ILLINOIS STATE POLICE Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for 9-1-1 Modification Plan

911 GENERAL INFORMATION

Type of Change:	Short Form Modification Pl	an		
Current System Name:	Population Served	Land Ar	Area in Sq Miles	
Joint Central Lake County Emergency Telephone System Board	70,710		34.	
List PSAPs:		Primary	Secondary	
Mundelein Police Department Dispatch Center		Х		
Vernon Hills Communication Center			X	
911 System Contact: Director Don Hansen				
Street Address: 221 North Lake Street				
City, State and Zip Code: Mundelein, IL 60060				
Ollido Idiopite.ol				
Email: dhansen@mundelein.org				
Wireless Coverage for Consolidated System:	Please check if applicable:			
	NG9-1-1 capable			
/// % Phase I compliant	Receive 9-1-1 Text			
100 101 Hago I compliant	Receive 9-1-1 Video	,		

VERIFICATION

, John Lobaito	, first being duly sworn upon	oath, depose and say that
am Chairman	, of Joint Central Lake County ETSB	that I have read the
	ed and know the contents thereof; that is to those matters stated upon inform.	
	John Lobaito, Cha	iman
	John Loba	Digitally signed by John Lobalto Dit considers Lobalto, on Village of Mandelson, consideration control of Mandelson, consideration control of Mandelson, consideration control of the Control District States of Control District States of Control District States of Mandelson, Control District States of Mandelson, District States of Mande
Subscribed and sworn to before this	JENNIF NOTARY My Comit	OFFICIAL SEAL FER L B MARSHALL PUBLIC, STATE OF ILLINOIS hission Expires Nov. 5, 2019
NOTARY PUBLIC, ILLINOIS		





JOINT CENTRAL LAKE COUNTY ETSB

June 20, 2019

AT&T

Attention: Ms. Lisa Wirtanen

4918 West 95th Street Oak Lawn, IL 60453

Dear Mr. Wirtanen:

This letter is to confirm the intent of the Joint Central Lake County ETSB to consolidate our 9-1-1 Systems with the City of North Chicago. Enclosed is a copy of our modification plan to be filed with the Department of Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,

John A. Lobaito

gh A. lott

Village Administrator

JCLCETSB Chairman

JAL/jlm

NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205 b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

The modification is being requested by the Joint Central Lake County ETSB and the North Chicago ETSB to combine 9-1-1- dispatch centers. Both agencies have entered into intergovernmental agreements to combine their existing E9-1-1 public safety answering points (PSAP) into a single PSAP. To accomplish this, North Chicago will close it's dispatch center and move all dispatch and emergency telephone answering responsibility to Mundelein's E9-1-1 site. The consolidated dispatch center will provide E9-11-call handling and emergency communications for the following agencies:

Village of Mundelein- Police and Fire Departments
Village of Winthrop Harbor- Police and Fire Departments
Winthrop Harbor Fire Protection District
City of North Chicago- Police and Fire Departments

Utilizing one PSAP instead of two will reduce the number of employees required to staff both PSAPs, increase efficiency of staff, and there will be a long-term capital cost savings.

Mundelein, North Chicago and Winthrop Harbor will form a JESTB to be known as the Joint Central Lake County Emergency Telephone System Board. The board will be comprised of nine (9) total members. Each party will have at least one active member from the fire and police departments on the board. Other board members will be represented based on a proportional formula of 9-1-1- surcharge revenue.

Ordinances have been approved by each agency to establish the JETSB. The Mundelein E9-1-1 center is located in the Mundelein Police Department. The center was constructed in 2002 in compliance with NFPA 1221 standards. The dispatch center is on the first floor of the facility and is secured from outside access. Employees must enter through a secure entry once they have entered the lobby of the building. The center is equipped with five (5) height adjustable work-stations.

