618) 774-1000
Frontier	109 E. Market St., Bloomington, IL. 61701	(309) 205-8824
Granite Telecomm	3100 Cumberland Blvd, Suite 700, Atlanta, Ca. 30339	(866) 652-7520
GreenFly	450 Townsend St, Suite 100, San Francisco, Ca. 94107	(866) 652-7520
Harrisonville Telephone	P.O. Box 149, Waterloo, IL. 62298	(618) 939-6112
Level 3 Comm	18101 Van Karman Ave, Suite 1700 Irvine, CA. 92612	(949) 838-3300
NexVortex, Inc	10Floriday Central Prkwy, Suite 220,Longwood,FI.32750	(407) 260-1011
On-Star	P.O. Box 1027	(877) 248-2079
Sage Telecommunication	will not allow for the address or phone number	will not allow for the address
Sprint	6550 Sprint Parkway, Overland Park, KS 66251	(913) 315-9285
T-Mobile	4 Sylvan Way	(877) 653-7911
Verizon	180 Washington Valley Rd. Bedminister, NJ 67921	(800) 451-5242
Vonage	23 Main St. Holmdel, NJ. 07733	(877) 817-3847
XO Communication	13865 Sunrise Valley Dr. Herndon, VA. 20171	(703) 547-2000

ATTACHMENTS

Ordinance - The local ordinance which created an ETSB prior to January 1, 2016.

Contracts - The contract for a new 9-1-1 system provider or for NG 9-1-1 service.

Intergovernmental Agreement

Back-up PSAP Agreement - The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

Network Diagram - Diagram provided by the 9-1-1 System Provider. Re-evaluate P.01 grade of Service for cost savings and network efficiency.

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)

SEE ATTACHMENT , for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

(9-1-1 System Name) _____ receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: _____ (State Specific Procedures if radio frequency-identity number, if talk group-identity name, if telephone-identity telephone number)

Secondary: _____ (State Specific Procedures if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

9-1-1 Authority

Public Safety Agency

By _____

By _____

Title _____

Title _____

TEST PLAN DESCRIPTION

1) Description of test plan (back-up, overflow, failure, database).

This is the minimum testing procedure to ensure that we have a good working facilities and configurations. Persons placing test calls, must be patient and polite. Check with INdigital's coordinator before placing a test call. The ECC may become busy and testing may need to be suspended until an emergency situation can be handled.

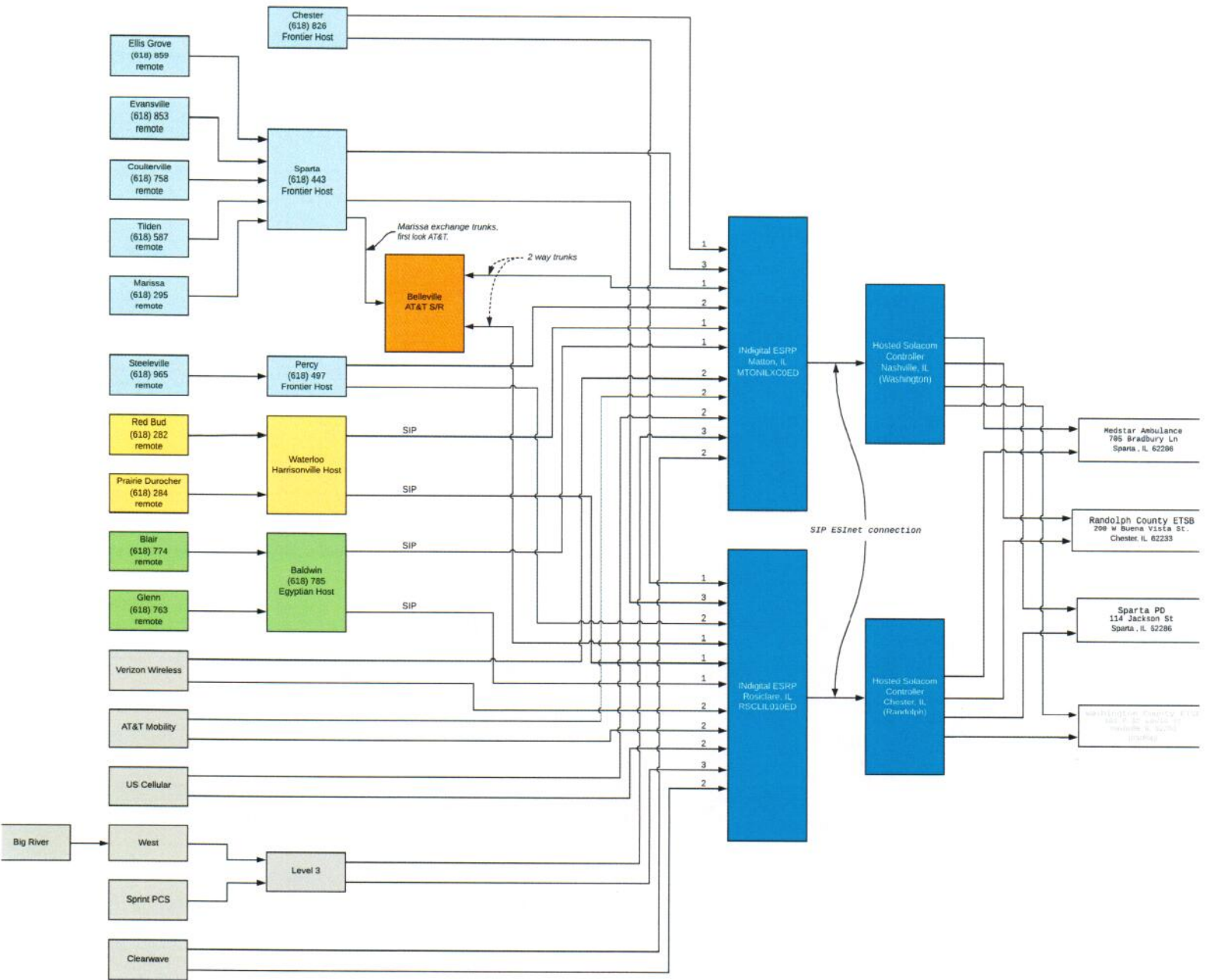
1. Place a test call on existing trunks to establish a working baseline.
2. Migrate 911 traffic to the new ISUP trunks.
3. Place a test call on new ISUP trunks. Let the dispatcher know that there is no emergency and you are conducting a test call. Ensure that you have reached the correct PSAP, request that the dispatcher confirm the call ANI and ALI information.
4. Switch engineer will then block the last trunk used to deliver a call.

2) List wireline exchanges to be tested.

Chester, Ellis Grove, Evansville, Coulterville, Tilden, Steeleville, Percy, RedBud, Prairie Du Rocher, Blair, Glenn, Baldwin, Marissa, Sparta

3) List of wireless and VoIP Carriers to be tested.

Big River
Mediacom
Level 3
Clearwave



Note:
Ava exchange: Opted out to Jackson County, IL
Kaskaskia exchange: Opted out to Perry County, MO



May 1, 2019	Randolph County, IL trunking diagram	Author: Brent Cummings
Version 1.0	Updated -	This information is confidential unless it appears in iNdigital. Any disclosure, copying, or distribution is strictly prohibited without written permission from iNdigital.

9-1-1 SERVICES AND SOFTWARE LICENSE AGREEMENT

This 9-1-1 Services and Software License Agreement (this "**Agreement**"), together with any other documents incorporated into this Agreement by reference (including all Exhibits to this Agreement, including the General Terms and Conditions of Software License, which are attached to this Agreement as Exhibit A), constitute the sole and entire agreement of the Parties with respect to the subject matter of this Agreement and supersede all prior and contemporaneous understandings, agreements, representations and warranties, both written and oral, with respect to such subject matter.

The exhibits, attachments and appendices referred to in this Agreement are incorporated into this Agreement by reference and are an integral part of this Agreement to the same extent as if they were set forth verbatim in this Agreement, and the Parties have read, understand, and agree to all terms and conditions of all such exhibits, attachments, and appendices.

Any capitalized terms used, but not defined, below will have the meanings ascribed to them in the General Terms and Conditions of Software License attached to this Agreement as Exhibit A and incorporated into this Agreement by reference in their entirety.

1. Purpose

Grant of a *non-exclusive, non-sub licensable and non-transferable*, limited license to use the Software, which shall include any third-party software, necessary or required for the operation of Customer's emergency telephone system in the Territory.

Type of Agreement/Document

- Original Agreement
- Amendment

2. Parties/Notices:

INDigital:

Communications Venture Corporation (d/b/a INdigital) ("**INDigital**")

1616 Directors Row
Fort Wayne, IN 46808
Fax: (260) 469-4329
E-mail: jtollaksen@indigital.net
Attention: Jim Tollaksen

Customer:

Randolph County, IL ETSB ("**Customer**" and together with INdigital, the "**Parties**", and, each, individually, a "**Party**")

Address: 1 Taylor St. – Rm 103, Chester, IL 62233
Phone: 618-826-5000 ext. 219
E-mail: randolph911@yahoo.com

Contact Person: Cindy Wagner
_____ 2019 ("**Effective Date**").

3. Effective Date

4. Software

Software listed and described in Exhibit C attached to, and incorporated by reference into, this Agreement, together with any Maintenance Releases provided to Customer pursuant to this Agreement.

5. Territory

Randolph County, IL ("**Territory**").

6. Permitted Use

Use of the Software by Customer for the purpose of operating an emergency telephone system in the Territory ("**Permitted Use**").

7. Installation

INDigital will deliver and install one copy of the Software to Customer.

8. Maintenance Releases

During the Term, INdigital will provide Customer with all Maintenance Releases that INdigital may make generally available to its licensees at no additional charge.

9. License Fee

See Exhibit D attached to, and incorporated by reference into, this Agreement. If the Term is renewed, Customer will pay the then-current standard license fees that INdigital charges for the Software.

10. Additional Charges

See Exhibit D attached to, and incorporated by reference into, this Agreement for an exhibit of additional charges, if any, for installation, training, and acceptance testing services. Customer will also reimburse INdigital for out-of-pocket expenses incurred by it in connection with performing such additional services.

11. Term

Initial Term: From Effective Date until **five (5)-year** anniversary of such date unless terminated earlier pursuant to any of the Agreement's express provisions.

Renewal Terms: This Agreement will automatically renew for additional successive 12-month terms unless earlier terminated pursuant to any of the Agreement's express provisions or either Party gives the other Party written notice of non-renewal at least ninety (90) days prior to the expiration of the then-current term.

12. Exhibits

- Exhibit A** – General Terms and Conditions of Software License (attached to, made part of, and incorporated in its entirety by reference into, this Agreement).
- Exhibit B** – Designated Sites
- Exhibit C** - Software/Services Description
- Exhibit D** – Payment and Fees

13. Other Agreements between Parties

- Equipment Purchase and Sale Agreement
- Support and Maintenance Agreement

This Agreement may be executed in counterparts, each of which is deemed an original, but all of which together are deemed to be one and the same agreement. A signed copy of this Agreement delivered by facsimile, e-mail or other means of electronic transmission is deemed to have the same legal effect as delivery of an original signed copy of this Agreement.

CUSTOMER:

Randolph County IL ETSB

INDIGITAL:

COMMUNICATION VENTURE CORPORATION (D/B/A INDIGITAL)

DocuSigned by:

Lyn Thies

52EE79EFAA77491

Name: Lyn Thies

Title: ETSB Chairman

DocuSigned by:

Jon Whirledge

4727AA270E43402

Name: Jon Whirledge

Title: V.P. Business Development

EXHIBIT A
GENERAL TERMS AND CONDITIONS
(9-1-1 SERVICES AND SOFTWARE LICENSE)

These General Terms and Conditions for INdigital's 9-1-1 Services and Software License Agreement (the "**Terms**") supplement the related specific 9-1-1 Services and Software License Agreement (together with these Terms, the "**Agreement**") between you ("**you**" or "**Customer**") and Communications Venture Corporation (d/b/a INdigital), an Indiana corporation ("**INdigital**"), for the grant by INdigital to you of a license to certain software specified in the Agreement. These Terms will be deemed to be a part of and are hereby incorporated by reference into the Agreement.

These Terms prevail over any of Customer's general terms and conditions regardless of whether or when Customer has submitted its request for proposal, order, or such terms. Provision of services, software license, equipment or other products or goods to Customer does not constitute acceptance of any of Customer's terms and conditions and does not serve to modify or amend these Terms.

INdigital and you may each individually be referred to as a "**Party**" and collectively as the "**Parties**".

1. **DEFINITIONS.** Capitalized terms used in the Agreement (including these Terms) have the meanings set forth or referred to in this Section 1:

- 1.1. "**Acceptance Testing**" has the meaning set forth in Section 4 of these Terms.
- 1.2. "**Action**" has the meaning set forth in Section 8.2(d) of these Terms.
- 1.3. "**Affiliate**" of a Person means any other Person that directly or indirectly, through one or more intermediaries, controls, is controlled by, or is under common control with, such Person. The term "control" (including these Terms "controlled by" and "under common control with") means the direct or indirect power to direct or cause the direction of the management and policies of a Person, whether through the ownership of voting securities, by contract or otherwise.
- 1.4. "**Business Day**" means a day other than a Saturday, Sunday or other day on which commercial banks in Fort Wayne, Indiana are authorized or required by Law to be closed for business.
- 1.5. "**Confidential Information**" has the meaning set forth in Section 5.1 of these Terms.
- 1.6. "**Controlled Technology**" means any software, documentation, technology or other technical data, or any products that include or use any of the foregoing, the export, re-export or release of which to certain jurisdictions or countries is prohibited or requires an export license or other governmental approval, under any Law, including the US Export Administration Act and its associated regulations.
- 1.7. "**Customer**" has the meaning set forth in the preamble to these Terms.
- 1.8. "**Designated Sites**" means any of Customer's facilities set forth in Exhibit B attached to, and incorporated by reference into, the Agreement.
- 1.9. "**Disclosing Party**" has the meaning set forth in Section 5.1 of these Terms.
- 1.10. "**Documentation**" means any and all manuals, instructions and other documents and materials that INdigital and/or any third-party provides or makes available to Customer in any form or medium which describe the functionality, components, features or requirements of the Software, including any aspect of the installation, configuration, integration, operation, use, support or maintenance thereof.
- 1.11. "**Effective Date**" has the meaning set forth in Section 3 of the Agreement.
- 1.12. "**Force Majeure Event**" has the meaning set forth in Section 14.1 of these Terms.
- 1.13. "**Indemnitee**" has the meaning set forth in Section 11.3 of these Terms.
- 1.14. "**Indemnitor**" has the meaning set forth in Section 11.3 of these Terms.
- 1.15. "**INdigital**" has the meaning set forth in the preamble to these Terms.
- 1.16. "**INdigital Indemnitee**" has the meaning set forth in Section 11.2 of these Terms.
- 1.17. "**Initial Term**" has the meaning set forth in Section 9.1 of these Terms.
- 1.18. "**Intellectual Property Rights**" means any and all registered and unregistered rights granted, applied for or otherwise now or hereafter in existence under or related to any patent, copyright, trademark, trade secret, database

