

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Consolidation Plan

INTRODUCTION

The following document provides the application for submitting a 9-1-1 Consolidation Plan that will supply the Department of State Police (Department), the Illinois Commerce Commission (ICC), the Statewide 9-1-1 Advisory Board (Advisory Board) and the Statewide 9-1-1 Administrator (Administrator) with the necessary information about your proposal to consolidate your 9-1-1 system. All consolidations plans must comply with 83 Ill. Adm. Code Part 1324.

The Emergency Telephone System Act (“ETSA” or “Act”) (50 ILCS 750) Section 15.4a(b) states that each 9-1-1 authority or qualified governmental entity required to consolidate must file a consolidation plan by July 1, 2016.

There are three consolidation categories. Please find below the documents that need to be included when filing a consolidation plan for each category.

- 1) Consolidation of an unserved county with an existing 9-1-1 authority and the creation of a Joint ETSB
- 2) Consolidation of either paper ETSB’s or multiple ETSB’s resulting in the creation of a Joint ETSB and consolidation of individual PSAP’s
- 3) Consolidation of PSAPs within an ETSB

Consolidation Plans defined under categories 1) and 2) above, must include the following documents when submitting a consolidation plan:

General Information	Contact and 9-1-1 System information.
Verification	Notarized statement of truth regarding information provided in the plan.
Letter of Intent	Letter that is sent to the 9-1-1 System Provider with a copy of the plan.
Plan Narrative	A summary of the changes of the proposed system’s operation.
Financial Information	A summary of anticipated implementation costs and annual operating costs of the consolidated or modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues.
5-Year Strategic Plan	A detailed plan for implementation and financial projections.
Communities Served	A list of all communities that are served by the 9-1-1 System.
Participating Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) who are dispatched by the 9-1-1 System.
Adjacent Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) that are adjacent to the 9-1-1 System’s jurisdictional boundaries.
Attachments (if applicable):	
Ordinance	Any local ordinances which dissolve an existing ETSB or creates a new ETSB.
Intergovernmental Agreement	Any intergovernmental agreements or MOU’s creating a joint ETSB or any other agreements pertinent to the 9-1-1 system.
Contracts	Contract(s) with a 9-1-1 system provider or for NG-9-1-1 service.
Back-up PSAP Agreement	Establishes back-up and overflow services between PSAPs.
Network Diagram	Provided by the 9-1-1 system provider showing trunking routing and backup configuration.
Call Handling Agreements	Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.
Aid Outside Jurisdictional	Aid outside normal jurisdictional boundaries agreements shall provide that once an emergency unit is dispatched in response to a request through the system, such unit

Boundaries Agreements	shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.
Carrier Listing	A list of each carrier telephone company(s), exchange(s), prefix(es), and the various 9-1-1 System configurations that will be used in the proposed system.
Test Plan	The 911 System's overall plan detailing how and to what extent the network and data base will be tested.

These consolidation Plans must be filed electronically on the Department's website at:

<http://www.isp.state.il.us/Statewide911/statewide911.cfm> where you will see the box below to submit your plan.



The Department and the ICC have 20 days to complete the technical review of your plan. An Administrative Law Judge (ALJ) will then have 20 days to hold a hearing and make a recommendation to the Advisory Board. From that point the Advisory Board has 20 days to hold a public hearing on the plan and provide a recommendation to the Administrator. Upon receipt of the Advisory Board's recommendation, the Administrator will have 30 days to provide a written decision to the applicant.

Consolidations Plans defined under category 3) above do not need to be submitted electronically on the Department's website.

The 9-1-1 Authority must provide written notification to the Administrator at 911_tech_support@isp.state.il.us at least 10 business days prior to making the following changes pursuant to Section 1325.200(h). After review, the Administrator will provide a letter of acknowledgment. The following documents must be included in this notification:

General Information	Contact and 9-1-1 System information.
Plan Narrative	A detailed summary of the changes in the proposed system's operation.
Attachments (if applicable):	
Network Diagram	Provided by the 9-1-1 system provider showing trunking routing and backup configuration
Call Handling Agreements	Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.

911 GENERAL INFORMATION

DATE: 08/30/2019

Type of Change: <input checked="" type="checkbox"/> Consolidation within an ETSB <input type="checkbox"/> Joint ETSB <input type="checkbox"/> Unserved consolidation		
Current System Name:	Population Served	Land Area in Sq Miles
Madison County 911	270,000	716
	270	716
System Name after Consolidation: Madison County 911		

PSAP EFFECTED: (Consolidation Plans Only)	Consolidation/ Remain Open	Decommission/ Close	Primary	Secondary
Alton	x		x	
Bethalto		x	x	
Collinsville	x		x	
Edwardsville	x		x	
Glen Carbon	x		x	
Granite City	x		x	
Highland		x	x	
Madison		x	x	
Madison County Sheriff	x		x	
Pontoon Beach	x		x	
SIUE		x	x	
Troy		x	x	
Venice		x	x	
Wood River	x		x	
East Alton		x	x	
Wood River 911 Facility (MADCOM)		x	x	

911 System Contact: Dana Burris

Street Address: 101 E. Edwardsville Road

City, State and Zip Code: Wood River, IL 62095

Office Telephone: (618) 296-5913

Cellular Telephone: (618) 558-5744

Email: dlburris@co.madison.il.us

Wireless Coverage for Consolidated System:

100 % Phase II compliant
100 % Phase I compliant

Please check if applicable:

NG9-1-1 capable
 Receive 9-1-1 Text
 Receive 9-1-1 Video

VERIFICATION

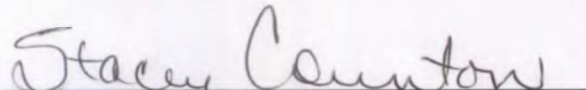
I, Dana Burris, first being duly sworn upon oath, depose and say that I am Madison County 911 Coordinator-Interim, of Madison County 911 ETSB; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.



Dana Burris

Subscribed and sworn to before me

this 20 day of August, 20 19.



Stacy Counton
NOTARY PUBLIC, ILLINOIS





Madison County Government
Emergency Telephone System

Dana Burris ■ *Interim Coordinator*
101E. Edwardsville Rd. • Wood River, IL 62095
Phone (618) 296-5913 • Fax (618) 692-7480
Email ■ dlburris@co.madison.il.us

Kurt Premier, CPA
County Board Chairman

Robert A. Rizzi, Jr. ■ *Chairman*
Joe Petrokovich ■ *Vice Chairman*
Steve Evans
Ellar Duff
Scott Prange
Thomas Voloski
Tom McRae

August 30, 2019

Joe Nash
AT&T Inc.
12851 Manchester Road
St. Louis, MO 63131

Dear Joe,

This letter is to confirm our intent to consolidate Madison County's 911 System. The remaining PSAPs will include the following:

Alton
Collinsville
Edwardsville
Glen Carbon
Granite City
Madison County Sheriff
Pontoon Beach
Wood River

Enclosed is your copy of our consolidation plan to be filed with the Department of the Illinois State Police for approval. Thank you for the assistance in this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Dana Burris".

Dana Burris
911 Coordinator-Interim

Enclosure: Consolidation Plan

PSAP	Open	Decommissioned	Closed	Please indicate which remaining PSAP will handle calls for each decommissioned/closed PSAP?	How w for th
Check Mark	X	X	X	Name	Dir
Madison County Sheriff	x				>
Troy Police Department		x		Madison County Sheriff	>
Granite City Police Dept	x				>
Alton Police Department	x				>
Collinsville Police Dept	x				>
Highland Police Dept		x		Collinsville	>
Wood River Police Dept	x				>
East Alton Police Dept			x	Wood River	>
Bethalto Police Dept		x		Wood River	>
Edwardsville Police Dept	x				>
SIUE Police Department		x		Edwardsville	>
Glen Carbon Police Dept	x				>
Pontoon Beach Police Dept	x				>
Venice Police Department		x		Pontoon Beach	>
Madison City Police Dept		x		Pontoon Beach	>
Wood River Facility (MADCOM)		x		Madison County Sheriff	>

INSTRUCTIONS: Please list all the public safety agencies (Police, Fire, EMS, and other) that each Decommissioned/Closed PSAPs dispatched for pr			
Decommissioned/Closed PSAP Name	Police Agencies	Fire Agencies	Contracts with EMS Ag
Bethalto PSAP	Bethalto Police	Bethalto Fire	
East Alton PSAP	East Alton Police	East Alton Fire	East Alton Fire
Highland PSAP	Highland Police	Highland Fire/EMS Serves:	
		Highland-Pierron Fire	
		Grantfork Volunteer Fire	
		Marine Fire District	
		St. Jacob Fire Protection District	
		St. Rose Fire Protection District	
Madison PSAP	Madison Police	Madison Fire	Abbott Ambulance
SIUE PSAP	SIUE Police	Edwardsville Fire	Alton Memorial
Troy PSAP	Troy Police	Troy Fire	Edwardsville Fire
Venice PSAP	Venice Police	Venice Fire	
Wood River Facility(MADCOM)- Unmanned Emergency Roll-Over/Back Up PSAP	Alton, Bethalto, Collinsville, Edwardsville, East Alton, Glen Carbon, Granite City, Highland, Madison, Madison County Sheriff, SIUE, Pontoon Beach, Troy, Venice, Wood River-as needed		

INSTRUCTIONS: Please list all the public safety agencies (Police, Fire, EMS, and other) that each Decommissioned/Closed PSAPs dispatched for pr			
Decommissioned/Closed PSAP Name	Police Agencies	Fire Agencies	Contracts with EMS Ag
Bethalto PSAP	Bethalto Police	Bethalto Fire	
East Alton PSAP	East Alton Police	East Alton Fire	East Alton Fire
Highland PSAP	Highland Police	Highland Fire/EMS Serves:	
		Highland-Pierron Fire	
		Grantfork Volunteer Fire	
		Marine Fire District	
		St. Jacob Fire Protection District	
		St. Rose Fire Protection District	
Madison PSAP	Madison Police	Madison Fire	Abbott Ambulance
SIUE PSAP	SIUE Police	Edwardsville Fire	Alton Memorial
Troy PSAP	Troy Police	Troy Fire	Edwardsville Fire
Venice PSAP	Venice Police	Venice Fire	
Wood River Facility(MADCOM)- Unmanned Emergency Roll-Over/Back Up PSAP	Alton, Bethalto, Collinsville, Edwardsville, East Alton, Glen Carbon, Granite City, Highland, Madison, Madison County Sheriff, SIUE, Pontoon Beach, Troy, Venice, Wood River-as needed		

PLAN NARRATIVE

Please answer the questions below, and provide a detailed narrative to assist the Statewide 9-1-1 Advisory Board and the Statewide 9-1-1 Administrator with an understanding of the plan as it applies to this application. Please use additional sheets if necessary.

1.	Do all of your PSAPs meet all of the requirements defined in 1325.415 and 1325.515	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	Type of Radio/Telecommunications systems compatible with participating and adjacent agencies. VHF Conventional: Wood River, Alton, Pontoon Beach for Madison and Venice (fire departments are paged out on VHF Conventional) VHF Trunked System-Highland	<input checked="" type="checkbox"/> STARCOMM21 <input type="checkbox"/> STARCOMM21 ITTF channels only <input type="checkbox"/> Other, explain below
3.	Will all PSAPs remaining after consolidation direct dispatch all emergency calls pursuant to section 1324.200b)3)?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4.	Have you included maps to show the territory covered by the system?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Plans submitted without this documentation will be rejected.
5.	Have you included a listing of all telephone companies?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Plans submitted without this documentation will be rejected.
6.	Have you included a copy of the intergovernmental agreement, ordinance, resolution and/or contracts?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Plans submitted without this documentation will be rejected.
7.	Have you included a list of participating and adjacent agencies?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Plans submitted without this documentation will be rejected.
8.	Have you included financial information?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Plans submitted without this documentation will be rejected.
9.	Public education. <input type="checkbox"/> This is an unserved county that will require public education. (See attachment.) <input checked="" type="checkbox"/> This is an existing 9-1-1 system(s) and does not require public education.	
10.	Training. <input type="checkbox"/> This is an unserved county that will require training. (See attachment.) <input checked="" type="checkbox"/> This is an existing 9-1-1 system(s) and does not require internal training/similar/ongoing training for any GIS annexation or change of policy from agencies served.	
11.	Use of TTY's and Training <input type="checkbox"/> This is a unserved county that will require training. (See attachment.) <input checked="" type="checkbox"/> This is an existing 9-1-1 system(s) and does not require internal training/similar/ongoing training for any GIS annexation or change of policy from agencies served.	

<p>12. Have you included call handling and aid outside jurisdictional boundary agreements?</p>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<p>Plans submitted without this documentation will be rejected.</p>
<p>13. Have you included a new system diagram?</p>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<p>Plans submitted without this documentation will be rejected.</p>
<p>13a. Does the new system diagram include all PSAP(s) and backup PSAP location(s)?</p>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<p>Plans submitted without this documentation will be rejected.</p>
<p>14. Have or will all areas within the 9-1-1 system be addressed for the database? If no, please explain.</p>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<p>14a. Explain all aspects of the database, i.e., how often is it updated, where is it located, etc.</p> <p>The ALI and MSAG are stored on servers at West Corp and are updated through their 911 Net web portal. Madison County 9-1-1 is responsible for maintaining the MSAG and the carriers are responsible for maintaining the ALI. Comparisons between the ALI and MSAG and the GIS data are run bi-annually in order to resolve discrepancies.</p> <p>The GIS data used in the 9-1-1 system is stored in an ArcGIS SDE database. This data is maintained on a continual basis by the GIS Analyst at Madison County 9-1-1 in conjunction with the IT and Maps and Plans Departments. Updates to the GIS data are loaded monthly to the 9-1-1 system dispatch map.</p>		
<p>15. Who is the 9-1-1 system provider for your 911 system? Please explain whether the system will be legacy based, next generation based or a combination.</p> <p>ATT: current Legacy based system</p> <p>New system will be IP based-contract is being negotiated with ATT and will be implemented within the next year.</p>		

(Please include additional pages if needed.)

NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for either a consolidation or modified plan. If incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

Pursuant to the State of Illinois Emergency Telephone System Act (50 ILCS 750/15.4a(b)), the Madison County 9-1-1 system and ETSB is submitting this consolidation plan in compliance with applicable law and conditions of the previous waiver request order.

The Madison County 9-1-1 system currently has 16 PSAPs and will be reducing (by mandated minimum of 50%) to 8 PSAPs. On page 4 of this document, a detailed listing of all PSAPs and their operating status has been updated which shows the 8 PSAPs that will remain open and the 8 PSAPs that will be decommissioned upon consolidation. The Madison County ETSB formed a subcommittee to examine the most appropriate option for consolidation. Their recommendation was approved by the Madison County ETSB in June of 2017. The subcommittee is tasked with system design and contract negotiations with AT&T for a new consolidated system. Currently, the 16 PSAPs are on an existing AT&T hosted 911 legacy system. The contract for that system has expired and is being paid monthly as negotiations and design for the new system are finalized. The NEW system will be designed around a NENA i3 standards based system which will allow for inclusion into a statewide solution in the future. It should be noted that Madison County does not intend to build out an ESInet in advance of the State. Text-to-911 is being considered in the new system. An additional change to note will be the change in fiber connectivity from the AT&T Opt-E-Man to the AT&T Switched Ethernet (ASE) network service. It is Madison County ETSB's intent to include the Office of the Statewide 9-1-1 Administrator in future discussions with AT&T when appropriate to ensure that the system and services negotiated are consistent with current and future statewide plans.

The following is a summary of remaining PSAPs:

1. Madison County Sheriff's Office
2. Granite City Police Department
3. Alton Police Department
4. Collinsville Police Department
5. Wood River Police Department
6. Edwardsville Police Department
7. Glen Carbon Police Department
8. Pontoon Beach Police Department

Narrative Plan:

The following PSAPs will be decommissioned:

1. Troy PD
2. Highland PD
3. East Alton PD
4. Bethalto PD
5. SIU-Edwardsville PD
6. Madison (City) PD
7. Venice PD
8. Wood River 911 Facility (MADCOM)

The Consolidation Plan has grouped agencies geographically and with technologically (radio/CAD) similar systems in order to minimize costs that would be associated with consolidation. It should be noted that each PSAP listed as "decommissioned" will have all 911 equipment removed from the facility and will no longer receive any funding from Madison County ETSB. All remaining PSAPs will directly dispatch all 911 calls for the respective public safety agencies (police, fire, and EMS). Recorders will be updated to include necessary talkgroups and/or radio frequencies.

All dispatchers at the remaining eight (8) PSAPs will maintain EMD certification with Priority Dispatch, Corp. Dispatchers and PSAP agencies shall be licensed through the Illinois Department of Public Health.

NOTE: At no time will a 9-1-1 call be transferred out of the network to a non-PSAP! The only exceptions are in cases where the appropriate jurisdiction is outside the geographic limits of Madison County or to the Illinois State Police.

Additionally, the decommissioned East Alton PD PSAP will fully consolidate all emergency and non-emergency calls with the Wood River PD PSAP. All other local agencies with decommissioned PSAPs will continue to remain open to offer non-emergency dispatching services to persons within their respective jurisdictions (pursuant to Illinois Municipal Code 65 ILCS 5/11). As previously stated above, all decommissioned locations will: Have ALL 911 equipment removed; Have NO 911 capabilities; And WILL NOT receive any 911/ETSB funding.

The Madison County ETSB consolidation plan is conceptually identical to the consolidation plan of DeKalb County ETSB. The DeKalb County ETSB consolidation plan was approved by the Statewide 911 Administrator on May 8, 2019.