Telephones are answered by Zetron Max Call Taker for 9-1-1 lines and ShoreTel VOIP telephones for administrative lines. The Zetron Max is equipped to handle additional 9-1-1 trunks and 10-digit emergency lines that will be relocated from the North Chicago PSAP. All split exchanges will continue to operate in the same manner as they do today. Address errors will continue to be corrected and updated in the same way they are done today and through Zetron. The dispatch centers worked with AT&T to complete the Line Busy study.

Plan Narrative:

The date for the system will be updated and maintained daily and will be the responsibility of the communications supervisor.

To ensure the integrity of the 9-1-1 system the network is separated by a fire wall and access control rules. The security is treated in a manner consistent with other Criminal Justice Systems.

The CAD/Mobile utilize and application from EnRoute CAD/Mobile. The system also supports AVL and field based reporting and is interfaced with LEADS/NCIC. The EnRoute CAD/Mobile is currently hosted by the Lake County ETSB and can support multi-jurisdictional dispatching functionality. In addition, the existing 9-1-1 and CAD systems include the ability to transition to NG911 with ESI Net and other NG911 components. The RMS function is accomplished utilizing CAPERS software application, hosted on individual servers located at each agency.

The radio system in the center operates on the Harris M7300, including intergration with the Starcom21 radio network and is equipped with an AIS server for interface to IP capable logging equipment. The logging recorder is a NICE NRX logger and can record both analog and IP transmissions. The communications center also has a working alarm board utilizing Manitou alarm monitoring software provided by FSS and AES wireless alarm interfaces. The center has several video feeds which are integrated into a collection of screens easily viewed by employees on duty. The video controls provide access to the cameras at Mundelein, Winthrop Harbor and the Lake County Department of Transportation-Passages traffic system. The building is fully supported by back-up generator power and critical systems are protected by UPS. The existing facility has the capacity to add additional equipment to support additional agencies.

The consolidated center will be staffed twenty four (24) hours per day, seven (7) days a week, without exception. The five (5) operator positions will have ANI/ALI capability, along with TTY service in the form of text messaging through Zetron Max 9-1-1 system. The procedure is seamless to the calling party regardless of the communication method used. The Mundelein center meets all standards required of a 9-1-1- PSAP.

Telecommunicators will enter the call information into the CAD system. The CAD will validate the call/incident location and display recommended response unites, prior call history, and other appropriate information. The unit assignment will then be transmitted to the responding agencies via radio and/or mobile data computer. The Telecommunicators will continue to transfer any misdirected E91-1- call to adjacent agencies using the pre-programmed transfer keys. The system forwards ANI/ALI information to the receiving agency. Mundelein staff will gather critical information from the caller, to include callback information, prior to initiating the call transfer to ensure the appropriate response is completed. Radio communication will continue to be available to the adjacent agencies.

All Telecommunicators are trained following the Association of Public Safety Communications Official International, Inc (APCO) guidelines to meet or exceed the standards as defined with the Illinois Administrative Code section 83 part 725. Each Telecommunicator is trained and certified by ICJIS in the operation of LEADS/NCIC. Telecommunicators are certified in Priority Dispatch EMD protocol and procedures. The operations manual for each agency will be consolidated to a single uniform policy.

The Mundelein communications center will continue to operate as the backup and overflow PSAP for the Vernon Hills Communication Center in the event of a system fail that renders the center unable to function as an E9-1-1 center.

FINANCIAL INFORMATION

Annual recurring 9-1-1 network costs prior to modification	\$ \$ 2,662,000.00
Projected annual recurring 9-1-1 network costs after modification	\$ \$ 1,932,000.00
Installation cost of the project	\$ \$ 281,000.00
Anticipated annual revenues	\$ \$ 1,287,354.00

FIVE YEAR STRATEGIC PLAN FOR MODIFIED PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the modified 9-1-1 plan with financial projections)

Narrative:

The proposed consolidation includes closing the North Chicago PSAP. Costs for consolidation have been estimated and factored into a five year capital and operational financial plan. The short-term costs exhaust and/or exceed the available individual ETSB fund balances. The long-term projections show a balance between the combined operating and capital costs versus surcharge revenues for the resulting JETSB.