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- protection or other intellectual property rights laws, and all similar or equivalent rights or forms of protection, in any part of the world.
- 1.19. **"Law"** means any statute, law, ordinance, regulation, rule, code, order, constitution, treaty, common law, judgment, decree or other requirement or rule of any federal, state, local or foreign government or political subdivision thereof, or any arbitrator, court or tribunal of competent jurisdiction.
- 1.20. **"Loss"** means any and all losses, damages, liabilities, deficiencies, claims, actions, judgments, settlements, interest, awards, penalties, fines, costs or expenses of whatever kind, including reasonable attorneys' fees and the costs of enforcing any right to indemnification under the Agreement and the cost of pursuing any insurance providers.
- 1.21. **"Maintenance Release"** means any update, upgrade, release or other adaptation or modification of the Software, including any updated Documentation, that INdigital and/or any third party may provide to Customer from time to time during the Term, which may contain, among other things, error corrections, enhancements, improvements or other changes to the user interface, functionality, compatibility, capabilities, performance, efficiency or quality of the Software, but does not include any New Version.
- 1.22. **"New Version"** means any new version of the Software may from time to time be introduced and marketed generally as a distinct licensed product (as may be indicated by INdigital's and/or a third party's designation of a new version number), and which INdigital and/or a third party may make available to Customer at an additional cost under a separate written agreement.
- 1.23. **"Parties"** has the meaning set forth in the preamble to these Terms.
- 1.24. **"Party"** has the meaning set forth in the preamble to these Terms.
- 1.25. **"Payment Failure"** has the meaning set forth in Section 9.3(a) of these Terms.
- 1.26. **"Permitted Use"** has the meaning set forth in Section 6 of the Agreement.
- 1.27. **"Person"** means an individual, corporation, partnership, joint venture, limited liability entity, governmental authority, unincorporated organization, trust, association or other entity.
- 1.28. **"Receiving Party"** has the meaning set forth in Section 5.1 of these Terms.
- 1.29. **"Renewal Term"** has the meaning set forth in Section 9.2 of these Terms.
- 1.30. **"Representatives"** means, with respect to a Party, that Party's employees, officers, directors, consultants, agents, independent contractors, service providers, sub licensees, subcontractors and legal advisors.
- 1.31. **"Software"** means the software listed in Exhibit C attached to, and incorporated by reference into, the Agreement, together with any Maintenance Releases provided to Customer pursuant to this Agreement.
- 1.32. **"Term"** has the meaning set forth in Section 9.2 of these Terms.
- 1.33. **"Territory"** has the meaning set forth in Section 5 of the Agreement.
- 1.34. **"Third-Party Materials"** means materials and information, in any form or medium, that are not proprietary to INdigital, including any third-party: (a) documents, data, content or specifications; (b) software, hardware or other products, facilities, equipment or devices; and (c) accessories, components, parts or features of any of the foregoing.
- 1.35. **"Warranty Period"** has the meaning set forth in Section 10.2 of these Terms.
- 2. LICENSE.**
- 2.1. License Grant.** Subject to the terms and conditions of the Agreement (including these Terms) and INdigital's rights under any third-party agreements relating to the Software, and conditioned on Customer's and its Affiliates' and Representatives' compliance therewith, INdigital hereby grants to Customer a non-exclusive, non-sub licensable and non-transferable, limited license and sublicense (to the extent allowed by any third-party agreements) to use the Software and Documentation solely for the

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Permitted Use in the Territory during the Term.

2.2. Scope of Licensed Access and Use. Customer may use and run one copy of the Software on Customer's network at any of the Designated Site(s). The total number of Designated Site(s) shall not exceed the number set forth under the Agreement (including these Terms), except as expressly agreed to in writing by the Parties and subject to any appropriate adjustment of the license fees payable under the Agreement.

3. **USE RESTRICTIONS.** Except as the Agreement (including these Terms) expressly permits, Customer shall not, and shall not permit any other Person to:

- (a) copy the Software, in whole or in part;
- (b) modify, correct, adapt, translate, enhance or otherwise prepare derivative works or improvements of any Software;
- (c) rent, lease, lend, sell, sublicense, assign, distribute, publish, transfer or otherwise make available the Software to any Person, including on or in connection with the internet or any time-sharing, service bureau, software as a service, cloud or other technology or service;
- (d) reverse engineer, disassemble, decompile, decode or adapt the Software, or otherwise attempt to derive or gain access to the source code of the Software, in whole or in part;
- (e) bypass or breach any security device or protection used for or contained in the Software or Documentation;
- (f) remove, delete, efface, alter, obscure, translate, combine, supplement or otherwise change any trademarks, terms of the Documentation, warranties, disclaimers, or Intellectual Property Rights, proprietary rights or other symbols, notices, marks or serial numbers on or relating to any copy of the Software or Documentation;
- (g) use the Software in any manner or for any purpose that infringes, misappropriates or otherwise violates any Intellectual Property Right or other right of any Person, or that violates any applicable Law;
- (h) use the Software for purposes of:
 - (i) benchmarking or competitive analysis of the Software; (ii) developing, using or providing a competing software product or service; or
 - (iii) any other purpose that is to INdigital's detriment or commercial disadvantage;
- (i) use the Software in or in connection with

the design, construction, maintenance, operation or use of any hazardous environments, systems or applications, any safety response systems or other safety-critical applications, or any other use or application in which the use or failure of the Software could lead to personal injury or severe physical or property damage; or

(j) use the Software or Documentation other than for the Permitted Use or in any manner or for any purpose or application not expressly permitted by the Agreement (including these Terms).

4. **DELIVERY AND INSTALLATION.** INdigital shall deliver and install one copy of the Software to Customer. Risk of loss of any tangible media on which the Software is delivered shall pass to Customer on delivery.

4.1. Acceptance. Customer will test whether the Software operates in accordance with the Documentation ("**Acceptance Testing**") pursuant to the terms of this Section 4. Upon completion of the Software installation, Customer shall have fourteen (14) days to test the Software and notify INdigital in writing of any defect or deficiency. If the initial Acceptance Testing fails, INdigital shall, within fifteen (15) days of the Acceptance Testing and at its cost, correct the errors so disclosed and Customer may repeat the Acceptance Testing. If the subsequent Acceptance Testing fails, and such failure does not arise from or relate to any failure or defect of Customer's or any third-party's product, service, hardware, software, system or network, INdigital shall, within fifteen (15) days of the subsequent Acceptance Testing, at its cost, correct the errors so disclosed and Customer may again repeat the Acceptance Testing. If the subsequent Acceptance Testing fails two (2) or more times, Customer may terminate the Agreement (including these Terms) on written notice to INdigital. On termination, INdigital shall refund all license fees paid by Customer under the Agreement (including these Terms) within thirty (30) days of receipt of such notice, and such refund shall be Customer's sole and exclusive remedy for any unresolved Acceptance Testing failures. In any event, Customer shall be deemed to have accepted the Software if: (a) the Acceptance Testing is certified by Customer to be successful; or (b) Customer commences operational use of the Software.

1.1. MAINTENANCE AND SUPPORT. During the Term, INdigital: (i) will use commercially reasonable efforts to resolve any Incidents reported by Customer; (ii) may provide training services to Customer on Customer's request, at INdigital's standard hourly

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rates then in effect, and the terms and conditions of the Agreement (including these Terms) will govern the provision of any training services delivered by INdigital to Customer; and (iii) will provide Customer with all Maintenance Releases under the terms and conditions set forth in the Software License Agreement. INdigital has the sole right to determine, in its discretion: (a) what constitutes an Incident; and (b) when an Incident is deemed to be resolved. An "Incident", as used herein and throughout these Terms, means a support request that begins when Customer contacts INdigital to report a specific Error and ends when INdigital either: (a) resolves the Error; or (b) determines in its sole and absolute discretion that the Error cannot be resolved. INdigital will use commercially reasonable efforts to resolve an Incident, but does not guarantee that any Incident will be resolved.

As set forth above, during the Term, INdigital will provide Customer with all Maintenance Releases (including updated Documentation) that INdigital may, in its sole discretion, make generally available to its licensees at no additional charge. All Maintenance Releases, being provided by INdigital to Customer under the Agreement, are deemed Software subject to all applicable terms and conditions in the Agreement (including these Terms). As part of the support and maintenance to be provided by INdigital to Customer, Customer will install all Maintenance Releases as soon as practicable after receipt. Customer does not have any right under the Agreement to receive any New Versions of the Software that INdigital or any third-party software provider may, in its sole discretion, release from time to time. Customer may license any New Version at INdigital's then-current list price and subject to a separate license agreement, provided that Customer is in compliance with the terms and conditions of the Agreement (including these Terms).

5. CONFIDENTIALITY.

5.1. Confidential Information. In connection with the Agreement each Party (as the "Disclosing Party") may disclose or make available to the other Party (as the "Receiving Party") Confidential Information. Subject to Section 5.2 of these Terms, "Confidential Information" means information in any form or medium (whether oral, written, electronic or other) that the Disclosing Party considers confidential or proprietary, including information consisting of or relating to the Disclosing Party's technology, trade secrets, know-how, business operations, plans, strategies, customers, and pricing, and information with respect to which the Disclosing Party has contractual or other confidentiality obligations, whether or not marked, designated or otherwise

identified as "confidential". Without limiting the foregoing: (a) the Software and Documentation are the Confidential Information of INdigital; and (b) the financial terms of the Agreement (including these Terms) are the Confidential Information of INdigital.

5.2. Exclusions and Exceptions. Confidential Information does not include information that the Receiving Party can demonstrate by written or other documentary records: (a) was rightfully known to the Receiving Party without restriction on use or disclosure prior to such information's being disclosed or made available to the Receiving Party in connection with the Agreement (including these Terms); (b) was or becomes generally known by the public other than by the Receiving Party's or any of its Representatives' noncompliance with the Agreement (including these Terms); (c) was or is received by the Receiving Party on a non-confidential basis from a third party that was not or is not, at the time of such receipt, under any obligation to maintain its confidentiality; or (d) the Receiving Party can demonstrate by written or other documentary records was or is independently developed by the Receiving Party without reference to or use of any Confidential Information.

5.3. Protection of Confidential Information. As a condition to being provided with any disclosure of or access to Confidential Information, the Receiving Party shall:

- (a) not access or use Confidential Information other than as necessary to exercise its rights or perform its obligations under and in accordance with the Agreement (including these Terms);
- (b) except as may be permitted under the terms and conditions of Section 6.4 of these Terms, not disclose or permit access to Confidential Information other than to its Representatives who: (i) need to know such Confidential Information for purposes of the Receiving Party's exercise of its rights or performance of its obligations under and in accordance with the Agreement (including these Terms); (ii) have been informed of the confidential nature of the Confidential Information and the Receiving Party's obligations under this Section 5; and (iii) are bound by written confidentiality and restricted use obligations at least as protective of the Confidential Information as the terms set forth in this Section 5;
- (c) safeguard the Confidential Information from unauthorized use, access or disclosure using at least the degree of care it uses to protect its similarly sensitive information and in no event

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less than a reasonable degree of care;

(d) promptly notify the Disclosing Party of any unauthorized use or disclosure of Confidential Information and cooperate with Disclosing Party to prevent further unauthorized use or disclosure; and

(e) ensure its Representatives' compliance with, and be responsible and liable for any of its Representatives' non-compliance with, the terms of this Section 5.

Notwithstanding any other provisions of the Agreement (including these Terms), the Receiving Party's obligations under this Section 5 with respect to any Confidential Information that constitutes a trade secret under any applicable Law will continue until such time, if ever, as such Confidential Information ceases to qualify for trade secret protection under one or more such applicable Laws other than as a result of any act or omission of the Receiving Party or any of its Representatives.

5.4. Compelled Disclosures. If the Receiving Party or any of its Representatives is compelled by applicable Law to disclose any Confidential Information then, to the extent permitted by applicable Law, the Receiving Party shall: (a) promptly, and prior to such disclosure, notify the Disclosing Party in writing of such requirement so that the Disclosing Party can seek a protective order or other remedy or waive its rights under Section 5.3 of these Terms; and (b) provide reasonable assistance to the Disclosing Party, at the Disclosing Party's sole cost and expense, in opposing such disclosure or seeking a protective order or other limitations on disclosure. If the Disclosing Party waives compliance or, after providing the notice and assistance required under this Section 5.4, the Receiving Party remains required by Law to disclose any Confidential Information, the Receiving Party shall disclose only that portion of the Confidential Information that the Receiving Party is legally required to disclose and, on the Disclosing Party's request, shall use commercially reasonable efforts to obtain assurances from the applicable court or other presiding authority that such Confidential Information will be afforded confidential treatment.

5.5. Return; Destruction. Confidential Information will remain the property of the Disclosing Party and will, at the Disclosing Party's request and after it is no longer needed for the purposes of the Agreement (including these Terms) or upon expiration or termination of the Agreement (including these Terms) for any reason, whichever occurs first, promptly be returned to the Disclosing Party or be destroyed, together with all copies made by the Receiving Party

and by anyone to whom such Confidential Information has been made available by the Receiving Party in accordance with the provisions of this section.

6. FEES AND PAYMENT.

6.1. License Fees. In consideration of the rights granted to Customer under the Agreement (including these Terms), Customer shall pay to INdigital the license fees set forth in Exhibit D (attached to, and incorporated by reference into, the Agreement) in accordance with that exhibit and the terms of this Section 7. If the Term is renewed for any Renewal Term(s) pursuant to Section 9.2 of these Terms, Customer shall pay the then-current standard license fees that INdigital charges for the Software during the applicable Renewal Term.

6.2. Additional Fees and Expenses. In consideration of INdigital providing installation, support and maintenance, training, and other ancillary services under the Agreement (including these Terms), Customer shall pay to INdigital the fees set forth in Exhibit D attached to, and incorporated by reference into, the Agreement, and shall reimburse INdigital for out-of-pocket expenses incurred by INdigital in connection with performing these services, in accordance with that exhibit and the terms of this Section 6.

6.3. Taxes. All license fees and other amounts payable by Customer under the Agreement (including these Terms) are exclusive of taxes and similar assessments. Without limiting the foregoing, Customer is responsible for all sales, service, use and excise taxes, and any other similar taxes, duties and charges of any kind imposed by any federal, state or local governmental or regulatory authority on any amounts payable by Customer under the Agreement, other than any taxes imposed on INdigital's income.

6.4. Payment. Customer shall pay all amounts due and owing under the Agreement (including these Terms) within thirty 30 days after the date of INdigital's invoice therefor. Customer shall make all payments under the Agreement in US dollars by wire transfer or check to the address or account specified in Exhibit D attached to, and incorporated by reference into, the Agreement or such other address or account as INdigital may specify in writing from time to time.

6.5. Late Payment. If Customer fails to make any payment when due then, in addition to all other remedies that may be available to INdigital:

(a) INdigital may charge interest on the past due amount at the rate of 1.5% per month calculated daily and compounded monthly or, if lower, the highest rate permitted under applicable

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Law;

(b) Customer shall reimburse INdigital for all reasonable costs incurred by INdigital in collecting any late payment of amounts due or related interest, including attorneys' fees, court costs and collection agency fees; and

(c) if such failure continues for fifteen (15) days following written notice thereof, INdigital may: (i) disable Customer's use of the Software (including by means of a disabling code, technology or device); (ii) withhold, suspend or revoke its grant of a license and/or sublicense under the Agreement; and/or (iii) terminate the Agreement (including these Terms) under Section 9.3(a) or Section 9.3(b) of these Terms, as applicable.