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

City, Town or Village	Street Address, City, Zip Code
Aviston (Zip Code enters Madison County)	149 Page St, Aviston, IL 62216
Bartelso (Zip Code enters Madison County)	603 Lincoln St, Bartelso, IL 62218
Breese (Zip Code enters Madison County)	500 N 1st St, Breese, IL 62230
Bunker Hill	62014
Carlyle (Zip Code enters Madison County)	850 Franklin St, Carlyle, IL 62231
City of Alton	101 E 3rd Street, Alton, IL 62002
City of Collinsville	125 S Center St, Collinsville, IL 62234
City of Edwardsville	118 Hillsboro Ave. PO Box 407, Edwardsville, IL 62025
City of Granite City	2000 Edison Avenue, Granite City, IL, 62040
City of Highland	1115 Broadway, Highland, IL 62249
City of Madison	615 Madison Avenue, Madison, IL 62060
City of Troy	116 E Market St, Troy, IL 62294
City of Venice	329 Broadway, Venice, IL 62090
City of Wood River	111 North Wood River Ave, Wood River, Illinois 62095
Cottage Hills	62018
Donnellson (Zip Code enters Madison County)	62019
Dorsey	62021
East Saint Louis (Zip Code enters Madison C	62201
Greenville (Zip Code enters Madison County)	404 S 3rd St, Greenville, IL 62246
Keyesport (Zip Code enters Madison County)	604 Clinton St, Keyesport, IL 62253
Lebanon (Zip Code enters Madison County)	312 W St Louis St, Lebanon, IL 62254
Moro	62067
Mulberry Grove (Zip Code enters Madison Co	205 N Wood St, Mulberry Grove, IL 62262
O'Fallon (Zip Code enters Madison County)	255 S Lincoln Ave, O'Fallon, IL 62269
Pocahontas	101 E Kavanaugh St, Pocahontas, IL 62275

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

City, Town or Village	Street Address, City, Zip Code
Rosewood Heights	Designated Census Name
Smithboro (Zip Code enters Madison County)	202 S Main St, Smithboro, IL 62284
Sorento (Zip Code enters Madison County)	62086
Staunton (Zip Code enters Madison County)	304 W Main St, Staunton, IL 62088
Trenton (Zip Code enters Madison County)	14 W Broadway, Trenton, IL 62293
Village of Alhambra	602 West Main Street P.O. Box 309, Alhambra IL 62001
Village of East Alton	119 Main Street, East Alton, IL 62024
Village of Fairmont City (Zip Code enters Mad	2568 N 41st St, East St Louis, IL 62201
Village of Glen Carbon	151 N Main St, Glen Carbon, IL 62034
Village of Godfrey	6810 Godfrey Rd, Godfrey, IL 62035
Village of Grantfork	205 Rock St, Highland, Illinois 62249
Village of Hamel	111 S Old US Highway, 66 PO Box 345, Hamel, IL 62046
Village of Hartford	140 W Hawthorne St, Hartford, IL 62048
Village of Livingston	601 Livingston Ave, Livingston, IL 62058
Village of Marine	P.O. Box 136 Marine, IL 62061
Village of Maryville	2520 N Center St, Maryville, IL 62062
Village of New Douglas	209 S Main St, New Douglas, IL 62074
Village of Pierron	221 Washington St, Pocahontas, IL 62275
Village of Pontoon Beach	1 Regency Parkway, Pontoon Beach, IL 62040
Village of Roxana	400 S Central, Roxana, IL 62084
Village of South Roxana	211 Sinclair Ave, South Roxana, IL 62087
Village of St Jacob	213 N Douglas St, St Jacob, IL 62281
Village of Williamson	1201 Williamson Ave, Staunton, IL 62088
Village of Worden	115 E Wall St, Worden, IL 62097

NAME (POLICE)	AREA_SQ_MI	POP
City of Alton	16.78148729	27898
City of Collinsville	14.98908099	22401
City of Edwardsville	16.51670777	21703
City of Granite City	20.49554879	30172
City of Highland	7.80133345	9779
City of Madison	16.19860675	3915
City of Troy	5.48857421	9833
City of Venice	1.83706703	1870
City of Wood River	7.23420681	10630
Grantfork PD	0.308	337
Madison County Sheriff	569.1188883	76114
SIUE	3.69806721	2534
Village of Bethalto	7.65217937	9580
Village of East Alton	5.45893061	6296
Village of Glen Carbon	10.26161496	12965
Village of Hamel	1.20947008	816
Village of Hartford	5.40981954	1434
Village of Livingston	1.05065867	842
Village of Marine	0.7026085	801
Village of Maryville	5.66534252	7816
Village of Pontoon Beach	12.35748398	5899
Village of Roxana	7.21429426	1537
Village of South Roxana	2.2855735	2105
Village of St Jacob	0.83054426	1097
Village of Williamson	1.219923	230
Village of Worden	0.75117989	943
Total		269547

NAME (FIRE)	AREA_SQ_MI	POP
Worden Fire District	16.70800106	1628
St Rose Fire	0.7557183	11
City of Venice	1.83706703	1870
Cottage Hills Fire	1.16271293	2322
Alhambra Fire	42.81814169	1606
Hamel Fire	44.3599985	2786
Wood River Fire District	0.14575716	2
Bethalto Fire	7.65217937	9580
City of Wood River	7.25497634	10630
Olive Fire	23.69991865	1702
St Jacob Fire	35.98585563	2578
South Roxana Fire	2.6008609	2164
Village Of Roxana	7.21429426	1537
Holiday Shores Fire	15.13836624	3540
Long Lake Fire	12.08986774	8296
City of Granite City	20.49554879	30172
New Douglas Fire	21.51628218	505
Staunton Fire	5.14660016	124
City of Highland	7.80133345	9779
Marine Fire	56.14939094	3071
City of Collinsville	23.1999399	25236
Glen Carbon Fire	13.6771207	12488
Maryville Fire	7.82955327	9368
City of Edwardsville	20.18796009	24237
Meadowbrook Fire	7.98644553	2147
City of Madison	16.32173083	4104
Village of Hartford	5.41194687	1434
Bunker Hill/Dorsey Fire	19.03722709	1031
Godfrey Fire	35.79610777	17788
Rosewood Heights Fire	1.44851752	3642
Village of East Alton	5.45893061	6296
Prairie Fire District	24.85966432	1358
Fosterburg Fire	31.94785412	4264
Mitchell Fire	14.62908629	5639
Highland-Pierron Fire	82.38235928	4431
City of Alton	16.78148729	27898
State Park Fire	3.27221141	1060
Grantfork Fire	32.53064982	1303
Troy Fire	49.55848965	16909
Total		264536

NAME (EMS)	AREA_SQ_MI	POP
Collinsville Fire Dept	20.88973447	25236
Alhambra-Hamel Ambulance	86.33654347	4325
Granite City Fire	20.51686948	30172
Abbott EMS	43.12994292	15754
Lifestar	15.52269668	11839
Edwardsville Fire Dept	42.17808903	27104
Maryville Fire Dept	7.83348991	9368
Alton Memorial	177.5645432	62243
Glen Carbon Fire	13.69985133	13467
Staunton Area Ambulance	67.7794632	3959
Troy Fire EMS	49.52923008	16907
Alton Fire EMS	16.78148729	27898
Total		248272

TEST PLAN DESCRIPTION

- 1) Description of test plan (back-up, overflow, failure, database).

The Madison County ETSB is upgrading its system and migrating to the Airbus Vesta 911 platform. This upgraded system will be in place prior to consolidation. As part of their implementation procedures, ATT will perform tests on selective router roll over back-up, CPE overflow and no positions available prior to going live with the upgraded system. Rerouting of landline, VoIP and wireless ESNs due to consolidation, will be done at the tandem level. The ESN will be tested before and after being rerouted to the consolidation PSAP. One PSAP will be cut over to the upgraded system each day over the course of two weeks.

- 2) List wireline exchanges to be tested.

Below are the rate centers that will be affected by the consolidation:

ATT: Bethalto

Frontier: Highland

The LATA Exchanges that will be affected they the consolidation: 520

- 3) List of wireless and VoIP Carriers to be tested.

Wireless Carriers:

ATT Wireless

Sprint PCS

T-Mobile

US-Cellular

Verizon

VoIP Carriers:

Bandwidth

Comtech

West Corporation

ATTACHMENTS

Ordinance - Documentation that supports the dissolution of the individual ETSB and its replacement with a JOINT ETSB per an intergovernmental agreement once the consolidation plan is approved by the Statewide 9-1-1 Administrator.

Contracts - The contract for a new 9-1-1 system provider or for NG 9-1-1 service.

Intergovernmental Agreement - The agreement creating the Joint ETSB.

Back-up PSAP Agreement - The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

Network Diagram - Diagram provided by the 9-1-1 System Provider. Re-evaluate P.O1 grade of Service for cost savings and network efficiency.

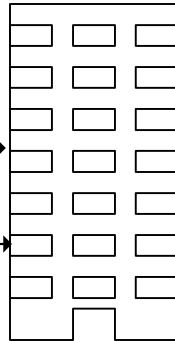
Before Consolidation

9-1-1 CIRCUITS SELECTIVE ROUTER TO PSAP

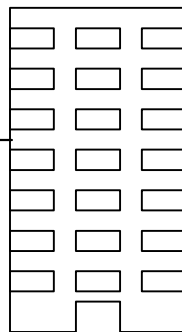
RATE CENTER END OFFICE TO SELECTIVE ROUTER

CONTROL OFFICE

<u>ALAHAMBRA-GRANT FORK</u>	
ALAHAMBRA	(2)
GRANT FORK	(2)
<u>AT&T</u>	
ALTON	(4)
BETHALTO	(3)
WOOD RIVER	(3)
BELLEVILLE	
LEBANON	(2)
BREESE	
AVISTON	(2)
TRENTON	(2)
COLLINSVILLE	(4)
GLEN CARBON	(2)
MARINE	(2)
TROY	(2)
EAST ST. LOUIS	(6)
EDWARDSVILLE	(4)
GODFREY	(4)
GRANITE CITY	(4)
O'FALLON	(4)
PONTOON BEACH	(3)
ROSEWOOD HEIGHTS	(3)
<u>FRONTIER CITIZENS COMM</u>	
JERSEYVILLE	
BUNKER HILL	(2)
SHIPMAN	
WOODBURN	(2)
<u>FRONTIER</u>	
HIGHLAND	(2)
MT. OLIVE	
NEW DOUGLAS	(2)
<u>GALLATIN RIVER</u>	
STAUNTON	
LIVINGSTON	(2)
<u>HOME TELEPHONE CO</u>	
ST. JACOB	(2)
<u>MADISON TELEPHONE CO</u>	
WORDEN	(2)
HAMEL	(2)
PRAIRIETOWN	(2)
<u>ALTERNATIVE PROVIDERS</u>	
CHARTERFIBER LINK	
GABRIEL COMM	
LEVEL 3	
MCI	
MCLEOD COMM	
NUVOX	
VERIZON BUSINESS	



**BELLEVILLE
ADAMS
DMS100**

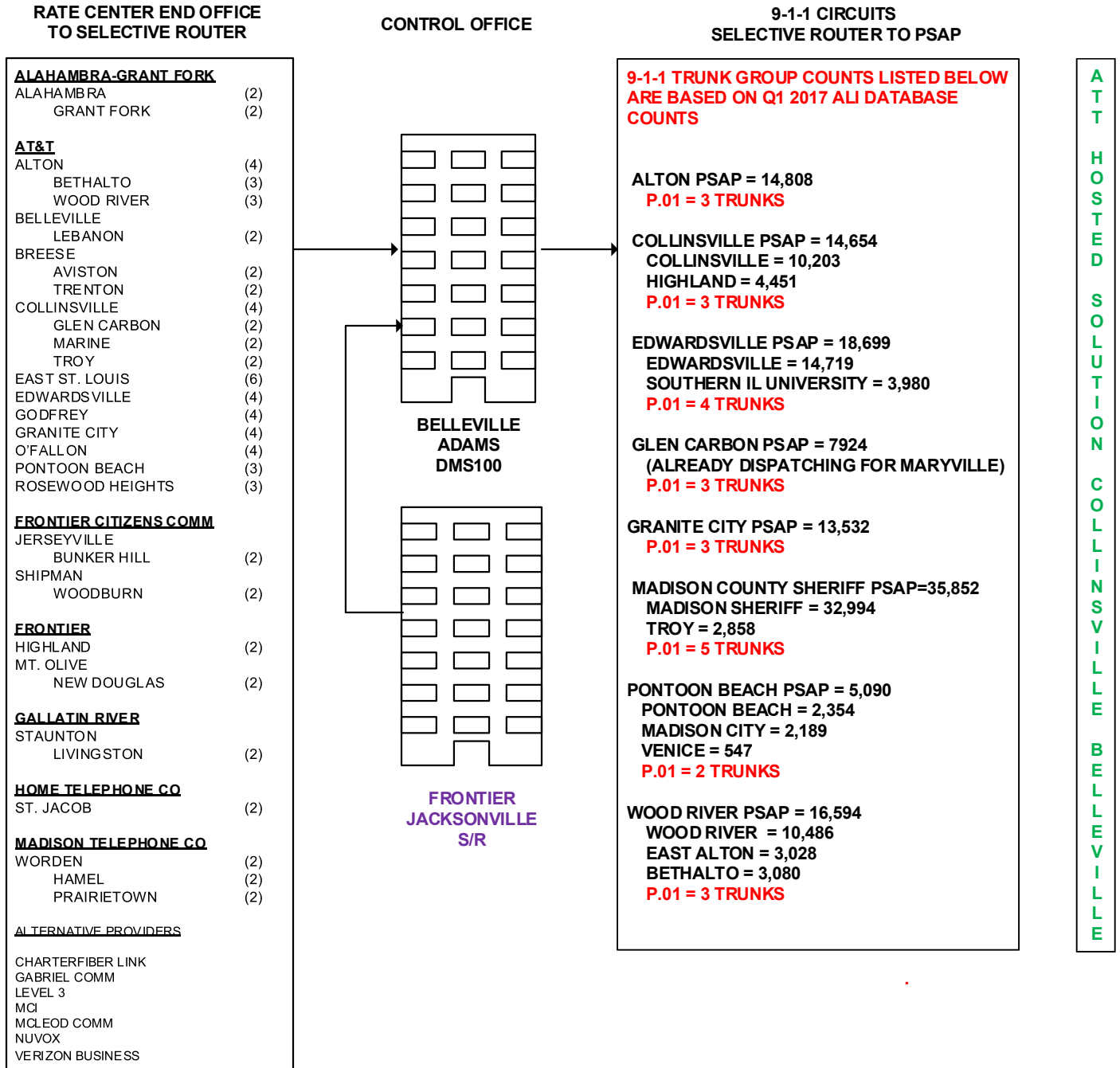


**FRONTIER
JACKSONVILLE
S/R**

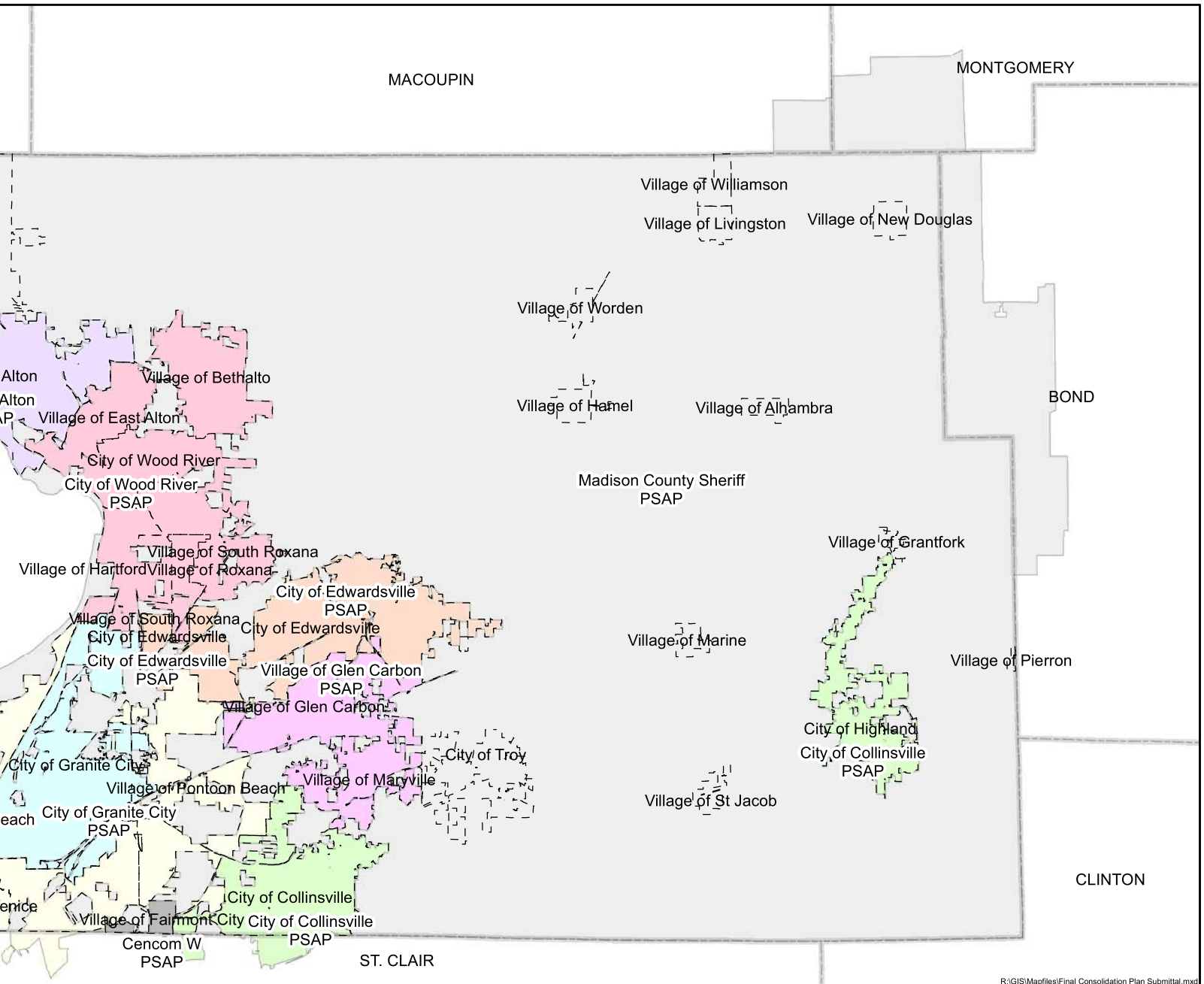
(4) ALTON	EMXS.732160..LB. EMXS.732161..LB. EMXS.732162..LB.
(3) BETHALTO	EMXS.732163..LB. EMXS.732185..LB. EMXS.732186..LB.
(4) COLLINSVILLE	EMXS.732187..LB. EMXS.732164..LB. EMXS.732165..LB.
(3) EAST ALTON	EMXS.732166..LB. EMXS.732167..LB. EMXS.732168..LB.
(3) EDWARDSVILLE	EMXS.732169..LB. EMXS.732170..LB. EMXS.732171..LB.
(3) GLEN CARBON	EMXS.732172..LB. EMXS.732173..LB. EMXS.732231..LB.
(3) GRANITE CITY	EMXS.732340..LB. EMXS.732341..LB. EMXS.732104..LB.
(3) HIGHLAND	EMXS.732148..LB. EMXS.732149..LB. EMXS.732182..LB.
(3) MADISON-CITY	EMXS.732183..LB. EMXS.732184..LB. EMXS.732364..LB.
(5) MADISON -SHERIFF	EMXS.732366..LB. EMXS.732447..LB. EMXS.732155..LB.
(3) PONTOON BEACH	EMXS.732156..LB. EMXS.732157..LB. EMXS.732158..LB.
(3) SOUTHERN IL UNIV.	EMXS.732159..LB. EMXS.732176..LB. EMXS.732177..LB.
(2) VENICE	EMXS.732178..LB. EMXS.732460..LB. EMXS.732461..LB.
(2) WOOD RIVER	EMXS.732470..LB. EMXS.732179..LB. EMXS.732180..LB.
(5) MADCOM	EMXS.732181..LB. EMXS.732200..LB. EMXS.732201..LB.
	EMXS.732174..LB. EMXS.732175..LB. EMXS/732150 /LB
	EMXS/732151 /LB EMXS/732152 /LB EMXS/732153 /LB EMXS/732154 /LB