One-time costs related to consolidation are expected to be completed during RY 19-120. The estimated annual expenditures starting in FY 19-20, average \$1,932,000.00 for a five year period. The JETSB revenues are estimated at \$1,287,354.00. Including inflation and making allowances for unanticipated expenditures, revenues and expenditures should balance in the long-run.

During the 2019 calendar year, the one-time consolidation costs are estimated to greatly impact the JETSB fund balance. This will be addressed with a combination of general fund expenditures and potential consolidation grant funding. In the absence of outside funding, the expenditures contemplated in the five year financial plan will have to be curtailed, or delayed, because of consolidation. Any curtailing of funds would be to the detriment of the consolidation operation.

Operationally, the JETSB PSAP will provide dispatch services for multiple agencies and will continue to pursue consolidation partners which provide long-term advantages. Potential partners will be evaluated for long-term fiscal viability along with functional/operations compatibility.

The North Chicago Fire and Police departments will move to the Mundelein CAD and RMS systems, resulting in improved interoperability and reduced operation costs. Passive video monitoring for Mundelein, North Chicago and Winthrop Harbor will be provided. Additional cost sharing opportunities are being explored for areas such as mass notification systems and LEADS connectivity.

Regarding staffing and personnel, the proposed center will have minimum staffing requirements of three fully trained Telecommunicators for all shifts. Additional personnel can be staffed for planned events which are likely to tax the center's operational capacity. The consolidation increases North Chicago's capacity during emergent or large scaled events, while reducing overall head count from the non-combined centers.

The proposed system will include five (5) fully operational dispatch positions (9-1-1 Answering system, Radio consoles, CAD workstations, six (6) 9-1-1 trunk lines (4-wireline, 2-wireless), one (1) dispatch supervisor, fourteen (14) full-time Telecommunicators, and two (2) part-time Telecommunicators. The Zetron 9-1-1 answering system will be replaced within the next five years. The new system is expected to cost \$500,000.00. Long-term plans include the evaluation of increased staffing minimums during peak periods and increased specialization in training, hiring, public education and APCO/NENA participation. The Mundelein Police Department also affords a large classroom facility that can be used for regional training. Proper forecasting will allow our dispatch center to expand with the potential for additional consolidation partners as open lines of communication with other communities are ongoing.

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

City, Town or Village	Street Address, City, Zip Code
Village of Mundelein	300 Plaza Circle, Mundelein, IL 60060
Village of Winthrop Harbor	830 Sheridan Road, Winthrop Harbor, IL 60096
City of North Chicago	1850 Lewis Avenue, North Chicago, IL 60064
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COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

City, Town or Village	Street Address, City, Zip Code
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PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

9-1-1 Participant Agencies	Street Address, City, Zip Code	Administrative Telephone No.	Direct Dispatch	Transfer	Call Relay
Mundelein Police	221 North Lake Street, Mundelein, IL 60060	(847) 968-4600	x		
Mundelein Fire	1000 N Midlothian Rd, Mundelein, IL 60060	(847) 949-3260	×		
Winthrop Harbor Police	830 Sheridan Rd, Winthrop Harbor, IL 60096	(847) 827-2131	x		
Winthrop Harbor Fire	830 Sheridan Rd, Winthrop Harbor, IL 60096	(847) 872-5957	х		
North Chicago Police	1850 Lewis Ave, North Chicago, IL 60064	(847) 596-8700	х		
North Chicago Fire	1850 Lewis Ave, North Chicago, IL 60064	(847) 596-8700	х		
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Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

9-1-1 Participant Agencies	Street Address, City, Zip Code	Administrative Telephone No.	Direct Dispatch	Transfer	Call Relay

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ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