6.6. No Deductions or Setoffs. All amounts payable to INdigital under the Agreement (including these Terms) shall be paid by Customer to INdigital in full without any setoff, recoupment, counterclaim, deduction, debit or withholding for any reason (other than any deduction or withholding of tax as may be required by applicable Law).

7. **SECURITY MEASURES.** The Software may contain technological measures designed to prevent unauthorized or illegal use of the Software. Customer acknowledges and agrees that: (a) INdigital may use these and other lawful measures to verify Customer's compliance with the terms of the Agreement (including these Terms) and enforce INdigital's rights, including all Intellectual Property Rights, in and to the Software; (b) INdigital may deny any individual access to and/or use of the Software if INdigital, in its sole reasonable discretion, believes that Person's use of the Software would violate any provision of the Agreement (including these Terms); and (c) INdigital and its Representatives may collect, maintain, process and use diagnostic, technical, usage and related information, including information about Customer's computers, systems and software, that INdigital may gather periodically to improve the performance of the Software or develop Maintenance Releases. This information will be treated in accordance with INdigital's privacy policy, as amended from time to time.

8. **INTELLECTUAL PROPERTY RIGHTS.**

8.1. **Intellectual Property Ownership.** Customer acknowledges and agrees that:

(a) the Software and Documentation are licensed or sublicensed and not sold to Customer by INdigital and Customer does not and will not have or acquire under or in connection with the

Agreement (including these Terms) any ownership interest in the Software or Documentation, or in any related Intellectual Property Rights;

(b) INdigital and its licensor(s) are and will remain the sole and exclusive owners of all right, title and interest in and to the Software and Documentation, including all Intellectual Property Rights relating thereto, subject only to the limited license granted to Customer under the Agreement; and

(c) Customer hereby unconditionally and irrevocably assigns to INdigital or INdigital's designee, Customer's entire right, title and interest in and to any Intellectual Property Rights that Customer may now or hereafter have in or relating to the Software or Documentation (including any rights in derivative works or patent improvements relating to either of them), whether held or acquired by operation of law, contract, assignment or otherwise.

8.2. **Customer Cooperation and Notice of Infringement.** Customer shall, during the Term:

(a) take all reasonable measures to safeguard the Software and Documentation (including all copies thereof) from infringement, misappropriation, theft, misuse or unauthorized access;

(b) at INdigital's expense, take all such steps as INdigital may reasonably require to assist INdigital in maintaining the validity, enforceability and INdigital's ownership of the Intellectual Property Rights in the Software and Documentation;

(c) promptly notify INdigital in writing if Customer becomes aware of:

(i) any actual or suspected infringement, misappropriation or other violation of INdigital's Intellectual Property Rights in or relating to the Software or Documentation; or

(ii) any claim that the Software or Documentation, including any production, use, marketing, sale or other disposition of the Software or Documentation, in whole or in part, infringes, misappropriates or otherwise violates the Intellectual Property Rights or other rights of any Person; and

(d) fully cooperate with and assist INdigital in all reasonable ways in the conduct of any claim, suit, action or proceeding (each, an "Action") by

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INDigital to prevent or abate any actual or threatened infringement, misappropriation or violation of INDigital's rights in, and to attempt to resolve any claims relating to, the Software or Documentation.

8.3. No Implied Rights. Except for the limited rights and licenses expressly granted under the Agreement, nothing in the Agreement (including these Terms) grants, by implication, waiver, estoppel or otherwise, to Customer or any third party any Intellectual Property Rights or other right, title, or interest in or to any of the Software or Documentation.

9. TERM AND TERMINATION.

9.1. Initial Term. The initial term of the Agreement commences as of the Effective Date and will continue in effect until such time as specified in Section 10 of the Agreement, unless terminated earlier pursuant to any of the Agreement's express provisions (the "**Initial Term**").

9.2. Renewal Term. The Agreement will automatically renew for additional successive terms specified in Section 10 of the Agreement unless earlier terminated pursuant to any of the Agreement's express provisions or either Party gives the other Party written notice of non-renewal at least ninety (90) days prior to the expiration of the then-current term (each, a "**Renewal Term**" and, collectively, together with the Initial Term, the "**Term**").

9.3. Termination. The Agreement may be terminated at any time:

- (a) by INDigital, effective on written notice to Customer, if Customer fails to pay any amount when due under the Agreement (including these Terms), where such failure continues more than fifteen (15) days after INDigital's delivery of written notice thereof ("**Payment Failure**");
- (b) by INDigital, immediately on written notice to Customer if any two or more Payment Failures occur in any 12-month period;
- (c) by either Party, effective on written notice to the other Party, if the other Party materially breaches the Agreement (including these Terms) and such breach: (i) is incapable of cure; or (ii) being capable of cure, remains uncured thirty (30) days after the non-breaching Party provides the breaching Party with written notice of such breach (except in the case of a Payment Failure, which shall be governed by Section 9.3(a) of these Terms);
- (d) by INDigital, effective immediately, if the Customer: (i) is dissolved or liquidated or

takes any corporate action for such purpose;

(ii) becomes insolvent or is generally unable to pay its debts as they become due; (iii) becomes the subject of any voluntary or involuntary bankruptcy proceeding under any domestic or foreign bankruptcy or insolvency Law; (iv) makes or seeks to make a general assignment for the benefit of its creditors; or (v) applies for, or consents to, the appointment of a trustee, receiver or custodian for a substantial part of its property;

(e) by INDigital, upon notice to Customer, if Customer is in breach of any other agreement between the Parties and such breach is not cured pursuant to the terms of such agreement.

9.4. Effect of Termination or Expiration. On the expiration or earlier termination of the Agreement:

- (a) all rights, licenses and authorizations granted to Customer under the Agreement will immediately terminate and Customer shall:
 - (i) immediately cease all use of and other activities with respect to the Software and Documentation other than those described in Section 9.4(a)(ii) of these Terms;
 - (ii) within sixty (60) days deliver to INDigital, or at INDigital's written request destroy, and permanently erase from all devices and systems Customer directly or indirectly controls, the Software, the Documentation and INDigital's Confidential Information, including all documents, files and tangible materials (and any partial and complete copies) containing, reflecting, incorporating or based on any of the foregoing, whether or not modified or merged into other materials;
 - (iii) certify to INDigital in a signed written instrument that it has complied with the requirements of this Section 9.4; and
- (b) all amounts payable by Customer to INDigital of any kind under the Agreement (including these Terms) are immediately payable and due no later than thirty (30) days after the effective date of the expiration or INDigital's termination of the Agreement.

9.5. Surviving Terms. The provisions set forth in the following sections, and any other right, obligation or provision under the Agreement (including these Terms) that, by its nature, should survive termination or expiration of the Agreement (including these Terms), will survive any expiration or termination of

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the Agreement: this Section 9.5 of these Terms, Section 1 of these Terms (Definitions), Section 5 of these Terms (Confidentiality), Section 8 of these Terms (Intellectual Property Rights), Section 10 of these Terms (Representations and Warranties), for clarity, including Section 10.7 of these Terms (Disclaimer), Section 11 of these Terms (Indemnification), Section 12 of these Terms (Limitations of Liability), and Section 15 of these Terms (Miscellaneous).

10. REPRESENTATIONS AND WARRANTIES.

10.1. Mutual Representations and Warranties. Each Party represents, warrants and covenants to the other Party that:

- (a) it has the full right, power and authority to enter into and perform its obligations and grant the rights, licenses and authorizations it grants and is required to grant under the Agreement (including these Terms);
- (b) the execution of the Agreement by its representative whose signature is set forth at the end of the Agreement has been duly authorized by all necessary action of such Party; and
- (c) when executed and delivered by both Parties, the Agreement (including these Terms) will constitute the legal, valid and binding obligation of such Party, enforceable against such Party in accordance with its terms.

10.2. Limited Warranty. Subject to the limitations and conditions set forth in Section 10.3 of these Terms and Section 10.4 of these Terms, INdigital warrants to Customer that for a period of **90** days from the **Effective Date** (the "**Warranty Period**"), the Software will substantially conform in all material respects to the specifications set forth in the Documentation, when installed, operated and used as recommended in the Documentation and in accordance with the Agreement (including these Terms).

10.3. Customer Requirements. The limited warranty set forth in Section 10.2 of these Terms applies only if Customer: (a) notifies INdigital in writing of the warranty breach before the expiration of the Warranty Period; (b) has promptly installed all Maintenance Releases to the Software that INdigital previously made available to Customer; and (c) as of the date of notification, is in compliance with all terms and conditions of the Agreement (including these Terms) (including the payment of all license fees then due and owing).

10.4. Exceptions. Notwithstanding any

provisions to the contrary in the Agreement (including these Terms), the limited warranty set forth in Section 10.2 of these Terms does not apply to problems arising out of or relating to:

- (a) Software, or the media on which it is provided, that is modified or damaged by Customer or its Representatives;
- (b) any operation or use of, or other activity relating to, the Software other than as specified in the Documentation, including any incorporation in the Software of, or combination, operation or use of the Software in or with, any technology (including any software, hardware, firmware, system or network) or service not specified for Customer's use in the Documentation, unless otherwise expressly permitted by INdigital in writing;
- (c) Customer's or any third party's negligence, abuse, misapplication or misuse of the Software, including any use of the Software other than as specified in the Documentation or expressly authorized by INdigital in writing;
- (d) Customer's failure to promptly install all Maintenance Releases that INdigital has previously made available to Customer;
- (e) the operation of, or access to, Customer's or a third party's system or network;
- (f) any beta software, software that INdigital makes available for testing or demonstration purposes, temporary software modules or software for which INdigital does not receive a license fee;
- (g) Customer's material breach of any provision of the Agreement (including these Terms);
- (h) any other circumstances or causes outside of the reasonable control of INdigital (including abnormal physical or electrical stress); or
- (i) any failure or interruption of any electrical power, or any accident or cause external to the Software, including, but not limited to, problems or malfunctions related to Customer's network, database, third party software products, workstation configurations, Customer's hardware, operator error, or Customer's negligence or willful misconduct.

10.5. Remedial Efforts. If INdigital breaches, or is alleged to have breached, the limited warranty set forth in Section 10.2 of these Terms, INdigital may, at

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its sole option and expense, take any of the following steps to remedy such breach:

- (a) replace any damaged or defective media on which INdigital supplied the Software;
- (b) amend, supplement or replace any incomplete or inaccurate Documentation;
- (c) repair the Software;
- (d) replace the Software with functionally equivalent software (which software will, on its replacement of the Software, constitute Software); and/or
- (e) terminate the Agreement and, provided that Customer fully complies with all of its post-termination obligations as set forth in Section 9.4 of these Terms, promptly refund to Customer, on a *pro rata* basis, the share of any license fees prepaid by Customer for the future portion of the Term that would have remained but for such termination.

10.6. Sole Remedy. If INdigital does not cure a warranty breach or terminate the Agreement as provided in Section 10.5 of these Terms within a reasonable period of time after INdigital's receipt of written notice of such breach, Customer shall have the right to terminate the Agreement as provided in Section 9.3(c) of these Terms. Provided that Customer fully complies with its post-termination obligations as set forth in Section 9.4 of these Terms, INdigital shall promptly refund to Customer, on a *pro rata* basis, the share of any license fees prepaid by Customer for the future portion of the Term that would have remained but for such termination. **THIS SECTION 10.6 SETS FORTH THE CUSTOMER'S SOLE REMEDY AND INDIGITAL'S ENTIRE OBLIGATION AND LIABILITY FOR ANY BREACH OF ANY INDIGITAL WARRANTY OF THE SOFTWARE SET FORTH IN THE AGREEMENT.**

10.7. DISCLAIMER OF WARRANTIES. EXCEPT FOR THE EXPRESS LIMITED WARRANTY SET FORTH IN SECTION 10.2 OF THESE TERMS, ALL SOFTWARE, DOCUMENTATION AND OTHER PRODUCTS, INFORMATION, MATERIALS AND SERVICES PROVIDED BY INDIGITAL ARE PROVIDED "AS IS." INDIGITAL HEREBY DISCLAIMS ALL WARRANTIES, WHETHER EXPRESS, IMPLIED, STATUTORY OR OTHER (INCLUDING ALL WARRANTIES ARISING FROM COURSE OF DEALING, USAGE OR TRADE PRACTICE), AND SPECIFICALLY DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE

AND NON-INFRINGEMENT. WITHOUT LIMITING THE FOREGOING, INDIGITAL MAKES NO WARRANTY OF ANY KIND THAT THE SOFTWARE OR DOCUMENTATION, OR ANY OTHER INDIGITAL OR THIRD-PARTY GOODS, SERVICES, TECHNOLOGIES OR MATERIALS (INCLUDING ANY SOFTWARE OR HARDWARE), OR ANY PRODUCTS OR RESULTS OF THE USE OF ANY OF THEM, WILL MEET CUSTOMER'S OR OTHER PERSONS' REQUIREMENTS, OPERATE WITHOUT INTERRUPTION, ACHIEVE ANY INTENDED RESULT, BE COMPATIBLE OR WORK WITH ANY OTHER GOODS, SERVICES, TECHNOLOGIES OR MATERIALS (INCLUDING ANY SOFTWARE, HARDWARE, SYSTEM OR NETWORK), OR BE SECURE, ACCURATE, COMPLETE, FREE OF HARMFUL CODE OR ERROR FREE. ALL THIRD-PARTY MATERIALS ARE PROVIDED "AS IS" AND ANY REPRESENTATION OR WARRANTY OF OR CONCERNING ANY OF THEM IS STRICTLY BETWEEN CUSTOMER AND THE THIRD-PARTY OWNER OR DISTRIBUTOR OF SUCH OPEN- THIRD-PARTY MATERIALS.

11. INDEMNIFICATION.

11.1. INdigital Indemnification. INdigital shall indemnify, defend and hold harmless Customer from and against any and all Losses incurred by Customer arising out of or relating to any Action by a third party (other than an Affiliate) to the extent that such Losses arise from any allegation in such Action that the Software, or any use of the Software, in the Territory in accordance with the Agreement (including these Terms) (including the Documentation) infringes any U.S. Intellectual Property Right in the U.S. The foregoing obligation does not apply to the extent that such Action or Losses arise from any allegation of or relating to any:

- (a) Third-Party Materials;
- (b) patent issued on a patent application published after the Effective Date;
- (c) incorporation by the Software of, or combination, operation or use of the Software in or with, any technology (including any software, hardware, firmware, system or network) or service not provided by INdigital or specified for Customer's use in the Documentation, unless otherwise expressly permitted by INdigital in writing;
- (d) modification of the Software other than:
 - (i) by INdigital or its authorized contractor in

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connection with the Agreement (including these Terms); or (ii) with INdigital's express written authorization and in strict accordance with INdigital's written directions and specifications;

(e) failure to timely implement any Maintenance Release, modification, update or replacement of the Software made available to Customer by INdigital;

(f) use of the Software after INdigital's notice to Customer of such activity's alleged or actual infringement, misappropriation or other violation of a third party's rights;

(g) negligence, abuse, misapplication or misuse of the Software or Documentation by or on behalf of Customer, Customer's Representatives or a third party;

(h) use of the Software or Documentation by or on behalf of Customer that is outside the purpose, scope or manner of use authorized by the Agreement (including these Terms) or in any manner contrary to INdigital's instructions;

(i) events or circumstances outside of INdigital's commercially reasonable control (including any third-party hardware, software or system bugs, defects or malfunctions); or

(j) Action or Losses for which Customer is obligated to indemnify INdigital pursuant to Section 11.2 of these Terms.

