

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Modification Plan

INTRODUCTION

The following document provides the application for submitting a 9-1-1 Modification Plan that will supply the Department of State Police (Department), the Illinois Commerce Commission (ICC), the Statewide 9-1-1 Advisory Board (Advisory Board) and the Statewide 9-1-1 Administrator (Administrator) with the necessary information about your proposal to modify your 9-1-1 system. All modified plans must comply with 83 Ill. Adm. Code Part 1325.

LONG FORM MODIFIED 9-1-1 PLAN:

The following 9-1-1 system changes require Administrator approval:

- 1) Changing boundaries that require an intergovernmental agreement between local governmental entities to exclude or include residents within the 9-1-1 jurisdiction
- 2) Changing or adding a 9-1-1 system provider
- 3) Changes in network configuration, except as provided for in subsection 1325.200(h), (i.e. implementation of a Next Generation 9-1-1 (NG9-1-1) system)
- 4) Change of Backup PSAP arrangement

The Modified Plan must include the following documents:

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|-------------------------------|--|
| General Information | Contact and 9-1-1 System information. |
| Verification | Notarized statement of truth regarding information provided in the plan. |
| Letter of Intent | Letter that is sent to the 9-1-1 System Provider with a copy of the plan. |
| Plan Narrative | A summary of the changes of the proposed system's operation. |
| Financial Information | A summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues. |
| 5-Year Strategic Plan | A detailed plan for implementation and financial projections. |
| Communities Served | A list of all communities that are served by the 9-1-1 System. |
| Participating Agencies | A list of public safety agencies (Police, Fire, EMS, etc.) who are dispatched by the 9-1-1 System. |
| Adjacent Agencies | A list of public safety agencies (Police, Fire, EMS, etc.) that are adjacent to the 9-1-1 System's jurisdictional boundaries. |

Attachments (if applicable):

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| Ordinance | Any local ordinances which dissolve an existing ETSB or creates a new ETSB. |
| Intergovernmental Agreement | Any intergovernmental agreements or MOU's creating a joint ETSB or any other agreements pertinent to the 9-1-1 system. |
| Contracts | Contract(s) with a 9-1-1 system provider or for NG-9-1-1 service. |
| Back-up PSAP Agreement | Establishes back-up and overflow services between PSAPs. |
| Network Diagram | Provided by the 9-1-1 system provider showing trunk routing and backup configuration. |
| Call Handling Agreements | Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions. |
| Aid Outside Jurisdictional Boundaries Agreements | Aid outside normal jurisdictional boundaries agreements shall provide that once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries. |

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| Carrier Listing | A list of each carrier telephone company(s), exchange(s), prefix(es), and the various 9-1-1 System configurations that will be used in the proposed system. |
| Test Plan | The 911 System's overall plan detailing how and to what extent the network and data base will be tested. |

These modified 9-1-1 Plans must be filed electronically on the Department's website at:

<http://www.isp.state.il.us/Statewide911/statewide911.cfm> where you will see the box below to submit your plan.



Once the plan is submitted, the Department and the ICC will have 20 days to provide a technical review of the plan to submit to the Administrator for approval.

SHORT FORM MODIFIED 9-1-1 PLAN:

The following modifications do not need to be submitted electronically on the Department's website.

The 9-1-1 Authority must provide written notification to the Administrator at 911_tech_support@isp.state.il.us at least 10 business days prior to making the following changes pursuant to Section 1325.200(h). After review, the Administrator will provide a letter of acknowledgment.

- 1) Permanent relocation of an existing PSAP or backup PSAP facility
- 2) Reduction in 9-1-1 trunks from the selective router to the PSAP
- 3) Further reduction of PSAPs within a 9-1-1 Authority beyond consolidation as required by the Act

The notification should include:

General Information Contact and 9-1-1 System information.

Plan Narrative A detailed summary of the changes in the proposed system's operation.

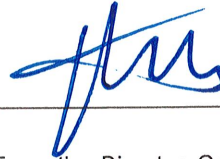
Attachments (if applicable):

Network Diagram Provided by the 9-1-1 system provider showing trunk routing and backup configuration

Call Handling Agreements Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.

VERIFICATION

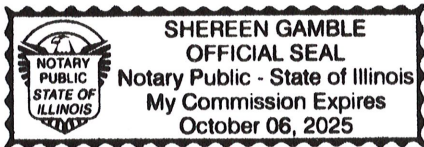
I, Martin Bennett, first being duly sworn upon oath, depose and say that I am Executive Director, of Cook County ETSB; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.



Executive Director, Cook County ETSB

Subscribed and sworn to before me

this 2 day of June, 2022.



NOTARY PUBLIC, ILLINOIS

9-1-1 SYSTEM PROVIDER LETTER OF INTENT

6/1/2022

(Date)

Lisa Wirtanen

(9-1-1 System Provider Company Representative)

AT&T

(9-1-1 System Provider Company Name)

4918 W. 95t Street

(Street Address)

Oak Lawn, IL 60453

(City, State, Zip Code)

Dear Ms. Wirtanen _____:

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our modification plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,

Martin Bennett
Executive Director
Cook County ETSB

enclosure: Modification Plan

NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205 b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

The Cook County ETSB has provided 911 for the Village of Dixmoor since 1997. The Village of Dixmoor entered into an agreement for dispatching services through CALCOMM. Currently when the citizens dial 911 they are being routed to the Cook County PSAP which is then transferring the call back to the Village of Dixmoor for police/fire dispatching. By routing calls directly to CALCOMM this will eliminate a 911 transfer and also save time for the caller which will be routed to the dispatch center. Once the modification plan is approved, AT&T will issue the network drawing showing Dixmoor removed from the Cook County system.

There are no changes to the adjacent agencies or participating agencies section as any transfers to Dixmoor will be an actual transfer.

Plan Narrative:

A large, empty rectangular box with a thin black border, occupying most of the page. It is intended for a plan narrative.

FIVE YEAR STRATEGIC PLAN FOR MODIFIED PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the modified 9-1-1 plan with financial projections)

Narrative:

In anticipation of future consolidations, the Cook County Emergency Telephone System Board and the Cook County Sheriff's Police Office began expanding 911 operations in July 2015. Currently the main center in Des Plaines has 32 positions. This includes 25 full dispatching, 4 call taking positions and 3 positions that are built and waiting for computer equipment.

The Maywood backup center, which was renovated in 2017, has 18 dispatch positions.

The design of the Cook County next generation capable phone system from Zetron is unique in that it provides redundancy with a full independent system at the primary site and the backup site. The system allows operators to select which controller they are using which essentially allows the backup center to work simultaneously with the primary site. This increases the active call positions to 48 operator positions.

The center has made significant investments in its infrastructure over the past 5 years. This has prepared the center to accept new consolidations over the next few years without passing along the cost of technology or infrastructure to its contract dispatch agencies.

