

**STATE OF ILLINOIS**

**DEPARTMENT OF STATE POLICE**

<b>Municipal Consolidated Dispatch ETSB</b>	:	
	:	<b>Case No. 20-M-278</b>
<b>Application for 9-1-1</b>	:	
<b>Modification Plan</b>	:	

**ORDER OF THE STATEWIDE 9-1-1 ADMINISTRATOR**

On August 10, 2020, the Municipal Consolidated Dispatch ETSB ("Applicant") filed a Plan Modification Application with the Illinois State Police ("Department") pursuant to the Emergency Telephone System Act ("ETSA") 50 ILCS 750/ and 83 Ill. Admin. Code 1325 "Standards of Service Applicable to 9-1-1 Emergency Systems" ("Part 1325"). Applicant seeks authorization to change its backup PSAP.

Applicant operates the 9-1-1 emergency services program in Harwood Heights, Illinois. The Office of the Statewide 9-1-1 Administrator ("Administrator") approved Applicant's 9-1-1 system in Consolidation No. 16-C-167. The system became operational on September 19, 2017 and operates with one Public Safety Answering Point, located at 7300 West Wilson Avenue, Harwood Heights, Illinois 60706.

**WHEREAS** the Municipal Consolidated Dispatch ETSB submitted a modification plan with the Illinois State Police on August 10, 2020, seeking to change their backup PSAP.

**WHEREAS** the modification plan has been read and reviewed by the Department and the Administrator; and

**WHEREAS** the modification plan seeks to change their backup PSAP to NORCOMM Public Safety Communications, Inc.; and

**WHEREAS** NORCOMM Public Safety Communications, Inc. located at 2600 N. Mannheim Road, Franklin Park, IL 60131, meets all the requirements for a Public Safety Answering Point (PSAP) as prescribed in Section 1325.415 of the Illinois Administrative Code Part 1325 – Standards of Service Applicable to 9-1-1 Emergency Systems as it is currently a Primary PSAP.

**IT IS THEREFORE ORDERED** by the Statewide 9-1-1 Administrator that Municipal Consolidated Dispatch ETSB's request for approval of its modification plan as follows:

Municipal Consolidated Dispatch ETSB will be changing their backup from the Rosemont Public Safety PSAP to the NORCOMM Public Safety Communications, Inc. PSAP located at 2600 N. Mannheim Road, Franklin Park, IL 60131 pursuant to 83 Ill. Admin. Code 1325 "Standards of Service Applicable to 9-1-1 Emergency Systems" ("Part 1325"), is hereby approved subject to the requirements of this Order.

**IT IS FURTHER ORDERED** that Municipal Consolidated Dispatch ETSB modifications can be completed within 10 days from the date of this Order.

This Order is a final administrative decision of the Statewide 9-1-1 Administrator subject to review under the Administrative Review Law, 735 ILCS 5/3-101. In the event you wish to seek review of or appeal this Order, you are advised:

1. Every action seeking review of such final decision shall be commenced by the filing of a Complaint and the issuance of Summons in the Circuit Court within 35 days from the date a copy of the decision was served upon the parties.
2. In your action seeking review you must name in the Complaint, and issue a Summons for, each party of record to the case other than yourself.
3. Attached below is a list of all parties of record to this case, including the name and address of the agency or officer entering the Order, and the addresses of each party where the parties may be served with pleadings, notices, or service of process for any review or further proceedings.
4. You are not required to file any motion or request for reconsideration with the Department or the Statewide 9-1-1 Administrator before filing your action for review in the Circuit Court. The administrative rules of the Department do not require or allow for any further proceedings before the Statewide 9-1-1 Administrator.

Name of Officer who entered the final Order:


Cindy Barbera-Brelle  
Statewide 9-1-1 Administrator  
Illinois State Police  
801 South Seventh Street, Suite 300-Annex  
Springfield, Illinois 62703

Other Parties of Record:

Office of the Statewide 9-1-1 Administrator  
Illinois State Police  
801 South Seventh Street, Suite 300-Annex  
Springfield, Illinois 62703

Illinois State Police  
c/o Illinois State Police Legal Office  
801 South Seventh Street, Suite 1000-S  
Springfield, Illinois 62703

ENTERED: This 1<sup>st</sup> day of September 2020.

A handwritten signature in blue ink, appearing to read "Cindy Barbera-Belle", written over a horizontal line.

Cindy Barbera-Belle  
Statewide 9-1-1 Administrator  
Office of the Statewide 9-1-1 Administrator  
Illinois State Police



**CERTIFICATE OF SERVICE**

The undersigned certifies that a copy of the foregoing ORDER was served upon the parties of record to the above Modification by electronic mail on September 1, 2020, addressed to such parties as shown below. The original was filed with the 9-1-1 Bureau, Office of the 9-1-1 Administrator, Illinois State Police as a part of the permanent file.



Cindy Barbera-Brelle  
Statewide 9-1-1 Administrator

**SERVICE LIST**

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