AGENCY	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
Libertyville Police and Fire	200 East Cook Avenue, Libertyville, IL 60048	(847) 362-2131
Vernon Hills Police	754 Lakeview Parkway, Vernon Hills, IL 60061	(847) 362-4434
Lake County Sheriffs Police	25 S. Martin Luther King Jr. Ave, Waukegan, IL 60085	(847) 549-5200
Illinois State Police District 2	777 South State, Elgin, IL 60123	(847) 931-2400
Pleasant Prairie Police	8600 Green Bay Road, Pleasant Prairie, WI 53158	(262) 694-7353
Kenosha County Sheriffs Police	1000 55th Street, Kenosha, WI 53140	(262) 656-1234
Zion Police and Fire	2828 Sheridan Road, Zion, IL 60099	(847) 746-4000
Park City Police	3355 Belvidere Road, Park City, IL 60085	(847) 662-2135
Lake Bluff Police and Fire	40 East Center Avenue #1, Lake Bluff, IL 60044	(847) 234-2153
Lake Forest Police and Fire	255 West Deerpath, Lake Forest, IL 60045	(847) 588-5555
Waukegan Police and Fire	101 North West Street, Waukegan, IL 60085	(847) 360-9000
Great Lake Police and Fire	521 Decatur Avenue, Great Lakes, IL 60088	(847) 588-5555
Countryside Fire Protection District	600 North Deerpath Drive, Vernon Hills, IL 60061	(847) 367-5511
Illinois State Police District 15	2700 Ogden Avenue, Downers Grove, IL 60515	(630) 241-6800

ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

AGENCY	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
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CARRIER LISTING

(Wireline, Wireless, VolP)

Provide a list of each carrier that will be involved in the proposed system.

(USE ADDITIONAL SHEETS AS NECESSARY)

CARRIERS	STREET ADDRESS, CITY, ZIP CODE	TELEDHONE MUMBER
		TELEPHONE NUMBER
AT&T	4918 North 95th Street, Oak Lawn, IL 60453	(708) 499-7900
FOCAL	200 North LaSalle Street, Chicago, IL 60601	(312) 895-8400
GLOBAL COMM	101 North Wacker Drive, Chicago, IL 60606	(312) 641-6008
MCLEOD	245 24th Avenue, Bellwood, IL 60104	(708) 547-0435
MPOWER	1701 Golf Road, Rolling Meadows, IL 60008	(847) 621-1000
PAETEC	200 West Adams Street, Chicago, IL 60606	(312) 924-9300
TDS METROCOM	350 East Cermak Road, Chicago, IL 60616	(312) 808-0320
TELEPORT	200 East Randolph Street, Chicago, IL 60601	(312) 240-9110
VERIZON BUSINESS - Frontier comm-MCI		
XO COMM	208 Huneysuckle Drive, Northbrook, IL 60062	(847) 562-9573
VONAGE	23 Main Street, Holmdel, NJ 07733	(732) 944-0000

CARRIER LISTING

(Wireline, Wireless, VoIP)

Provide a list of each carrier that will be involved in the proposed system.

(USE ADDITIONAL SHEETS AS NECESSARY)

CARRIERS	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
		\perp

ATTACHMENTS

Ordinance - The local ordinance which created an ETSB prior to January 1, 2016.

Contracts - The contract for a new 9-1-1 system provider or for NG 9-1-1 service.

Intergovernmental Agreement

- ✓ Back-up PSAP Agreement The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.
- ✓ Network Diagram Diagram provided by the 9-1-1 System Provider. Re-evaluate P.01 grade of Service for cost savings and network efficiency.

JOINT CENTRAL LAKE COUNTY EMERGENCY TELEPHONE SYSTEM BOARD MEETING MINUTES Mundelein Village Hall Room #101

The April 10, 2019 meeting was called to order at 2:00 pm by John Lobaito

Attendance of board members included: W. Rekus, J. Lobaito, R. Meier, E. Guenther, W. Lark, J. Stried, M. Sheedy, D. Hansen D. Brents. None were absent

Also in attendance were: J. Kelly- Board Attorney, L. Perez- North Chicago Police Chief, D. Haywood-Mundelein Finance Director

Motion made by Guenther, seconded by Lark to appoint Lobaito as Chairman pro-temp for this meeting. Voice vote taken: all Ayes, no Nays, no Abstain. Motion passed.