PARTICIPATING AGENCIES

| 9-1-1 Participating Agency | Street Address | City | Zip | Admin Phone | Direct Dispatch | Transfer | Call Relay |
|-----------------------------------|-----------------------------|--------------------|-------|----------------|-----------------|----------|------------|
| Alsip Fire Department | 12600 S. Pulaski Rd. | Alsip | 60803 | (708) 385-6902 | X | | |
| Arlington Heights Fire Department | 1150 N. Arlington Hgts. Rd. | Arlington Heights | 60004 | (847) 368-5450 | X | | |
| Barrington Hills Fire District | 400 N. Northwest Highway | Barrington | 60010 | (847) 304-3600 | X | | |
| Bedford Park Fire Department | 6820 S. Archer Ave. | Bedford Park | 60501 | (708) 563-4513 | X | | |
| Bellwood Fire Department | 3200 Washington Blvd. | Bellwood | 60104 | (708) 547-3524 | X | | |
| Bensenville Fire Department | 500 S. York Rd. | Bensenville | 60106 | (630) 350-3441 | X | | |
| Berkeley Fire Department | 5819 Electric Ave. | Berkeley | 60163 | (708) 449-9444 | X | | |
| Berkeley Police Department | 5819 Electric Ave. | Berkeley | 60163 | (708) 449-9444 | X | | |
| Berwyn Fire Department | 6700 W. 26th St | Berwyn | 60402 | (708) 788-2660 | X | | |
| Blue Island Fire Department | 2450 W. Vermont Street | Blue Island | 60406 | (708) 396-7070 | X | | |
| Blue Island Police Department | 13031 Greenwood Ave | Blue Island | 60406 | (708)385-1313 | X | | |
| Bridgeview Fire Department | 7500 S. Oketo Ave. | Bridgeview | 60455 | (708) 924-8250 | X | | |
| Broadview Fire Department | 2400 S. 25th Ave. | Broadview | 60155 | (708) 343-6124 | X | | |
| Brookfield Fire Department | 9001 Shields Ave. | Brookfield | 60513 | (708) 485-0076 | X | | |
| Brookfield Zoo Fire Brigade | 3300 Golf | Brookfield | 60513 | (708) 485-0023 | X | | |
| Buffalo Grove Fire Department | 1051 Highland Grove Dr. | Buffalo Grove | 60089 | (847) 537-0995 | X | | |
| Burbank Fire Department | 6530 West 79th St. | Burbank | 60459 | (708) 599-7766 | X | | |
| Burnham Fire Department | 14450 Manistee Ave. | Burnham | 60633 | (708) 891-9865 | X | | |
| Calumet City Fire Department | 684 Wentworth Ave. | Calumet City | 60409 | (708) 891-8145 | X | | |
| Calumet Park Fire Department | 12457 S. Ashland Ave. | Calumet Park | 60827 | (708) 385-0550 | X | | |
| Chicago Emergency Comm Center | 1411 W. Madison | Chicago | 60607 | (773) 746-9111 | X | | |
| Chicago Fire Department | 10 W. 35th Street | Chicago | 60616 | (312) 745-4200 | X | | |
| Chicago Heights Police Department | 1601 Halsted St. | Chicago Heights | 60411 | (708) 754-2121 | x | | |
| Chicago Heights Fire Department | 83 E. Joe Orr Rd. | Chicago Heights | 60411 | (708) 756-5370 | X | | |
| Cicero Fire Department | 5303 West 25th St. | Cicero | 60804 | (708) 652-0174 | X | | |
| Cook Cty Forest Preserve Police | 536 N Harlem Ave. | River Forest | 60305 | (708) 771-1000 | X | | |
| Cook Cty Sheriffs Police | 1401 S. Maybrook Drive | Maywood | 60153 | (708) 865-4770 | X | | |
| Country Club Hills F.D. | 4350 West 183rd St. | Country Club Hills | 60478 | (708) 798-3270 | X | | |
| Crestwood Fire Department | 13840 S. Cicero Ave. | Crestwood | 60445 | (708) 371-4805 | X | | |
| Des Plaines Fire Department | 405 S. River Rd. | Des Plaines | 60016 | (847) 391-5333 | X | | |
| Dixmoor Police Department | 170 West 145th St. | Dixmoor | 60426 | (708) 389-9441 | X | | |
| Dixmoor Fire Department | 170 West 145th St. | Dixmoor | 60426 | (708) 389-9441 | X | | |
| Dolton Fire Department | 14022 Park Ave. | Dolton | 60419 | (708) 201-3250 | X | | |

PARTICIPATING AGENCIES

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|-----------------------------------|--------------------------|-------------------|----------------------|---|
| East Hazel Crest Fire Department | 17223 S. Throop St. | East Hazel Crest | 60429 (708) 798-3902 | X |
| Elgin Fire Department | 550 Summit St. | Elgin | 60120 (847) 931-6175 | X |
| Elk Grove Village Fire Department | 901 Brantwood Ave. | Elk Grove Village | 60007 (847) 734-8002 | X |
| Elmhurst Fire Department | 209 North York Road | Elmhurst | 60126 (630) 530-3090 | X |
| Elmwood Park Fire Department | 7 Conti Parkway | Elmwood Park | 60707 (708) 453-2600 | X |
| Evanston Fire Department | 909 Lake St. | Evanston | 60201 (847) 866-5918 | X |
| Evergreen Park Fire Department | 9000 S. Kedzie Ave. | Evergreen Park | 60805 (708) 422-2148 | X |
| Flossmoor Fire Department | 2828 Flossmoor Rd. | Flossmoor | 60422 (708) 798-3885 | X |
| Ford Heights Fire Department | 1343 Ellis Ave. | Ford Heights | 60411 (708) 758-3451 | X |
| Forest Park Fire Department | 7625 Wilcox St. | Forest Park | 60130 (708) 366-1234 | X |
| Forest View Fire Department | 7010 West 46th St. | Forest View | 60402 (708) 788-9769 | X |
| Franklin Park Fire Department | 10001 W. Addison St. | Franklin Park | 60131 (847) 678-2400 | X |
| Glencoe Fire Department | 325 Hazel Ave. | Glencoe | 60022 (847) 835-4112 | X |
| Glenview Fire Department | 1815 Glenview Rd. | Glenview | 60025 (847) 724-2141 | X |
| Glenwood Fire Department | 1 Asselborn Way | Glenwood | 60425 (708) 753-2440 | X |
| Golf | 1 Briar Rd. P.O. Box 216 | Golf | 60029 (847) 998-8857 | X |
| Glenview Fire Department | 1815 Glenview Rd. | Glenview | 60025 (847) 724-2141 | X |
| Hanover Park Fire Department | 6850 Barrington Rd. | Hanover Park | 60103 (630) 736-6800 | X |
| Harvey Police Department | 15301 Dixie Hwy | Harvey | 60426 (708) 210-5200 | X |
| Harvey Fire Department | 15600 S. Center | Harvey | 60426 (708) 331-7720 | X |
| Hazel Crest Fire Department | 2903 West 175th St. | Hazel Crest | 60429 (708) 335-9630 | X |
| Hillside Fire Department | 523 N. Wolf Rd. | Hillside | 60162 (708) 547-8684 | X |
| Hines VA Hospital F.D. | P.O. Box 5000 Route 0015 | Hines | 60141 (708) 202-8387 | X |
| Hinsdale Fire Department | 121 Symonds Dr. | Hinsdale | 60521 (630) 789-7060 | X |
| Hoffman Estates Fire Department | 1900 Hassell Rd. | Hoffman Estates | 60169 (847) 843-3825 | X |
| Hometown FPD | 4301 SW Hwy | Hometown | 60456 (708) 422-3637 | X |
| Hometown Police | 4331 SW Hwy | Hometown | 60456 (708) 422-2188 | X |
| Homewood Fire Department | 17950 Dixie Hwy. | Homewood | 60430 (708) 206-3400 | X |
| Indian Head Park PD | 201 Acacia Dr | Indian Head Park | 60525 (708) 246-4534 | x |
| Justice Roberts Park FPD | 7800 Archer Rd. | Justice | 60458 (708) 458-1585 | X |
| LaGrange Fire Department | 300 W. Burlington Ave. | LaGrange | 60525 (708) 579-2338 | X |
| LaGrange Park Fire Department | 447 N. Catherine Ave. | LaGrange Park | 60526 (708) 354-0225 | X |
| Lansing Fire Department | 19300 Burnham | Lansing | 60438 (708) 895-7400 | X |
| Lincolnwood Fire Department | 6900 N. Lincoln Ave. | Lincolnwood | 60712 (847) 673-1545 | X |