ATT HOSTED SOLUTION COLLINSVILLE BELLEVILLE

After Consolidation

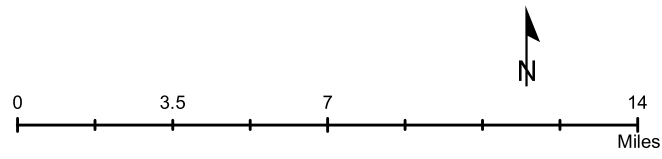


PSAP Boundaries, Madison County, IL



R:\GIS\Mapfiles\Final Consolidation Plan Submittal.mxd

- City of Alton
- City of Collinsville
- City of Granite City
- City of Edwardsville
- City of Wood River
- Madison County Sheriff
- Village of Pontoon Beach
- Village of Glen Carbon



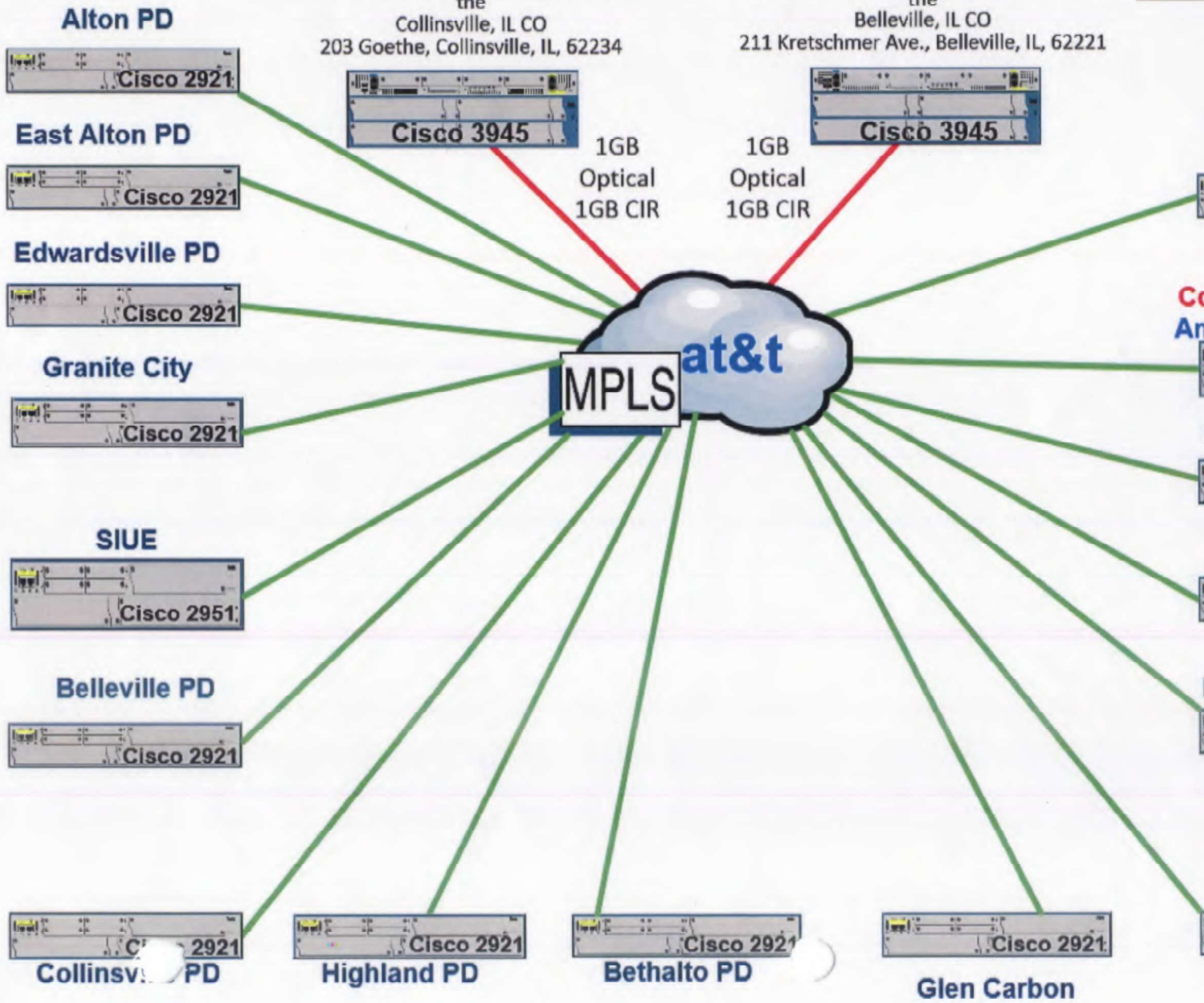
AT&T Hosted Patriot E911 Systems

Patriot #1 (North) 33P 27T

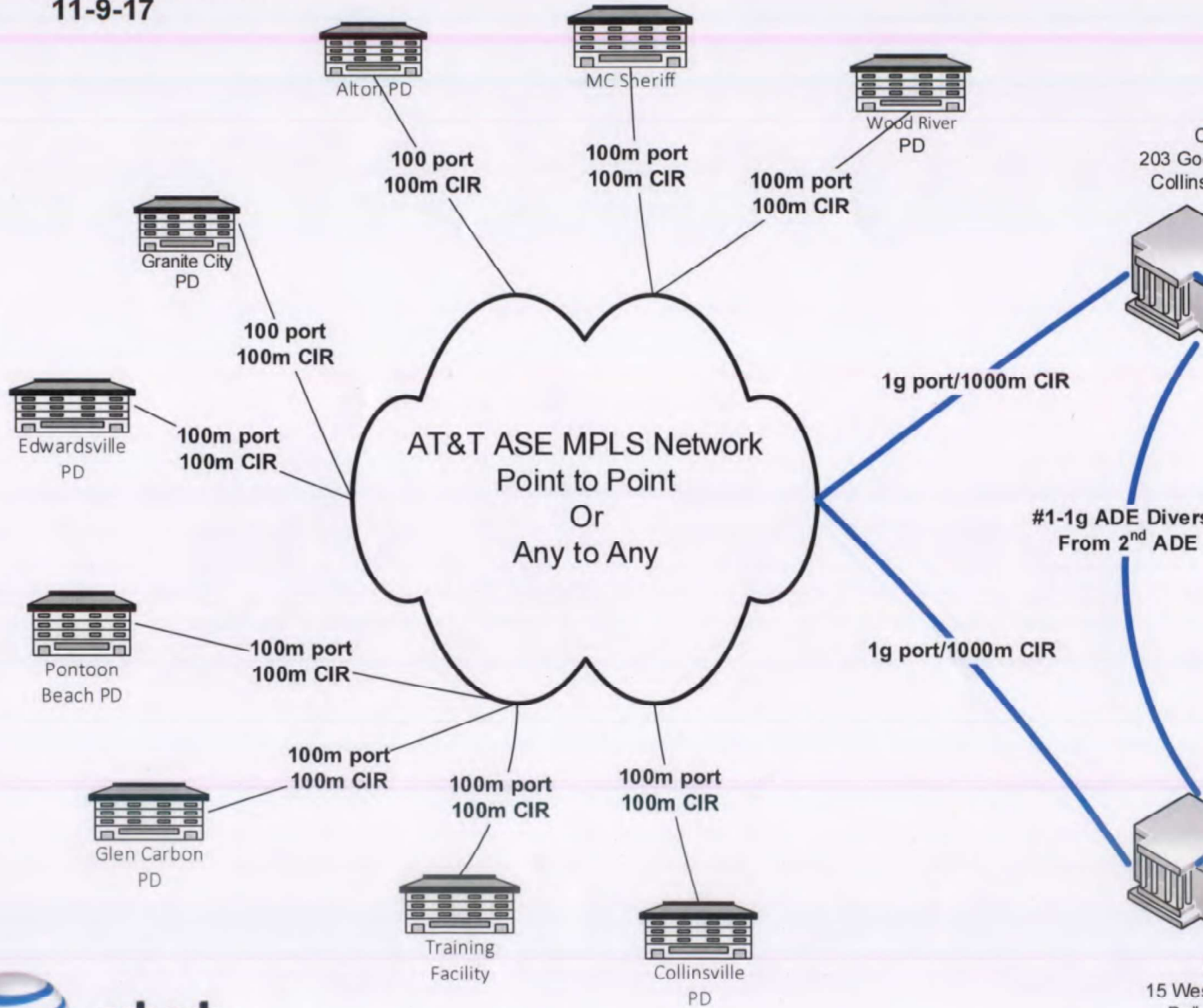
Patriot1A and Patriot2B will be located at
the
Collinsville, IL CO
203 Goethe, Collinsville, IL, 62234

Patriot #2 (South) 35P 17T

Patriot1B and Patriot2A will be located at
the
Belleville, IL CO
211 Kretschmer Ave., Belleville, IL, 62221



Madison County 911 Proposed ASE Network 11-9-17



PSAP-Alton**Address****City****State****Zip****Phone #****Form of Dispatch****Primary****(ie.) Radio Frequency****Talk Group****Telephone Number****Police Department:**

Alton Police Department		Alton	IL	62002	618-463-3505	APD Radio Frequency 155.190
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Fire Departments:

Alton Fire Department #1	333 E. 20th Street	Alton	IL	62002	618-463-3565	154.385 156.7PL-Alton FD1
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Alton Fire Department #2	3212 College Ave	Alton	IL	62002	618-463-3569	154.385 156.7PL-Alton FD2
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EMS:

Alton Fire Department #1-EMS	333 E. 20th Street	Alton	IL	62002	6148-463-3565	145.385 156.7PL-Alton FD1
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Alton Fire Department #2-EMS	3212 College Ave	Alton	IL	62002	618-463-3569	154.385 156.7PL-Alton FD2
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Alton Memorial Hospital	One Memorial Drive	Alton	IL	62002	618-463-7311	618-463-7355 ext 8-Alton location
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Any other ambulance agreements

Ambulance Service agreement with Alton PD
 Agreement with ETSB and all entities involved

Back-up PSAP: Madison County Sheriff

Call Flow Narrative for Alton Police PSAP FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Madison County Emergency Telephone System Board (ETSB) and Alton Police Department to ensure the effective handling and routing of 9-1-1 Emergency calls. Calls will be sent to the Alton Police Department PSAP, if possible, via the 9-1-1 system, or that failing, by the department's non-emergency number or by a common radio frequency. Should the Alton Police Department PSAP be unable to accept 9-1-1 calls for any reason, the calls will, based on certain criteria, be automatically forwarded by the 9-1-1 hardware to the Madison County Sheriff PSAP or to another operational PSAP within the Madison County 9-1-1 system.

CALL HANDLING

Emergency 9-1-1 calls from within the area served by **Alton Police Department**, shall be dispatched directly from the Alton Police Department PSAP to the Alton Police Department via one of the following methods:

Primary: APD Radio Frequency 155.190

Secondary: StarCom-MCE911 (Madison County E911 Talk Group)-after consolidation

All EMD protocol questions will be asked by the answering PSAP or ambulance service. Once it is determined where that call should go, the appropriate agency will be dispatched via radio.

The Alton Police Department hereby agrees to receive and properly dispose of all said related 9-1-1 calls from within its jurisdiction, following the Standard Operating Procedures established by the ETSB and the rules and regulations established by the Illinois State Police.

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1- System, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdictional boundary. It is understood that this paragraph is conditional upon acceptance of the call by the City PD. If any PSAP Telecommunicator refers a call to the Alton PSAP Telecommunicator which is clearly outside of the City PD's jurisdictional boundaries, the Alton Police Department PSAP Telecommunicator may refuse to respond by immediately notifying the transferring Telecommunicator that the City PD will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

ADMINISTRATION

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to each agency's non-emergency telephone number.

The Madison County Emergency Telephone System Board hereby agrees to provide all 9-1-1 related equipment and telephone lines from the proceeds of \$1.50 telephone surcharge. As a PSAP, the Alton Police Department will need to provide space for the equipment, provide a minimum of one Telecommunicator 24 hours per day, voice recording and logging equipment and the required backup power supply.

The Madison County ETSB agrees to keep records relating to the system, PSAP, and Telecommunicator performance. All records will be available to all participants in the 9-1-1 system.

It shall be the responsibility of the Alton Police Department to maintain the E-9-1-1 ANI/ALI records, voice and logging records of calls, written reports of the calls, and dispositions of the calls for all E-9-1-1 calls received by the PSAP. Voice and logging tapes shall be kept a minimum of thirty days. Written radio logs shall be kept a minimum of one year. ANI/ALI printouts shall be kept for a time period to be determined, as required by the Illinois State Police.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by all parties.

DATE: 06/05/2019

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Alton Police Department-PSAP

Alton Fire Department Station 1-(Fire and EMS)

CALL HANDLING

Alton Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.385 156.7 PL (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-463-3568 (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

By: [Signature]

Title: Training Admin

Alton Police Department
PSAP

By: [Signature]

Title: Chief of Police

Alton Fire Department Station #1
Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

Title: Fire Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Alton Police Department-PSAP

Alton Fire Department Station 2

CALL HANDLING

Alton Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.385 156.7PL (State Specific Procedures if radio frequency-identity number, if talk group-identity name, if telephone-identity telephone number)

Secondary: 618-463-3569 (State Specific Procedures if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

By: [Signature]

Title: Training Officer

Alton Police Department

PSAP

By: [Signature]

Title: Chief of Police

Alton Fire Department Station #2

Public Safety Agency

(Police, Fire, EMS)

By: [Signature]

Title: Fire Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Alton Police Department-PSAP

Alton Memorial Hospital-EMS

CALL HANDLING

Alton Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 618-463-7355 Ext 8 Alton Location (State Specific Procedures if radio frequency-identity number, if talk group-identity name, if telephone-identity telephone number)

Secondary: 314-653-4017 St. Louis, MO location (State Specific Procedures if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Alton Police Department
PSAP

Alton Memorial Hospital-EMS
Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: Administrator - Interim

Title: TRAFFIC SGT

Title: EMS MANAGER

PSAP-Collinsville

<u>Address</u>	<u>City</u>	<u>State</u>	<u>Zip</u>	<u>Phone #</u>	<u>Form of Dispatch</u>
Primary					
(ie.) Radio Frequency					
Talk Group					
Telephone Number					
<u>Police Departments:</u>					
Collinsville Police Department	200 W. Clay	Collinsville	IL	62234	618-344-2131 PD Radio Frequency 460
Highland Police Department	820 Mulberry Street	Highland	IL	62249	618-654-2131 Highland PD VHF RX151.0925 TX 153.7925(P25)
Collinsville Emergency Management	130 S. Clinton St.	Collinsville	IL	62234	618-346-5200 VHF 154.355 MHz-receive/151 MHz-transmit
<u>Fire Departments:</u>					
Collinsville Fire Department Station 1	130 S. Clinton	Collinsville	IL	62234	618-346-5022 StarCom 21*(TG) CFD M
Collinsville Fire Department Station 2	1160 Beltline Road	Collinsville	IL	62234	618-346-5215 StarCom 21*(TG) CFD M
Highland Volunteer Fire Department	1122 Broadway	Highland	IL	62249	618-654-5901 Highland PD VHF RX151.0925 TX 153.7925(P25)
Highland-Pierron Volunteer Fire Department	187 Woodcrest Drive	Highland	IL	62249	618-654-1161 Highland PD VHF RX151.0925 TX 153.7925(P25)
Grantfork Volunteer Fire Department	210 N. Locust	Highland	IL	62249	618-675-2755 Highland PD VHF RX151.0925 TX 153.7925(P25)
Marine Fire District	215 S. Center	Marine	IL	62061	618-887-4076 Highland PD VHF RX151.0925 TX 153.7925(P25)
<u>EMS:</u>					
Collinsville Fire Department Station 2-EMS	1160 Beltline Road	Collinsville	IL	62234	618-346-5215 StarCom 21 *(TG) CFD M
Highland Fire Department- EMS serves :	1122 Broadway	Highland	IL	62249	618-654-5901
Highland-Pierron Fire District	187 Woodcrest Drive	Highland	IL	62249	618-654-1161 Highland PD VHF RX151.0925 TX 153.7925(P25)
Grantfork Volunteer Fire District	210 N. Locust	Highland	IL	62249	618-675-2755 Highland PD VHF RX151.0925 TX 153.7925(P25)
St. Jacob Fire Protection District	203 E. 2nd Street	St. Jacob	IL	62281	618-644-5751 Highland PD VHF RX151.0925 TX 153.7925(P25)
St. Rose Fire Protection District	17901 Saint Rose Road	Saint Rose	IL	62230	618-526-4221 Highland PD VHF RX151.0925 TX 153.7925(P25)

*(TG) Talk Group

Agreements between Collinsville and Highland departments:

Highland Police Department

Highland Volunteer Fire Department

Highland-Pierron Volunteer Fire Department

Back up PSAP: Glen Carbon PD

*Emergency Text Paging is an Active 911 Alert System-not a transfer

Grantfork Volunteer Fire Department

Marine Fire District

St. Jacob Fire Protection District

Agreement with ETSB and all entities involved

Call Flow Narrative for Collinsville PSAP FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Madison County Emergency Telephone System Board (ETSB), the **Collinsville Police Department**, and **Highland Police Department (closed PSAP)** to ensure the effective handling and routing of 9-1-1 Emergency calls. Calls will be sent to the Collinsville Police Department PSAP, if possible, via the 9-1-1 system, or that failing, by the department's non-emergency number or by a common radio frequency. Should the Collinsville Police Department PSAP be unable to accept 9-1-1 calls for any reason, the calls will, based on certain criteria, be automatically forwarded by the 9-1-1 hardware to the Glen Carbon Police Department PSAP or to another operational PSAP within the Madison County 9-1-1 system.