Motion made by Lark, seconded by Sheedy to amend the order of the agenda to consider North Chicago's request to join the JETSB. Voice vote taken: all Ayes, no Nays, no Abstain. Motion passed.

Motion made by Hansen, seconded by Rekus to accept the application of North Chicago to the JETSB, pending the successful application and approval of the State 9-1-1 Administrator. Voice vote taken: all Ayes, no Nays, no Abstain. Motion passed.

There were no minutes to approve as this is the first meeting

There were no public comments

Election of Officers

- Chairman- motion made by Guenther, seconded by Lark for J. Lobaito as Chairman. Voice vote taken: all Ayes, no Nays, no Abstain. Motion passed.
- Vice-Chairman- motion made by Lobaito, seconded by Stried for M. Sheedy as Vice-Chairman.
 Voice vote taken: all Ayes, no Nays, no Abstain. Motion passed.
- Secretary-motion made by Lobalto, seconded by Sheedy for D. Hansen as Secretary. Voice vote taken: all Ayes, no Nays, no Abstain. Motion passed.
- Treasurer- motion made by Lobaito, seconded by Brents for D. Haywood as Treasurer. Voice vote taken: all Ayes, no Nays, no Abstain. Motion passed.

There was no Treasurer's report as this is the first meeting. Haywood will supply quarterly summaries of funds transactions and listing of bills paid.

Attorneys J. Kelly provided a short resume of his work and professional associations in the 9-1-1 field, to include legal counsel for as many as 35 ETSBs and active leadership roles with both NENA and APCO. Attorney Kelly provided the board with a summary of the authority and responsibility of the JETSB and the board members. Attorney Kelly provided a summary explanation of the allowable expenditures using 9-1-1 revenue and added the State 9-1-1 Administrator is in the process of clarifying the rules for what is an allowable expense.

No action was taken in regards to the by-laws. Attorney Kelly advised the draft submission is a fair base to consider. He recommended the Board spend time to review the draft and make recommendations to be considered at the next Board Meeting.

North Chicago application to the JETSB was moved up in the agenda as noted above

There was no Old Business

There was no need for an Executive Session.

Future meeting dates were proposed for June 12, 2019 at 3:30 pm and September 10, 2019 at 3:00 pm)

Motion to adjourn the meeting was made by Guenther, seconded by Lark at 2:43 pm. Voice vote taken: all Ayes, no Nays, no Abstain. Motion passed.

Chairman

Secretary

STATE OF ILLINOIS)
)
COUNTY OF LAKE)

CERTIFICATE

I, Sol C. Cabachuela, certify that I am the duly elected Municipal Clerk for the Village of Mundelein, Lake County, Illinois.

I further certify that on April 23, 2018 the Corporate Authorities of such Village passed and approved

Ordinance No. 18-04-24

which is entitled

AN ORDINANCE DISSOLVING THE EMERGENCY TELEPHONE SYSTEM BOARD OF THE VILLAGE OF MUNDELEIN EFFECTIVE UPON THE COMMENCEMENT DATE OF THE CONSOLIDATED DISPATCH JOINT CENTRAL LAKE COUNTY EMERGENCY TELEPHONE SYSTEM BOARD (JETSB)

which provides by its terms that it should be published in pamphlet form.

The pamphlet form of said Ordinance, including the Ordinance and a cover sheet thereof was prepared and a copy of such Ordinance was posted in the Village Hall commencing on April 27, 2018 and was posted for at least ten days thereafter.

Copies of such Ordinance are available for public inspection upon request in the Customer Service Office.