PARTICIPATING AGENCIES

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|------------------------------------|----------------------------|------------------|----------------------|---|
| Lynwood Fire Department | 3107 E. Glenwood-Dyer Rd. | Lynwood | 60411 (708) 758-6102 | X |
| Lyons Fire Department | 4043 Joliet Avenue | Lyons | 60534 (708) 447-6655 | X |
| Lyons Police Department | 4200 Lawndale | Lyons | 60534 (708) 447-1225 | X |
| Markham Fire Department | 16313 Kedzie Pkwy. | Markham | 60428 (708) 331-4905 | X |
| Matteson Fire Department | 3445 W. 211th St. | Matteson | 60443 (708) 748-5129 | X |
| Maywood Fire Department | 700 St. Charles Rd. | Maywood | 60153 (708) 681-8860 | X |
| McCook Fire Department | 5000 Glencoe Ave. | McCook | 60525 (708) 447-7561 | X |
| Melrose Park Fire Department | 3601 W. Lake | Melrose Park | 60160 (708) 344-1315 | X |
| Merrionette Park Fire Department | 3165 West 115th St. | Merrionette Park | 60803 (708) 396-3180 | X |
| Merrionette Park Police Department | 11750 S Kedzie | Merrionette Park | 60808 (708) 396-3170 | X |
| Metra Police Department | 547 W. Jackson Blvd 9th Fl | Chicago | 60661 (312) 322-2800 | X |
| Midlothian Fire Department | 14801 S. Pulaski Rd. | Midlothian | 60445 (708) 489-4742 | X |
| Morton Grove Fire Department | 6250 Lincoln Ave. | Morton Grove | 60053 (847) 470-5226 | X |
| Mount Prospect Fire Department | 112 E. Northwest Hwy. | Mount Prospect | 60056 (847) 870-5660 | X |
| Niles Fire Department | 8360 W. Dempster St. | Niles | 60714 (847) 588-6801 | X |
| North Riverside Fire Department | 2331 S. Des Plaines Ave. | North Riverside | 60546 (708) 447-1981 | X |
| Northbrook Fire Department | 740 Dundee Rd. | Northbrook | 60062 (847) 498-5545 | X |
| Northlake Police Department | 55 E. North Ave | Northlake | 60164 (708) 531-5755 | X |
| Northfield Fire Department | 1800 Winnetka | Northfield | 60093 (847) 441-3800 | X |
| Oak Brook Fire Department | 1200 Oak Brook Road | Oak Brook | 60523 (630) 990-3040 | X |
| Oak Brook Fire Department | 1200 Oak Brook Road | Oak Brook | 60523 (630) 990-3040 | X |
| Oak Forest Fire Department | 5620 James Dr. | Oak Forest | 60452 (708) 687-6050 | X |
| Oak Lawn Fire Department | 6451 West 93rd Pl. | Oak Lawn | 60453 (708) 499-7700 | X |
| Oak Park Fire Department | 100 N. Euclid | Oak Park | 60301 (708) 358-5602 | X |
| Olympia Fields (Matteson F.D.) | 3445 W. 211th St. | Matteson | 60443 (708) 748-5129 | X |
| Palatine Fire Department | 39 E. Cofax | Palatine | 60067 (847) 202-6340 | X |
| Palos Park Police Department | 8999 123rd St | Palos Park | 60464 (708) 448-2191 | X |
| Park Forest Fire Department | 156 Indianwood Blvd, | Park Forest | 60466 (708) 748-5606 | X |
| Park Ridge Police Department | 200 Vine St | Park Ridge | 60068 (224) 580-2860 | X |
| Park Ridge Fire Department | 901 Devon | Park Ridge | 60068 (847) 318-5259 | X |
| Phoenix Fire Department | 625 East 151st St. | Phoenix | 60426 (708) 331-2182 | X |
| Phoenix Police Department | 625 East 151st St. | Phoenix | 60426 (708) 331-2182 | X |
| Posen Fire Department | 2440 W. Walter Zimny Dr. | Posen | 60469 (708) 385-3110 | X |
| Richton Park Fire Department | 4455 Sauk Trail | Richton Park | 60471 (708) 481-8985 | X |

PARTICIPATING AGENCIES

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|---------------------------------|-------------------------|------------------|----------------------|---|
| River Forest Fire Department | 400 Park Ave. | River Forest | 60305 (708) 366-8500 | X |
| River Grove Fire Department | 2601 Thatcher Ave. | River Grove | 60171 (708) 453-1429 | X |
| Riverdale Fire Department | 725 W. 138th Street | Riverdale | 60827 (708) 849-2124 | X |
| Riverside Fire Department | 27 Riverside Rd. | Riverside | 60546 (708) 447-2123 | X |
| Robbins Fire Department | 3327 West 137th St. | Robbins | 60472 (708) 385-8940 | X |
| Robbins Police Department | 3327 West 137th St. | Robbins | 60472 (708) 385-8940 | X |
| Rolling Meadows Fire Department | 2455 Plum Grove Rd. | Rolling Meadows | 60008 (847) 397-3352 | X |
| Roselle Fire Department | 100 E. Maple | Roselle | 60172 (630) 980-2043 | X |
| Rosemont Fire Department | 9501 W. Devon Ave. | Rosemont | 60018 (847) 823-1134 | X |
| Sauk Village Fire Department | 1804 East 222nd St. | Sauk Village | 60411 (708) 758-2225 | X |
| Schaumburg Fire Department | 1601 N. Roselle Rd. | Schaumburg | 60195 (847) 923-6744 | X |
| Schiller Park Fire Department | 9526 W. Irving Park Rd. | Schiller Park | 60176 (847) 678-5136 | X |
| Skokie Fire Department | 7424 Niles Center Rd. | Skokie | 60077 (847) 982-5300 | X |
| South Chicago Heights F.D. | 2729 Jackson Ave. | So. Chgo Heights | 60411 (708) 755-9589 | X |
| South Holland Fire Department | 16230 Wausau Ave. | South Holland | 60473 (708) 331-3123 | X |
| Steger Fire Department | 35 West 34th Street | Steger | 60475 (708) 754-2625 | X |
| Stickney Fire Department | 6433 West 43rd Street | Stickney | 60402 (708) 795-6333 | X |
| Stone Park Fire Department | 1745 N. 35th Ave. | Stone Park | 60165 (708) 450-3217 | X |
| Stone Park Police Department | 1745 N. 35th Ave. | Stone Park | 60165 (708) 450-3217 | X |
| Streamwood Fire Department | 1095 E. Schaumburg Rd. | Streamwood | 60107 (630) 736-3650 | X |
| Summit Fire Department | 7339 W. 59th Street | Summit | 60501 (708) 594-3894 | X |
| Thornton Fire Department | 115 E. Margaret St. | Thornton | 60476 (708) 877-4459 | X |
| Tinley Park Fire Department | 17355 S. 68th Court | Tinley Park | 60477 (708) 444-5200 | X |
| University Park Fire Department | 698 Burnham Dr. | University Park | 60466 (708) 534-0913 | X |
| Westchester Fire Department | 10240 W. Roosevelt Rd. | Westchester | 60154 (708) 345-0433 | X |
| Western Springs Fire Department | 740 Hillgrove Ave. | Western Springs | 60558 (708) 246-1800 | X |
| Wheeling Fire Department | 255 W. Dundee Rd. | Wheeling | 60090 (847) 459-2662 | X |
| Willow Springs Fire Department | 8259 Willow Springs Rd. | Willow Springs | 60480 (708) 839-5665 | X |
| Wilmette Fire Department | 1304 Lake Ave. | Wilmette | 60091 (847) 853-7692 | X |
| Winnetka Fire Department | 428 Green Bay Rd. | Winnetka | 60093 (847) 501-6029 | X |
| Worth North Palos F.P.D | 7112 West 111th St. | Worth | 60482 (708) 448-1181 | X |