CALL HANDLING

Emergency 9-1-1 calls from within the area served by **Highland Police Department**, shall be dispatched directly from the Collinsville Police Department PSAP to the Highland Police Department via one of the following methods:

Primary: Highland PD VHF RX151.0925 TX153.7925 (P25)

Secondary: StarCom-MCE911 (Madison County E911 Talk Group)-after consolidation

All EMD protocol questions will be asked by the answering PSAP or ambulance service. Once it is determined where that call should go, the appropriate agency will be dispatched via radio.

The Collinsville Police Department hereby agrees to receive and properly dispose of all said related 9-1-1 calls from within its jurisdiction, following the Standard Operating Procedures established by the ETSB and the rules and regulations established by the Illinois State Police.

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 System, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdictional boundary. It is understood that this paragraph is conditional upon acceptance of the call by the City PD. If any PSAP Telecommunicator refers a call to the Collinsville PSAP Telecommunicator which is clearly outside of the City PD's jurisdictional boundaries, the Collinsville Police Department PSAP Telecommunicator may refuse to respond by immediately notifying the transferring Telecommunicator that the City PD will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

ADMINISTRATION

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to each agency's non-emergency telephone number.

The Madison County Emergency Telephone System Board hereby agrees to provide all 9-1-1 related equipment and telephone lines from the proceeds of \$1.50 telephone surcharge. As a PSAP, the Collinsville Police Department will need to provide space for the equipment, provide a minimum of one Telecommunicator 24 hours per day, voice recording and logging equipment and the required backup power supply.

The Madison County ETSB agrees to keep records relating to the system, PSAP, and Telecommunicator performance. All records will be available to all participants in the 9-1-1 system.

It shall be the responsibility of the Collinsville Police Department to maintain the E-9-1-1 ANI/ALI records, voice and logging records of calls, written reports of the calls, and dispositions of the calls for all E-9-1-1 calls received by the PSAP. Voice and logging tapes shall be kept a minimum of thirty days. Written radio logs shall be kept a minimum of one year. ANI/ALI printouts shall be kept for a time period to be determined, as required by the Illinois State Police.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by all parties.

DATE: 06/05/2019

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Collinsville Police Department-PSAP

Highland Police Department

CALL HANDLING

Collinsville Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Highland PD VHF RX151.0925, TX 153.7925 (P25) (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: StarCom-MCE911 (Madison County E911 Talk Group)-after consolidation (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

Collinsville Police Department

PSAP

Highland Police Department

Public Safety Agency

(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator - Interim

Title: Chief of Police

Title: Ch. of Police

3/19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Collinsville Police Department-PSAP

Collinsville Fire Department Station 1-(Fire and EMS)

CALL HANDLING

Collinsville Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: StarCom 21 Statewide: Talkgroup: CFD Main (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-346-5022 CFD! (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

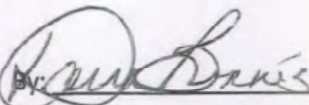
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

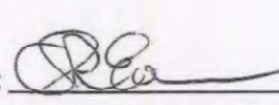
All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

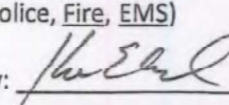
Madison County ETSB
ETSB

Collinsville Police Department
PSAP

Collinsville Fire Department Station 1
Public Safety Agency
(Police, Fire, EMS)

By: 

By: 

By: 

Title: 911 Coordinator - Intern Title: Chief of Police Title: Fire Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Collinsville Police Department-PSAP

Collinsville Fire Department Station 2-(Fire and EMS)

CALL HANDLING

Collinsville Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: StarCom 21 Statewide Talk Group: CFD Main (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-346-5215 CFDZ (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Collinsville Police Department
PSAP

Collinsville Fire Department Station 2
Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator-Indiana

Title: Chief of Police

Title: Fire chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Collinsville Police Department-PSAP

Grantfork Volunteer Fire Department

CALL HANDLING

Collinsville Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Highland PD P-25 VHF Rx 151.0925 Tx 153.7925 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-541-9637 Emergency text paging (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

Collinsville Police Department

Grantfork Volunteer Fire Department

ETSB

PSAP

Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator - Interim

Title: Chief of Police

Title: Fire Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Collinsville Police Department-PSAP

Highland Volunteer Fire Department-Fire and EMS

CALL HANDLING

Collinsville Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Highland PD VHF Rx 151.0925, Tx 153.7925(P25) (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-477-7045 Emergency text paging (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Collinsville Police Department
PSAP

Highland Volunteer Fire Department
Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator - Interim

Title: Chief of Police

Title: Chief of Fire/EMS

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Collinsville Police Department-PSAP

Highland-Pierron Volunteer Fire Department

CALL HANDLING

Collinsville Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Highland PD P-25 VHF Rx 151.0925 Tx 153.7925 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-580-4784 Emergency text paging (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

Collinsville Police Department

Highland-Pierron Volunteer Fire
Department

ETSB

PSAP

Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: PU Coordinator - Interim

Title: Chief of Police

Title: chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Collinsville Police Department-PSAP

Marine Fire District

CALL HANDLING

Collinsville Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: _____ Highland PD RX151.0925, TX 153.7925 (P25) _____ (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: Emergency text paging
1-8-887-4566@vtext.com (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

Collinsville Police Department

Marine Fire District

ETSB

PSAP

Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator - Interim

Title: Chief of Police

Title: Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Collinsville Police Department-PSAP

St. Jacob Fire Protection District

CALL HANDLING

Collinsville Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Highland PD P-25 VHF Rx 151.0925 Tx 153.7925 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-558-5169 Emergency text paging (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

Collinsville Police Department

St. Jacob Fire Protection District

ETSB

PSAP

Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator-Inter

Title: Chief of Police

Title: Chief of Fire Department

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Collinsville Police Department-PSAP

St. Rose Fire Protection District

CALL HANDLING

Collinsville Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Highland PD P-25 VHF Rx 151.0925 Tx 153.7925 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-977-3901 Emergency text paging (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

Collinsville Police Department

St. Rose Fire Protection District

ETSB

PSAP

Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator-Interim

Title: Chief of Police

Title: Chief

PSAP-Edwardsville**Address****City****State Zip****Phone #****Form of Dispatch****Primary****(ie.) Radio Frequency****Talk Group****Telephone Number****Police Departments:**

Edwardsville Police Department	333 S. Main Street	Edwardsville	IL	62025	618-656-2131	Police Department Radio Frequency 453.975
SIUE Police Department	99 Supporting Services Road	Edwardsville	IL	62025	618-650-3324	STARCOM-SIUE PD Talkgroup 7951

Fire Departments:

Edwardsville Fire Department	333 S. Main Street	Edwardsville	IL	62025	618-692-7541	EFD VHF Radio 154.175MHZ - (618)692-7541
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EMS:

Edwardsville Fire Department-EMS	333 S. Main Street	Edwardsville	IL	62025	618-692-7541	EFD VHF Radio 154.175MHZ - (618)692-7541
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Agreement between Edwardsville and SIUE police department

Agreement with ETSB and all entities involved

Back-up PSAP: Glen Carbon

**Call Flow Narrative for Edwardsville PSAP
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made between the Madison County Emergency Telephone System Board (ETSB), the **Edwardsville Police Department, and SIUE Police Department (closed PSAP)** to ensure the effective handling and routing of 9-1-1. Calls will be sent to the Edwardsville Police Department PSAP, if possible, via the 9-1-1 system, or that failing, by the department's non-emergency number or by a common radio frequency. Should the Edwardsville Police Department PSAP be unable to accept 9-1-1 calls for any reason, the calls will, based on certain criteria, be automatically forwarded by the 9-1-1 hardware to the Glen Carbon Police Department PSAP or to another operational PSAP within the Madison County 9-1-1 system.

CALL HANDLING

Emergency 9-1-1 calls from within the area served by **SIUE Police Department**, shall be dispatched directly from the Edwardsville Police Department PSAP to the SIUE Police Department via one of the following methods:

Primary: StarCom-SIUE PD Talk Group 7951

Secondary: StarCom-MCE911 Talk Group

All EMD protocol questions will be asked by the answering PSAP or ambulance service. Once it is determined where that call should go, the appropriate agency will be dispatched via radio.

The Edwardsville Police Department hereby agrees to receive and properly dispose of all said related 9-1-1 calls from within its jurisdiction, following the Standard Operating Procedures established by the ETSB and the rules and regulations established by the Illinois State Police.

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1- System, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdictional boundary. It is understood that this paragraph is conditional upon acceptance of the call by the City PD. If any PSAP Telecommunicator refers a call to the Edwardsville PSAP Telecommunicator which is clearly outside of the City PD's jurisdictional boundaries, the Edwardsville Police Department PSAP Telecommunicator may refuse to respond by immediately notifying the transferring Telecommunicator that the City PD will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

ADMINISTRATION

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to each agency's non-emergency telephone number.

The Madison County Emergency Telephone System Board hereby agrees to provide all 9-1-1 related equipment and telephone lines from the proceeds of \$1.50 telephone surcharge. As a PSAP, the Edwardsville Police Department will need to provide space for the equipment, provide a minimum of one Telecommunicator 24 hours per day, voice recording and logging equipment and the required backup power supply.

The Madison County ETSB agrees to keep records relating to the system, PSAP, and Telecommunicator performance. All records will be available to all participants in the 9-1-1 system.

It shall be the responsibility of the Edwardsville Police Department to maintain the E-9-1-1 ANI/ALI records, voice and logging records of calls, written reports of the calls, and dispositions of the calls for all E-9-1-1 calls received by the PSAP. Voice and logging tapes shall be kept a minimum of thirty days. Written radio logs shall be kept a minimum of one year. ANI/ALI printouts shall be kept for a time period to be determined, as required by the Illinois State Police.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by all parties.

DATE: 10/24/2019

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Edwardsville Police Department-PSAP

Edwardsville Fire Department-Fire and EMS

CALL HANDLING

Edwardsville Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 154.175 mhz Phone 618-692-7541 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 154.4300 mhz Phone 618- 692-7542 EFD (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

By: [Signature]

Title: 911 Coordinator-Interim

Edwardsville Police Department

PSAP

By: [Signature]

Title: Chief of Police

Edwardsville Fire Department

Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

Title: Fire Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Edwardsville Police Department-PSAP

SIUE Police Department

CALL HANDLING

Edwardsville Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: SIUE PD (Starcom Talkgroup 7951) (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: StarCom-MCE911 (Madison County E911 Talk Group)-after consolidation (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

Edwardsville Police Department

PSAP

SIUE Police Department

Public Safety Agency

(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: PII Coordinator-Interim

Title: Chief of Police

Title: Chief

10/24/19

PSAP-Glen CarbonAddressCityState ZipPhone #Form of Dispatch**Primary****(ie.) Radio Frequency****Talk Group****Telephone Number****Police Departments:**

	<u>Address</u>	<u>City</u>	<u>State</u>	<u>Zip</u>	<u>Phone #</u>	<u>Form of Dispatch</u>	
Glen Carbon Police Department	151 N. Main Street	Glen Carbon	IL	62034	618-288-7226	StarCom Network21-MC Glen PD	Ne
Maryville Police Department	2500 N. Center	Maryville	IL	62062	618-344-8899	StarCom-MC Glen PD	M

Fire Departments:

Glen Carbon Fire Department	199 S. Main Street	Glen Carbon	IL	62034	618-288-1220	StarCom (MC GCFPD Main)	61
Maryville Fire Department	300 N. Donk Avenue	Maryville	IL	62062	618-344-8099	StarCom (MC MFD Dispatch)	61
Troy Fire Department	116 W. Clay Street	Troy	IL	62294	618-667-6722	StarCom (MC Troy FD Main)	61

EMS:

Glen Carbon Fire Department-EMS	199 S. Main Street	Glen Carbon	IL	62034	618-288-1220	StarCom (MC GCFPD Main)	61
Maryville Fire Department-EMS	300 N. Donk Avenue	Maryville	IL	62062	618-344-8099	StarCom (MC MFD Dispatch)	61

Agreement between Glen Carbon PD and Troy Fire department**Agreement with ETSB and all entities involved**

*Emergency Text Paging is an Active 911 Alert System-not a transfer

Call Flow Narrative for Glen Carbon PSAP FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Madison County Emergency Telephone System Board (ETSB), the **Glen Carbon Police Department** to ensure the effective handling and routing of 9-1-1 Emergency calls. Calls will be sent to the Glen Carbon Police Department PSAP, if possible, via the 9-1-1 system, or that failing, by the department's non-emergency number or by a common radio frequency. Should the Glen Carbon Police Department PSAP be unable to accept 9-1-1 calls for any reason, the calls will, based on certain criteria, be automatically forwarded by the 9-1-1 hardware to the Madison County Sheriff PSAP or to another operational PSAP within the Madison County 9-1-1 system.

CALL HANDLING

Emergency 9-1-1 calls from within the area served by Troy Fire Department, shall be dispatched directly from the Glen Carbon Police Department PSAP to the Troy Fire Department via one of the following methods:

Primary: StarCom (MC TROY FD Main)

Secondary: 618-410-7666 Emergency Text Paging

All EMD protocol questions will be asked by the answering PSAP or ambulance service. Once it is determined where that call should go, the appropriate agency will be dispatched via radio.

The Glen Carbon Police Department hereby agrees to receive and properly dispose of all said related 9-1-1 calls from within its jurisdiction, following the Standard Operating Procedures established by the ETSB and the rules and regulations established by the Illinois Commerce Commission.

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1- System, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdictional boundary. It is understood that this paragraph is conditional upon acceptance of the call by the City PD. If any PSAP Telecommunicator refers a call to the Glen Carbon PSAP Telecommunicator which is clearly outside of the City PD's jurisdictional boundaries, the Glen Carbon Police Department PSAP Telecommunicator may refuse to respond by immediately notifying the transferring Telecommunicator that the City PD will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

ADMINISTRATION

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to each agency's non-emergency telephone number.

The Madison County Emergency Telephone System Board hereby agrees to provide all 9-1-1 related equipment and telephone lines from the proceeds of \$.87 telephone surcharge. As a PSAP, the Glen Carbon Police Department will need to provide space for the equipment, provide a minimum of one Telecommunicator 24 hours per day, voice recording and logging equipment and the required backup power supply.

The Madison County ETSB agrees to keep records relating to the system, PSAP, and Telecommunicator performance. All records will be available to all participants in the 9-1-1 system.

It shall be the responsibility of the Glen Carbon Police Department to maintain the E-9-1-1 ANI/ALI records, voice and logging records of calls, written reports of the calls, and dispositions of the calls for all E-9-1-1 calls received by the PSAP. Voice and logging tapes shall be kept a minimum of thirty days. Written radio logs shall be kept a minimum of one year. ANI/ALI printouts shall be kept for a time period to be determined, as required by the State of Illinois.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by all parties.

DATE: 06/05/2019



Village of Glen Carbon Police Department

149 North Main
* P.O. Box 550 *

Glen Carbon, Illinois 62034

Phone (618) 288-7226 * Fax (618) 288-3929

www.glen-carbon.il.us



Todd A. Link
Chief of Police

Robert L. Jackstadt
Mayor

October 22, 2019

To Whom it May Concern:

Glen Carbon Police Department was contacted by Dana Burris, interim Director of Madison County 911, regarding a discrepancy in the call-handling agreements as they relate to the Glen Carbon PSAP. I am writing to inform you that Glen Carbon Police Department is a consolidated center which performs full-service dispatching and call-handling for the following agencies:

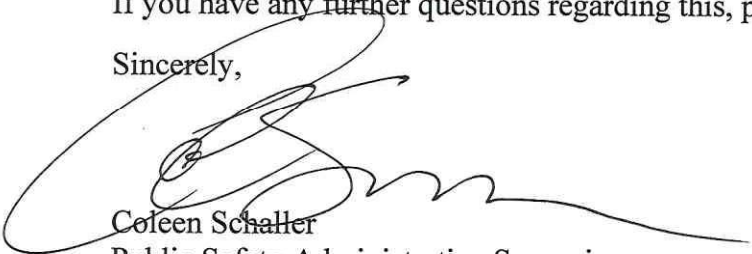
- Glen Carbon Police
- Maryville Police
- Glen Carbon Fire Protection District (including their ambulance service)
- Maryville Fire Protection District (including their ambulance service)
- Troy Fire Protection District (including their ambulance service)

All agencies' calls are processed and directly dispatched from our dispatch center, including all request for police, fire, and EMS.

Attached is a copy of the intergovernmental agreement.

If you have any further questions regarding this, please do not hesitate to contact my office.

Sincerely,


Coleen Schaller
Public Safety Administrative Supervisor
Glen Carbon Police Department
618-288-2627

INTERGOVERNMENTAL AGREEMENT

This Agreement is made and entered into by and between The Village of Glen Carbon, Illinois, the Troy Fire Protection District, Illinois, Village of Maryville, Illinois, and the Glen Carbon Fire Protection District this 11 day of December, 2017 in Madison County, Illinois.

WITNESSETH:

WHEREAS, the Constitution of the State of Illinois, 1970, Article VII, Section 10 authorizes units of local government to contract or otherwise associate among themselves in any manner not prohibited by law or ordinance; and

WHEREAS, the "Intergovernmental Cooperation Act", 5 ILCS 220/1 et seq., provides that any power or powers, privileges or authority exercised or which may be exercised by a unit of local government may be exercised and enjoyed jointly with any other unit of local government; and

WHEREAS, Section 5 of the Intergovernmental Cooperation Act, 5 ILCS 220/5, provides that any one or more public agencies may contract with any one or more public agencies to perform any governmental service, activity or undertaking which any of the public agencies entering into the contract is authorized by law to perform, provided that such contract shall be authorized by the governing body of each party to the contract; and

WHEREAS, the President and the Board of Trustees of the Village of Glen Carbon, the President and the Board of Trustees of the Village of Maryville, the Trustees of the Glen Carbon Fire Protection District, and the Troy Fire Protection District have determined that it is in the best interests of the public health, safety and welfare of the Village of Glen Carbon and its residents, the Village of Maryville and its residents, the Troy Fire Protection District, and the Glen Carbon Fire Protection District and its residents that the parties enter into this Intergovernmental Agreement to provide for a centralized public safety communication system located in Glen Carbon, Illinois and servicing the Village of Glen Carbon, the Village of Maryville, Illinois, the Glen Carbon Fire Protection District, the Troy Fire Protection District, and others.