11.2. Customer Indemnification. Customer shall indemnify, defend and hold harmless INdigital and its Affiliates, officers, directors, employees, agents, subcontractors, successors and assigns (each, including INdigital, an "**INdigital Indemnitee**") from and against any and all Losses incurred by the INdigital Indemnitee in connection with any Action by a third party (other than an Affiliate of a INdigital Indemnitee) to the extent that such Losses arise out of or relate to any allegation:

(a) that any Intellectual Property Right or other right of any Person, or any Law, is or will be infringed, misappropriated or otherwise violated by any:

(i). use or combination of the Software by or on behalf of Customer or any of its Representatives with any hardware, software, system, network, service or other matter whatsoever that is neither provided by INdigital nor authorized by INdigital in the Agreement (including these Terms) and the Documentation or otherwise in writing; and

(ii). information, materials or technology or other matter whatsoever directly or indirectly provided by Customer or directed by Customer to be installed, combined, integrated or used with, as part of, or in connection with the Software or Documentation;

(b) of or relating to facts that, if true, would constitute a breach by Customer of any representation, warranty, covenant or obligation under the Agreement (including these Terms);

(c) of or relating to negligence, abuse, misapplication, misuse or more culpable act or omission (including recklessness or willful misconduct) by or on behalf of Customer or any of its Representatives with respect to the Software or Documentation or otherwise in connection with the Agreement (including these Terms); or

(d) of or relating to use of the Software or Documentation by or on behalf of Customer or any of its Representatives that is outside the purpose, scope or manner of use authorized by the Agreement (including these Terms) or the Documentation, or in any manner contrary to INdigital's instructions.

11.3. Indemnification Procedure. Each Party shall promptly notify the other Party in writing of any Action for which such Party believes it is entitled to be indemnified pursuant to Section 11.1 or Section 11.2 of these Terms. The Party seeking indemnification (the "**Indemnitee**") shall cooperate with the other Party (the "**Indemnitor**") at the Indemnitor's sole cost and expense. The Indemnitor shall immediately take control of the defense and investigation of such Action and shall employ counsel reasonably acceptable to the Indemnitee to handle and defend the same, at the Indemnitor's sole cost and expense. The Indemnitee's failure to perform any obligations under this Section 11 will not relieve the Indemnitor of its obligations under this Section 11 except to the extent that the Indemnitor can demonstrate that it has been materially prejudiced as a result of such failure. The Indemnitee may participate in and observe the proceedings at its own cost and expense with counsel of its own choosing.

11.4. Mitigation. If the Software, or any part of the Software, is, or in INdigital's opinion is likely to be, claimed to infringe, misappropriate or otherwise violate any third-party Intellectual Property Right, or if Customer's use of the Software is enjoined or threatened to be enjoined, INdigital may, at its option and sole cost and expense:

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(a) obtain the right for Customer to continue to use the Software materially as contemplated by the Agreement (including these Terms);

(b) modify or replace the Software, in whole or in part, to seek to make the Software non-infringing, while providing materially equivalent features and functionality, and such modified or replacement software will constitute Software under the Agreement (including these Terms); or

(c) if none of the remedies set forth in the above Section 11.4(a) or Section 11.4(b) of these Terms is reasonably available to INdigital, terminate the Agreement, in its entirety or with respect to the affected part or feature of the Software, effective immediately on written notice to Customer, in which event:

(i). Customer shall cease all use of the Software and Documentation immediately on receipt of Customer's notice; and

(ii). provided that Customer fully complies with its post-termination obligations set forth in Section 9.4 of these Terms, INdigital shall promptly refund to Customer, on a *pro rata* basis, the share of any license fees prepaid by Customer for the future portion of the Term that would have remained but for such termination.

11.5. Sole Remedy. THIS SECTION 11 SETS FORTH CUSTOMER'S SOLE REMEDIES AND INDIGITAL'S SOLE LIABILITY AND OBLIGATION FOR ANY ACTUAL, THREATENED OR ALLEGED CLAIMS THAT THE AGREEMENT (INCLUDING THESE TERMS) OR ANY SUBJECT MATTER OF THE AGREEMENT (INCLUDING THE SOFTWARE AND DOCUMENTATION) INFRINGES, MISAPPROPRIATES OR OTHERWISE VIOLATES ANY INTELLECTUAL PROPERTY RIGHTS OF ANY THIRD PARTY.

12. LIMITATION OF LIABILITY.

12.1. EXCLUSION OF DAMAGES. IN NO EVENT WILL INDIGITAL OR ANY OF ITS LICENSORS, SERVICE PROVIDERS OR SUPPLIERS BE LIABLE UNDER OR IN CONNECTION WITH THE AGREEMENT (INCLUDING THESE TERMS) OR ITS SUBJECT MATTER UNDER ANY LEGAL OR EQUITABLE THEORY, INCLUDING BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY AND OTHERWISE, FOR ANY (a) INCREASED COSTS, DIMINUTION IN VALUE

OR LOST BUSINESS, PRODUCTION, REVENUES OR PROFITS, (b) LOSS OF GOODWILL OR REPUTATION, (c) USE, INABILITY TO USE, LOSS, INTERRUPTION, DELAY OR RECOVERY OF ANY SOFTWARE OR THIRD-PARTY MATERIALS, (d) LOSS, DAMAGE, CORRUPTION OR RECOVERY OF DATA, OR BREACH OF DATA OR SYSTEM SECURITY, (e) COST OF REPLACEMENT GOODS OR SERVICES, OR (f) CONSEQUENTIAL, INCIDENTAL, INDIRECT, EXEMPLARY, SPECIAL, ENHANCED OR PUNITIVE DAMAGES, IN EACH CASE REGARDLESS OF WHETHER SUCH PERSONS WERE ADVISED OF THE POSSIBILITY OF SUCH LOSSES OR DAMAGES OR SUCH LOSSES OR DAMAGES WERE OTHERWISE FORESEEABLE, AND NOTWITHSTANDING THE FAILURE OF ANY AGREED OR OTHER REMEDY OF ITS ESSENTIAL PURPOSE.

12.2. CAP ON MONETARY LIABILITY.

IN NO EVENT WILL THE AGGREGATE LIABILITY OF INDIGITAL AND ITS LICENSORS, SUPPLIERS AND SERVICE PROVIDERS ARISING OUT OF OR RELATED TO THE AGREEMENT (INCLUDING THESE TERMS), WHETHER ARISING UNDER OR RELATED TO BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR ANY OTHER LEGAL OR EQUITABLE THEORY, EXCEED THE TOTAL AMOUNTS PAID TO INDIGITAL UNDER THE AGREEMENT IN THE 12-MONTH PERIOD PRECEDING THE EVENT GIVING RISE TO THE CLAIM. THE FOREGOING LIMITATIONS APPLY EVEN IF ANY REMEDY FAILS OF ITS ESSENTIAL PURPOSE.

13. EXPORT REGULATION. Customer shall not itself, or permit any other Person to, export, re-export or release, directly or indirectly any Controlled Technology to any country, jurisdiction or Person to which the export, re-export or release of Controlled Technology (a) is prohibited by applicable Law or (b) without first completing all required undertakings (including obtaining any necessary export license).

14. FORCE MAJEURE.

14.1. No Breach or Default. In no event will INdigital be liable or responsible to Customer, or be deemed to have defaulted under or breached the Agreement (including these Terms), for any failure or delay in fulfilling or performing any term of the Agreement (including these Terms), when and to the extent such failure or delay is caused by any circumstances beyond INdigital's reasonable control

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(a "**Force Majeure Event**"), including acts of God, flood, fire, earthquake or explosion, war, terrorism, invasion, riot or other civil unrest, embargoes or blockades in effect on or after the date of the Agreement, national or regional emergency, strikes, labor stoppages or slowdowns or other industrial disturbances, passage of Law or any action taken by a governmental or public authority, including imposing an export or import restriction, quota or other restriction or prohibition or any complete or partial government shutdown, or national or regional shortage of adequate power or telecommunications or transportation. Either Party may terminate the Agreement if a Force Majeure Event continues substantially uninterrupted for a period of 90 days or more.

14.2. Obligations. In the event of any failure or delay caused by a Force Majeure Event, INdigital shall give prompt written notice to Customer stating the period of time the occurrence is expected to continue and use commercially reasonable efforts to end the failure or delay and minimize the effects of such Force Majeure Event.

15. MISCELLANEOUS.

15.1. Further Assurances. On a Party's reasonable request, the other Party shall, at the requesting Party's sole cost and expense, execute and deliver all such documents and instruments, and take all such further actions, as may be necessary to give full effect to the Agreement.

15.2. Relationship of the Parties. The relationship between the Parties is that of independent contractors. Nothing contained in the Agreement (including these Terms) shall be construed as creating any agency, partnership, joint venture or other form of joint enterprise, employment or fiduciary relationship between the Parties, and neither Party shall have authority to contract for or bind the other Party in any manner whatsoever.

15.3. Notices. Except as otherwise expressly set forth in the Agreement, any notice, request, consent, claim, demand, waiver or other communication under the Agreement will have legal effect only if in writing and addressed to a Party at its address or e-mail designated in the Agreement. Notices sent in accordance with this Section 14.3 will be deemed effectively given: (i) when received, if delivered by hand, with signed confirmation of receipt; (ii) when received, if sent by a nationally recognized overnight courier, signature required; (iii) when sent, if by facsimile or e-mail, (in each case, with confirmation of transmission), if sent during the addressee's normal business hours, and on the next

business day, if sent after the addressee's normal business hours; and (iv) on the third business day after the date mailed by certified or registered mail, return receipt requested, postage prepaid.

15.4. Interpretation. For purposes of the Agreement (including these Terms): (i) the words "include," "includes" and "including" are deemed to be followed by the words "without limitation"; (ii) the word "or" is not exclusive; (iii) the words "herein," "hereof," "hereby," "hereto" and "hereunder" refer to the Agreement as a whole (including these Terms); (iv) words denoting the singular have a comparable meaning when used in the plural, and vice versa; and (v) words denoting any gender include all genders. Unless the context otherwise requires, references in the Agreement (including these Terms): (x) to exhibits, exhibits, attachments and appendices mean the exhibits, exhibits, attachments and appendices attached to, the Agreement (including these Terms); (y) to an agreement, instrument or other document means such agreement, instrument or other document as amended, supplemented and modified from time to time to the extent permitted by the provisions thereof; and (z) to a statute means such statute as amended from time to time and includes any successor legislation thereto and any regulations promulgated thereunder. The Parties intend the Agreement (including these Terms) to be construed without regard to any presumption or rule requiring construction or interpretation against the party drafting an instrument or causing any instrument to be drafted. The exhibits, exhibits, attachments and appendices referred to in the Agreement (including these Terms) are an integral part of the Agreement to the same extent as if they were set forth verbatim in the Agreement.

15.5. Headings. The headings in the Agreement (including these Terms) are for reference only and do not affect the interpretation of the Agreement (including these Terms).

15.6. Entire Agreement. The Agreement, together with these Terms and any other documents incorporated by reference into the Agreement (and, if applicable, together with the Software Support and Maintenance Agreement), constitute the sole and entire agreement of the Parties with respect to the subject matter of the Agreement and supersede all prior and contemporaneous understandings, agreements, representations and warranties, both written and oral, with respect to such subject matter.

15.7. Assignment. Customer shall not assign or otherwise transfer any of its rights, or delegate or otherwise transfer any of its obligations or performance, under the Agreement (including these Terms) without INdigital's prior written consent. Any

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purported assignment, delegation or transfer in violation of this Section 14.7 is void. The Agreement (including these Terms) inures to the benefit of, and is binding on and enforceable against, the Parties and their respective permitted successors and assigns.

15.8. No Third-Party Beneficiaries. The Agreement (including these Terms) are for the sole benefit of the Parties and their respective permitted successors and permitted assigns and nothing in the Agreement (including these Terms), express or implied, is intended to or shall confer on any other person or entity any legal or equitable right, benefit or remedy of any nature whatsoever under or by reason of the Agreement (including these Terms).

15.9. Amendment and Modification; Waiver. No amendment to, modification of, or rescission, termination or discharge of the Agreement (including these Terms) is effective unless it is in writing, identified as an amendment to or rescission, termination or discharge of the Agreement (including these Terms) and signed by an authorized representative of each Party. No waiver by any Party of any of the provisions of the Agreement (including these Terms) shall be effective unless explicitly set forth in writing and signed by the Party so waiving. Except as otherwise set forth in the Agreement (including these Terms), no failure to exercise, or delay in exercising, any rights, remedy, power or privilege arising from the Agreement (including these Terms) shall operate or be construed as a waiver thereof; nor shall any single or partial exercise of any right, remedy, power or privilege under the Agreement (including these Terms) preclude any other or further exercise thereof or the exercise of any other right, remedy, power or privilege.

15.10. Severability. If any provision of the Agreement (including these Terms) is invalid, illegal or unenforceable in any jurisdiction, such invalidity, illegality or unenforceability shall not affect any other term or provision of the Agreement (including these Terms) or invalidate or render unenforceable such term or provision in any other jurisdiction. On such determination that any term or other provision is invalid, illegal or unenforceable, the Parties shall negotiate in good faith to modify the Agreement so as to effect the original intent of the Parties as closely as possible in a mutually acceptable manner in order that the transactions contemplated by the Agreement (including these Terms) be consummated as originally contemplated to the greatest extent possible.

15.11. Governing Law; Submission to Jurisdiction. The Agreement (including these Terms) is governed by and construed in accordance with the internal laws of the State of Indiana without giving

effect to any choice or conflict of law provision or rule that would require or permit the application of the laws of any jurisdiction other than those of the State of Indiana. Any legal suit, action or proceeding arising out of or related to the Agreement will be instituted exclusively in the federal courts of the United States District Court of the Northern District of Indiana or the courts of the State of Indiana in each case located in the city of Fort Wayne and County of Allen, and each Party irrevocably submits to the exclusive jurisdiction of such courts in any such suit, action or proceeding. Service of process, summons, notice or other document by mail to such Party's address set forth in Section 2 of the Agreement will be effective service of process for any suit, action or other proceeding brought in any such court.

15.12. Waiver of Jury Trial. Each Party irrevocably and unconditionally waives any right it may have to a trial by jury in respect of any legal action arising out of or relating to the Agreement or the transactions contemplated by the Agreement (including these Terms).

15.13. Equitable Remedies. Customer acknowledges and agrees that a breach or threatened breach by Customer of any of its obligations under Section 3 of these Terms (Use Restrictions), Section 5 of these Terms (Confidentiality), Section 8 of these Terms (Intellectual Property Rights) or Section 11 of these Terms (Indemnification) would cause INdigital irreparable harm for which monetary damages would not be an adequate remedy and that, in the event of such breach or threatened breach, INdigital will be entitled to equitable relief, including in a restraining order, an injunction, specific performance and any other relief that may be available from any court of competent jurisdiction, without any requirement to post a bond or other security, or to prove actual damages or that monetary damages are not an adequate remedy. Such remedies are not exclusive and are in addition to all other remedies that may be available at law, in equity or otherwise.

