

**STATE OF ILLINOIS  
DEPARTMENT OF STATE POLICE**

DeKalb County ETSB	:	
	:	
	:	Case No. 19-C-241
Application for 9-1-1	:	
Consolidation Plan	:	

**ORDER OF THE STATEWIDE 9-1-1 ADMINISTRATOR**

**I. Introduction**

On February 11, 2019, the DeKalb County ETSB ("Applicant") filed a Consolidation Plan Application with the Department of the Illinois State Police ("Department") pursuant to the Emergency Telephone System Act ("ETSA") 50 ILCS 750/, 83 Ill. Admin. Code 1324 "Consolidation of 9-1-1 Emergency Systems" ("Part 1324"). Applicant seeks authorization to consolidate by reducing the number of PSAP's within their Enhanced 9-1-1 System by 50% or no more than two as required by the Emergency Telephone System Act;

The DeKalb County ETSB supported the Plan with documentary materials, including a narrative statement explaining the purpose for modifying the Applicant's existing 9-1-1 plan.

The Consolidation Plan was filed pursuant to the Emergency Telephone System Act ("ETSA"), 50 ILCS 750, *et seq.* Under Section 750/15.4a(a)(4).

The Office of the 9-1-1 Administrator is authorized to coordinate the implementation of systems established under the ETSA. In order to secure compliance with the technical and operational standards for the development of local agency systems, the ETSA empowers the Statewide 9-1-1 Administrator to approve or disapprove plans submitted by the public agencies. 83 Ill. Adm. Code Part 1324. Standards of Service applicable to 9-1-1 emergency systems, as adopted by the Department, are set forth in 83 Ill. Adm. Code Part 1325.

**II. Description of Applicant**

Applicant operates the 9-1-1 system in DeKalb County, Illinois. The Illinois Commerce Commission ("Commission") approved Applicant's 9-1-1 system in Docket No. 91-0607. The system became operational in April 1993 and operates on a countywide basis with four Public Safety Answering Points, located at: (1) the DeKalb County Sheriff's Office, 150 North Main Street, Sycamore, Illinois; (2) the DeKalb City Police Department, 700 West Lincoln Highway, DeKalb, Illinois; (3) Sandwich Police Department, 308 East College, Sandwich, Illinois; and (4) the Northern Illinois University (NIU) Police Department, Telephone & Security Building, Wirtz Drive, DeKalb, Illinois. The 9-1-1 System dispatches police, fire,

and ambulance services.

**WHEREAS**, the DeKalb County ETSB submitted a consolidation plan with the Office of the Statewide 9-1-1 Administrator on February 11, 2019, seeking to consolidate by reducing the number of PSAP's within their Enhanced 9-1-1 System by 50% or no more than two as required by the Emergency Telephone System Act;

**WHEREAS** the consolidation plan has been read and reviewed by the Department, the Illinois Commerce Commission, the Statewide 9-1-1 Advisory Board, and the Administrator;

**WHEREAS** the ETSA, 50 ILCS 750.4a, provides in relevant part that "any county with a population of less than 250,000 that has a single Emergency Telephone System Board or qualified governmental entity and more than 2 PSAPs, the 9-1-1 Authority shall reduce the number of PSAPs by at least 50% or to 2 PSAPs, whichever is greater." 50 ILCS 750/15.4a(a)(4);

**WHEREAS** the ETSA further provides that "no county or 9-1-1 Authority may avoid the requirements of this Section by converting primary PSAPs to secondary or virtual answering points." 50 ILCS 750/15.4a(b)(1);

**WHEREAS**, the Department further clarified in its administrative rules that counties "may not convert PSAPs to SAPs, VAPs, or Dispatch Centers to avoid the requirements for consolidation in ETSA Section 15.4(a). The authorized PSAPs remaining after consolidation shall directly dispatch all emergency calls and shall not transfer or relay those calls to an unauthorized entity." 83 Ill. Adm. Code 1324.200(b)(3);

**WHEREAS**, for purposes of this rule, Dispatch Center is defined to "mean a location other than a PSAP, SAP or VAP that receives an emergency call transferred or relayed from a PSAP, SAP or VAP for purposes of completing the call taking process by dispatching police, medical, fire or other emergency responders", and Emergency Call means "any type of request for emergency assistance *through the 9-1-1 network*, not limited to voice. This may include a session established by signaling with two-way, real-time media and involves a human making a request for help." 83 Ill. Adm. Code 1324.110;

**WHEREAS**, DeKalb County proposes to "decommission" two of its PSAPs, specifically one located within the Sandwich Police Department and one located within the NIU Police Department; and

**WHEREAS** the Statewide 9-1-1 Advisory Board voted unanimously to deny the DeKalb County ETSB's consolidation plan application in part because the decommissioned PSAPs are not closing but rather will remain open to offer non-emergency dispatch services to persons within their jurisdiction.