WHEREAS, the President and the Board of Trustees of the Village of Glen Carbon, Illinois have determined that it is in the best interests of the public health, safety and welfare of the Village of Glen Carbon and its residents that the parties enter into this Intergovernmental Agreement to provide for a centralized public safety communication system located in Glen Carbon, Illinois and servicing the Village of Maryville, Illinois, the Glen Carbon Fire Protection District, the Troy Fire Protection District, and others.

NOW THEREFORE, IN CONSIDERATION OF THE PROMISES, THE MUTUAL ADVANTAGES TO BE DERIVED THEREFROM, AND IN CONSIDERATION OF THE MUTUAL COVENANTS HEREIN

CONTAINED, IT IS AGREED BY AND BETWEEN THE PARTIES HERETO AS FOLLOWS:

1. Parties. The parties to this Agreement are either municipal corporations organized and existing under the authority of the Illinois Municipal Code, 65 ILCS 5/1-1-1 et seq., as amended from time to time, or they are Fire Protection Districts organized and existing under the authority of the Illinois Fire Protection District Act, 70 ILCS 705/1 et seq., as amended from time to time.

2. Purpose. The purpose of this Agreement is for the Village of Glen Carbon to provide emergency dispatch communications and all other reasonably expected emergency dispatch services to the Village of Maryville, the Glen Carbon Fire Protection District, the Troy Fire Protection District in accordance with the terms set forth herein.

3. Term of Agreement. The initial term of this Agreement shall be for a period of ten years beginning on the effective date of this Agreement. Thereafter, this Agreement shall automatically renew for an additional one (1) year term with no affirmative action by either entity. Thereafter any party may terminate their annual renewal participation by written notification delivered to the other parties at least 180 days prior to the annual renewal date.

4A. Operating Finances. All parties to this Agreement shall pay yearly fees toward the total operating costs for the shared emergency communications center in an amount equal to the call volume generated by the incidents of each party. The amount owed by each party shall be determined by averaging the previous two years' activity for each party and then applying that average to the total operating costs of the emergency communications center during that time period. During the term of this Agreement, the amount due from each party by call volume shall be re-assessed every third year of the Agreement, based on incidents of the previous two years.

Based on a total communications center operating cost of \$430,000 and a 76.6% call volume, the Glen Carbon Police Department will pay an initial yearly fee of \$329,380.00 toward operating costs. The Maryville Police Department, with a 15.0% call volume, will pay an initial yearly fee of \$64,500 toward operating costs. The Maryville Fire Department, with a 2.5% call volume, will pay an initial yearly fee of \$10,750 toward operating costs. The Glen Carbon Fire Protection District, with a 3.5% call volume, will pay an initial fee of \$15,050.00 toward operating costs. The Troy Fire Protection District, with a 2.5% call volume, will pay an initial fee of \$10,750 toward operating costs. Attached hereto is Exhibit A intended by the parties to be an example of the costs which may be included in the calculations of the total operating cost for the shared emergency communications center. Additional unanticipated costs may also be included as may be determined necessary from time to time.

4B. Capital Finances. All parties to this Agreement shall pay yearly fees toward the final project cost of \$967,245 for the capital improvement to upgrade and improve the shared emergency communications center located within the Glen Carbon Police Department building. (Attached is Exhibit B delineating the final costs). The Village of Glen Carbon reserves the right to spread that total project completion cost on a pro-rata basis among parties to this agreement, based on the percentage delineated in this paragraph. Based on a 76.6% call volume, the Glen Carbon Police Department will pay a yearly capital improvement fee of \$74,091 (\$740,910 / 10 years). The Maryville Police

Department, with a 15.0% call volume, will pay a yearly capital improvement fee of \$14,509 (\$145,087 / 10 years). The Maryville Fire Department, with a 2.5% call volume, will pay a yearly capital improvement fee of \$2,418 (\$24,181 / 10 years). The Glen Carbon Fire Protection District, with a 3.5% call volume, will pay a yearly capital improvement fee of \$3,385 (\$33,854 / 10 years). The Troy Fire Protection District, with a 2.5% projected call volume, will pay a yearly capital improvement fee of \$2,418 (\$24,181 / 10 years). Additional unanticipated costs may also be included as may be determined necessary from time to time.

4C. New Entity. Should an additional entity contract to utilize the emergency dispatch communications facility, which is the subject of this Agreement, any new entity shall pay its pro rata share of operating finances and a pro rata share of capital finances, based on a ten year useful life, in the same manner as applied to the original parties.

5. Services. The Village of Glen Carbon shall provide Public Safety Answering Point (PSAP) for municipal services, consistent with State Law. The Troy Fire Protection District, Village of Maryville Fire Department and the Glen Carbon Fire Protection District shall be dispatched in accordance with the Mutual Aid Box Alarm System ("MABAS"). Any other communication service and function may be provided as agreed to by the Chief of Police of the Village of Maryville, the Fire Chief of the Village of Maryville, the Fire Chief of the Glen Carbon Fire Protection District, the Ambulance Director of the Glen Carbon Fire Protection District, the Fire Chief of Troy Fire Protection District, the Troy Fire Protection District, and the Chief of Police of the Village of Glen Carbon as necessary for the health, safety and welfare of the Village of Maryville, the Glen Carbon Fire Protection District, and the Village of Glen Carbon. The Village of Glen Carbon shall furnish to the Village of Maryville, the Glen Carbon Fire Protection District, and Troy Fire Protection District all reports and records commonly associated with dispatching services in a timely manner and as prescribed by the Village of Maryville, Troy Fire Protection District, or the Glen Carbon Fire Protection District as necessary for maintaining records and performing records management.

6. Insurance. All of the parties to this Intergovernmental Agreement shall maintain liability insurance policies to protect their respective interests. Each party shall file a proof of their respective liability insurance policies with each of the other parties by way of certificates of insurance with sufficient information so as to establish that each party is maintaining not less than \$2 million of public liability insurance coverage per occurrence and not less than \$10 million general aggregate coverage throughout the term of this Intergovernmental Agreement.

7. Additional Entities. The Village of Glen Carbon may contract services with other governmental agencies or units of local government on an annual basis if deemed beneficial to the Village of Glen Carbon and the operation of the centralized public safety communication center, and/or the PSAP system, so long as such additional entities do not interfere with or disrupt the efficient operation of providing dispatch services to the Village of Maryville, the Troy Fire Protection District, or the Glen Carbon Fire Protection District.

8. Amendments. This Agreement may only be amended in writing signed by the Mayors of the Village of Glen Carbon and the Village of Maryville, and authorized by the Trustees of the Glen Carbon Fire Protection District, and the Trustees of the Troy Fire Protection District. Any amendment shall refer back to this Agreement and to other amendments, if any, on the same subject and shall specify the language to be added or changed. The execution of any such amendment shall be authorized by the passage of a resolution authorizing the respective mayor or trustee of the fire protection district to sign the amendment.

9. Notice. Any notice required hereunder shall be deemed to be given on the date of mailing if sent by registered or by certified mail, return receipt requested, to the address or addresses of the entities following their signatures at the end of this Agreement

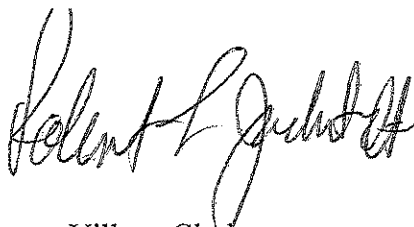
10. Miscellaneous. Section titles are descriptive only and do not in any way limit or expand the scope of this Agreement, which is not in any way transferable by any entity hereto.

11. Dispute Resolution. In the event of any dispute arising out of the application, interpretation or performance of this Agreement, the affected parties agree to meet and discuss the dispute and a potential resolution at least fifteen (15) days prior to instituting any legal action, unless either party may suffer immediate and irreparable harm from the non-performance, acts or omission of the other party in which case the aggrieved party may seek equitable relief immediately. In the event the parties are unable to resolve the dispute within the fifteen (15) day period, the parties agree to engage in non-binding mediation utilizing the services of the Federal Mediation & Conciliation Service of the United States or the services of USA & M located in St. Louis, Missouri. If a party refuses to participate in mediation, the other party may (1) file an action to compel mediation, or (2) be relieved from mediation and file any appropriate action in the Circuit Court of Madison County, Illinois. Notwithstanding the foregoing, the parties agree that public safety is paramount and there shall be no interruption or termination of services until a non-appealable final decision is entered resolving any such dispute.


12. Severability. If any part of this Agreement is adjudged invalid, such adjudication shall not affect the validity of the entire Agreement as whole or any other part.

13. Effective Date. This Agreement shall become effective Dec. 19th, 2017 and payment shall commence on a monthly basis beginning Jan. 1st, 2018.

In Witness Whereof, the parties, pursuant to the authority granted by ordinances passed by the Village Boards and the Boards of Trustees of the Village of Maryville, the Village of Glen Carbon, the Troy Fire Protection District, and the Glen Carbon Fire Protection District, have caused this Agreement to be executed by their respective Mayor/Village President/Board President and attested by their respective Village Clerks or District Secretary and their respective corporate seals affixed hereto.



Attest, Village Clerk



T. Craig Short
Attest, Village Clerk



Carl A. Walton
Attest, District Secretary



Bud K. Lausterman
Attest, District Secretary



Village of Glen Carbon
A Municipal Corporation
151 N. Main
Glen Carbon, Illinois 62034

Village President
Village of Maryville
A Municipal Corporation
2520 North Center
Maryville, Illinois 62062

Glen Carbon Fire Protection
A Fire Protection District
430 Glen Carbon Road
Glen Carbon, Illinois 62034

The Troy Fire Protection District
A Fire Protection District
116 W Clay St.
Troy, Illinois 62294

Exhibit A

Billing For Calendar Year 2018					
	Maryville PD	Maryville Fire	Glen Carbon Fire	Troy Fire	Total
Call Volume Percentage	15%	2.5%	3.5%	2.5%	
Operations Allocation	\$64,500	\$10,750	\$15,050	\$10,750	\$101,050
2016 Center Upgrade	\$14,505	\$2,418	\$3,385	\$2,418	\$22,725
Totals	\$79,005	\$13,168	\$18,435	\$13,168	\$12,3775

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Glen Carbon Police Department-PSAP

Maryville Police Department

CALL HANDLING

Glen Carbon Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: StarCom (MC Glen PD) (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-344-8899 Maryville PD (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

Glen Carbon Police Department

PSAP

Maryville Police Department

Public Safety Agency

(Police, Fire, EMS)

By: 

By: 

By: 

Title: All Coordinator - Inter

Title: Chief of Police

Title: Chief of Police

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Glen Carbon Police Department-PSAP

Glen Carbon Fire Department

CALL HANDLING

Glen Carbon Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: StarCom (MC GCFPD Main) (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-288-1220 Glen Carbon FD (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

By: [Signature]

Title: 911 Coordinator - Interim

Glen Carbon Police Department

PSAP

By: [Signature]

Title: Chief of Police

Glen Carbon Department

Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

Title: Fire Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Glen Carbon Police Department-PSAP

Maryville Fire Department

CALL HANDLING

Glen Carbon Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: StarCom (MC MFD Dispatch) (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-344-8099 Maryville FD (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

By: [Signature]

Title: 911 Coordinator-Interim

Glen Carbon Police Department

PSAP

By: [Signature]

Title: Chief of Police

Maryville Fire Department

Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

Title: Fire Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Glen Carbon Police Department-PSAP

Troy Fire Department

CALL HANDLING

Glen Carbon Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: StarCom (MC Troy FD main) (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-410-7666 Emergency text paging (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

Glen Carbon Police Department

PSAP

Troy Fire Department

Public Safety Agency

(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator/Intervenor

Title: Chief of Police

Title: President

PSAP-Granite City

Address

City

State Zip

Phone #

Form of Dispatch

Primary

(ie.) Radio Frequency

Talk Group

Telephone Number

Police Department:

Granite City Police Department	2330 Madison Avenue	Granite City	IL	62040	618-877-6111	<u>StarCom21 Granite City PD Talk Group</u>
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Fire Department:

Granite City Fire Department	2330 Madison Avenue	Granite City	IL	62040	618-877-6114	<u>GCFD VHF Radio 151.34 mhz</u>
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EMS:

Granite City Fire Department-EMS	2330 Madison Avenue	Granite City	IL	62040	618-877-6114	<u>GCFD VHF Radio 151.34 mhz</u>
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Agreement with ETSB and all entities involved

Back-up PSAP: Pontoon Beach

Call Flow Narrative for Granite City PSAP FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Madison County Emergency Telephone System Board (ETSB), **and Granite City Police Department** to ensure the effective handling and routing of 9-1-1 Emergency calls. Calls will be sent to the Granite City Police Department PSAP, if possible, via the 9-1-1 system, or that failing, by the department's non-emergency number or by a common radio frequency. Should the Granite City Police Department PSAP be unable to accept 9-1-1 calls for any reason, the calls will, based on certain criteria, be automatically forwarded by the 9-1-1 hardware to the Pontoon Beach Police Department PSAP or to another operational PSAP within the Madison County 9-1-1 system.

CALL HANDLING

Emergency 9-1-1 calls from within the area served by **Granite City Police Department**, shall be dispatched directly from the Granite City Police Department PSAP to the Granite City Police Department via one of the following methods:

Primary: StarCom21-Granite City PD Talk Group

Secondary: StarCom-MCE911 (Madison County E911 Talk Group)

All EMD protocol questions will be asked by the answering PSAP or ambulance service. Once it is determined where that call should go, the appropriate agency will be dispatched via radio.

The Granite City Police Department hereby agrees to receive and properly dispose of all said related 9-1-1 calls from within its jurisdiction, following the Standard Operating Procedures established by the ETSB and the rules and regulations established by the Illinois Commerce Commission.

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1- System, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdictional boundary. It is understood that this paragraph is conditional upon acceptance of the call by the City PD. If any PSAP Telecommunicator refers a call to the Granite City PSAP Telecommunicator which is clearly outside of the City PD's jurisdictional boundaries, the Granite City Police Department PSAP Telecommunicator may refuse to respond by immediately notifying the transferring Telecommunicator that the City PD will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

ADMINISTRATION

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to each agency's non-emergency telephone number.

The Madison County Emergency Telephone System Board hereby agrees to provide all 9-1-1 related equipment and telephone lines from the proceeds of \$.87 telephone surcharge. As a PSAP, the Granite City Police Department will need to provide space for the equipment, provide a minimum of one Telecommunicator 24 hours per day, voice recording and logging equipment and the required backup power supply.

The Madison County ETSB agrees to keep records relating to the system, PSAP, and Telecommunicator performance. All records will be available to all participants in the 9-1-1 system.

It shall be the responsibility of the Granite City Police Department to maintain the E-9-1-1 ANI/ALI records, voice and logging records of calls, written reports of the calls, and dispositions of the calls for all E-9-1-1 calls received by the PSAP. Voice and logging tapes shall be kept a minimum of thirty days. Written radio logs shall be kept a minimum of one year. ANI/ALI printouts shall be kept for a time period to be determined, as required by the State of Illinois.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by all parties.

DATE: 10/24/2019

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Granite City Police Department-PSAP

Granite City Fire Department-(Fire and EMS)

CALL HANDLING

Granite City Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Granite City FD VHF Radio 151.34 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-876-4545 Granite City FD (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Granite City Police Department
PSAP

Granite City Fire Department
Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator - Interim

Title: Chief

Title: Fire Chief

PSAP-Pontoon Beach

<u>Address</u>	<u>City</u>	<u>State</u>	<u>Zip</u>	<u>Phone #</u>	<u>Form of Dispatch</u>
					Primary
					(ie.) Radio Frequency
					Talk Group
					Telephone Number

Pontoon Beach Police Department	3 Regency Pkwy	Pontoon Beach	IL	62040	618-931-5100	StarCom Network21-Pontoon Beach PD
Madison Police Department	615 Madison Avenue	Madison	IL	62060	618-876-4300	StarCom Madison PD
Venice Police Department	329 Broadway	Venice	IL	62090	618-877-2114	VPD VHF Radio 155.07 mhz

Fire Departments:

Long Lake Fire Department	4113 Pontoon Road	Granite City	IL	62040	618-931-2655	Co.Fire VHF Radio 154.43mhz
Madison Fire Department	1800 3rd Street	Madison	IL	62060	618-876-7287	StarCom Madison PD
Venice Fire Department	329 Broadway	Venice	IL	62090	618-877-4232	VPD VHF Radio 155.07 mhz

EMS:

Abbott Ambulance	4400 North Belt West	Belleville	IL	62226	618-233-4820	888-865-6921 St Louis Call Center
Alton Memorial Hospital	One Memorial Drive	Alton	IL	62002	618-463-7311	618-463-7355 ext 8-Alton location

Agreements between Pontoon Beach and:

Madison Police Department

Venice Police Department

Long Lake Fire Department

Madison Fire Department

Venice Fire Department

Abbott Ambulance

Alton Memorial Hospital

Agreement with ETSB and all entities involved

Back-up PSAP: Granite City PD

Call Flow Narrative for Pontoon Beach PSAP FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Madison County Emergency Telephone System Board (ETSB), the **Pontoon Beach Police Department, Madison Police Department (closed PSAP), and Venice Police Department (closed PSAP)** to ensure the effective handling and routing of 9-1-1 Emergency calls. Calls will be sent to the Pontoon Beach Police Department PSAP, if possible, via the 9-1-1 system, or that failing, by the department's non-emergency number or by a common radio frequency. Should the Pontoon Beach Police Department PSAP be unable to accept 9-1-1 calls for any reason, the calls will, based on certain criteria, be automatically forwarded by the 9-1-1 hardware to the Granite City Police Department PSAP or to another operational PSAP within the Madison County 9-1-1 system.