15.14. Attorneys' Fees. In the event that any action, suit, or other legal or administrative proceeding is instituted or commenced by either Party against the other Party arising out of or related to the Agreement (including these Terms), the prevailing Party shall be entitled to recover its reasonable attorneys, expert witness and accountants' fees and court costs from the non-prevailing Party.

EXHIBIT B
Designated Sites

Randolph County Sheriff's Office

200 W Buena Vista St,
Chester, IL 62233

Sparta Police Department

114 W Jackson St,
Sparta, IL 62286

MedStar Ambulance

705 Bradbury Ln,
Sparta, IL 62286

EXHIBIT C

Software / Services Description

1) **INdigital Next Gen Core Services**

- **Database Services**

Location Database services for the PSAP. Repository for ALI. Legacy wireline records in the (Randolph County, IL) service area will be processed by INdigital using industry standard record exchange and correction methods. i2 format ALI service (wireless, VoIP - using pANI) will be provided by INdigital.

- **Routing Services –**

INdigital will design and deploy an NGCS configuration that conforms to standards and includes the necessary components to provide NG9-1-1 using industry standard Functional Elements. Redundant, diverse service aggregation points of presence will be established, and the proposed solution will conform to the current standards and accommodate future adjustments to the standards as they become available.

- **Network Services –**

The proposal's objective is to establish an ESiNet (Emergency Services iP Network) to serve existing and new customers in Illinois. This connectivity will be provided by diverse carriers when available. This service enables connectivity to the PSAP for delivery of voice and data for NG9-1-1.

2) **INdigital MEVO Core and MEVO Anywhere Backup Services**

- **Annual INdigital MEVO Core Backup Phone Service for four (4) MEVO Core backup phones one (1) at each of the two (2) Randolph County PSAP's, two (2) located at MedStar Ambulance plus a MEVO Anywhere kit with two (2) phones and associated peripheral equipment are being provided.**

A service continuity and disaster recovery platform (INdigital's MEVO system) will be deployed at the two Randolph County 911 centers and MedStar Ambulance. The MEVO platform is an independent call processing system on the output (egress) side of the NGCS Routing Platform. This platform allows for 9-1-1 calls to be routed to a VOIP phone with E9-1-1 functionality. In addition, one MEVO Anywhere kit with two (2) MEVO phones and associated peripheral equipment and backup services that connect via LTE (SIM to be provided by Randolph County) is included.

3) **INdigital Text Control (TCC) Services**

- **Text Services –**

INdigital Text to 9-1-1 services is a text control services that enables SMS text to and from the 9-1-1 PSAP that subscribe to the service. The Customer will receive the SMS messages from the major carriers. This is an inbound and outbound service that can be enabled through a browser-based interface or directly integrated with the call handling application via MSRP. This service is considered best effort service and is not regulated.

INdigital/Randolph County 9-1-1 - NGCS Overview

The Randolph County ETSB has elected to purchase a "SHARED" geo-redundant Solacom Host/Hosted NG9-1-1 system with Washington County ETSB with a total of eight (8) Solacom Guardian Answer Positions. There will be two (2) answering positions at the Randolph County Sheriff's PSAP, two (2) hosted answering positions at the Sparta P.D. PSAP, two (2) answering positions at the Washington County Sheriff's PSAP and two (2) hosted answering positions at the Washington County Ambulance PSAP. MedStar Ambulance will operate a single MEVO IP station.

INdigital 9-1-1 IP call delivery and ALI database services will be provided, replacing current Frontier services. Once completed, IP call delivery trunks will be installed from Mattoon and Rosiclare IL INdigital NGCS Nodes to Randolph and Washington County prior to, or in parallel to the Solacom Host system turn-up. IP or Serial ALI data spills will be delivered to local CAD and MAP systems at each ECC.

One (1) MEVO IP Station will be deployed at each of the two (2) Randolph County ECC's and two (2) MEVO's will be deployed at MedStar Ambulance. The MEVO phones will have both local TIG and MEVO Core Server registrations upon project completion. Each phone will register to a TIG/MEVO server and/or the Host Solacom controllers located at each primary host site, as well as an ESInet MEVO Host registration to facilitate direct failover from the INdigital SIP:me IPSR to the ESInet based MEVO Server.

One (1) MEVO Anywhere kit will be provided and located at the Randolph County Sheriff's Office.

NGCS Call Delivery Network and Services

INdigital will coordinate the installation of IP 9-1-1 call delivery trunks, one (1) primary and one (1) backup IP circuits to Randolph County Sheriff and one (1) primary and one (1) secondary backup IP circuit to Washington County for the delivery of 9-1-1 calls to each PSAP.

NGCS Backup and Overflow Call Routing

Call routing within the ESInet based Functional and Network Elements (IPSR Resource list). Call flow within the IPSR will be determined during initial installation and will be governed by project management and post sales engineering.

NGCS Call flow / IP Network notes:

Each Guardian Host location will be connected to INdigital NGCS Cores at Mattoon and Rosiclare IL, via one (1) 10Mbps Primary IP links and one (1) backup link as illustrated in the [Network Design](#)

The primary 9-1-1 call delivery path will include carrier grade IP connections from the Mattoon IL INdigital Data Center to the Washington County (HOST A), router (A), located at the Washington County Sheriff.

The primary 9-1-1 call delivery path will include carrier grade IP connections from the Rosiclare IL INdigital Data Center to the Randolph County (HOST B) router (A), located at the Washington County Sheriff

Washington and Randolph Counties will interconnect via IP circuits between, router (A) to router (A), by means of a 50-100Mbps carrier grade IP circuit.

Each NG9-1-1 Solacom Host location (Washington and Randolph County), router (B), will terminate backup commodity internet-based IPsec VPN to the INdigital ESInet.

Washington Ambulance and Sparta Police Department will both have commodity internet-based IPsec VPNs terminated between Router (A) and the ESInet at each site.

Washington County will directly connect via a separate private carrier grade IP connection to Washington County Ambulance.

Randolph County will directly connect via carrier grade 10Mbps IP connection to Sparta PD and MEDSTAR.

9-1-1 call delivery from the Solacom Geo-redundant call handling CPE hosts, to all attached Solacom Guardian answering positions will be completed by means of an INdigital managed "Regional" ESInet which provides IP based call delivery services to secondary PSAP's with Solacom hosted workstations and MEVO IP stations.

Randolph County Sheriff -----> 50-100Mbps ---- > Washington County Sheriff, via Clearwave

Randolph County -----> 10Mbps ---- > Sparta Police Department, via Clearwave

Commodity Internet VPN between INdigital and Washington County
Commodity Internet VPN between INdigital and Washington Ambulance

Randolph County -- -----> 10Mbps ----- > MedStar, via Clearwave

Commodity Internet VPN between INdigital and MedStar for MEVO Core and Solacom Hosts at Randolph County Sheriff

MEVO Services

One (1) MEVO IP Station will be deployed at each of the two (2) Randolph County PSAP's and two (2) MEVO IP stations will be deployed at MedStar Ambulance. The MEVO phones will have both local TIG and MEVO Core Server registrations upon project completion. Each phone will register to a TIG/MEVO server and/or the Host Solacom controllers located at each primary host site, as well as an ESInet MEVO Host registration to facilitate direct failover from the INdigital SIP:me IPSR to the ESInet based MEVO Server.

One (1) MEVO Anywhere kit will be provided and located at the Randolph County Sheriff's Office.

MEVO Call Backup and Overflow Call Routing

This will be setup during the initial installation and be affected by core call routing within the ESInet based Functional and Network Elements (IPSR Resource list) as well as at the PSAP BCF or SBC.

Location Services

The counties will migrate to INdigital NGCS for 9-1-1 call delivery and location services

Database

INdigital will manage all records for both ETSB's as separate agencies

ALI Data Delivery

- **CAD ALI Data Spill**
Serial or IP caller location data spills will be provided to CAD systems as required
- **Mapping ALI Data Spill**
Serial or IP caller location data spills will be provided to MAP systems as required
- **Recorder ALI Data Spill**
Serial or IP caller location data spills will be provided to REC systems as required

High level system design drawing

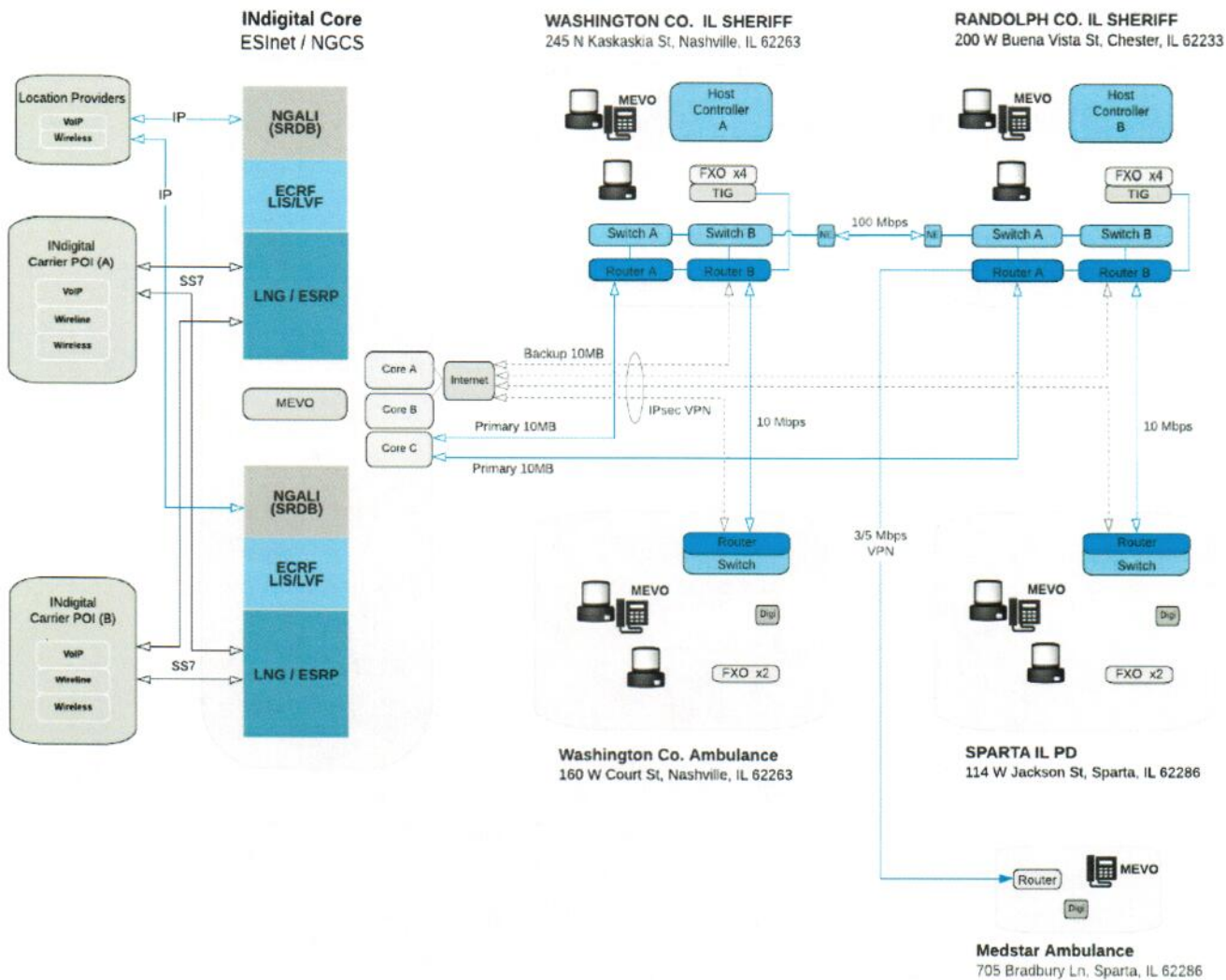


EXHIBIT D

Payments and Fees

1) INDigital Next Gen Core Services Fee's

Schedule of fees itemized by the features being delivered

Routing Services - [REDACTED]

Database - [REDACTED]

Legacy gateway ports - [REDACTED]

Monthly Recurring Cost - [REDACTED] (elements with * to be billed directly to the Illinois State Police 9-1-1 Administrative Support Command for INDigital NGCS of Database/Selective Routing/Legacy Gateway Ports).

2) INDigital MEVO Core Backup Services Fee's for 5 Years

INDigital MEVO Core Backup - 4 Positions [REDACTED] annually x 5 years [REDACTED]

3) INDigital Text TCC/TAG Service Fee's for 5 Years

INDigital Text Control Center (TCC) Services - [REDACTED] annually x 5 years = [REDACTED]

4) INDigital MEVO Anywhere Backup Service Fee's for 5 Years

INDigital MEVO Anywhere Backup Kit Service Fee's - 2 phones @ [REDACTED] = [REDACTED] x 5 years = [REDACTED]

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Monroe County Sheriffs Dept.** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Monroe County Sheriff's Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 1-618-939-8651
Secondary: 155.370 (point to point)

The Monroe County Sheriff's Dept. hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Monroe County Sheriff's Dept. If any PSAP dispatcher refers a call to the Monroe County Sheriff's Dept. which is clearly outside of its jurisdictional boundaries, the Monroe County Sheriff's Dept. may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

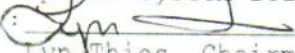
The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Monroe County Sheriff's Dept. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Monroe County Sheriff's Dept. to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County Emergency
Telephone System Board

By: 
Lyn Thies, Chairman

Date: 11/24, 2015

Monroe County Sheriff's Department

By: 
Neal Rohlfing, Sheriff

Date: 12/08, 2015

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Monroe County Ambulance** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Monroe County Ambulance is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 1-618-939-8651
Secondary: 155.370 (point to point)

The Monroe County Ambulance hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Monroe County Ambulance. If any PSAP dispatcher refers a call to the Monroe County Ambulance which is clearly outside of its jurisdictional boundaries, the Monroe County Ambulance may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

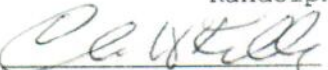
The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Monroe County Ambulance. All records will be available to all participants of the 9-1-1 system.

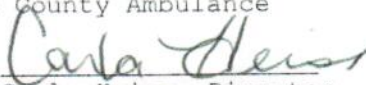
It shall be the responsibility of the Monroe County Ambulance to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County ETSB & Monroe County Ambulance

By: 
Charles H. Kelley, Chairman
Date: 9-17 2009

By: 
Carla Heise, Director
Date: 9-22 ,2009

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Perry County Sheriff's Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Perry County Sheriff's Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 1-618-357-5212

Secondary: Teletype to Perry County Sheriff's Department
through L.E.A.D.S computer system.

The Perry County Sheriff's Dept. hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Perry County Sheriff's Dept. If any PSAP dispatcher refers a call to the Perry County Sheriff's Dept. which is clearly outside of its jurisdictional boundaries, the Perry County Sheriff's Dept. may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.


The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Perry County Sheriff's Dept. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Perry County Sheriff's Dept. to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County Emergency
Telephone System Board

By: 
Lyn Thies, Chairman

Date: 11/24 2015

Perry County Sheriffs Dept.