Dated at Mundelein, Illinois this 27th day of April 2018.

/illage Clerk

EXHIBIT "A"

INTERGOVERNMNETAL AGREEMENT ESTABLISHING A JOINT EMERGENCY TELEPHONE SYSTEMS BOARD

THIS INTERGOVERNMENTAL AGREEMENT (the "Agreement") is made and entered on as of April 23, 2018 (the "Effective Date"), by and between the Village of Mundelein, an Illinois home rule municipal corporation ("Mundelein") and the Village of Winthrop Harbor, an Illinois non-home rule municipal corporation ("Winthrop Harbor").

WITNESSETH:

WHEREAS, Mundelein operates a full service dispatch communication center located at 221 North Lake Street, Mundelein, Illinois (the "Communication Center"); and

WHEREAS, The Mundelein Communication Center is a public safety answering point ("PSAP") as defined in the Emergency Telephone Systems Act, 50 1LCS 750/0.01, et seq. (the "ETSA"); and

WHEREAS, Winthrop Harbor has entered into a Dispatch Services agreement with Mundelein pursuant to which Mundelein provides dispatch services to Winthrop Harbor; and

WHEREAS, Section 15.4a of the ETSA, requires that a 9-1-1 Authority, as defined in the ETSA, which serves a population of less than 25,000 be consolidated through an intergovernmental agreement with an existing 9-1-1 Authority that has a PSAP to create a joint emergency telephone systems board; and

WHEREAS, Both Parties have an emergency telephone system board, as defined in the ETSA, appointed by its corporate authorities; and

WHEREAS, The ETSA authorizes any two or more municipalities, counties, or combinations thereof, to establish, by intergovernmental agreement, a joint emergency telephone system board, as define therein; and

WHEREAS, Article VII, Section 10 of the Illinois Constitution of 1970 provides for intergovernmental cooperation between units of local government, including the power to contract otherwise associate among themselves to obtain or share services and to exercise, combine, or transfer any power or function in any manner not prohibited by Jaw or by ordinance; and

WHEREAS, the Parties are units of local government; and

WHEREAS, the Parties desire to dissolve their individual emergency telephone system boards and establish a joint emergency telephone system board to comply with the consolidation requirements of Section 15.4a of the ETSA, as described above; and

WHEREAS, Public Act 99-0006 created a uniform statewide surcharge and centralized collection and distribution of 9-1-1 surcharge revenues under the Illinois State Police ("ISP"), and provides that ISP will distribute surcharge revenues to joint emergency telephone system boards; and

WHEREAS, The Parties have determined that it is their mutual best interests, and in furtherance of public health, safety, and welfare, to enter into this Agreement.

NOW, THEREFORE, in consideration of the foregoing, the Parties hereby agree as follows:

Section 1. Recitals.

The foregoing recitals are material to this Agreement and are incorporated herein as if set forth in full.

Section 2. Dispatch Service Agreements.

The Parties expressly acknowledge and agree that the Dispatch Service Agreements entered into by the Parties shall remain in full force and effect, and is not amended, modified, or superseded in any way by this Agreement. To the extent that there are any conflicts between the provisions of the Dispatch Service Agreements and this Agreement, the provisions of the Dispatch Service Agreements shall prevail.

Section 3. Creation of JETSB.

Effective (the "Commencement Date"), the Parties establish a joint emergency telephone system board, to be known as the Joint Central Lake County Emergency Telephone System Board (the "JETSB" or the "Board"), as defined in the ETSA. The organization and powers of the JETSB shall be as set forth herein. Pursuant to Section 15.4(e) of the ETSA, the corporate authorities of each Party shall rescind the ordinance or ordinances creating that Party's individual emergency telephone system boards, effective up on the creation of the JETSB on the Commencement Date, subject to regulatory approval of the consolidation plan to which this Agreement pertains (the "Consolidation Plan") by the Statewide 9-1-1 Administrator. In the event the Consolidation Plan is not approved, the parties will work together to resubmit the Consolidation Plan for approval. Notwithstanding anything herein to the contrary, the Commencement Date shall not occur before the Consolidation Plan is approved by the Statewide 9-1-1 Administrator.