CALL HANDLING

Emergency 9-1-1 calls from within the area served by **Madison Police Department**, shall be dispatched directly from the Pontoon Beach Police Department PSAP to the Madison Police Department via one of the following methods:

Primary: StarCom Madison PD

Secondary: StarCom-MCE911 (Madison County E911 Talk Group)

Emergency 9-1-1 calls from within the area served by **Venice Police Department**, shall be dispatched directly from the Pontoon Beach Police Department PSAP to the Venice Police Department via one of the following methods:

Primary: Venice PD VHF Radio 155.070 mhz

Secondary: StarCom-MCE911 (Madison County E911 Talk Group)

All EMD protocol questions will be asked by the answering PSAP or ambulance service. Once it is determined where that call should go, the appropriate agency will be dispatched via radio.

The Pontoon Beach Police Department hereby agrees to receive and properly dispose of all said related 9-1-1 calls from within its jurisdiction, following the Standard Operating Procedures established by the ETSB and the rules and regulations established by the Illinois Commerce Commission.

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1- System, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdictional boundary. It is understood that this paragraph is conditional upon acceptance of the call by the City PD. If any PSAP Telecommunicator refers a call to the Pontoon Beach PSAP Telecommunicator which is clearly outside of the City PD's jurisdictional boundaries, the Pontoon Beach Police Department PSAP Telecommunicator may refuse to respond by immediately notifying the transferring Telecommunicator that the City PD will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

ADMINISTRATION

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to each agency's non-emergency telephone number.

The Madison County Emergency Telephone System Board hereby agrees to provide all 9-1-1 related equipment and telephone lines from the proceeds of \$.87 telephone surcharge. As a PSAP, the Pontoon Beach Police Department will need to provide space for the equipment, provide a minimum of one Telecommunicator 24 hours per day, voice recording and logging equipment and the required backup power supply.

The Madison County ETSB agrees to keep records relating to the system, PSAP, and Telecommunicator performance. All records will be available to all participants in the 9-1-1 system.

It shall be the responsibility of the Pontoon Beach Police Department to maintain the E-9-1-1 ANI/ALI records, voice and logging records of calls, written reports of the calls, and dispositions of the calls for all E-9-1-1 calls received by the PSAP. Voice and logging tapes shall be kept a minimum of thirty days. Written radio logs shall be kept a minimum of one year. ANI/ALI printouts shall be kept for a time period to be determined, as required by the State of Illinois.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by all parties.

DATE: 06/05/2019

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Pontoon Beach Police Department-PSAP

Madison Police Department

CALL HANDLING

Pontoon Beach Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: StarCom Madison PD (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: StarCom-MCE911 (Madison County E911 Talk Group)-after consolidation (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

Pontoon Beach Police Department

PSAP

Madison Police Department

Public Safety Agency

(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: PII Coordinator - Interim

Title: Chief of Police

Title: POLICE CHIEF

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Pontoon Beach Police Department-PSAP

Venice Police Department

CALL HANDLING

Pontoon Beach Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: VHF Venice PD 155.070 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: StarCom-MCE911 (Madison County E911 Talk Group)-after consolidation (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

Pontoon Beach Police Department

PSAP

Venice Police Department

Public Safety Agency

(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator-Interim

Title: Chief of Police

Title: CHIEF

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Pontoon Beach Police Department-PSAP

Long Lake Fire Department

CALL HANDLING

Pontoon Beach Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Co. Fire VHF Radio 154.43 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-931-2655 Long Lake FD (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

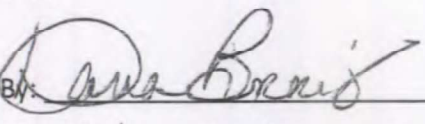
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

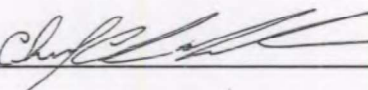
All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

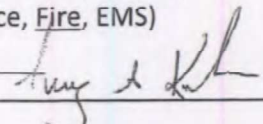
Madison County ETSB
ETSB

Pontoon Beach Police Department
PSAP

Long Lake Fire Department
Public Safety Agency
(Police, Fire, EMS)

By: 

By: 

By: 

Title: PLM Coordinator - Interim

Title: Chief of Police

Title: FIRE CHIEF

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Pontoon Beach Police Department-PSAP

Madison Fire Department

CALL HANDLING

Pontoon Beach Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: StarCom Madison PD (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: StarCom MCE 911 (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Pontoon Beach Police Department
PSAP

Madison Fire Department
Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator-Interim

Title: Chief of Police

Title: ASST Fire Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Pontoon Beach Police Department-PSAP

Venice Fire Department

CALL HANDLING

Pontoon Beach Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: VHF Venice PD 155.070 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: StarCom-MCE911 (Madison County E911 Talk Group)-after consolidation (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.


The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

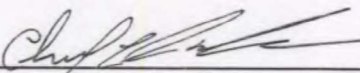
ETSB

By: 

Title: Coordinator - Interim

Pontoon Beach Police Department


PSAP

By: 

Title: Chief of Police

Venice Fire Department

Public Safety Agency
(Police, Fire, EMS)

By: 

Title: CHIEF

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Pontoon Beach Police Department-PSAP

Abbott Ambulance Service-EMS

CALL HANDLING

Pontoon Beach Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 888-865-6921 St. Louis Call Center (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 888-865-6917 St. Louis Call Center (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.


The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

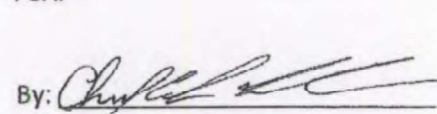
ETSB

By: 

Title: 911 Coordinator - Interim

Pontoon Beach Police Department

PSAP

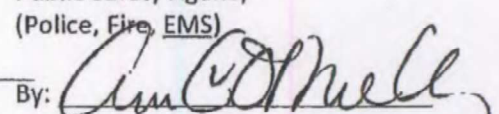
By: 

Title: Chief of Police

Abbott Ambulance Service-EMS

Public Safety Agency

(Police, Fire, EMS)

By: 

Title: Communication

MANAGER

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Pontoon Beach Police Department-PSAP

Alton Memorial Hospital-EMS

CALL HANDLING

Pontoon Beach Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 618-436-7355 ext 8 Alton location (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 314-653-4017 St. Louis, MO location (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

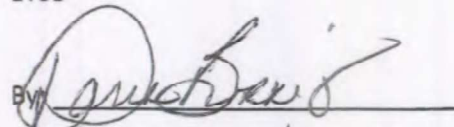
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

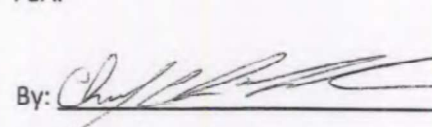
ETSB

By: 

Title: All Coordinator-Interim

Pontoon Beach Police Department

PSAP

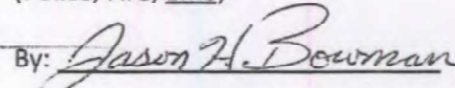
By: 

Title: Chief of Police

Alton Memorial Hospital-EMS

Public Safety Agency

(Police, Fire, EMS)

By: 

Title: EMS MANAGER

PSAP-Madison County Sheriff

<u>Address</u>	<u>City</u>	<u>State</u>	<u>Zip</u>	<u>Phone #</u>	<u>Form of Dispatch</u>	
					Primary	
					(ie.) Radio Frequency Talk Group Telephone Number	
<u>Police Departments:</u>						
Grantfork Police Department	205 Rock Street	Highland	IL	62249	618-675-3400	StarCom21 Network MC Main Talk
Hamel Police Department	11 S. Old Route 66	Hamel	IL	62046	618-633-2777	StarCom21 Network MC Main Talk
Livingston Police Department	601 Livingston Avenue	Livingston	IL	62058	618-637-2300	StarCom21 Network MC Main Talk
Madison County Sheriff	405 Randle	Edwardsville	IL	62025	618-692-4433	StarCom21 Network MC Main Talk
Marine Police Department	320 N. Vernon Street	Marine	IL	62061	618-887-4326	StarCom21 Network MC Main Talk
St. Jacob Police Department	213 N. Douglas Street	St. Jacob	IL	62281	618-644-5666	Starcom21 Troy PD Talk Group
Troy Police Department	116 E. Market Street	Troy	IL	62294	618-667-6731	Starcom21 Troy PD Talk Group
Williamson Police Department	1201 Williamson Ave	Staunton	IL	62088	618-637-2734	StarCom21 Network MC Main Talk
Worden Police Department	115 E. Wall Street	Worden	IL	62097	618-459-2240	StarCom21 Network MC Main Talk
<u>Fire Departments:</u>						
Alhambra Community Fire Protection District	514 E. Main Street	Alhambra	IL	62001	618-488-3865	Co. Fire VHF Radio 154.43 mhz
Cottage Hills Fire Protection District	26 Lenora Street	Cottage Hills	IL	62018	618-259-4806	Co. Fire VHF Radio 154.43 mhz
Dorsey Fire Department	4587 Seiler Road	Dorsey	IL	62021	618-377-3111	Co. Fire VHF Radio 154.43 mhz
Fosterburg Fire Protection District	4604 Seminary Road	Alton	IL	62002	618-466-8492	Co. Fire VHF Radio 154.43 mhz
Godfrey Fire Protection District	6011 Godfrey Road	Godfrey	IL	62035	618-466-0131	Co. Fire VHF Radio 154.43 mhz
Grantfork Volunteer Fire Department	210 N. Locust Street	Highland	IL	62249	618-675-2755	Co. Fire VHF Radio 154.43 mhz
Hamel Community Fire Protection District	401 Old Route 66	Hamel	IL	62046	618-633-2205	Co. Fire VHF Radio 154.43 mhz
Holiday Shores Volunteer Fire Department	93 Holiday Dam Road	Edwardsville	IL	62025	618-656-8241	Co. Fire VHF Radio 154.43 mhz
Long Lake Volunteer Fire Department	4113 Pontoon Road	Granite City	IL	62040	618-931-2655	Co. Fire VHF Radio 154.43 mhz
Marine Community Fire Protection District	215 S. Center Street	Marine	IL	62061	618-887-4221	Co. Fire VHF Radio 154.43 mhz
Meadowbrook Fire Protection District	101 Sunset Drive	Bethalto	IL	62010	618-377-8474	Co. Fire VHF Radio 154.43 mhz
Mitchell Fire Protection District	5123 Maryville Road	Granite City	IL	62040	618-931-6521	Co. Fire VHF Radio 154.43 mhz
New Douglas Community Fire Protection District	105 E. Allen Street	New Douglas	IL	62074	618-456-7021	Co. Fire VHF Radio 154.43 mhz
Olive Fire Protection District	422 Nichols Street	Livingston	IL	62058	618-637-2104	Co. Fire VHF Radio 154.43 mhz
Prairietown Volunteer Fire Department	8452 Prairietown Road	Worden	IL	62097	618-888-2436	Co. Fire VHF Radio 154.43 mhz
Rosewood Heights Fire Department	45 E. Airline Driver	East Alton	IL	62024	618-259-3311	Co. Fire VHF Radio 154.43 mhz
St. Jacob Fire Department	203 E. 2nd Street	St. Jacob	IL	62281	618-644-5751	Co. Fire VHF Radio 154.43 mhz
State Park Fire Protection District	3218 Arlington Ave	Collinsville	IL	62234	618-344-1781	CENCOM WEST PSAP
Staunton Fire Protection District	215 S. Wood Street	Staunton	IL	62088	618-635-2139	Macoupin Co.911 217-854-9051
Worden Fire Department	127 W. Wall Street	Worden	IL	62097	618-459-3293	Co. Fire VHF Radio 154.43 mhz
<u>EMS:</u>						
Abbott Ambulance	4400 North Belt West	Belleville	IL	62226	618-233-4820	888-865-6930 -St Louis Call Center
Hamel Ambulance Service	401 N. Old Route 66	Staunton	IL	62046	618-488-3911	Co. Fire VHF Radio 154.43 mhz
Alton Memorial Hospital	One Memorial Drive	Alton	IL	62002	618-463-7311	618-463-7355 ext. 8-Alton location
Staunton Area Ambulance Service	401 Ash Street	Staunton	IL	62088	618-635-3290	Macoupin Co.911 217-854-9051
Lifestar Ambulance	1002 Martin Luther King	Alton	IL	62002	618-465-2815	618-465-6633

Agreement with Madison County Sheriff and all entities involved

Agreement with ETSB and all entities involved

Back-up PSAP: Edwardsville

*Emergency Text Paging is an Active 911 Alert System-not a transfer

**Call Flow Narrative for Madison County Sheriff PSAP
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made between the Madison County Emergency Telephone System Board (ETSB), the **Madison County Sheriff's Office, and Troy Police Department (closed PSAP)** to ensure the effective handling and routing of 9-1-1 Emergency calls. Calls will be sent to the Madison County Sheriff PSAP, if possible, via the 9-1-1 system, or that failing, by the department's non-emergency number or by a common radio frequency. Should the Madison County Sheriff PSAP be unable to accept 9-1-1 calls for any reason, the calls will, based on certain criteria, be automatically forwarded by the 9-1-1 hardware to the Edwardsville Police Department PSAP or to another operational PSAP within the Madison County 9-1-1 system.

CALL HANDLING

Emergency 9-1-1 calls from within the area served by **Troy Police Department**, shall be dispatched directly from the Madison County Sheriff PSAP to the Troy Police Department via one of the following methods:

Primary: Starcom21 TROY PD Talk Group

Secondary: StarCom-MCE911 (Madison County E911 Talk Group)

All EMD protocol questions will be asked by the answering PSAP or ambulance service. Once it is determined where that call should go, the appropriate agency will be dispatched via radio.

The Madison County Sheriff hereby agrees to receive and properly dispose of all said related 9-1-1 calls from within its jurisdiction, following the Standard Operating Procedures established by the ETSB and the rules and regulations established by the Illinois Commerce Commission.

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1- System, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdictional boundary. It is understood that this paragraph is conditional upon acceptance of the call by the City PD. If any PSAP Telecommunicator refers a call to the Madison County Sheriff Telecommunicator which is clearly outside of the City PD's jurisdictional boundaries, the Madison County Sheriff PSAP Telecommunicator may refuse to respond by immediately notifying the transferring Telecommunicator that the City PD will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

ADMINISTRATION

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to each agency's non-emergency telephone number.

The Madison County Emergency Telephone System Board hereby agrees to provide all 9-1-1 related equipment and telephone lines from the proceeds of \$.87 telephone surcharge. As a PSAP, the Madison County Sheriff will need to provide space for the equipment, provide a minimum of one Telecommunicator 24 hours per day, voice recording and logging equipment and the required backup power supply.

The Madison County ETSB agrees to keep records relating to the system, PSAP, and Telecommunicator performance. All records will be available to all participants in the 9-1-1 system.

It shall be the responsibility of the Madison County Sheriff to maintain the E-9-1-1 ANI/ALI records, voice and logging records of calls, written reports of the calls, and dispositions of the calls for all E-9-1-1 calls received by the PSAP. Voice and logging tapes shall be kept a minimum of thirty days. Written radio logs shall be kept a minimum of one year. ANI/ALI printouts shall be kept for a time period to be determined, as required by the State of Illinois.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by all parties.

DATE: 06/05/2019

*Sheriff PSAP
P.D.
agreements*

**CALL HANDLING
AGREEMENT
AID OUTSIDE JURISDICTION**

S AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Grantfork Police Department

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: StarCom 21 Network MC Main Talk Group (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: StarCom 21 Network Rural PD Talk Group (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Madison County Sheriff
PSAP

Grantfork Police Department
Public Safety Agency
(Police, Fire, EMS)

By: *David Bunnis*

By: *Paul Beck*

By: *Just Hill*

Title: 911 Coordinator-Interim

Title: Communications Commander

Title: Chief of Police

Date: 3/13/19
3/19

Date: 3/7/19

Date: 3/12/19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Hamel Police Department

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: StarCom21 Network MC Main Talk Group (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: StarCom21 Network Rural PD Talk Group (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

Madison County Sheriff

PSAP

Hamel Police Department

Public Safety Agency

(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator - Interim

Title: Communications Commander

Title: Chief of Police

Date: 3/13/19

Date: 3/7/19

Date: 3/11/19

3/19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Livingston Police Department

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: _____ StarCom 21 Network MC Main Talk Group _____ (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: _____ StarCom 21 Network Rural PD Talk Group _____ (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Madison County Sheriff
PSAP

Livingston Police Department
Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator - Interim
3/19

Title: Comm. Adm. Services

Title: Chief of Police

SCALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Marine Police Department

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: StarCom21 Network MC Main Talk Group (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: StarCom21 Network Rural PD Talk Group (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

By: 

Title: 911 Coordinator-Interim

Date: 3/21/19

3/19

Madison County Sheriff

PSAP

By: 

Title: Communications Commander

Date: 3/7/19

Marine Police Department

Public Safety Agency
(Police, Fire, EMS)

By: 

Title: Chief of Police

Date: 03/20/2019

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

St. Jacob Police Department

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: StarCom 21 Troy PD Talk Group (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: StarCom 21 Network Rural PD Talk Group (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Madison County Sheriff
PSAP

St. Jacob Police Department
Public Safety Agency
(Police, Fire, EMS)

By: [Signature]
Title: 911 Coordinator -
Interim

By: [Signature] 317
Title: Comms. Commander

By: [Signature]
Title: Chief of Police

10/16/19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Troy Police Department

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: StarCom21 Troy PD Talk Group (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: StarCom-MCE911 (Madison County E911 Talk Group)-after consolidation (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Madison County Sheriff
PSAP

Troy Police Department
Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature] 177

Title: 911 Coordinator-Interim

Title: Communications Commander

Title: CHIEF

Date: 3/13/19
3/19

Date: 3/7/19

Date: 03/11/19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Williamson Police Department

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: StarCom21 Network MC Main Talk Group (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: StarCom21 Network Rural PD Talk Group (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

By: 

Title: 911 Coordinator-Interim

Madison County Sheriff

PSAP

By: 

Title: Communications Council

Williamson Police Department

Public Safety Agency

(Police, Fire, EMS)

By: 

Title: CHIEF

L HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Worden Police Department

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: StarCom21 Network MC Main Talk Group (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: StarCom21 Network Rural PD Talk Group (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Madison County Sheriff
PSAP

Worden Police Department
Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator - Interim

Title: Communications Commander

Title: Chief of Police

Date: 3/13/19

Date: 3/7/19

Date: 3/12/19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Alhambra Community Fire Protection District

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: _____ Co. County Fire VHF Radio 154.43mhz_____ (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: _____ 618-550-9147_____ (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

Madison County Sheriff

Alhambra Community Fire Protection District

ETSB

PSAP

Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator - Inter.