By: 
Steve Bareis, Sheriff

Date: 12/07, 2015

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Cutler Community Fire Protection District** for the purpose of effective handling and routing of 9-1-1 emergency calls. Emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Cutler Comm. Fire Protection Dist. is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 1-618-357-5212
Secondary: Teletype to Randolph County Sheriff's Department
Through L.E.A.D.S computer system.

The Cutler Comm. Fire Protection Dist. Hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Cutler Comm. Fire Protection Dist. If any PSAP dispatcher refers a call to the Cutler Comm. Fire Protection Dist, which is clearly outside of its jurisdictional boundaries, the Cutler Comm. Fire Protection Dist. may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

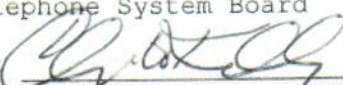
The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Cutler Comm. Fire Protection Dist. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Cutler Comm. Fire Protection Dist. To maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

CERTIFIED BY AND BETWEEN

Randolph County Emergency
Telephone System Board

By: 
Charles H. Kelley, Chairman

Date: 9-17, 2009

Cutler Comm. Fire Protection Dist.

By: 
David McDonald, Chief

Date: Sept 26, 2009

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Willisville Fire Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Willisville Fire Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 1-618-357-5212

The Willisville Fire Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Willisville Fire Department. If any PSAP dispatcher refers a call to the Willisville Fire Department which is clearly outside of its jurisdictional boundaries, the Willisville Fire Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Willisville Fire Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Willisville Fire Department to maintain the report of the call and the disposition of each call received. Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

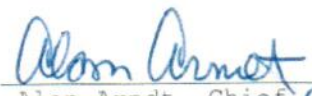
Certified by and between.

Randolph County Emergency
Telephone System Board

By: 
Lyn Thies, Chairman

Date: 11/14, 2018

Willisville Fire Department

By: 
Alan Arndt, Chief Commissioner

Date: 11-27-, 2018

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Pinkneyville Ambulance Service** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Pinkneyville Ambulance Service is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 1-618-357-5212
Secondary: 1-618-357-8313

The Pinkneyville Ambulance Service hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Pinkneyville Ambulance Service. If any PSAP dispatcher refers a call to the Pinkneyville Ambulance Service which is clearly outside of its jurisdictional boundaries, the Pinkneyville Ambulance Service may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Pinkneyville Ambulance Service. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Pinkneyville Ambulance Service to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County Emergency
Telephone System Board
By: [Signature]
Lyn Thies, Chairman
Date: 12/08, 2016

Pinkneyville Ambulance Service
By: [Signature]
Patsy Lipe, Coordinator
Date: 12/15, 2016

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Jackson County Sheriff's Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from the Jackson County Sheriff's Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: ROUTER TO ROUTER 1 TOUCH TRANSFER
Secondary: 1-618-684-2177
1-618-684-2773

The Jackson County Sheriff's Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Jackson County Sheriff's Department. If any PSAP dispatcher refers a call to the Jackson County Sheriff's Department which is clearly outside of its jurisdictional boundaries, the Jackson County Sheriff's Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Jackson County Sheriff's Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Jackson County Sheriff's Department to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

By: Charles H. Kelley Randolph County ETSB & Jackson County Sheriff's Department
Charles H. Kelley, Chairman
Date: 9-17, 2009

By: Robert Burns
Robert Burns, Sheriff
Date: 9/28, 2009

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Campbell Hill Fire Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Campbell Hill Fire Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 1-618-426-3014
Secondary: 1-618-684-2177

The Campbell Hill Fire Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Campbell Hill Fire Department. If any PSAP dispatcher refers a call to the Campbell Hill Fire Department which is clearly outside of its jurisdictional boundaries, the Campbell Hill Fire Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

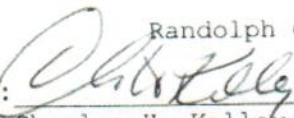
The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Campbell Hill Department. All records will be available to all participants of the 9-1-1 system.

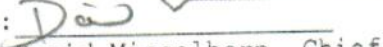
It shall be the responsibility of the Campbell Hill Fire Department to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County E T S B & Campbell Hill Fire Department

By: 
Charles H. Kelley, Chairman
Date: 9-17, 2009

By: 
David Misselhorn, Chief
Date: _____, 2009

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Jackson County Ambulance Service** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Jackson County Ambulance Service is received at one of the PSAPs, the call will be either directly dispatched or transferred to the Jackson County Sheriffs Department via one of the following methods:

Primary: Router transfer
Secondary: 1-618-684-2177
Tertiary: L.E.A.D.S.

The Jackson County Ambulance Service hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Jackson County Ambulance Service. If any PSAP dispatcher refers a call to the Jackson County Ambulance Service which is clearly outside of its jurisdictional boundaries, the Jackson County Ambulance Service may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

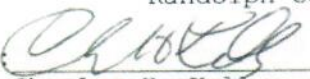
The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Jackson County Ambulance Service. All records will be available to all participants of the 9-1-1 system.

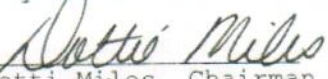
It shall be the responsibility of the Jackson County Ambulance Service to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County ETSB & Jackson County Ambulance Service

By: 
Charles H. Kelley, Chairman
Date: 9-17, 2009

By: 
Dotti Miles, Chairman
Date: 9-21, 2009

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **United States Forest Service** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from United States Forest Service is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 1-866-684-2051 Forest Service, Murphysboro
Secondary: 1-618-684-4215 Jackson County Sheriff's Department

The United States Forest Service hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the United States Forest Service. If any PSAP dispatcher refers a call to the United States Forest Service, which is clearly outside of its jurisdictional boundaries, the United States Forest Service may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

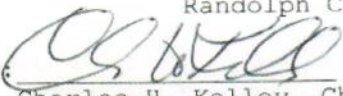
The Randolph County ETSB agrees to keep all records; including times and places of all 9-1-1 calls referred to the United States Forest Service all records will be available to all participants of the 9-1-1 system.


It shall be the responsibility of the United States Forest Service to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County ETSB & United States Forest Service

By: 
Charles H. Kelley, Chairman
Date: 9-17, 2009

By: 
Allen Nicholas, Supervisor
Date: 9/29/09, 2009

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **St. Clair County Sheriff's Dept.** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from St. Clair County Sheriff's Dept. is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 1-618-277-3500
Secondary: 155.370

The St. Clair County Sheriff's Dept. hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the St. Clair County Sheriff's Dept. If any PSAP dispatcher refers a call to the St. Clair County Sheriff's Dept. which is clearly outside of its jurisdictional boundaries, the St. Clair County Sheriff's Dept. may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

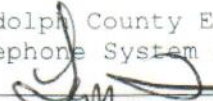
The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

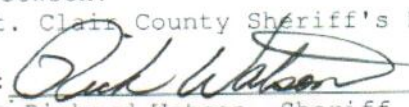
The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the St. Clair County Sheriff's Dept. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the St. Clair County Sheriff's Dept. to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County Emergency
Telephone System Board
By: 
Lyn Thies, Chairman
Date: 12/11 2013

St. Clair County Sheriff's Dept.
By: 
Richard Watson, Sheriff
Date: 12-23 ,2013

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Marissa Fire Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Marissa Fire Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 1-618-277-3500
Secondary: 154.190

The Marissa Fire Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Marissa Fire Department. If any PSAP dispatcher refers a call to the Marissa Fire Department which is clearly outside of its jurisdictional boundaries, the Marissa Fire Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.


The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

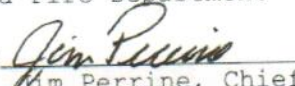
The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Marissa Fire Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Marissa Fire Department to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

By: 
Lyn Chies, Chairman
Date: 02/14, 2014

By: 
Jim Perrine, Chief
Date: 1/28, 2014

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Washington County Sheriff's Dept.** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Washington County Sheriff's Dept. is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 618-327-9975
Secondary: 155.370 (point to point)

The Washington County Sheriff's Dept. hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Washington County Sheriff's Dept. If any PSAP dispatcher refers a call to the Washington County Sheriff's Dept. which is clearly outside of its jurisdictional boundaries, the Washington County Sheriff's Dept. may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Washington County Sheriff's Dept. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Washington County Sheriff's Dept. to maintain the report of the call and the disposition of each call received. Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County Emergency
Telephone System Board

By: 
Lyn Thies, Chairman

Date: 12/04, 2019

Washington County Sheriffs Dept.

By: 
Len Campbell, Sheriff

Date: 01/02, 2019/20

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Illinois State Police District 11** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from the Illinois State Police District 11 is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 618-346-3830 emergency number
Secondary: 618-346-3831

The Illinois State Police District 11 hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

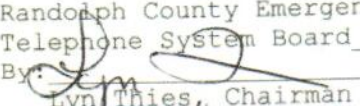
Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Illinois State Police District 11. If any PSAP dispatcher refers a call to the Illinois State Police District 11 which is clearly outside of its jurisdictional boundaries, the Illinois State Police 11 may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

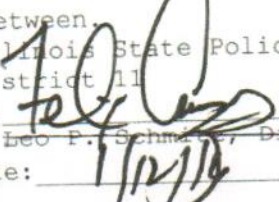
The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Illinois State Police. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Illinois State Police Dist 11 to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between
Randolph County Emergency Telephone System Board
By: 
Lynn Thies, Chairman
Date: 11/24, 2015

Illinois State Police District 11
By: 
Leo P. Schmitt, Director
Date: 1/24, 2015

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **St. Mary's Fire Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from St. Mary's Fire Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 1-573-883-5333
Secondary: 1-573-883-5215

The St. Mary's Fire Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the St. Mary's Fire Department. If any PSAP dispatcher refers a call to the St. Mary's Fire Department which is clearly outside of its jurisdictional boundaries, the St. Mary's Fire Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the St. Mary's Fire Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the St. Mary's Fire Department to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County Emergency
Telephone System Board

By: Lyn Thies
Lyn Thies, Chairman

Date: 12/14, 2017

St. Mary's Fire Department

By: Frankie Ullman
Frankie Ullman, Chief

Date: 1-10-18, 2017

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Randolph County Sheriff's Office** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two (2) Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from the Randolph County Sheriff's Office is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 154.785
Secondary: 618-826-5484

The Randolph County Sheriff's Office hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Randolph County Sheriff's Office. If any PSAP dispatcher refers a call to the Randolph County Sheriff's Office which is clearly outside of its jurisdictional boundaries, the Randolph County Sheriff's Office may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Randolph County Sheriff's Office. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Randolph County Sheriff's Office to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County Emergency
Telephone System Board

By: 

Lyn Thies, Chairman

Date: 12/11, 2014

Randolph County Sheriff's Dept.

By: 

Shannon Wolff, Sheriff

Date: 12/11, 2014

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Sparta Police Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two (2) Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Sparta Police Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 155.775
Secondary: 618-443-4331

The Sparta Police Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Sparta Police Department. If any PSAP dispatcher refers a call to the Sparta Police Department which is clearly outside of its jurisdictional boundaries, the Sparta Police Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Sparta Police Department. All records will be available to all participants of the 9-1-1 system.

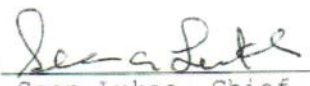
It shall be the responsibility of the Sparta Police Department to maintain the report of the call and the disposition of each call received. Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County Emergency
Telephone System Board

By: 
Lynn Mies, Chairman
Date: 12/11, 2013

Sparta Police Department

By: 
Sean Lukes, Chief
Date: 12-20, 2013

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Chester Police Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Chester Police Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 155.595
Secondary: 618-826-5454

The Chester Police Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Chester Police Department. If any PSAP dispatcher refers a call to the Chester Police Department which is clearly outside of its jurisdictional boundaries, the Chester Police Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.


The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Chester Police Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Chester Police Department to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County E T S B & Chester Police Department

By: 
Lynn Thies, Chairman

By: 
Bobby Helmers, Chief

Date: 10/10, 2019

Date: 11-14, 2019

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Illinois State Police 13** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Illinois State Police 13 is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 618-542-2400
Secondary: DSF/H81
D#13 other: 618-542-2171

The Illinois State Police 13 hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Illinois State Police. If any PSAP dispatcher refers a call to the Illinois State Police which is clearly outside of its jurisdictional boundaries, the Illinois State Police 13 may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Illinois State Police 13. All records will be available to all participants of the 9-1-1 system.

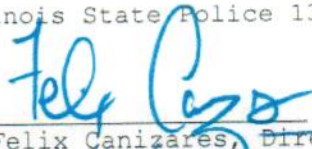
It shall be the responsibility of the Illinois State Police 13 to maintain the report of the call and the disposition of each call received. Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County Emergency
Telephone Systems Board

By: 
Lyn Thies, Chairman
Date: 2/14, 2017

Illinois State Police 13

By: 
Felix Canizares, Director Bureau Chief
Date: 1/16/18, 2017 2018

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Coulterville Police Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Coulterville Police Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 154.785
Secondary: 1-618-758-2351

The Coulterville Police Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Coulterville Police Department. If any PSAP dispatcher refers a call to the Coulterville Police Department which is clearly outside of its jurisdictional boundaries, the Coulterville Police Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

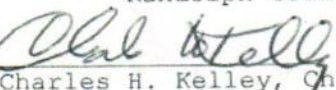
The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Coulterville Police Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Coulterville Police Department to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County E T S B & Coulterville Police Department

By: 
Charles H. Kelley, Chairman

By: 
Jason Schlesinger, Chief

Date: 9-17, 2009

Date: 09/29/09, 2009

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Tilden Police Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Tilden Police Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 154.785
Secondary: 618-587-5411

The Tilden Police Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Tilden Police Department. If any PSAP dispatcher refers a call to the Tilden Police Department which is clearly outside of its jurisdictional boundaries, the Tilden Police Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Tilden Police Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Tilden Police Department to maintain the report of the call and the disposition of each call received. Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County Emergency
Telephone System Board

By: 
Charles H. Kelley, Chairman

Date: 9-17, 2009

Tilden Police Department

By: 
Donald Keeton, Mayor

Date: 9-21, 2009

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Percy Police Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Percy Police Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 154.785
Secondary: 618-497-2015

The Percy Police Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Percy Police Department. If any PSAP dispatcher refers a call to the Percy Police Department which is clearly outside of its jurisdictional boundaries, the Percy Police Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

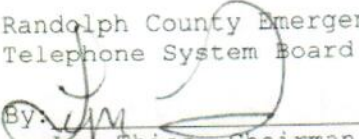
The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Percy Police Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Percy Police Department to maintain the report of the call and the disposition of each call received.

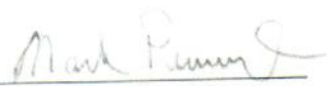
Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County Emergency
Telephone System Board

By: 
Lynn Thies, Chairman
Date: 11/19, 2019

Percy Police Department

By: 
Mark Prange, Mayor
Date: 14 Nov, 2019

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Steeleville Police Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Steeleville Police Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 154.785
Secondary: 618-965-3134

The Steeleville Police Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Steeleville Police Department. If any PSAP dispatcher refers a call to the Steeleville Police Department which is clearly outside of its jurisdictional boundaries, the Steeleville Police Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

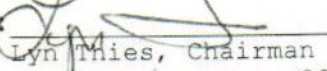
The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Steeleville Police Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Steeleville Police Department to maintain the report of the call and the disposition of each call received.

