

**System Name: Southwest Central 9-1-1 System**

**Case # 18-M-214**

**Date Filed: 2/13/18**

**Department Review of Plan Modification**

Requirement	Information Included	Staff Comment
<b>Contact and 9-1-1 System information</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	William D. Shanley 7611 West College Drive Palos Heights, IL 60463 Bill.shanley@swcd911.org
<b>Verification</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Letter of Intent</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following: )</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Southwest Central 9-1-1 System (SWC) is changing its backup for its 9-1-1 lines served by the Elk Grove router to Oak Lawn Regional Emergency Communications.
<input type="checkbox"/> Name of certified 9-1-1 system provider	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
<input type="checkbox"/> Explanation of the national standards, protocols and/or operating measures that will be followed	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
<input type="checkbox"/> Explanation of measures taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
<input type="checkbox"/> Explanation of how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
<input type="checkbox"/> Explanation of how split exchanges will be handled	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	

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	Explanation of how the databases will be maintained and how address errors will be corrected and updated on a continuing basis	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of security measures placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
<b>Financial Information</b>			
	Annual recurring 9-1-1 network costs prior to modification	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No change
	Projected annual recurring 9-1-1 network costs after modification	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No change
	Installation cost of the project	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No change
	Anticipated annual revenues	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No change
<b>Five Year Strategic Plan</b>		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	No change
<b>Communities Served</b>		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	No change

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<b>Participating Agencies</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	No change
<b>Adjacent Agencies</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	No change
<b>Carrier Listing</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	No change
<b>Attachments</b>	If changes necessitate new versions	
Ordinances	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
Intergovernmental agreement(s)	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
Contracts	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
Back-up PSAP agreement	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	An Alternative Routing Agreement has been established between Southwest Central 9-1-1 and Oak Lawn Regional Emergency Communications and was included in the plan.
Network Diagram	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Call-Handling and Aid outside jurisdictional boundaries agreements	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Call Handling Agreements have been established between Southwest Central 9-1-1 and Oak Lawn Regional Emergency Communications and were included in the plan.
<b>Test Plan</b>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	

**Conclusions:** The Southwest Central 911 system has requested to change its backup PSAP to Oak Lawn Regional Emergency Communications. The Oak Lawn Regional Emergency Communications Center meets all the requirements for a backup PSAP as prescribed in Section 1325.415(i) of Illinois Administrative Code Part 1325 - Standards of Service Applicable to 9-1-1 Emergency Systems as it is currently the primary PSAP in the Oak Lawn Regional Emergency Communications 9-1-1 system.

**Reviewed by: Stacy Ross**  
**Date: 3/2/18**