ADJACENT AGENCIES LIST

Adjacent Agencies

| AGENCY | STREET ADDRESS,CITY,ZIPCODE | TELEPHONE NUMBER |
|----------------------|--|-------------------------|
| Alsip | 4500 W. 123rd. St. Alsip IL 60803 | 7083856902 |
| Arlington Heights | 33 S. Arlington Hgts. Rd. Arlington Heights IL 60005 | 8473685300 |
| Barrington/Inverness | 400 N. Northwest Highway Barrington IL 60010 | 8473043300 |
| Barrington Hills | 112 Algonquin Rd. Barrington Hills IL 60010 | 8475513006 |
| Bartlett | 228 S. Main St. Bartlett IL 60103 | 6308370846 |
| Bedford Park | 6701 S. Archer Ave. Bedford Park IL 60501 | 7084583388 |
| Bellwood | 3200 Washington Blvd. Bellwood IL 60104 | 7085473530 |
| Bensenville | 100 N. Church Rd. Bensenville IL 60106 | 6303503455 |
| Berwyn | 6401 W. 31st Street Berwyn IL 60402 | 7087955600 |
| Bridgeview | 7500 S. Oketo Ave. Bridgeview IL 60455 | 7084582131 |
| Broadview | 2350 S. 25th Ave. Broadview IL 60155 | 7083456550 |
| Brookfield | 8820 Brookfield Ave. Brookfield IL 60513 | 7084858131 |
| Buffalo Grove | 46 Raupp Blvd. Buffalo Grove IL 60089 | 8474592560 |
| Burbank | 5650 W. 75th Place Burbank IL 60459 | 7084990440 |
| Burnham | 14450 Manistee Burnham IL 60633 | 7088912122 |
| Burr Ridge | 7660 S. County Line Rd. Burr Ridge IL 60527 | 6303238181 |
| Calumet City | 1200 Pulaski Rd. Calumet City IL 60409 | 7088682500 |
| Calumet Park | 12409 S. Throop St. Calumet Park IL 60827 | 7083856862 |
| Chgo Comm Center | 1411 Madison Chicago IL 60607 | 3127469236 |
| Chicago Ridge | 10425 S. Ridgeland. Chicago Ridge IL 60415 | 7084257831 |
| Cicero | 4932 West 25th Pl. Cicero IL 60804 | 7086522130 |
| Country Club Hills | 3700 West 175th Pl. Country Club Hills IL 60478 | 7087983191 |
| Countryside | 5550 East Ave. Countryside IL 60525 | 7083546932 |
| Crestwood | 13840 S. Cicero Ave. Crestwood IL 60445 | 7083714800 |
| Deerfield | 850 Waukegan Rd. Deerfield IL 60015 | 8479458636 |
| Des Plaines | 1418 Miner St. Des Plaines IL 60016 | 8473915450 |
| Dolton | 14030 Park Ave. Dolton IL 60419 | 7088412533 |
| East Hazel Crest | 17223 S. Throop St. East Hazel Crest IL 60429 | 7087982186 |
| Elgin | 151 Douglas Elgin IL 60120 | 8472892740 |
| Elk Grove Village | 901 Wellington Ave. Elk Grove Village IL 60007 | 8473574110 |
| Elmwood Park | 7420 Fullerton Ave. Elmwood Park IL 60707 | 7084532137 |
| Evanston | 1454 Elmwood Ave. Evanston IL 60201 | 8478665005 |
| Evergreen Park | 9420 S. Kedzie Ave. Evergreen Park IL 60805 | 7082298188 |
| Flossmoor | 2800 Flossmoor Rd. Flossmoor IL 60422 | 7089574500 |
| Forest Park | 517 Des Plaines Ave. Forest Park IL 60130 | 7083662425 |
| Forest View | 7000 West 46th St. Forest View IL 60402 | 7087880318 |
| Franklin Park | 9545 W. Belmont Ave. Franklin Park IL 60131 | 8476718200 |
| Glencoe | 675 Village Ct. Glencoe IL 60022 | 8478354112 |
| Glenview | 2500 E. Lake Ave Glenview IL 60026 | 8477295000 |
| Glenwood | One Asselborn Way Glenwood IL 60425 | 7087586071 |
| Hanover Park | 2121 W. Lake St. Hanover Park IL 60103 | 6303724400 |
| Harwood Heights | 7300 W. Wilson Harwood Heights IL 60706- | 7088674353 |
| Hazel Crest | 3000 West 170th Pl. Hazel Crest IL 60429 | 7083359640 |
| Hickory Hills | 8652 West 95th St. Hickory Hills IL 60457 | 7085984900 |