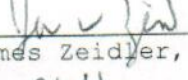
Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County Emergency
Telephone System Board

By: 
Lyn Thies, Chairman
Date: 01/11, 2018

Steeleville Police Department

By: 
James Zeidler, Chief
Date: 01-11, 2018

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Ellis Grove Police Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Ellis Grove Police Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 154.785
Secondary: 618-859-3801

The Ellis Grove Police Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Ellis Grove Police Department. If any PSAP dispatcher refers a call to the Ellis Grove Police Department which is clearly outside of its jurisdictional boundaries, the Ellis Grove Police Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

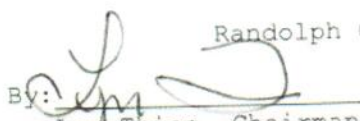
The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

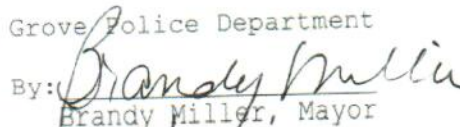
The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Ellis Grove Police Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Ellis Grove Police Department to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

By: 
Lynn Thies, Chairman
Date: 11/14 2019

By: 
Brandy Miller, Mayor
Date: 12/2, 2019

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Evansville Police Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Evansville Police Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 154.785
Secondary: 618-559-6712

The Evansville Police Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Evansville Police Department. If any PSAP dispatcher refers a call to the Evansville Police Department which is clearly outside of its jurisdictional boundaries, the Evansville Police Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.


The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Evansville Police Department. All records will be available to all participants of the 9-1-1 system.

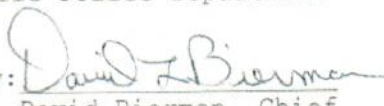
It shall be the responsibility of the Evansville Police Department to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County ETSB & Evansville Police Department

By: 
Lyn Thies, Chairman
Date: 12/11, 2014

By: 
David Bierman, Chief
Date: _____, 2014

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Baldwin Police Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Baldwin Police Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 154.785
Secondary: 1-618-785-2135

The Baldwin Police Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Baldwin Police Department. If any PSAP dispatcher refers a call to the Baldwin Police Department which is clearly outside of its jurisdictional boundaries, the Baldwin Police Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Baldwin Police Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Baldwin Police Department to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County E T S B & Village of Baldwin.

By: 
Charles H. Kelley, Chairman

By: 
Alan Young, Chief

Date: 9-17, 2009

Date: 09-23, 2009

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Ruma Police Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Ruma Police Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 154.785
Secondary: 618-282-2363

The Ruma Police Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Ruma Police Department. If any PSAP dispatcher refers a call to the Ruma Police Department which is clearly outside of its jurisdictional boundaries, the Ruma Police Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

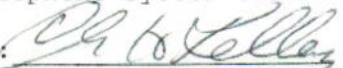
The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Ruma Police Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Ruma Police Department to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

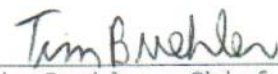
Certified by and between.

Randolph County Emergency
Telephone System Board

By: 
Charles H. Kelley, Chairman

Date: 9/17, 2009

Ruma Police Department

By: 
Tim Buehler, Chief

Date: 9/24, 2009

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Red Bud Police Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Red Bud Police Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 154.785
Secondary: 618-282-2363

The Red Bud Police Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Red Bud Police Department. If any PSAP dispatcher refers a call to the Red Bud Police Department which is clearly outside of its jurisdictional boundaries, the Red Bud Police Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.


The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Red Bud Police Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Red Bud Police Department to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County Emergency
Telephone System Board

BY: 
Lyn Thies, Chairman
Date: 11/24, 2015

Red Bud Police Department

BY: 
John Brittingham, Chief
Date: 12/07, 2015

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Prairie Du Rocher Police Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Prairie Du Rocher Police Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 154.785

Secondary: 618-363-2660 Officer Dusty Hosna

The Prairie Du Rocher Police Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Prairie Du Rocher Police Department. If any PSAP dispatcher refers a call to the Prairie Du Rocher Police Department which is clearly outside of its jurisdictional boundaries, the Prairie Du Rocher Police Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Prairie Du Rocher Police Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Prairie Du Rocher Police Department to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County Emergency
Telephone System Board

By: 
Lyn Thies, Chairman

Date: 12/14, 2017

Prairie Du Rocher Police Department

By: 
Ray Cole, Chief

Date: 1/12, 2018

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Sparta Fire Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Sparta Fire Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 156.240
Secondary: 1-618-443-4331

The Sparta Fire Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Sparta Fire Department. If any PSAP dispatcher refers a call to the Sparta Fire Department which is clearly outside of its jurisdictional boundaries, the Sparta Fire Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Sparta Fire Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Sparta Fire Department to maintain the report of the call and the disposition of each call received.

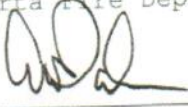
Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County Emergency
Telephone System Board

By: 
Lynn Thies, Chairman
Date: 10/10, 2019

Sparta Fire Department

By: 
Andy Dahlem, Chief
Date: 11/15, 2019

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Chester Fire Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Chester Fire Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 156.240
Secondary: 618-826-5454

The Chester Fire Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Chester Fire Department. If any PSAP dispatcher refers a call to the Chester Fire Department which is clearly outside of its jurisdictional boundaries, the Chester Fire Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

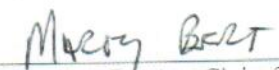
The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Chester Fire Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Chester Fire Department to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.
Randolph County E T S B & Chester Fire Department

By: 
Lynn Miles, Chairman

By: 
Marty Bert, Chief

Date: 12/11, 2013

Date: 12-27, 2013

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the Randolph County Emergency Telephone System Board (ETSB) and the Coulterville Community Fire District for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Coulterville Community Fire District is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 156.240

Secondary: 1-618-443-8868

Can also still page on 154.1450

The Coulterville Community Fire District hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Coulterville Community Fire District. If any PSAP dispatcher refers a call to the Coulterville Community Fire District which is clearly outside of its jurisdictional boundaries, the Coulterville Community Fire District may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

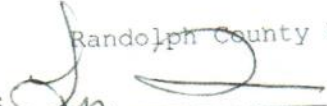
The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.


The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Coulterville Community Fire District. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Coulterville Community Fire District to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

By: 
Lyn Thies, Chairman
Date: 02/14, 2014

By: 
Jeremy Chamness, Chief
Date: 2-7, 2014

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Tilden Fire Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Tilden Fire Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 156.240
Secondary: 1-618-317-5761

The Tilden Fire Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Tilden Fire Department. If any PSAP dispatcher refers a call to the Tilden Fire Department which is clearly outside of its jurisdictional boundaries, the Tilden Fire Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Tilden Fire Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Tilden Fire Department to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County Emergency
Telephone System Board

By: 

Lynn Hines, Chairman

Date: 02/14, 2014

Tilden Fire Department

By: 

Bob Etling, Chief

Date: 2-3, 2014

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Percy Fire Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Percy Fire Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 156.240
Secondary: 1-618-497-8065 (40-622)

The Percy Fire Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Percy Fire Department. If any PSAP dispatcher refers a call to the Percy Fire Department which is clearly outside of its jurisdictional boundaries, the Percy Fire Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Percy Fire Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Percy Fire Department to maintain the report of the call and the disposition of each call received.

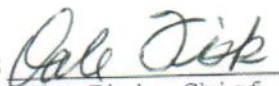
Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County Emergency
Telephone System Board

By: 
Lynn Thies, Chairman
Date: 11/17, 2016

Percy Fire Department

By: 
Dale Fisk, Chief
Date: 12-7, 2016

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Steeleville Fire Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Steeleville Fire Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 156.240
Secondary: 1-618-965-9595

The Steeleville Fire Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Steeleville Fire Department. If any PSAP dispatcher refers a call to the Steeleville Fire Department which is clearly outside of its jurisdictional boundaries, the Steeleville Fire Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Steeleville Fire Department. All records will be available to all participants of the 9-1-1 system.

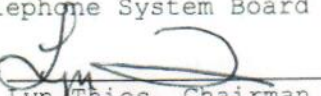
It shall be the responsibility of the Steeleville Fire Department to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County Emergency
Telephone System Board

By


Lyn Thies, Chairman

Date: 01/09, 2017

Steeleville Fire Department

By


Richard Reitz, Chief

Date: 01-16, 2017

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made by and between the **Randolph County Emergence Telephone System Board (ETSB)** and the **Ellis Grove Fire Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Ellis Grove Fire Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 156.240
Secondary: 1-618-826-5454

The Ellis Grove Fire Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Ellis Grove Fire Department. If any PSAP dispatcher refers a call to the Ellis Grove Fire Department which is clearly outside of its jurisdictional boundaries, the Ellis Grove Fire Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Ellis Grove Fire Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Ellis Grove Fire Department to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County ETSB & Ellis Grove Fire Department

By: 
Lyn Thies, Chairman

Date: 02/14, 2014

By: 
Mike Jackson, Chief

Date: 1-31-14, 2014

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Evansville Fire Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Evansville Fire Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 156.240
Secondary: 618-826-5454

The Evansville Fire Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Evansville Fire Department. If any PSAP dispatcher refers a call to the Evansville Fire Department which is clearly outside of its jurisdictional boundaries, the Evansville Fire Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.


The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Evansville Fire Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Evansville Fire Department to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.
Randolph County ETSB & Evansville Fire Department

By: 
Lynn Thies, Chairman
Date: 03/07, 2014

By: 
Darren Kempfer, Chief
Date: 2-1-14, 2014

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made by and between the Randolph County Emergency Telephone System Board (ETSB) and the Baldwin Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Baldwin Fire Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 156.240
Secondary: 1-618-785-9111 Wait for 1st beep. Enter 057 (you will hear ringing on the phone. This is while tones being sent.) Wait for 2nd beep and then give message. Note: talk right away. This is voice driven. If you hesitate to long it will drop off.

The Baldwin Fire Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Baldwin Fire Department. If any PSAP dispatcher refers a call to the Baldwin Fire Department which is clearly outside of its jurisdictional boundaries, the Baldwin Fire Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Baldwin Fire Department. All records will be available to all participants of the 9-1-1 system.


It shall be the responsibility of the Baldwin Fire Department to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County E T S B & Baldwin Fire Department

By: 
Lynn Miles, Chairman
Date: 02/14 2014

By: 
Gary Schoenbeck, Chief
Date: 2/1/14 2014

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Red Bud Fire Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Red Bud Fire Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 154.310

Secondary: Telephone Dispatching System -

DIAL 1-618-282-4448 - RING-

BEEP - DIAL 95

SERIES OF BEEPS

SAY MESSAGE - 60 SECONDS

PRESS # BUTTON TO CLOSE MICROPHONE

The Red Bud Fire Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Red Bud Fire Department. If any PSAP dispatcher refers a call to the Red Bud Fire Department which is clearly outside of its jurisdictional boundaries, the Red Bud Fire Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Red Bud Fire Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Red Bud Fire Department to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County Emergency
Telephone System Board

By: Charles H. Kelley
Charles H. Kelley, Chairman

Date: 11-10, 2010

Red Bud Fire Department

By: Kevin Miller
Kevin Miller, Chief

Date: 11-18, 2010

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Prairie Du Rocher Fire Department** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Prairie Du Rocher Fire Department is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 1-618-284-6696 after beep put in 94 then another beep put in 147 then give the message then press (*) to end.
Secondary: 154.250

The Prairie Du Rocher Fire Department hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

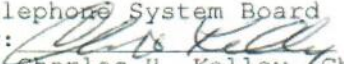
Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Prairie Du Rocher Fire Department. If any PSAP dispatcher refers a call to the Prairie Du Rocher Fire Department which is clearly outside of its jurisdictional boundaries, the Prairie Du Rocher Fire Department may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.


The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Prairie Du Rocher Fire Department. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Prairie Du Rocher Fire Department to maintain the report of the call and the disposition of each call received. Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County Emergency
Telephone System Board
By: 
Charles H. Kelley, Chairman
Date: 9-17, 2009

Prairie Du Rocher Fire Department
By: 
Randall A. Braun, Chief
Date: 9-24-2009, 2009

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Med Star Ambulance** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Med Star Ambulance is received at one of the PSAPs, the call will be either directly dispatched or transferred to your department by the following methods:

Primary: 1-618-443-3088
Secondary: 1-618-443-4764

The Med Star Ambulance hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by the Illinois Commerce Commission, and other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Med Star Ambulance. If any PSAP dispatcher refers a call to the Med Star Ambulance which is clearly outside of its jurisdictional boundaries, the Med Star Ambulance may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Med Star Ambulance. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Med Star Ambulance to maintain the report of the call and the disposition of each call received.

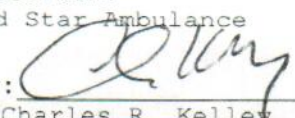
Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County ETSB & Med Star Ambulance

By: 
Lyn Thies, Chairman

Date: 12/14, 2017

By: 
Charles R. Kelley, Vice President

Date: _____, 2017

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made by and between the **Randolph County Emergency Telephone System Board (ETSB)** and the **Ste. Genevieve County Ambulance District** for the purpose of effective handling and routing of 9-1-1 Emergency Calls. 9-1-1 is available only on a Telephone Exchange Basis and, as such, emergency 9-1-1 calls will be sent to one of two Public Safety Answering Points (PSAPs) that comprise the Randolph County 9-1-1 System.

CALL HANDLING

In general, 9-1-1 calls from within the corporate limits of Sparta will be routed to the Sparta Police Department PSAP. 9-1-1 calls from the unincorporated areas of the county and the other municipalities will be routed to the Randolph County Sheriff's Office PSAP.

Once a 9-1-1 call requiring assistance from Ste. Genevieve County Ambulance District is received at one of the PSAPs, the call will be either directly dispatched or transferred to the Ste. Genevieve 911 Center by the following methods:

Primary: 1-573-883-5603
Secondary: 1-573-431-3131

The Ste. Genevieve County Ambulance District hereby agrees to receive and properly dispose of all related 9-1-1 calls from within its jurisdiction, following the rules and regulations established by other applicable state and federal agencies.

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdiction boundary. It is understood that this paragraph is conditional upon acceptance of the call by the Ste. Genevieve County Ambulance District. If any PSAP dispatcher refers a call to the Ste. Genevieve County Ambulance District which is clearly outside of its jurisdictional boundaries, the Ste. Genevieve Ambulance may refuse to respond by immediately notifying the dispatcher that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore all calls of an administrative or non-emergency nature will be refused on 9-1-1 and will be referred to your administrative number in the telephone directory.

The Randolph County ETSB agrees to keep all records, including times and places of all 9-1-1 calls referred to the Ste. Genevieve County Ambulance District. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of the Ste. Genevieve County Ambulance District to maintain the report of the call and the disposition of each call received.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between.

Randolph County Emergency
Telephone System Board
By: Charles H. Kelley
Charles H. Kelley, Chairman
Date: 11-9, 2011

Ste. Genevieve County Ambulance
District
By: Kendall Shrum
Kendall Shrum
Date: Nov 15, 2011

**RANDOLPH COUNTY ETSB/WASHINGTON COUNTY ETSB
BACKUP 9-1-1 FACILITIES**

THIS AGREEMENT is made and entered into between the Randolph County ETSB (hereinafter referred to as, "Randolph"), and the Washington County ETSB (hereinafter referred to as, "Washington").