Title: Coun. Admin Services

Title: Fire Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Cottage Hills Fire Protection District

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: _____ Co. Fire VHF Radio 154.43mhz _____ (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: _____ 618-795-4268 _____ (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

Madison County Sheriff

PSAP

Cottage Hills Fire Protection District

Public Safety Agency
(Police, Fire, EMS)

By: _____

By: _____

By: _____

Title: 911 Coordinator-Interim

Title: Comm. Admin Services

Title: Fire Chief

3/19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Dorsey Fire Department

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: County Fire VHF Radio channel 154.43 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-570-3661 Emergency text paging (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

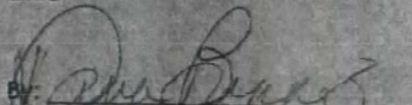
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

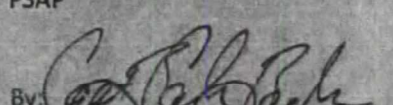
All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

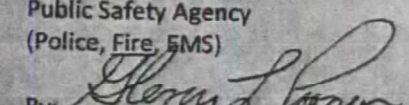
Madison County ETSB
ETSB

Madison County Sheriff
PSAP

Dorsey Fire Department
Public Safety Agency
(Police, Fire, EMS)

By: 

By: 

By: 

Title: 911 Coordinator - Interim

Title: Communications Commander

Title: Chief Bunker Hill Fire Prot. Dist

Date: 3/15/19

Date: 3/7/19

Date: 3-14-19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Fosterburg Fire Protection District

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: _____ Co. Fire VHF Radio 154.43mhz _____ (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: _____ 618-792-5034 _____ (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

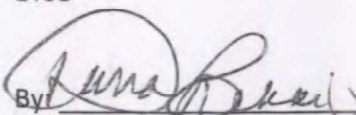
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

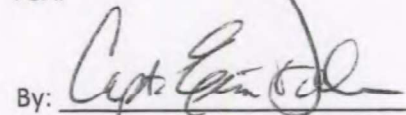
ETSB

By: 

Title: 911 Coordinator - Interim
3/19

Madison County Sheriff

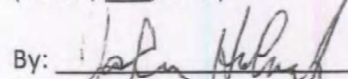
PSAP

By: 

Title: Comm Admin Services

Fosterburg Fire Protection District

Public Safety Agency
(Police, Fire, EMS)

By: 

Title: FIRE CHIEF

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Godfrey Fire Protection District

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Co. Fire VHF Radio Channel 154.43 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identity name, if telephone-identity telephone number)

Secondary: 618-223-3740 Emergency text paging (State Specific Procedures if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

Madison County Sheriff

PSAP

Godfrey Fire Protection District

Public Safety Agency

(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator - Interim

Title: Communications Commander

Title: FIRE CHIEF

Date: 3/14/19

Date: 3/7/19

Date: 3/14/19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Grantfork Volunteer Fire Department

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: _____ Co. Fire VHF Radio Channel 154.43mhz _____ (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: _____ 618-344-2131 _____ (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

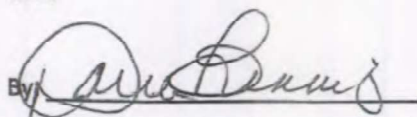
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

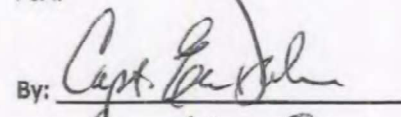
By: 

Title: 911 Coordinator - Interim

3/19

Madison County Sheriff

PSAP

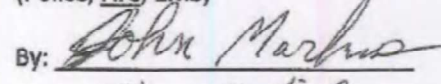
By: 

Title: Comm Admin Services

Grantfork Volunteer Fire Department

Public Safety Agency

(Police, Fire, EMS)

By: 

Title: Fire Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Hamel Community Fire Protection District

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Co. Fire VHF Radio Channel 154.43 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-779-6505 Emergency text paging (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

Madison County Sheriff

Hamel Community Fire Protection
District

ETSB

PSAP

Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator - Interim

Title: Communications Commander

Title: Fire Chief

Date: 3/18/19

Date: 3/7/19

Date: 3-18-19

3/19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Holiday Shores Volunteer Fire Department

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Co. Fire VHF Radio Channel 154.43 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-530-1535 Emergency text paging (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

Madison County Sheriff

Holiday Shores Volunteer Fire
Department

ETSB
By: [Signature]

PSAP
By: [Signature]

Public Safety Agency
(Police, Fire, EMS)
By: [Signature]

Title: 911 Coordinator - Interim

Title: Communications Commander

Title: FIRE CHIEF

Date: 3/15/19

Date: 3/7/19

Date: 3-14-19

3/19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Long Lake Volunteer Fire Department

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Co. Fire VHF Radio Channel 154.43 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: Pontoon Beach PSAP 618-931-5100 (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Madison County Sheriff
PSAP

Long Lake Volunteer Fire Department
Public Safety Agency

(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator - Interim

Title: Communications Commander

Title: FIRE CHIEF

Date: 3/13/19

Date: 3/7/19

Date: 3-13-19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Marine Community Fire Protection District

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Co. Fire VHF Radio Channel 154.43 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-887-4566 Emergency talk paging (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority

Madison County ETSB

Madison County Sheriff

Marine Community Fire Protection District

ETSB

PSAP

Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator Interview

Title: Communications Commander

Title: Chief

Date: 3/15/19
3/19

Date: 3/7/19

Date: 3/14/19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Meadowbrook Fire Protection District

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Co. Fire VHF Radio Channel 154.43 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 314-565-0124 Emergency text paging (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Madison County Sheriff
PSAP

Meadow Brook Fire Protection District
Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator - Interim

Title: Communications Commander

Title: Fire Chief

Date: 3/14/19

Date: 3/7/19

Date: 3/13/19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Mitchell Fire Protection District

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Co. Fire VHF Radio Channel 154.43 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-910-9356 Emergency text paging (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Madison County Sheriff
PSAP

Mitchell Fire Protection District
Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator Interim

Title: Communications Commander

Title: FIRE CHIEF

Date: 3/15/19
3/19

Date: 3/7/19

Date: 03/14/19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

New Douglas Community Fire Protection District

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: _____ Co. Fire VHF Radio 154.43mhz _____ (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: _____ 314-393-0415 _____ (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

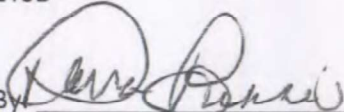
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

By: 

Title: 911 Coordinator-Interim

3/19

Madison County Sheriff

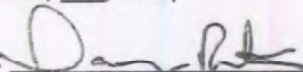
PSAP

By: 

Title: Comm. Admin. Services

New Douglas Community Fire Protection District

Public Safety Agency
(Police, Fire, EMS)

By: 

Title: Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Olive Fire Protection District

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Co. Fire VHF Radio Channel 154.43 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-530-5347 Emergency text paging (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)
or 618-558-3933

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Madison County Sheriff
PSAP

Olive Fire Protection District
Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator - Interim

Title: Communications Commander

Title: FIRE Chief

Date: 3/15/19

Date: 3/7/19

Date: 03/14/19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

PrairieTown Volunteer Fire Department

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Co. Fire VHF Radio Channel 154.43 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-567-6338 Emergency text paging (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

Madison County Sheriff

PSAP

PrairieTown Volunteer Fire Department

Public Safety Agency

(Police, Fire, EMS)

By: 

By: 

By: 

Title: 911 Coordinator - Interim

Title: Communications Commander

Title: Fire Chief

Date: 3/26/19

Date: 3/7/19

Date: 3-25-19

3/19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Rosewood Heights Fire Department

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Co. Fire VHF Radio Channel 154.43 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-910-2658 Emergency text paging (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Madison County Sheriff
PSAP

Rosewood Heights Fire Department
Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator - Interim

Title: Communications Commander

Title: Fire Chief

Date: 3/13/19
3/19

Date: 3/4/19

Date: 3/13/19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

St. Jacob Fire Department

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Co. Fire VHF Radio Channel 154.43 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-558-5169 Emergency text paging (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

By: [Signature]

Title: 911 Coordinator - Interim

Date: 3/18/19
3/19

Madison County Sheriff

PSAP

By: [Signature]

Title: Communications Commander

Date: 3/7/19

St. Jacob Fire Department

Public Safety Agency

(Police, Fire, EMS)

By: [Signature]

Title: Chief of Fire

Date: 3/13/19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Staunton Fire Protection District

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Macoupin County 911 217-854-9051 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Staunton Police Dept. 618-635-3333

Secondary: 618-973-1517 Emergency text paging (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

By: *[Signature]*

Title: 911 Coordinator - Intur

Date: 3/26/19
3/19

Madison County Sheriff

PSAP

By: *[Signature]*

Title: Communications Commander

Date: 3/7/19

Staunton Fire Protection District

Public Safety Agency

(Police, Fire, EMS)

By: *[Signature]*

Title: Fire Chief

Date: 3/20/19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Worden Fire Department

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Co. Fire VHF Radio Channel 154.43 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 314-402-0170 Emergency text paging (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

Madison County Sheriff

PSAP

Worden Fire Department

Public Safety Agency

(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: Coordinator - Interim

Title: Communications Commander

Title: Fire Chief

Date: 3/15/19
3/19

Date: 3/7/19

Date: 3-15-19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Abbott Ambulance Service-EMS

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 888-865-6930 St. Louis Call Center (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 888-865-6909 St. Louis Call Center (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Madison County Sheriff
PSAP

Abbott Ambulance Service-EMS
Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator - Interim

Title: Communications Commander

Title: Communication Manager

Date: 5/15/19
3/19

Date: 3/7/19

Date: 3-14-19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Hamel Ambulance Service-EMS

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Co. Fire VHF Radio Channel 154.43 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 618-633-2600 Hamel Ambulance Service (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

By: [Signature]

Title: 911 Coordinator-Interim

Date: 5/17/19

Madison County Sheriff

PSAP

By: [Signature]

Title: Communications Command

Date: 3/15/19

Hamel Ambulance Service- EMS

Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

Title: Fire Chief

Date: 5-16-19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Alton Memorial Hospital-EMS

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 618-463-7355 ext 8 Alton location (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 314-653-4017 St. Louis, MO location (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Madison County Sheriff
PSAP

Alton Memorial Hospital-EMS
Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator - Interim

Title: Comm. Admin. Services

Title: EMS MANAGER

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Madison County Sheriff-PSAP

Staunton Area Ambulance Service-EMS

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Macoupin County 911 217-854-9051 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: Staunton Police Department 618-635-3333 (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

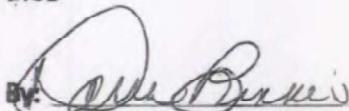
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

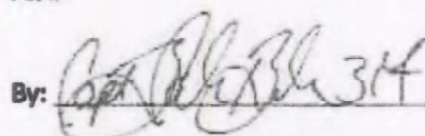
All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

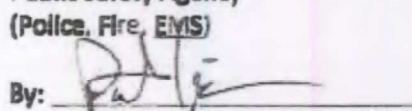
Madison County ETSB
ETSB

Madison County Sheriff
PSAP

Staunton Area Ambulance Service-EMS
Public Safety Agency
(Police, Fire, EMS)

By: 

By: 

By: 

Title: Gill Coordinator - Interim

Title: Communications Commander

Title: EXECUTIVE DIRECTOR

Date: 3/26/19
3/19

Date: 3/7/19

Date: 3.25.19

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the **Madison County Emergency Telephone System Board (ETSB)** and the **Lifestar Ambulance**, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Madison County Emergency Telephone System Board (ETSB) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: (618) 465-6633 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identify telephone number)

Secondary: Relay/Transfer Point 1-800-339-0934 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

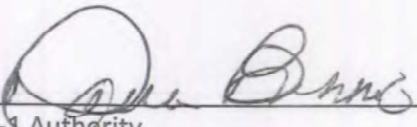
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.



9-1-1 Authority

By Dana Burris

Title Interim 911 Coordinator

LIFESTAR AMBULANCE SERVICE, INC

Public Safety Agency

By Maurice Hand J.

Title v/p

PSAP-Wood River**Address****City****State Zip****Phone #****Form of Dispatch****Primary****(ie.) Radio Frequency****Talk Group****Telephone Number****Police Departments:**

Bethalto Police Department	213 N. Prairie	Bethalto	IL	62010	618-377-5266	BPD VHF Radio 158.805 mhz
East Alton Police Department	211 N. Shamrock	East Alton	IL	62024	618-259-6212	EAPD VHF Radio 155.43 mhz
Hartford Police Department	400 S. Central Avenue	Roxana	IL	62084	618-254-1945	WRPD VHF Radio 155.115 mhz
Roxana Police Department	400 S. Central Avenue	Roxana	IL	62084	618-254-1945	WRPD VHF Radio 155.115 mhz
South Roxana Police Department	211 Sinclair Avenue	South Roxana	IL	62087	618-254-7469	WRPD VHF Radio 155.115 mhz
Wood River Police Department	550 E. Madison	Wood River	IL	62095	618-251-3113	WRPD VHF Radio 155.115 mhz

Fire Departments:

Bethalto Fire Department	213 N. Prairie Street #A	Bethalto	IL	62010	618-377-6421	BFD VHF Radio 151.49 mhz
East Alton Fire Department	209 N. Shamrock Street	East Alton	IL	62024	618-259-2984	EAFD VHF Radio 154.145 mhz
Hartford Fire Department	507 N. Delmar Avenue	Hartford	IL	62048	618-254-0012	WRFD VHF Radio 154.145 mhz
Roxana Fire Department	400 S. Central Avenue	Roxana	IL	62084	618-254-8293	WRFD VHF Radio 154.145 mhz
South Roxana Fire Department	225 Sinclair Avenue	South Roxana	IL	62087	618-254-1088	WRFD VHF Radio 154.145 mhz
Wood River Fire Department	501 E. Edwardsville Road	Wood River	IL	62095	618-259-0984	WRFD VHF Radio 154.145 mhz

EMS:

Alton Memorial Hospital	One Memorial Drive	Alton	IL	62002	618-463-7311	618-463-7355 ext 8-Alton Location
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Agreements between Wood River PD and :

Bethalto Police Department

East Alton Police Department

Hartford Police Department

Roxana Police Department

South Roxana Police Department

Bethalto Fire Department

East Alton Fire Department

Hartford Fire Department

Roxana Fire Department

Alton Memorial

South Roxana Police Department

Agreement with ETSB and all entities involved

Back-up PSAP: Alton PD

Call Flow Narrative for Wood River PSAP FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Madison County Emergency Telephone System Board (ETSB), the **Wood River Police Department, Bethalto Police Department (closed PSAP), and East Alton Police Department (closed PSAP)** to ensure the effective handling and routing of 9-1-1 Emergency calls and also calls within the corporate limits of the Villages of Roxana, South Roxana and Hartford – as agreed upon in their intergovernmental agreement. Calls will be sent to the Wood River Police Department PSAP, if possible, via the 9-1-1 system, or that failing, by the department's non-emergency number or by a common radio frequency. Should the Wood River Police Department PSAP be unable to accept 9-1-1 calls for any reason, the calls will, based on certain criteria, be automatically forwarded by the 9-1-1 hardware to the Alton Police Department PSAP or to another operational PSAP within the Madison County 9-1-1 system.

CALL HANDLING

Emergency 9-1-1 calls from within the area served by **Bethalto**, shall be dispatched directly from the Wood River Police Department PSAP to the Bethalto Police Department via one of the following methods:

Primary: Bethalto Police Department VHF Radio Frequency 158.805 mhz

Secondary: StarCom-MCE911 (Madison County E911 Talk Group)

Emergency 9-1-1 calls from within the area served by **East Alton**, shall be dispatched directly from the Wood River Police Department PSAP to the East Alton Police Department via one of the following methods:

Primary: East Alton Police Department VHF Radio Frequency 155.43 mhz

Secondary: StarCom-MCE911 (Madison County E911 Talk Group)

All EMD protocol questions will be asked by the answering PSAP or ambulance service. Once it is determined where that call should go, the appropriate agency will be dispatched via radio.

The Wood River Police Department hereby agrees to receive and properly dispose of all said related 9-1-1 calls from within its jurisdiction, following the Standard Operating Procedures established by the ETSB and the rules and regulations established by the Illinois Commerce Commission.

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1- System, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdictional boundary. It is understood that this paragraph is conditional upon acceptance of the call by the City PD. If any PSAP Telecommunicator refers a call to the Wood River PSAP Telecommunicator which is clearly outside of the City PD's jurisdictional boundaries, the Wood River Police Department PSAP Telecommunicator may refuse to respond by immediately notifying the transferring Telecommunicator that the City PD will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

ADMINISTRATION

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to each agency's non-emergency telephone number.

The Madison County Emergency Telephone System Board hereby agrees to provide all 9-1-1 related equipment and telephone lines from the proceeds of \$.87 telephone surcharge. As a PSAP, the Wood River Police Department will need to provide space for the equipment, provide a minimum of one Telecommunicator 24 hours per day, voice recording and logging equipment and the required backup power supply.

The Madison County ETSB agrees to keep records relating to the system, PSAP, and Telecommunicator performance. All records will be available to all participants in the 9-1-1 system.

It shall be the responsibility of the Wood River Police Department to maintain the E-9-1-1 ANI/ALI records, voice and logging records of calls, written reports of the calls, and dispositions of the calls for all E-9-1-1 calls received by the PSAP. Voice and logging tapes shall be kept a minimum of thirty days. Written radio logs shall be kept a minimum of one year. ANI/ALI printouts shall be kept for a time period to be determined, as required by the State of Illinois.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by all parties.