**THE ADMINISTRATOR** finds that neither the ETSA nor the Administrative rules regulate a police department's non-emergency dispatching and many police departments throughout the state continue to serve in this capacity. Local and county police departments are regulated by the Illinois Municipal Code (65 ILCS 5/11 and Illinois

Counties Code 55 ILCS 5/3) respectively and their non-emergency dispatch activities are within this jurisdiction rather than the ETSA. The Statewide 9-1-1 Advisory Board has previously discussed and acknowledged this distinction regarding the current administrative rules during its November 30, 2015, Board Meeting. Neither Sandwich Police Department nor NIU Police Department will act as a PSAP and/or receive emergency calls either directly or through a call transfer or call relay after the consolidation.

**NOW THEREFORE**, the Administrator orders the following;

**IT IS HEREBY ORDERED** that based upon a review of all of the information available, DeKalb County's consolidation plan meets the requirements of 50 ILCS 750/15.4a and 83 Ill. Adm. Code 1324.200.

**IT IS FURTHER ORDERED** that neither Sandwich Police Department nor the NIU Police Department may receive any 911 calls. Rather, the remaining PSAPs, DeKalb County Sheriff's Office and DeKalb City Police Department, must direct dispatch the necessary first responders and may not transfer calls for emergency service to or take the pertinent information from a caller and relay it to either of the Sandwich Police Department or the NIU Police Department.

**IT IS FURTHER ORDERED** that neither the Sandwich Police Department nor the NIU Police Department are eligible to receive 9-1-1 surcharge distributions or be eligible for 9-1-1 grant funding. The DeKalb County ETSB shall receive all 9-1-1 surcharge distributions and be the only entity eligible for 9-1-1 grant funding within DeKalb County.

**IT IS FURTHER ORDERED** the DeKalb County ETSB is responsible for managing and accounting for these funds through the annual financial reporting and auditing process. 50 ILCS 750/40 and 50 ILCS 750/50; the DeKalb County ETSB may not divert them to entities that do not serve as PSAPs, including but not limited to Sandwich Police Department and NIU Police Department, and must ensure an accounting procedure is in place to track revenues, expenses, assets, and reserves; and audits must be performed in accordance with generally accepted auditing standards.

**IT IS FURTHER ORDERED** that the DeKalb County ETSB's consolidation be completed no later than July 1, 2019.

**IT IS FURTHER ORDERED** that the DeKalb County ETSB's Service Provider conduct a P.01 Study and if necessary, a Traffic Study to determine the number of 9-1-1 trunks required to serve the DeKalb County PSAP's.

**IT IS FURTHER ORDERED** that the DeKalb County ETSB will be required to file a Progress Report on or before May 31, 2019, and every month thereafter until the consolidation is completed that details the steps that have been taken and the progress that has been made toward completing its consolidation to the Office of the Statewide 9-1-1 Administrator.

This Order is a final administrative decision of the Statewide 9-1-1 Administrator subject to review under the Administrative Review Law, 735 ILCS 5/3-101. In the event you wish to seek review of or appeal this Order, you are advised:

1. Every action seeking review of such final decision shall be commenced by the filing of a Complaint and the issuance of Summons in the Circuit Court within 35 days from the date a copy of the decision was served upon the parties.
2. In your action seeking review you must name in the Complaint, and issue a Summons for, each party of record to the case other than yourself.
3. Attached below is a list of all parties of record to this case, including the name and address of the agency or officer entering the Order, and the addresses of each party where the parties may be served with pleadings, notices, or service of process for any review or further proceedings.
4. You are not required to file any motion or request for reconsideration with the Department or the Statewide 9-1-1 Administrator before filing your action for review in the Circuit Court. The administrative rules of the Department do not require or allow for any further proceedings before the Statewide 9-1-1 Administrator.

Name of Officer who entered the final Order:

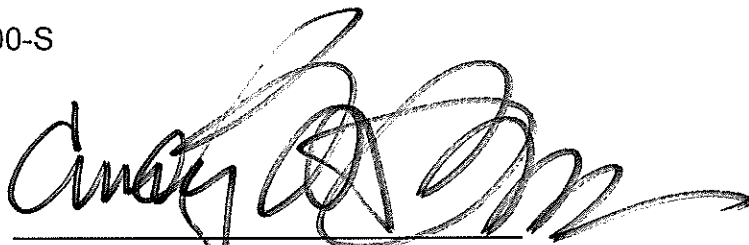
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Other Parties of Record:

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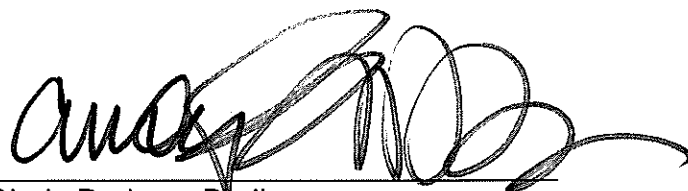
ENTERED: This 8<sup>th</sup> day of May 2019.



Cindy Barbera-Brelle  
Statewide 9-1-1 Administrator  
Office of the Statewide 9-1-1 Administrator  
Illinois State Police

**CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing document were served upon all parties listed below by electronic mail on May 8, 2019.

A handwritten signature in black ink, appearing to read 'Cindy Barbera-Belle', written over a horizontal line.

Cindy Barbera-Belle  
Statewide 9-1-1 Administrator

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