+Department Review of Consolidation

(For **c**onsolidation of an unserved county with an existing 9-1-1 authority and the creation of a Joint ETSB or consolidation of either paper ETSBs or multiple ETSBs resulting in the creation of a Joint ETSB and consolidation of individual PSAPs)

Requirement	Information Included	Staff Comment
Contact and 9-1-1 System information	Yes 🛛 No 🗆	Rocella Rodgers 1 Community Blvd. Wheeling, II 60090 (847) 520-2020 rrodgers@wheelingil.gov
Verification	Yes 🛛 No 🗆	
Letter of Intent	Yes 🛛 No 🗆	
Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following:)	Yes 🛛 No 🗆	In July 2017 the Village of Wheeling and the City of Des Plaines dissolved both of their individual ETSBs and have created one Wheeling Joint ETSB. Wheeling is already providing dispatching and 9-1-1 services for the City of Des Plaines so there is no PSAP consolidation that must occur.
Name of certified 9-1-1 system provider	Yes 🗆 No 🗆 N/A 🖂	
Explanation of the national standards, protocols and/or operating measures that will be followed	Yes □ No □ N/A ⊠	
Explanation of measures taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment	Yes 🗆 No 🗆 N/A 🖂	
Explanation of how the existing 9- 1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system	Yes □ No □ N/A ⊠	

Explanation of how split exchanges will be handled	Yes 🗆 No 🗆 N/A 🖂	
Explanation of how the databases will be maintained and how address errors will be corrected and updated on a continuing basis	Yes 🗆 No 🗆 N/A 🖂	
Explanation of who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday	Yes □ No □ N/A ⊠	
Explanation of security measures placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it	Yes □ No □ N/A ⊠	
Financial Information		
Name of ETSB(s) that are being dissolved with Total Reserves to be transferred to the Joint ETSB	Yes □ No ⊠	Des Plaines - \$0 reserves Wheeling - \$0 reserves
Number of answering positions, full-time and part-time dispatchers prior to and after consolidation	Yes 🗆 No 🖂	Due to the Village of Wheeling already operating as the PSAP for the City of Des Plaines there are no changes in staffing, network costs or equipment so no information was provided.
Total network cost prior to and after consolidation	Yes 🗆 No 🖂	Not provided. No cost to report
Network Costs that the State will be responsible for paying	Yes □ No ⊠	Not provided.
Recurring and nonrecurring consolidation cost	Yes □ No ⊠	Not provided.

All revenue sources for consolidated system	Yes 🗆 No 🖂	Not provided.
Five Year Strategic Plan	Yes 🗆 No 🖂	No changes occurring. No plan provided.
Communities Served	Yes 🛛 No 🗆	
Participating Agencies	Yes 🛛 No 🗆	
Adjacent Agencies	Yes 🛛 No 🗆	
Carrier Listing	Yes 🗆 No 🖂	Not provided
Attachments		
Ordinances	Yes 🛛 No 🗆	
Intergovernmental agreement(s)	Yes 🛛 No 🗆	The Joint ETSB does not have a PSAP Representative on the board.
Contracts	Yes 🛛 No 🗆	
Back-up PSAP agreement	Yes ⊠ No □	 There are 3 separate back-up Alternate routing agreements with the following 9-1-1 Systems: 1) Northbrook Police Dispatch Center 2) Northwest Central Dispatch Central 3) West Suburban Consolidated Dispatch Center In addition, Des Plaines will still be used as an unmanned back-up PSAP.
Network Diagram	Yes 🛛 No 🗆	
Call-Handling and Aid outside jurisdictional boundaries agreements	Yes □ No ⊠	No new agreements were necessary since they already were dispatching.

Test Plan	Yes □ No ⊠	Not needed as all calls are already being routed there and no changes are occurring.	
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Conclusions:

Under 50 ILCS 15.4a(a)(6), any 9-1-1 Authority that does not have a PSAP within its jurisdiction shall be consolidated through an intergovernmental agreement with an existing 9-1-1 Authority that has a PSAP to create a Joint Emergency Telephone Board. The Des Plaines ETSB does not have a PSAP within its jurisdiction and already uses the Wheeling PSAP for dispatching services. In order to fulfill this requirement, the Village of Wheeling and the City of Des Plaines dissolved both their individual ETSBs and have created one Wheeling Joint ETSB.

As of July 1, 2017 the Emergency Telephone System Act (50 ILCS 750) was amended. New language was added to Section 15.4 (a) requiring any new intergovernmental agreements (IGA) entered into to establish or join a Joint Emergency Telephone System Board shall provide for the appointment of a PSAP representative to the board. Unfortunately, Wheeling and Des Plaines appears to have entered into an IGA creating the Wheeling Joint ETSB on July 31, 2017, therefore requiring a PSAP representative to be included in the composition of its board. Unfortunately, the Wheeling Joint ETSB lacks a PSAP representative. Representatives for the Village of Wheeling indicated via an email that they will amend their IGA to comply with this requirement when the Department issues its administrative rules implementing the requirement.

It is recommended that the Statewide Administrator require a copy of the addendum to the IGA incorporating a PSAP Representative to the Wheeling Joint ETSB pursuant to Section 15.4 (a) upon the addition of this requirement to the Illinois Administrative Code Part 1325.

Reviewed by: Marci Elliott Date: August 21, 2017