Section 4. Board Composition.

A. The JETSB shall have total of nine (9) Board Members. Each Party to this Agreement shall be represented proportionality by its total 9-1-1 surcharge revenue from the 2018 distribution. Each party must have at least one active member from each of its fire and police departments appointed to the board.

Future Party's joining the JETSB's membership representation will be determined by the JETSB at that time. The appointments to the Board shall be made by the individual municipalities chief executive officer with consent of their governing body. The JETSB shall also include a citizen member as required by the Emergency Telephone System Act. Each municipality shall appoint a citizen member in alternating years.

- B. At the first meeting of the Board in each fiscal year, the Board shall elect a Chairman from among its members, who shall preside over all Board meetings. The term, of the Chairman shall be one year. In the absence of the Chairman at any meeting, the Board shall elect a temporary chair to preside over the meeting.
- C. At the first meeting of the Board in each fiscal year, the Board shall elect a Secretary from among its members, who shall be responsible for keeping the Board's records and for taking minutes of all Board Meetings. The term of the Secretary shall be one year.

Section 5. Board Powers.

The powers of the JETSB shall be limited to the following:

- A. Maintaining control over the Fund, defined in Section 7 hereof, including:
 - Receiving monles from the surcharge imposed under Section 15.3 of the ETSA, or disbursed to it under Section 30 of the ETSA, and from any other source, for deposit into the Fund, as defined in Section 7, herein; and
 - Authorizing all disbursements from the Fund pursuant to Section 7 of this Agreement.
- B. Planning and maintaining the System, defined herein. On behalf of the Board, Mundelein shall exercise these powers pursuant to the Dispatch Service Agreements, including:
 - Planning a 9-1-1 system (the "System");
 - Coordinating and supervising the implementation, upgrading, or maintenance of the System, including the establishment of equipment specifications and coding systems and maintenance of a Master Street Address Guide database that meets the requirements of Section 15.4(d) of the ETSA;
 - Hiring, on a temporary or permanent basis, any consultants necessary for the implementation or upgrade of the System;

- Contracting with telecommunications providers to service the System and reviewing and approving all Network Costs incurred in the provision of such services; and
- Preparing all annual reports required to be provided to the Statewide 9-1 Administrator or any other government agency pursuant to the ETSA.
- Any other powers conferred upon it by the ETSA.

Section 6. Board Meetings.

- A. The Board shall adopt an annual regular meeting schedule in accordance with the Open Meetings Act, 5 ILCS 120/1, et seq. (the "OMA"). Special meetings of the Board may be called by the Chairman or by any four Board Members.
- B. A majority of the Board Members shall constitute a quorum for the transaction of all business by the Board.
- All meetings of the JETSB shall comply with the requirements of the OMA.
- A simple majority vote of all Board Members present shall be required to pass any motion or resolution.
- Each Board Member shall be entitled to one vote on each matter of business considered by the Board,
- F. No Board Member shall be permitted to vote by proxy.
- G. The JETSB may adopt rules allowing Board Members to attend and participate in Board meetings by means other than physical presence, in accordance with Section 7 of the OMA.
- H. The Board may adopt bylaws and additional rules of procedure it deems appropriate for conducting business.
- All FOIA requests for the JETSB are to be submitted to the Secretary.

Section 7. Emergency Telephone System Fund and Distribution.

A. Effective on the Commencement Date and subject to the Statewide 9-1-1 Administrator's approval of the Consolidation Plan, there shall be created an Emergency Telephone System Fund (hereafter the "Fund") into which all 9-1-1 surcharge revenues and reserve balances of the Parties' respective ETSB funds. as of the Commencement Date shall be deposited. The Fund shall have a separate interest-bearing account. All interest accruing in the Fund shall remain in the Fund.