ADJACENT AGENCIES LIST

| | | |
|------------------|---|------------|
| Hillside | 425 Hillside Avenue Hillside IL 60162 | 7082024356 |
| Hines | P.O. Box 2070 Hines IL 60141 | 7082022013 |
| Hinsdale | 121 Symonds Dr. Hinsdale IL 60521 | 6307897083 |
| Hodgkins | 6015 Lenzi Ave. Hodgkins IL 60525 | 7083524623 |
| Hoffman Estates | 411 W. Higgins Road Hoffman Estates IL 60169 | 8477812801 |
| Homewood | 17950 Dixie Hwy. Homewood IL 60430 | 7082063420 |
| Justice | 7800 S. Archer Road Justice IL 60458 | 7084582191 |
| Kenilworth | 419 Richmond Rd. Kenilworth IL 60043 | 8472512141 |
| LaGrange | 304 W. Burlington Ave. LaGrange IL 60525 | 7085792334 |
| LaGrange Park | 447 N. Catherine Ave. LaGrange Park IL 60526 | 7083522151 |
| Lansing | 2710 170th St. Lansing IL 60438 | 7088957150 |
| Lemont | 14600 127th St Lemont IL 60439 | 6302572229 |
| Lincolnwood | 6900 N. Lincoln Ave. Lincolnwood IL 60712 | 8476732167 |
| Lynwood | 21460 Lincoln Hwy. Lynwood IL 60411 | 7087584744 |
| Markham | 16313 Kedzie Pkwy. Markham IL 60426 | 7083314905 |
| Matteson | 20500 S. Cicero Ave. Matteson IL 60443 | 7087484085 |
| Maywood | 125 South 5th. Ave. Maywood IL 60153 | 7084504460 |
| McCook | 5000 Glencoe Ave. P.O. 1503 McCook IL 60525 | 7084471234 |
| Melrose Park | 1 N. Broadway Ave. Melrose Park IL 60160 | 7083448409 |
| Morton Grove | 6101 Capulina Ave. Morton Grove IL 60053 | 8474705208 |
| Mount Prospect | 112 E. Northwest Hwy. Mount Prospect IL 60056 | 8478705653 |
| Niles | 7200 N. Milwaukee Ave. Niles IL 60714 | 8475886510 |
| Norridge | 4020 N. Olcott Ave. Norridge IL 60706 | 7084534770 |
| North Riverside | 2359 S. Des Plaines Ave. North Riverside IL 60546 | 7084479191 |
| Northbrook | 1401 Landwehr Rd. Northbrook IL 60062 | 8475642060 |
| Northfield | 350 Walnut St. Northfield IL 60093 | 8474462131 |
| Oak Forest | 15440 S. Central Ave. Oak Forest IL 60452 | 7086871376 |
| Oak Lawn | 9446 S. Raymond Ave. Oak Lawn IL 60453 | 7084997723 |
| Oak Park | 123 Madison Oak Park IL 60302-4272 | 7083863800 |
| Olympia Fields | 20701 Governors Hwy. Olympia Fields IL 60461 | 7085038100 |
| Orland Hills | 16039 S. 94th Ave Orland Hills IL 60477 | 7083494111 |
| Orland Park | 15100 Ravinia Ave. Orland Park IL 60462 | 7083494111 |
| Palatine | 200 E. Wood St. Palatine IL 60067 | 8473599011 |
| Palos Heights | 7607 W. College Dr. Palos Heights IL 60463 | 7084485060 |
| Palos Hills | 8555 West 103rd St. Palos Hills IL 60465 | 7085982992 |
| Park Forest | 200 Lakewood Blvd. Park Forest IL 60466 | 7087488390 |
| Posen | 2440 W. Walter Zimny Dr. Posen IL 60469 | 7083850277 |
| Prospect Heights | 14 E. Camp McDonald Rd. Prospect Hgts IL 60070 | 8473985511 |
| Richton Park | 4455 Sauk Trail Richton Park IL 60471 | 7084818911 |
| River Forest | 400 Park Ave. River Forest IL 60305 | 7083667125 |
| River Grove | 2621 Thatcher Ave. River Grove IL 60171 | 7084532123 |
| Riverdale | 14140 S. Tracy Ave. Riverdale IL 60827 | 7088412203 |
| Riverside | 31 Riverside Rd. Riverside IL 60546 | 7084472127 |
| Rolling Meadows | 3600 Kirchoff Rd. Rolling Meadows IL 60008 | 8472552416 |
| Roselle | 103 S. Prospect Roselle IL 60172 | 6309802030 |
| Rosemont | 9501 W. Devon Ave. Rosemont IL 60018 | 8478231134 |
| Sauk Village | 21701 Torrence Ave. Sauk Village IL 60411 | 7087581331 |

ADJACENT AGENCIES LIST

| | | |
|-----------------------|---|------------|
| Schaumburg | 1000 W. Schaumburg Rd. Schaumburg IL 60194 | 8478823534 |
| Schiller Park | 9526 W. Irving Park Rd. Schiller Park IL 60176 | 8476784794 |
| Skokie | 8350 Laramie Skokie IL 600772491 | 8479825910 |
| South Barrington | 30 S. Barrington Rd. South Barrington IL 60010 | 8473817511 |
| South Chicago Heights | 2729 Jackson Ave. P.O. 770 So. Chgo Hgts IL 60412 | 7087547131 |
| South Holland | 16220 Wausau Ave. South Holland IL 60473 | 7082102945 |
| Steger | 3322 Emerald Steger IL 60475 | 7086721564 |
| Stickney | 6533 W. Pershing Rd. Stickney IL 604024018 | 7087882131 |
| Stone Park | 1629 Mannheim Rd, Stone Park, IL 60165 | 7084503216 |
| Streamwood | 401 E. Irving Park Rd. Streamwood IL 60107 | 6308370953 |
| Summit | 5810 S. Archer Rd. Summit IL 60501 | 7085634830 |
| Thornton | 700 Park Thornton IL 60476 | 7088774440 |
| Tinley Park | 7850 West 183rd St. Tinley Park IL 60477 | 7084445300 |
| University Park | 698 Burnham Dr. University Park IL 60466 | 7085340914 |
| Western Springs | 740 Hillgrove Ave. Western Springs IL 60558 | 7082468540 |
| Wheeling | 255 W. Dundee Rd. Wheeling IL 60090 | 8474592634 |
| Willow Springs | 8255 Willow Springs Rd. Willow Springs IL 60480 | 7088392732 |
| Wilmette | 710 Ridge Rd. Wilmette IL 60091 | 8478537554 |
| Winnetka | 410 Green Bay Rd. Winnetka IL 60093 | 8475016034 |
| Worth | 7112 West 111th St. Worth IL 60482 | 7084483979 |

CARRIER LISTING

| | |
|---------------------------|------|
| NEXIVA | VOIP |
| ONSTAR CALL CENTER | VOIP |
| OOMA | VOIP |
| PC VOIP STATION | VOIP |
| POWERNET GLOBAL | VOIP |
| QWEST COMMUNICATIONS | VOIP |
| RED SKY GLOBAL | VOIP |
| RNK COMM. - RNKV | VOIP |
| SIRIUS XM | VOIP |
| SORENSEN RELAY CUSTOMER | VOIP |
| SPEAKEASY | VOIP |
| TIME WARNER CABLE | VOIP |
| UNKNOWN CARRIER | VOIP |
| USLEC | VOIP |
| VERIZON TELEMATICS | VOIP |
| VERIZON VOIP | VOIP |
| VONAGE | VOIP |
| VONAGE BUSINESS SOLUTIONS | VOIP |
| YMAX | VOIP |

Carrier Listing

| Name | Type |
|------------------------------|------|
| AT&T MOBILITY | CELL |
| CINGULAR WIRELESS | CELL |
| CRICKET | CELL |
| METRO PCS | CELL |
| NEXTEL COMMUNICATIONS | CELL |
| PRIME CO | CELL |
| SPRINT PCS | CELL |
| T-MOBILE USA | CELL |
| US CELLULAR | CELL |
| VERIZON WIRELESS | CELL |
| SLIX | VOIP |
| 8X8 PACKET 8 | VOIP |
| ACN DIGITAL PHONE | VOIP |
| AFFINITY | VOIP |
| ALIANZA | VOIP |
| ALLSTATE ROADSIDE TELEMATICS | VOIP |
| ALTEON BOWTH MNG | VOIP |
| AT LAST COMMS | VOIP |
| AT&T VOIP | VOIP |
| ATT - CS | VOIP |
| ATT LOCAL NET SRV-ATCS | VOIP |
| BANDTEL | VOIP |
| BIG RIVER TELEPHONE COMPANY | VOIP |
| BROAD VOICE | VOIP |
| CBEYOND | VOIP |
| CENTURYLINK | VOIP |
| CF COMMUNICATION | VOIP |
| CMNI | VOIP |
| COMCAST | VOIP |
| COMMPARTNERS CPLL | VOIP |
| CONX | VOIP |
| CROSS COUNTY AUTO SERVICE | VOIP |
| CW 123 | VOIP |
| CYPRUS | VOIP |
| DASH CARRIER | VOIP |
| DASH CARRIER SERVICES | VOIP |
| GLOBAL CROSSING | VOIP |
| HBF | VOIP |
| INTRADO | VOIP |
| LEVEL 3 | VOIP |
| LINGO | VOIP |
| MCI | VOIP |
| MEDIA.COM | VOIP |
| MOTOROLA D211 | VOIP |
| NETWORK BILLING SYSTEMS | VOIP |
| NEW GLOBAL TEL.COM | VOIP |

Wireline Exchanges

Arlington Heights
Aurington
Bartlett
Bellwood
 Bensenville
Blue Island
Calumet City
Chicago Heights
Cicero
Dearfield
Des Plaines
Elk Grove Village
Evanston
Glenview
Harvey
Hickory Hills
Hillside
Homewood
LaGrange
Morton Grove
Northbrook
Oak Lawn
Oak Park
Orland Park
Palatine
Patos Park
Park Forest
Park Ridge
River Grove
Rivertale
Schaumburg
Schiller Park
Skokie
Summit
Tinley Park
Wheeling
Wilmette
Winnetka
 Bensenville
Dolingbrook
Oundee
Elgin
Elmhurst
Lombard
Oak Brook
Roselle
Frankfort

ATTACHMENTS

Ordinance - The local ordinance which created an ETSB prior to January 1, 2016.