WITNESSETH:

WHEREAS, Randolph currently is certified to provide and operate an Enhanced 9-1-1 telephone service for Randolph County by the Illinois Commerce Commission; and

WHEREAS, Washington currently is certified to provide and operate an Enhanced 9-1-1 telephone service for Washington County by the Illinois Commerce Commission; and

WHEREAS, Article VII, Section 10 of the 1970 Illinois Constitution and 5 ILCS220/1 et seq. authorize units of local government to enter into intergovernmental cooperation contracts; and

WHEREAS, Randolph and Washington mutually desire to enter into an Agreement establishing the Randolph Dispatch Facility as Washington's dispatch center in the event Washington's PSAP closes down for a period of time due to an emergency situation; and

WHEREAS, Randolph and Washington mutually desire to enter into an Agreement establishing the Washington Dispatch Facility as Randolph's dispatch center in the event Randolph's PSAP closes down for a period of time due to an emergency situation.

NOW, THEREFORE, in consideration of the mutual covenants herein, Randolph and Washington do hereby agree as follows:

1. Beginning upon the execution of this Agreement by both parties, when, at any time, Washington's PSAP closes down for a period of time due to an emergency situation, Washington's PSAP shall use Randolph PSAP as their emergency 9-1-1 backup center.
2. Whenever the need for the utilization of the emergency backup arises, Washington's PSAP will contact Randolph's PSAP and advise Randolph's PSAP of the reason along with the estimated length of time the emergency backup will be utilized. Randolph's PSAP shall not be required to incur or pay costs of any kind as a result of the Agreement and Washington agrees to indemnify and reimburse Randolph's PSAP for any costs it would incur in the actual performance of this agreement.
3. Beginning upon the execution of this Agreement by both parties, when, at any time, Randolph's PSAP closes down for a period of time due to an emergency situation, Randolph's PSAP shall use Washington's PSAP as their emergency 9-1-1 backup center.
4. Whenever the need for the utilization of the emergency backup arises, Randolph's PSAP will contact Washington's PSAP and advise Washington's PSAP of the reason along with the

estimated length of time the emergency backup will be utilized. Washington's PSAP shall not be required to incur or pay costs of any kind as a result of the Agreement and Randolph agrees to indemnify and reimburse Washington's PSAP for any costs it would incur in the actual performance of this agreement.

5. Any notice or other communications permitted or required to be given to either party shall be in writing and shall be personally delivered or mailed by registered or certified U.S. Mail postage prepaid, to the party to receive same as follows:

Randolph County ETSB
#1 Taylor Street, Room 103
Chester, IL 62233

Washington County ETSB
PO Box 214
101 E St Louis St
Nashville, IL 62263

Notice delivered by personal delivery shall be considered received immediately upon receipt, and notice by U.S. Mail shall be considered served upon receipt or four (4) days after mailing, whichever is sooner.

6. This Agreement shall become effective immediately upon execution by authorized officials of the Randolph and Washington, and unless otherwise terminated, this Agreement shall remain in effect perpetually until either the Randolph or Washington notifies the other party in writing that this Agreement will be terminated on a date certain not less than one hundred eighty (180) days after the effective date of this service of the notice to terminate this Agreement.

7. If in the event a Court of proper jurisdiction determines that any portion or portions of this Agreement are invalid, the parties agree that such invalidity shall not, to the extent permitted by law, affect the validity of the remaining portions of the Agreement.

8. This Agreement shall not be assigned by either Randolph or Washington and any purported assignment of this Agreement by either party shall be null and void, provided however, that Randolph or Washington shall be entitled to assign this Agreement to any successor entity of Randolph or Washington.

9. Randolph agrees to defend, indemnify and hold Washington, its officers, directors, agents and employees harmless from and against any loss, liability, cost or expense (including reasonable attorneys' fees and Court costs) which Washington may sustain or incur if, and to the extent that, such loss, liability, cost or expense arises out of the negligence or willful misconduct of Randolph, its members, managers, officers, directors, agents or employees, in rendering services under this Agreement.

10. Washington agrees to defend, indemnify and hold Randolph, its officers, directors, agents and employees harmless from and against any loss, liability, cost or expense (including reasonable attorneys' fees and Court costs) which Randolph may sustain or incur if, and to the extent that,

such loss, liability, cost or expense arises out of the negligence or willful misconduct of Washington, its members, managers, officers, directors, agents or employees, in rendering services under this Agreement.


11. This Agreement constitutes the complete, final, and entire agreement between Randolph and Washington with regard to the subject matter of this Agreement, and it supersedes any prior Agreements, either written or oral between the parties.

12. Any modifications to this Agreement shall be null and void unless the modification is in writing and executed by both parties.

13. This Agreement shall be governed and construed in accordance with the laws of the State of Illinois.

IN WITNESS THEREOF, the undersigned have caused this Agreement to be duly executed.

Randolph County
Emergency Telephone System Board

By:  _____

Date: 01/23/2020

Washington County
Emergency Telephone System Board

By:  _____

Date: 2/6/2020

**ADJACENT 9-1-1 AUTHORITIES CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the Washington County Emergency Telephone Systems Board, and the Randolph County Emergency Telephone Systems Board, that dispatches the following "Public Safety Agencies whose boundaries are adjacent to this 9-1-1 System Authority for the purpose of effective handling and routing of 9-1-1 Emergency Calls:

CALL HANDLING

1. Should the WCSO Public Service Answering Point (hereinafter referred to as PSAP) receive a call for emergency services in the area served by the RCSO, the call shall be transferred to the RCSO PSAP located at the Randolph County Sheriff's Office
by a one button transfer to
Randolph County Sheriff's Office PSAP
Or (as backup)
By telephone to number 618-826-6449
Or (as backup)
By telephone to number 618-826-4186

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Washington County ETSB
9-1-1 Authority

By Al Holt

Title WCETSB Chairman

Date 3-31-2020

Randolph County ETSB
Adjacent 9-1-1 Authority

By [Signature]

Title RCETSB Chairman

Date 3-31-2020

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the **Randolph County Emergency Telephone Systems Board (ETSB)** and the **Perry County Sheriff's Department**, for the purpose of effective handling 9-1-1 Emergency calls from the Illinois property of Crains Island.

CALL HANDLING

The Randolph County Sheriff's Office receiving a call for emergency services on the Illinois Property of Crains Island shall transfer the call to the Perry County Sheriff's Department in the following manner:

Primary: 911 System Transfer

Secondary: Perry County Sheriff Department Landline Phone – (573) 547-4576

CALL HANDLING

The Perry County Sheriff's Department receiving a direct 911 call or a transfer call from Randolph County Sheriff's Office for emergency services on the Illinois property of Crains Island shall dispatch the call in the following manner:

Primary Sheriff's Dispatch: Radio – Sheriff Repeater Channel

RX Frequency	TX Frequency	RX Squelch	TX Squelch
156.15000	156.15000	123.0	123.0

Secondary Sheriff's Dispatch: Radio – MOSWIN System – Perry All Channel

AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once a unit is dispatched in response to a request through the system, such unit shall render its service to the requested party without regard to whether the unit is operating outside its normal jurisdictional boundaries.


The Randolph County Sheriff's Office agrees to dispatch emergency personnel at the request of the Perry County Sheriff's Department. The Randolph County Sheriff's Office reserves the right to dispatch Randolph County emergency personnel if deemed necessary.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The **Perry County Sheriff's Department** agrees to keep all records, times and places of all calls. All records will be available to all participants to the 9-1-1 Systems upon request.

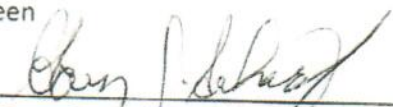
The **Randolph County Sheriff's Office** agrees to keep all records, times and places of all calls which route to their department. These calls will be available to all participants to the 9-1-1 Systems upon request.

Certified by and between



Randolph County Emergency Telephone Systems Board
Chairman, Lyn Thies

Date: 3-25-20



Perry County, Mo. Sheriff's Department

Gary Schaaf, Sheriff

Date: 3-13-20

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the **Randolph County Emergency Telephone Systems Board (ETSB)**, the **Perryville Police Department**, and the **Perry County Rural Fire Department**, for the purpose of effectively responding to 9-1-1 Emergency calls from the Illinois property of Crains Island.

CALL HANDLING

The Randolph County Sheriff's Office receiving a call for emergency services on the Illinois Property of Crains Island shall transfer the call to the **Perry County Sheriff Department – (Primary)** or **Perryville Police Department – (Secondary)** for the dispatch of the Perry County Rural Fire Department. If the Perry County Sheriff Department receives the call, they will notify the Perryville Police Department for the dispatch of the Perry County Rural Fire Department. The Perryville Police Department will dispatch the Perry County Rural Fire Department by the following method.

Primary: Radio – Perryville Fire channel

RX Frequency	TX Frequency	RX Squelch	TX Squelch
155.82000	155.82000	CSQ	123.0

Secondary: Radio – Perryville Police channel

RX Frequency	TX Frequency	RX Squelch	TX Squelch
155.625	155.625	TPL 123.0	TPL 123.00

AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once a unit is dispatched in response to a request through the system, such unit shall render its service to the requested party without regard to whether the unit is operating outside its normal jurisdictional boundaries. It is understood that this paragraph is conditional upon acceptance of the call by the Perry County Rural Fire Department. If the Perry County Rural Fire Department cannot respond for any reason, the Perryville Police Department will immediately notify the Randolph County Sheriff's Office.

The Randolph County Sheriff's Office agrees to dispatch emergency personnel at the request of the Perryville Police Department. The Randolph County Sheriff's Office reserves the right to dispatch Randolph County emergency personnel if deemed necessary.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The **Perry County Sheriff Department** agrees to keep all records, times and places of all calls. All records will be available to all participants to the 9-1-1 Systems upon request.


The **Perryville Police Department** agrees to keep all records, times and places of all calls. All records will be available to all participants to the 9-1-1 Systems upon request.

The **Perry County Rural Fire Department** will maintain the report of the call and the disposition of each call received.

The **Randolph County Sheriff's Office** agrees to keep all records, times and places of all calls which route to their department or are dispatched by their department. These calls will be available to all participants to the 9-1-1 Systems upon request.

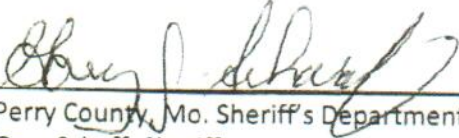
Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

Certified by and between




Randolph County Emergency Telephone Systems Board
Chairman, Lyn Thies

Date: 3-25-20



Perry County, Mo. Sheriff's Department
Gary Schaff, Sheriff

Date: 3-18-2020



Perryville Police Department
Chief, Direk Hunt

Date: 3/9/2020



Perry County Rural Fire Department
Chief, Charles LaRose

Date: 3-17-2020

**CALL HANDLING AND AID OUTSIDE
JURISDICTIONAL BOUNDARIES
AGREEMENT**

For 9-1-1 Emergency Communications

This agreement is made between the **Randolph County Emergency Telephone Systems Board (ETSB)** and the **Perry County Memorial Hospital Ambulance**, for the purpose of effectively responding to 9-1-1 Emergency calls from the Illinois property of Crains Island.

CALL HANDLING

The Randolph County Sheriff's Office receiving a call for emergency services on the Illinois Property of Crains Island shall transfer the call to the Perry County Sheriff's Department for the dispatch of the Perry County Memorial Hospital Ambulance. The Perry County Sheriff's Department will dispatch the ambulance department by the following method.

Primary: Radio

RX Frequency	TX Frequency	RX Squelch/PL	TX Squelch
155.16000	155.16000	TPL 88.5	TPL 88.5

Secondary: Phone – (573) 768-3210

AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once a unit is dispatched in response to a request through the system, such unit shall render its service to the requested party without regard to whether the unit is operating outside its normal jurisdictional boundaries. It is understood that this paragraph is conditional upon acceptance of the call by the Perry County Memorial Hospital Ambulance. If the Perry County Memorial Ambulance cannot respond for any reason, the Perryville Sheriff's Department will immediately notify the Randolph County Sheriff's Office.

The Randolph County Sheriff's Office agrees to dispatch emergency personnel at the request of the Perry County Sheriff's Department. The Randolph County Sheriff's Office reserves the right to dispatch Randolph County emergency personnel if deemed necessary.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The **Perry County Sheriff's Department** agrees to keep all records, times and places of all calls. All records will be available to all participants to the 9-1-1 Systems upon request.

The **Perry County Memorial Ambulance** will maintain the report of the call and the disposition of each call received.

The **Randolph County Sheriff's Office** agrees to keep all records, times and places of all calls which route to their department or are dispatched by their department. These calls will be available to all participants to the 9-1-1 Systems upon request.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

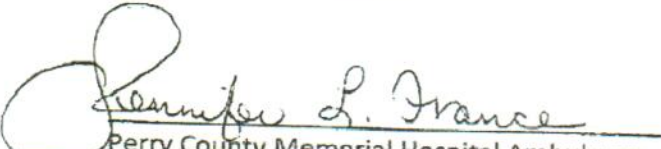
Certified by and between



Randolph County Emergency Telephone Systems Board

Chairman, Lyn Thies

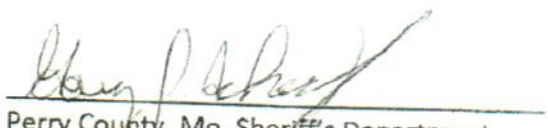
Date: 3-26-20



Perry County Memorial Hospital Ambulance

Director, Jennifer France

Date: 3-9-2020



Perry County, Mo. Sheriff's Department

Gary Schaff, Sheriff

Date: 3-13-20

Call Handling Agreements/Crain's Island Illinois

From: cindy wagner (randolph911@yahoo.com)

To: swolff@randolphco.org; jpeters@randolphco.org; dniemeyer@randolphco.org; ilemtp@gmail.com; bobbyhelters@chesterill.com

Date: Thursday, February 20, 2020, 11:42 AM CST

Good Morning,

Attached you will find Call Handling agreements for the providers in Missouri that service Crains Island. The ETSB discussed this a few months back at a meeting attended by most of you and then again last month. I conducted a number of tests on the Levee and most of the calls routed to Perry County from the Crains Island area. The State of Illinois is requiring we attach an ESN (emergency service number) to this Illinois property. The ETSB majority was in agreement at the meeting we would proceed in assigning ESN 201. The providers will be: Perry County Sheriffs Dept, Perry County Rural Fire Department and Perry County Memorial Hospital.

Andrew Bohnert is the acting Perry County 911 Coordinator. He and Daniel have recently spoken and Perry County now has the Randolph County radio freq and Chester PD freq in their radios. Andrew asked if we should possibly include this method of communication in the agreement. I suggested after testing 2 way communication and all being comfortable that would most likely not be a problem.


The attached agreements are for your review and a beginning point. Please feel free to give me a call, or meet regarding them. If you make any suggested changes to them and email them back - please do so in Red. Andrew Bohnert is now reviewing them and will be doing the same.

The ETSB instructed me to move in this manner at our last meeting.

Thank you,

Cindy Wagner

 call handling-Perrycountyambulance.docx
13kB

 call handling-Perrycountyruralfire.docx
12.9kB

 call handling-Perrycountysheriffsdept.docx
12.6kB