DATE: 06/05/2019

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Wood River Police Department-PSAP

Bethalto Police Department

CALL HANDLING

Wood River Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Bethalto PD VHF Radio 158.805 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identity name, if telephone-identity telephone number)

Secondary: StarCom-MCE911 (Madison County E911 Talk Group)-after consolidation (State Specific Procedures if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

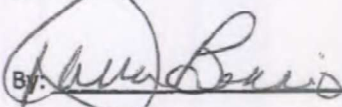
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

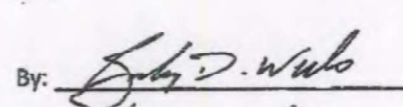
ETSB

By: 

Title: PII Coordinator - Interim

Wood River Police Department

PSAP

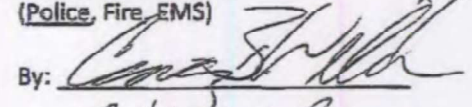
By: 

Title: Chief of Police

Bethalto Police Department

Public Safety Agency

(Police, Fire, EMS)

By: 

Title: Chief of Police

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Wood River Police Department-PSAP

East Alton Police Department

CALL HANDLING

Wood River Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: East Alton PD VHF Radio 155.43 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: StarCom-MCE911 (Madison County E911 Talk Group)-after consolidation (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

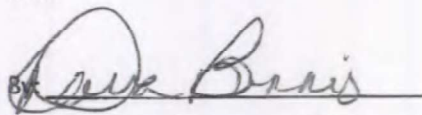
It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

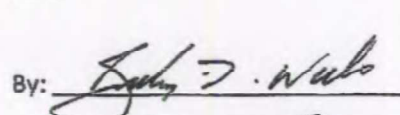
All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

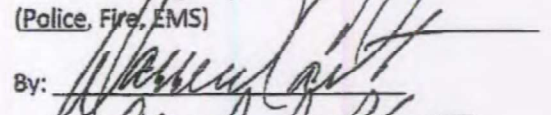
Madison County ETSB
ETSB

Wood River Police Department
PSAP

East Alton Police Department
Public Safety Agency
(Police, Fire, EMS)

By: 
Title: 911 Coordinator - Interim

By: 
Title: Chief of Police

By: 
Title: Chief of Police

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Wood River Police Department-PSAP

Hartford Police Department

CALL HANDLING

Wood River Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Wood River PD VHF Radio 155.115 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: Wood River PD VHF Radio 155.715 mhz (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Wood River Police Department
PSAP

Hartford Police Department
Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator-Inter

Title: Chief of Police

Title: Chief of Police

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Wood River Police Department-PSAP

Roxana Police Department

CALL HANDLING

Wood River Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Wood River PD VHF Radio 155.115 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: Wood River PD VHF Radio 155.715 mhz (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

Wood River Police Department

PSAP

Roxana Police Department

Public Safety Agency

(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: All Coordinator - Interim

Title: Chief of Police

Title: Chief of Police

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Wood River Police Department-PSAP

South Roxana Police Department

CALL HANDLING

Wood River Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Wood River PD VHF Radio 155.115 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: Wood River PD VHF Radio 155.715 mhz (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Wood River Police Department
PSAP

South Roxana Police Department
Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator - Interim

Title: Chief of Police

Title: Chief of Police

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Wood River Police Department-PSAP

Bethalto Fire Department

CALL HANDLING

Wood River Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 151.490 Bethalto FD VHF Radio (State Specific Procedures if radio frequency-identity number, if talk group-identity name, if telephone-identity telephone number)

Secondary: StarCom-MCE911 (Madison County E911 Talk Group)-after consolidation (State Specific Procedures if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

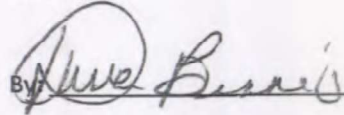
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

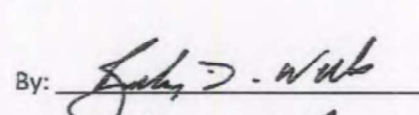
ETSB

By: 

Title: 911 Coordinator - Interim

Wood River Police Department

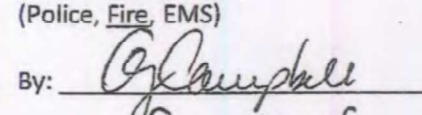
PSAP

By: 

Title: Chief of Police

Bethalto Fire Department

Public Safety Agency
(Police, Fire, EMS)

By: 

Title: Fire Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Wood River Police Department-PSAP

East Alton Fire Department

CALL HANDLING

Wood River Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: East Alton FD VHF Radio 154.145 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: East Alton FD VHF Radio 153.785 mhz (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

ETSB

Wood River Police Department

PSAP

East Alton Fire Department

Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator - Interim

Title: Chief of Police

Title: FIRE CHIEF

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Wood River Police Department-PSAP

Hartford Fire Department

CALL HANDLING

Wood River Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Wood River FD VHF Radio 154.145 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: Wood River FD VHR Radio 153.785 mhz (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Wood River Police Department
PSAP

Hartford Fire Department
Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator-Inter

Title: Chief of Police

Title: Fire Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Wood River Police Department-PSAP

Roxana Fire Department

CALL HANDLING

Wood River Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Wood River FD VHF Radio 154.145 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: Wood River FD VHF Radio 153.785 mhz (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

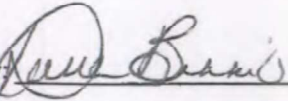
ETSB

Wood River Police Department

PSAP

Roxana Fire Department

Public Safety Agency
(Police, Fire, EMS)

By: 

By: 

By: 

Title: 911 Coordinator - Interim

Title: Chief of Police

Title: Fire Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Wood River Police Department-PSAP

South Roxana Fire Department

CALL HANDLING

Wood River Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Wood River FD VHF Radio 154.145 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: Wood River FD VHF Radio 153.785 mhz (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

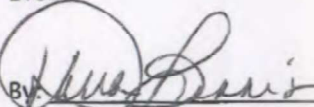
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB

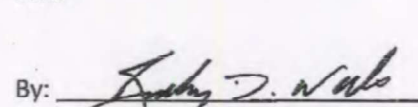
ETSB

By: 

Title: 911 Coordinator - Interim

Wood River Police Department

PSAP

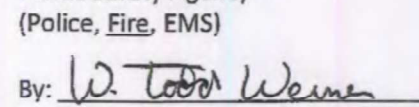
By: 

Title: Chief of Police

South Roxana Fire Department

Public Safety Agency

(Police, Fire, EMS)

By: 

Title: Fire Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Wood River Police Department-PSAP

Wood River Fire Department

CALL HANDLING

Wood River Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Wood River FD VHF Radio 154.145 mhz (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: Wood River FD VHF Radio 153.785 mhz (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Wood River Police Department
PSAP

Wood River Fire Department
Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: [Signature]

Title: 911 Coordinator - Interim

Title: Chief of Police

Title: Fire Chief

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Wood River Police Department-PSAP

Alton Memorial Hospital-EMS

CALL HANDLING

Wood River Police Department-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 618-463-7355 ext 8 Alton location (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 314-653-4017 St. Louis, MO location (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County ETSB
ETSB

Wood River Police Department
PSAP

Alton Memorial Hospital-EMS
Public Safety Agency
(Police, Fire, EMS)

By: [Signature]

By: [Signature]

By: JASON BOWMAN

Title: PII Coordinator - Interim

Title: CHIEF OF POLICE

Title: MANAGER / CHIEF

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the **Madison County Emergency Telephone System Board (ETSB)** and the **Bond County Sheriff**, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Madison County Emergency Telephone System Board (ETSB) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Bond County 9-1-1 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identify telephone number)

Secondary: Transfer/relay point 618-664-2151 ISPERN or IREACH (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Dana Burris
9-1-1 Authority

By [Signature]

Title 911 Coordinator, InterAm

Bond Co 9-1-1
Public Safety Agency

By [Signature]

Title 9-1-1 Coordinator

**CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

For 9-1-1 Emergency Communications

This agreement is made between the **Madison County Emergency Telephone System Board (ETSB)** and the **Jersey County Sheriff's Office**, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Madison County Emergency Telephone System Board (ETSB) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Relay/Transfer Point 618-498-6881 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identify telephone number)

Secondary: Call Relay from MADCO Sheriff's Office via LEADS System (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Dana Burris
9-1-1 Authority

By Dana Burris
Title 911 Coordinator - Interim

JERSEY CO. SHERIFFS OFFICE
Public Safety Agency

By KEVIN C. KLAAS
Title CHIEF DEPUTY SHERIFF

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the **Madison County Emergency Telephone System Board (ETSB)** and the **Macoupin County Sheriff**, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Madison County Emergency Telephone System Board (ETSB) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: ~~(217) 854-3135 (Ext. 1)~~ 9052 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identify telephone number)

Secondary: IL059 0000 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Dana Burris
9-1-1 Authority

By [Signature]

Title 911 Coordinator - Interim

Macoupin County Sheriff's Dept
Public Safety Agency

By [Signature]

Title Sheriff

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the **Madison County Emergency Telephone System Board (ETSB)** and the **Montgomery County Sheriff**, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

Madison County Emergency Telephone System Board (ETSB) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Transfer/relay point 217-532-9511 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identify telephone number)

Secondary: Call relay from Madison County Sheriff via LEADS System (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identify telephone number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Dana Burnis
9-1-1 Authority
By [Signature]
Title 911 Coordinator - Interim

Montgomery County Sheriff's Office
Public Safety Agency
By [Signature]
Title Sheriff

INTERAGENCY AGREEMENT FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Madison County Emergency Telephone System Board (ETSB) and the **St. Clair County Central Dispatch (CENCOM)** to ensure the effective handling and routing of 9-1-1 Emergency calls. In general, 9-1-1 calls from within the corporate limits of the municipalities will be routed to the Public Safety Answering Point (PSAP) that serves that municipality, while 9-1-1 calls from the unincorporated areas of the county and the smaller municipalities will be routed to the Madison County Sheriff's Office PSAP. As described below, Emergency 9-1-1 calls from within the area(s) of Madison County served by CENCOM will be received by the CENCOM PSAP, if possible, via the 9-1-1 system, or that failing, on the PSAP's emergency ten number or by a common radio frequency. Should the St. Clair County Central Dispatch PSAP be unable to accept 9-1-1 calls for any reason, the calls will, based on certain criteria, be automatically forwarded by the 9-1-1 hardware to the Madison County Sheriff's Office PSAP or to another operational PSAP within the Madison County 9-1-1 system.

CALL HANDLING

Emergency 9-1-1 police-related calls from within the area served by the St. Clair County Central Dispatch (CENCOM) PSAP shall be dispatched directly, to those Madison County agencies in St. Clair County over which CENCOM has dispatch authority using the following methods:

Primary: Local Agency(s) Talkgroup or Frequency on the St. Clair Radio System

Secondary: Backup Talkgroups on the St. Clair County Radio System

Emergency 9-1-1 police/fire/EMS related calls from within Madison County but not within the dispatch area served by the CENCOM PSAP will be transferred to the Madison County Sheriff's PSAP via one of the following methods:

Primary: Via the 9-1-1 System

Secondary: St Clair County Calling Talk Group

The St. Clair County Central Dispatch (CENCOM) hereby agrees to receive and properly dispose of all said related 9-1-1 calls from within its jurisdiction, following the Standard Operating Procedures established by the St. Clair County ETSB and the rules and regulations established by the Illinois Commerce Commission.

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 System, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdictional boundary. It is understood that this paragraph is conditional upon acceptance of the call by the City PD. If any PSAP Telecommunicator refers a call to the PSAP Telecommunicator which is clearly outside of the City PD's jurisdictional boundaries, the PSAP Telecommunicator may refuse to respond by immediately notifying the transferring Telecommunicator that the City PD will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

ADMINISTRATION

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to each agency's non-emergency telephone number.

The Madison County ETSB agrees to keep records relating to the system and PSAP. All records will be available to all participants in the 9-1-1 system.

It shall be the responsibility of the St. Clair County ETSB to maintain the E-9-1-1 ANI/ALI records, voice and logging records of calls for the CENCOM PSAP. Voice and logging tapes, ANI/ALI data shall be kept for a time period to be determined by the St. Clair County ETSB and as required by the State of Illinois.

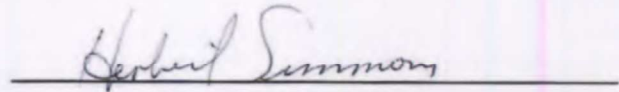
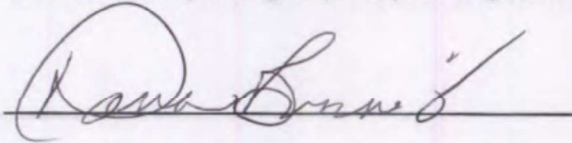
Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

CERTIFIED BY AND BETWEEN

Madison County Emergency Telephone System Board

St. Clair County Central Dispatch



By: Dana Burris

By: Herbert Simmons

Title: Interim 9-1-1 Coordinator

Title: Director.

Date: 1/18/2018

Date: 1-18-2018

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made between the **St. Clair County Emergency Telephone System Board (ETSB)** and the Madison County ETSB to ensure the effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

In general, 911 calls from within the county limits of St. Clair County will be routed directly to the appropriate St. Clair County Safety Answering Point(s) (PSAP(s)) over the 9-1-1 system. In the event a 9-1-1 call for emergency services in the Madison County ETSB jurisdiction is received by a St. Clair County PSAP, it shall be handled in the following manner:

Primary: 9-1-1 transfer to the PSAP serving the Madison County Sheriff's Department

Secondary: Call relay via point-to-point Radio Talk Group MCSHFCH2

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1- System, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdictional boundary. It is understood that this paragraph is conditional upon acceptance of the call by a Telecommunicator in the Madison County Sheriff's Department. If any St. Clair County PSAP Telecommunicator refers a call to the Madison County Sheriff's Department which is clearly outside of the jurisdictional boundaries, the Madison County Sheriff's Department may refuse to respond by immediately notifying the Telecommunicator that it will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

ADMINISTRATION

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to each agency's non-emergency telephone number.

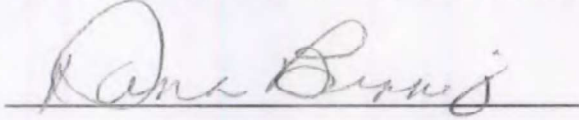
It shall be the responsibility of the Madison County Sheriff's Department to maintain the report of the call and the disposition of each call received. The St. Clair County PSAP transferring the call will retain the ALI/ANI records of all calls received, as well as tape recordings of the calls.

Any agreements or changes in agreements and operating policies must be submitted in writing and approved by both parties.

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

CERTIFIED BY AND BETWEEN

Madison County Emergency Telephone System Board

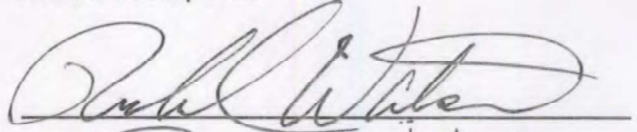


By: Dana Burris

Title: Interim 9-1-1 Coordinator

Date: 1/5/2018

St. Clair County ETSB



By: Richard Watson

Title: CHAIRMAN ETSB

Date: 1-9-2018

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

For the purpose of effective handling and routing of 9-1-1 Emergency calls, this agreement is made between:

Madison County Emergency Telephone System Board (ETSB)

Illinois State Police (ISP) D-11

CALL HANDLING

Madison County Sheriff-PSAP of Madison County 911 System receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 618-346-3830 (State Specific Procedures if radio frequency-identity number, if talk group-identity name, if telephone-identity telephone number)

Secondary: 618-346-3831 (State Specific Procedures if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Madison County Emergency Telephone System Board
ETSB

Illinois State Police
ISP

By: [Signature]
Title: 911 Coordinator - Interim
Date: 3/21/19

By: [Signature]
Title: Interim Bureau Chief
Date: 3-20-19

**INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS**

This agreement is made between the Madison County Emergency Telephone System Board (ETSB) and the **State Park Fire Department** to ensure the effective handling and routing of 9-1-1 Emergency Calls. In general, 9-1-1 calls from within the corporate limits of the municipalities listed on a previously distributed Attachment A will be routed to the Public Safety Answering Point (PSAP) that serves that municipality, while 9-1-1 calls from the unincorporated areas of the county and the smaller municipalities will be routed to the Madison County Sheriff's Office PSAP. As described below, Emergency 9-1-1 calls from within the area assigned to the State Park Fire Department will be received by any Madison County PSAP, and the information/caller will be relayed/transferred to State Park Fire Department.

CALL HANDLING

Emergency 9-1-1 fire-related calls from within the area served by State Park Fire Department shall be dispatched from the Madison County Sheriff's Office PSAP to the State Park Fire Department via one of the following methods:

Primary: CENCOM WEST PSAP
Secondary: CENCOM PSAP

The State Park Fire Department hereby agrees to receive and properly dispose of all said related 9-1-1 calls from within its jurisdiction, following the Standard Operating Procedures established by the ETSB and the rules and regulations established by the Illinois State Police.

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside of its normal jurisdictional boundary. It is understood that this paragraph is conditional upon acceptance of the call by the State Park Fire Department. If any PSAP Telecommunicator refers a call to the PSAP's Telecommunicator which is clearly outside of the State Park Fire Department's jurisdictional boundaries, the PSAP Telecommunicator may refuse to respond by immediately notifying the transferring Telecommunicator that the State Park Fire Department will not respond and, if possible, providing advice as to which jurisdiction should receive the call.

ADMINISTRATION

The legislative intent is that 9-1-1 calls be used for emergencies only. Therefore, all calls of an administrative or non-emergency nature shall be referred to each agency's non-emergency telephone number.

It shall be the responsibility of State Park Fire Department to maintain the report of the call and the disposition of each call received.

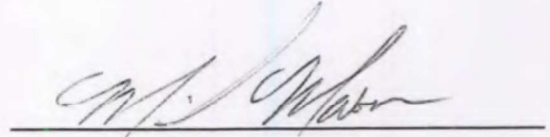
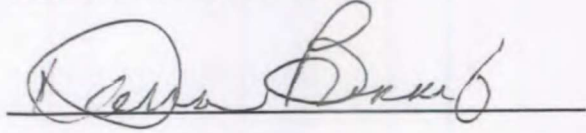
Any agreements or changes in agreements and operating procedures must be submitted in writing and approved by both parties.

INTERAGENCY AGREEMENT
FOR 9-1-1 EMERGENCY COMMUNICATIONS

CERTIFIED BY AND BETWEEN

MADISON COUNTY EMERGENCY
TELEPHONE SYSTEM BOARD

State Park Fire Department



By: Dana Burris

By: Mike Mason

Title: 9-1-1 Coordinator-Interim

Title: Chief

Date: 5/23/19

Date: 6/6/19