Contracts - The contract for a new 9-1-1 system provider or for NG 9-1-1 service.

Intergovernmental Agreement

Back-up PSAP Agreement - The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

Network Diagram - Diagram provided by the 9-1-1 System Provider. Re-evaluate P.01 grade of Service for cost savings and network efficiency.

**AGREEMENT RELATING TO THE TRANSFER AND REPORTING OF
SURCHARGE FUNDS RELATING TO THE VILLAGE OF DIXMOOR,
ILLINOIS**

WITNESSETH:

WHEREAS, section 15.4a of the Emergency Telephone System Act 50ILCS 750/1 et seq. (the “Act”) requires any Authority, as defined by the Act, in a county with a population of 250,000, to consolidate such that no 911-Authority in the county serves a population of less than 25,000; and

WHEREAS, Calumet Park Regional Joint 911 ETSB operates CalComm 911 for certain municipalities; and

WHEREAS, in accordance with the act Cook County ETSB includes the Village of Dixmoor, along with other municipalities and unincorporated areas of Cook County; and

WHEREAS, pursuant to 50 ILCS 15.4 (a) (2), the Village of Dixmoor requested that it be included in the Calumet Park Regional Joint ETSB, and the Calumet Park Regional Joint ETSB has agreed to accept the Village of Dixmoor into their 911 system; and

WHEREAS, in accordance with the bylaws adapted by the Cook County ETSB, the Village of Dixmoor has provided notice of its intended termination in the Cook County ETSB; and

WHEREAS, to facilitate the Village of Dixmoor’s transition to the Calumet Park Joint Regional ETSB, the parties desire to enter into this Agreement to confirm their understanding that the Village of Dixmoor will cease to be a member of the Cook County ETSB, and will become a member of the Calumet Park Regional Joint 911 ETSB; that, thereafter the boundaries for 911 calls for each party will change such that 911 emergency calls originating in the Village of Dixmoor will be handled by the Calumet Park Regional Joint ETSB.

NOW THEREFORE, in consideration of the promises and mutual covenants hereafter set forth, the parties agree as follows:

Section 1. Incorporation of Recitals

The foregoing preambles are hereby incorporated into this Agreement as if fully restated in this Section 1.

Section 2. Village Opt-Out

The Village of Dixmoor has provided notice required by Cook County ETSB's by-laws to terminate its status as a Cook County ETSB member municipality and upon approval of Calumet Park Regional Joint ETSB's plan by the State of Illinois' Office of the Statewide 911 Administrator, Village of Dixmoor shall become a member of the Calumet Park Regional Joint ETSB.

Section 3. Wireless Call Boundaries

Upon Village of Dixmoor becoming a Calumet Park Regional Joint ETSB member municipality, the wireless call boundaries of Calumet Park Regional Joint ETSB and Cook County ETSB shall change, such that all wireless 911 calls originating within the Village of Dixmoor shall no longer be handled by Cook County ETSB, and instead shall be handled by Calumet Park Regional Joint ETSB.

Section 4. Funds

Once the consolidation plan is approved by the State of Illinois' Office of the Statewide 911 Administrator, Calumet Park Regional Joint ETSB shall receive all wireline funds attributable to the Village of Dixmoor in accordance with the "Act." Calumet Park Regional Joint ETSB will be responsible for all funds it receives and for the reporting and auditing of all funds as described in Section 5 below.

Section 5. Financial Reporting of Funds

Cook County ETSB shall be responsible for all required reporting relating to any funds, including the financial report required by Section 40 of the Act, up to and including the date that Calumet Park Regional Joint ETSB's consolidation plan is approved by the State of Illinois' Office of the Statewide 911 Administrator. Thereafter Calumet Park Regional Joint ETSB shall be responsible for all such reporting.

Section 6. Term

The term of this agreement shall commence on the date the last signatory hereto signs ("Effective Date") and shall end as of the date upon which Cook County ETSB files the

last financial report relating to any wireline funds attributable to the Village required by Section 5 hereof.

Section 7. Counterparts

This Agreement may be executed in counterparts, each of which shall be deemed to be an original and both of which shall constitute one and the same Agreement.

Section 8. Severability

If any part of this Agreement is held invalid for any reason, the remainder of this Agreement shall remain valid to the maximum extent possible.

Section 9. Governing Law

This Agreement shall be governed by the laws of the State of Illinois without giving consideration to the principles of conflict of laws.

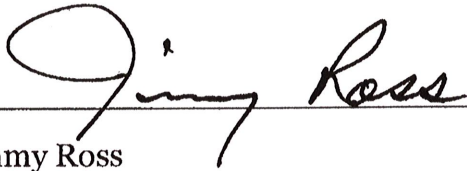
Section 10. Entire Agreement

This Agreement represents the entire agreement between the parties and there are no other promises or conditions in any other agreement whether oral or written.

[SIGNATURE PAGE FOLLOWS]


IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed by their duly authorized officers on the date set out below.

Calumet Park Regional Joint Emergency Telephone Board System

By 
Jimmy Ross
Executive Director

Date June 2nd 2022

Cook County Emergency Telephone System Board

By 
Martin Bennett
Executive Director

Date June 3rd 2022



EMERGENCY TELEPHONE SYSTEM BOARD

Enhanced 9-1-1 Emergency Service for Cook County

2022 CALL HANDLING AID OUTSIDE JURISDICTIONAL BOUNDARIES

Elizabeth Ryles
Board Member

John Cornier
Board Member

Thomas Fleming
Board Member

Michael Kuryla
Board Member

John Matthews
Board Member

Tisa Morris
Board Member

Martin Bennett
Executive Director

Megan Kinsella
Director of Operations

Timothy Bergel
Director of Support
Services

Shereen Gamble
Administrative Analyst

Carl Campbell
CAD Administrator

Patricia Duffy
CAD Administrator

Dear Public Safety Member,

In accordance with the Emergency Telephone System Act (50 ILCS 750/14, 750/15), our agency is required to annually certify the continuation of a Call Handling – Aid Outside Jurisdictional Boundaries Agreements, as filed in our Authority to Operate a 9-1-1 System; IL Docket 96-0575.

This correspondence shall serve as notice of our intention to continue to operate under the terms of the Call Handling – Aid Outside Jurisdictional Boundaries Agreement between our agencies.

