

**System Name: Forest View ETSB**  
**Case # 19-M-244**  
**Date Filed: 2/27/19**

**Department Review of Plan Modification**

Requirement		Information Included	Staff Comment
<b>Contact and 9-1-1 System information</b>		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Chief Gary Wiseman 7000 West 46 <sup>th</sup> St. Forest View, IL 60402 (708) 788-0318 Office gwiseman@forestview-il.org
<b>Verification</b>		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Letter of Intent</b>		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following: )</b>		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	The Village of Forest View is changing its backup from Stickney, which is closing and consolidating with Cicero, to the Hillside Police Dept. PSAP. Forest View is in the process of consolidating with Hillside, Justice, Willow Springs and Westchester. This modification is temporary until the consolidation has been approved and implemented at which time the Forest View ETSB will be dissolved and PSAP will be decommissioned.
	Name of certified 9-1-1 system provider	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of the national standards, protocols and/or operating measures that will be followed	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of measures taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	

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	with the databases, will interface and/or be transitioned into the NG9-1-1 system		
	Explanation of how split exchanges will be handled	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how the databases will be maintained and how address errors will be corrected and updated on a continuing basis	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of security measures placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
<b>Financial Information</b>			
	Annual recurring 9-1-1 network costs prior to modification	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No change
	Projected annual recurring 9-1-1 network costs after modification	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No change
	Installation cost of the project	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No change

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	Anticipated annual revenues	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No change
<b>Five Year Strategic Plan</b>		Yes <input checked="" type="checkbox"/> No <input checked="" type="checkbox"/>	No change
<b>Communities Served</b>		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	No change
<b>Participating Agencies</b>		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	No change
<b>Adjacent Agencies</b>		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	No change
<b>Carrier Listing</b>		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	No change
<b>Attachments</b>		If changes necessitate new versions	
	Ordinances	Yes <input checked="" type="checkbox"/> No <input checked="" type="checkbox"/>	Both the Villages of Hillside and Forest View passed ordinances authorizing an intergovernmental agreement for backup and overflow services.
	Intergovernmental agreement(s)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	An intergovernmental agreement has been established between Forest View and Hillside for 911 emergency communications backup and overflow and was included in the plan.
	Contracts	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	Back-up PSAP agreement	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	Network Diagram	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
	Call-Handling and Aid outside jurisdictional boundaries agreements	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
<b>Test Plan</b>		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	

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**Conclusions:** The Forest View ETSB has requested to change its backup PSAP to the Hillside Police Department PSAP. The Hillside Police Dept. PSAP meets all the requirements for a backup PSAP as prescribed in Section 1325.415(i) of Illinois Administrative Code Part 1325 - Standards of Service Applicable to 9-1-1 Emergency Systems as it is currently the primary PSAP in the Hillside 9-1-1 system.

**Reviewed by:** Stacy Ross

**Date:** 3/7/19