This agreement is made between the Cook County ETSB on behalf of its Public Safety Agencies: Berkeley, Blue Island, Cook County Forest Preserve Police, Cook County Sheriff's Police, Chicago Heights, Ford Heights, Golf, Harvey, Hometown, Lyons, Merrionette Park, Metra Police, Northlake, Palos Park, Park Ridge, and Phoenix, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

Calls received in Cook County jurisdiction below should be routed as follows:

Berkeley PD

Primary 911 Transfer 847-911-3222
Secondary 708-449-8224 PD

Blue Island PD

Primary 911 Transfer 708-911-2592
Secondary 708-385-1313

Chicago Heights PD

Primary 911 Transfers 708-911-2592
Secondary 708-754-2121

Cook County Forest Preserve Police, Cook County Sheriff's Police, Ford Heights, Golf, and Northlake:

Primary 911 Transfer 847-911-3222
Secondary 708-458-1000
Tertiary ISPERN or Cook County INTEROP1

Harvey PD

Primary 911 Transfer 708-911-2592
Secondary 708-331-2131

Hometown PD

Primary 911 Transfer 708-911-2592
Secondary 224-580-2856

Indian Head Park

Primary 911 Transfer 847-911-3222

Secondary 708-246-3161

Lyons PD

Primary 911 Transfer 847-911-3222

Secondary 708-442-4405

Merrionette Park PD

Primary 911 Transfer 708-911-2592

Secondary 708-396-3172

Metra Police

Primary 911 Transfer 847-911-3222

Secondary 312-322-2800

Palos Park PD

Primary 911 Transfers 708-911-2592

Secondary 708-448-2191

Park Ridge PD

Primary 911 Transfers 847-911-3222

Secondary 224-580-2860

Phoenix PD

Primary 911 Transfers 708-911-2592

Secondary 708-331-2191

The Cook County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary Telephone transfer via your agency's primary routing number as identified by AT&T.

Secondary via your agency's 10-digit emergency number

Tertiary ISPERN or point to point radio.

Aid Outside Jurisdiction Boundaries

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System according to State of Illinois Administrative Rules and internal policy. It shall be the responsibility of your agency to maintain the report of call and the disposition of each call.

There is no need to respond to this notification unless it is your desire to modify this agreement or withdraw from it. Unless we hear from you within ten (10) days, we will assume that agreement remains in full effect. If you have any questions regarding this matter, please feel free to contact Shereen Gamble at (847) 294-4746.

Sincerely,



Martin F. Bennett
Executive Director ETSB
Cook County 911 System

COOK COUNTY EMERGENCY TELEPHONE SYSTEM BOARD

Resolution No. 22-0429-01

**RESOLUTION TO PERMIT THE VILLAGE OF DIXMOOR
TO OPT OUT OF THE COOK COUNTY 9-1-1 SYSTEM**

WHEREAS, the State of Illinois has enacted the Emergency Telephone System Act, 50 ILCS 750/0.01 et seq. (“Act”) which enables a county to impose a surcharge on billed subscribers of network connections provided by telecommunications carriers at a rate per network connection in order to implement and maintain a 9-1-1 Emergency Telephone System; and

WHEREAS, pursuant to Section 26-79 of Ordinance Number 01-O-35 of the Cook County Code of Ordinances (“Ordinance”), the Cook County Emergency Telephone System Board (“ETSB”) has the authority to plan and implement a 9-1-1 system and receive monies from the surcharge imposed under the Ordinance; and

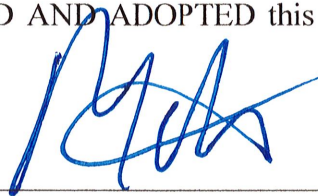
WHEREAS, the ETSB has provided 9-1-1 services to the Village of Dixmoor for many years; and

WHEREAS, the Village of Dixmoor has requested that it be permitted to opt out of the Cook County 9-1-1 System so that it may join the Calumet Park Regional Joint ETSB to minimize call transfers in accordance with Section 15.4b(1) of the Act; and

WHEREAS, the ETSB has agreed to release the Village of Dixmoor from the Cook County 9-1-1 System effective upon approval by the Illinois State Police 9-1-1 Administrator; and

NOW, THEREFORE BE IT RESOLVED, that pursuant to a request from the Village of Dixmoor, the ETSB hereby agrees to permit the Village of Dixmoor to opt out of the Cook County 9-1-1 System effective upon approval by the Illinois State Police 9-1-1 Administrator.

The above Resolution is hereby APPROVED AND ADOPTED this 29th day of April 2022.



Executive Director
Cook County Emergency Telephone System Board

**COOK COUNTY 9-1-1 SYSTEM
and the
SOUTHWEST CENTRAL 9-1-1 SYSTEM**

ALTERNATE DISPATCHING AGREEMENT

This agreement made and entered into between the Cook County 9-1-1 System (hereinafter referred to as "COUNTY") and the Southwest Central 9-1-1 System (hereinafter referred to as "SOUTHWEST").

WITNESSETH:

WHEREAS, COUNTY has a fully operational BTS (Emergency Telephone System)

WHEREAS, SOUTHWEST has a fully functional BTS and

WHEREAS, under Illinois law which an BTS is required to select a location for alternate routing when all 911 lines to the primary Public Safety Answering Point ("PSAP") are busy or if the primary PSAP closes down for a period of time due to an emergency situation; and

WHEREAS, COUNTY is a PSAP, and

WHEREAS, Article VII, Section 10 of the 1970 Illinois Constitution and Chapter 127, Section 748 of the Illinois Revised Statutes authorized an intergovernmental cooperation association to enter into contract with units of local government, and

WHEREAS, COUNTY and SOUTHWEST mutually desire to enter into an Agreement establishing SOUTHWEST as the location for alternate routing of 9-1-1 calls as agreed upon in the "Alternate Routing Agreement" and dispatch of EMERGENCY 9-1-1 calls in the event that COUNTY closes down for period of time due to an emergency situation.

NOW, THEREFORE, in consideration of the above premises, and also the mutual covenants contained herein, COUNTY and SOUTHWEST do hereby agree as follows:

1). When, at any time COUNTY closes down for a period of time, or has to evacuate/relocate due to an Emergency situation and the "Alternate Routing Agreement" has been applied, SOUTHWEST agrees to dispatch any calls that are of an "EMERGENCY" nature until COUNTY personnel relocate to their 9-1-1 Back-up Center located at the Sheriff's Police Headquarters in Maywood, Illinois. SOUTHWEST agrees to dispatch calls as set out above as so far as the resources of SOUTHWEST permit.

2). COUNTY, upon determining that their 911 Center must evacuate/relocate will contact the SOUTHWEST PSAP, advise reason for the alternate routing, and provide estimated time of arrival of COUNTY personnel to their back-up center in Maywood, Illinois.

3). COUNTY will provide SOUTHWEST with one (1) contact Patrol Supervisor, rank of Sergeant or higher, assigned to South Area Patrol. COUNTY will provide SOUTHWEST with the call number and alternate phone/cell numbers for the responsible Patrol Supervisor.

4). SOUTHWEST agrees to contact this said Supervisor with any EMERGENCY calls needing dispatch, transmitting directly on a radio provided by the COUNTY ETSB and located at SOUTHWEST.

5). COUNTY Patrol Supervisor will be responsible for relaying back to SOUTHWEST the call number(s) of the appropriate COUNTY Beat Officer that will respond to the EMERGENCY call. SOUTHWEST then agrees to dispatch this officer(s) to the pending EMERGENCY call.

6). SOUTHWEST agrees to maintain radio communication, on the equipment provided by the COUNTY ETSB, with any officer responding to or involved in an EMERGENCY situation.

7). Once COUNTY personnel arrive at the 911 Back-up Center located at the Sheriff's Police Headquarters in Maywood, Illinois all communication (phone/radio) will be handled by COUNTY.

8). SOUTHWEST agrees to serve as COUNTY'S backup PSAP without any compensation.

9). Any notice or other communication permitted or required to be given hereunder by COUNTY or SOUTHWEST shall be in writing and shall be personally delivered or mailed, by registered or certified U.S. mail, postage prepaid, return receipt required, to the party to receive the same as follows:

COOK COUNTY 9-1-1 SYSTEM
Attention: Marjorie O'Dea, Chief of Police
1401 South Maybrook Drive
Maywood, Illinois 60153

SOUTHWEST CENTRAL 9-1-1 SYSTEM
Attention: Director William Shanley
Southwest Central Dispatch
7611 College Drive
Palos Heights, Illinois, 60463

Notice by mail shall be considered served four (4) days after mailing.

10). This agreement shall be effective when executed by the proper officials of COUNTY and SOUTHWEST. SOUTHWEST may elect to withdraw from this agreement. The withdrawal shall not be effective until one (1) year after the notice is served. The notice of withdrawal will be sent registered or certified mail to the Chief of Police-Cook County Sheriff's Police. Withdrawal must be in compliance with all applicable rules or requirements of Illinois law and the Illinois Commerce Commission.

11). If the event a Court of proper jurisdiction determines that any paragraph(s) of this Agreement are invalid, the parties agree that such invalidity shall not effect the validity of the remaining portions of this Agreement.

12). This Agreement constitutes the complete, final, and entire Agreement between SOUTHWEST and COUNTY and supercedes any prior agreements, either written or oral, between the parties.

13). Any modifications to this Agreement must be in writing and signed by both COUNTY and SOUTHWEST to be effective.

14). This Agreement shall be governed and construed in accordance with the laws of the State of Illinois.

IN WITNESS WHEREOF, the undersigned governmental units have caused this agreement to be duly executed.

Cook County 9-1-1 System

Southwest Central 9-1-1 System

Wayne D. O'Neil

Jack E. Nayle

Date: *22 Feb 05*

Date: *3-21-05*

Approval as to Form:

Michael Fogarty
Cook County State Attorney

Date: *1/19/05*

**COOK COUNTY 9-1-1 SYSTEM
and the
NORTHWEST DISPATCHING CENTRAL 9-1-1 SYSTEM**

ALTERNATE AGREEMENT

This agreement made and entered into between the Cook County 9-1-1 System (hereinafter referred to as "COUNTY") and the Northwest Central 9-1-1 System (hereinafter referred to as "NORTHWEST").

WITNESSETH:

WHEREAS, COUNTY has a fully operational ETS (Emergency Telephone System)

WHEREAS, NORTHWEST has a fully functional ETS and

WHEREAS, under Illinois law which an ETS is required to select a location for alternate routing when all 911 lines to the primary Public Safety Answering Point ("PSAP") are busy or if the primary PSAP closes down for a period of time due to an emergency situation; and

WHEREAS, COUNTY is a PSAP, and

WHEREAS, Article VII, Section 10 of the 1970 Illinois Constitution and Chapter 127, Section 748 of the Illinois Revised Statutes authorized an intergovernmental cooperation association to enter into contract with units of local government, and

WHEREAS, COUNTY and NORTHWEST mutually desire to enter into an Agreement establishing NORTHWEST as the location for alternate routing of 9-1-1 calls as agreed upon in the "Alternate Routing Agreement" and dispatch of EMERGENCY 9-1-1 calls in the event that COUNTY closes down for period of time due to an emergency situation.

NOW, THEREFORE, in consideration of the above premises, and also the mutual covenants contained herein, COUNTY and NORTHWEST do hereby agree as follows:

- 1). When, at any time COUNTY closes down for a period of time, or has to evacuate/relocate due to an Emergency situation and the "Alternate Routing Agreement" has been applied, NORTHWEST agrees to dispatch any calls that are of an "EMERGENCY" nature until COUNTY personnel relocate to their 9-1-1 Back-up Center located at the Sheriff's Police Headquarters in Maywood, Illinois. NORTHWEST agrees to dispatch calls as set out above as so far as the resources of NORTHWEST permit.
- 2). COUNTY, upon determining that their 911 Center must evacuate/relocate will contact the NORTHWEST PSAP, advise reason for the alternate routing and provide estimated time of arrival of COUNTY personnel to their back-up center in Maywood, Illinois.
- 3). COUNTY will provide NORTHWEST with one (1) contact Patrol Supervisor, rank of Sergeant or higher, assigned to North Area Patrol. COUNTY will provide NORTHWEST with the call number and alternate phone/cell numbers for the responsible Patrol Supervisor.
- 4). NORTHWEST agrees to contact this said Supervisor with any EMERGENCY calls needing dispatch, transmitting directly on a radio provided by the COUNTY ETSB and located at NORTHWEST.
- 5). COUNTY Patrol Supervisor will be responsible for relaying back to NORTHWEST the call number(s) of the appropriate COUNTY Beat Officer that will respond to the EMERGENCY call. NORTHWEST then agrees to dispatch this officer(s) to the pending EMERGENCY call.
- 6). NORTHWEST agrees to maintain radio communication, on the equipment provided by the COUNTY ETSB, with any officer responding to or involved in an EMERGENCY situation.

7). Once COUNTY personnel arrive at the 911 Back-up Center located at the Sheriff's Police Headquarters in Maywood, Illinois all communication (phone/radio) will be handled by COUNTY.

8). NORTHWEST agrees to serve as COUNTY'S backup PSAP without any compensation.

9). Any notice or other communication permitted or required to be given hereunder by COUNTY or NORTHWEST shall be in writing and shall be personally delivered or mailed; by registered or certified U.S. mail, postage prepaid, return receipt required, to the party to receive the same as follows:

COOK COUNTY 9-1-1 SYSTEM
Attention: Marjorie O'Dea, Chief of Police
1401 South Maybrook Drive
Maywood, Illinois 60153

NORTHWEST CENTRAL 9-1-1 SYSTEM
Attention: Executive Director Doug Edmunds
Northwest Central Dispatch Center
1975 H. Davis
Arlington Heights, Illinois 60004

Notice by mail shall be considered served four (4) days after mailing.

10). This agreement shall be effective when executed by the proper officials of COUNTY and NORTHWEST. NORTHWEST may elect to withdraw from this agreement. The withdrawal shall not be effective until one (1) year after the notice is served. The notice of withdrawal will be sent registered or certified mail to the Chief of Police-Cook County Sheriff's Police. Withdrawal must be in compliance with all applicable rules or requirements of Illinois law and the Illinois Commerce Commission.

11). If the event a Court of proper jurisdiction determines that any paragraph(s) of this Agreement are invalid, the parties agree that such invalidity shall not affect the validity of the remaining portions of this Agreement.

12). This Agreement constitutes the complete, final, and entire Agreement between NORTHWEST and COUNTY and supersedes any prior agreements, either written or oral, between the parties.

13). Any modifications to this Agreement must be in writing and signed by both COUNTY and NORTHWEST to be effective.

14). This Agreement shall be governed and construed in accordance with the laws of the State of Illinois.

IN WITNESS WHEREOF, the undersigned governmental units have caused this agreement to be duly executed.

Cook County 9-1-1 System

Northwest Central 9-1-1 System

Marjorie B. Allen

Douglas G. Daniels
Exec. Director

Date: 22 Feb 05

Date: March 24, 2005

Approval as to Form:

Michael E. Spitzer
Cook County State's Attorney

Date: 1/19/05