- B. Mundelein's Village Administrator, as ex officio Mundelein Treasurer or his designee, shall act as the treasurer and custodian of the Fund (the "Custodian").
- C. The Board will create and approve an annual budget each fiscal year.
- D. The JETSB's fiscal year shall be from May 1st to April 30th.
- E. No expenditures may be made from the Fund except upon direction of the Board and which is:
 - Contained within the Board's approved annual or amended fiscal budget.
 - Is an allowable expenditure under the ETSA.
 - Is approved by a simple majority vote of all Board Members during an open meeting.
 - All expenditures will be made as reimbursements to the governmental body that made the approved expenditure.
 - The JETSB will not own any real property. The owner of the property will be the governmental body that completed the JETSB approved procurement.
- F. The Parties have agreed that the preparation and distributions made from the Fund shall occur as follows:
 - ISP will distribute 9-1-1 surcharge revenues to the Fund in accordance with the ETSA and any applicable administrative rules.
 - 9-1-1 surcharge revenues will be accounted for according to each Party's
 Jurisdiction where the revenue was collected based on the funding level
 set forth in the ETSA, as the ETSA may be amended from time to time.
 - The Custodian shall account for and report 9-1-1 surcharge revenues collected by the Board.
 - Monies other than 9-1-1 surcharge revenues that are related to the System and properly received by the Board, including, but not limited to grant

funds, shall be placed in the Fund and disbursed **Purs**uant to the resolution of the Board.

- G. As of the Commencement Date if a Party has a reserve balance of 9-1-1 surcharge revenues, or if that Party receives additional 9-1-1 surcharge revenues directly from the State of Illinois, that Party shall transfer such revenues into the Fund.
- H. Each Party shall have the right to review the records and conduct, at its sole expense, an independent audit of the deposits into and expenditures from the Fund by the Board upon ten business days' notice. The Custodian will take all reasonable steps to cooperate and assist any Party seeking to conduct such a review or audit.
- I. The Custodian shall maintain detailed books and records related to consolidation grants and surcharge disbursements received and the use of those funds in accordance with applicable law and generally accepted accounting principles. The Custodian shall maintain such books and records for a minimum of five years. All such books and records shall be available for review or audit by the Illinois State Police, its representatives, the Illinois Auditor General, and other governmental entities with monitoring authority, upon reasonable notice and during normal business hours. The Custodian and the Board shall cooperate fully with any such review or audit.

Section 8. Entry and Termination.

- A. Each municipality or county that becomes a party to this Agreement after the Effective Date hereof (each, a "Subsequent Party") shall be entitled to representation on the Board in the manner as described in Section 4.A. of this Agreement. Each Subsequent Party shall rescind its ordinance or ordinances creating its individual emergency telephone system board, and shall eliminate such emergency telephone system board, upon becoming a Subsequent Party.
- B. Any municipality or county wishing to become a Subsequent Party may make application for such status (each, a subsequent "Party Application") to the JETSB. Any Subsequent Party Application shall include a copy of a resolution duly adopted by the corporate authorities of the applying entity expressing that entity's desire and intent to become a Subsequent Party and approving the same, subject to the approval of the JETSB. The JETSB shall review any Subsequent Party Application and determine, by vote of a two thirds majority of all Board Members, whether to admit the applying entity as a Subsequent Party. Each Party's delegates to its respective Board Member has the express authority to act on behalf of that Party or Subsequent Party in accordance with the provisions of this Section 8.
- C. As a condition to becoming a Subsequent Party, each Subsequent Party must enter

into an agreement similar in form and scope to the Dispatch Service Agreement.

- D. Any Party or Subsequent Party may terminate its status as such and withdraw from the JETSB by providing at least three hundred sixty—five (365) days written notice to the Custodian stating its effective withdrawal clate and identifying the emergency telephone system board that such Party or Subsequent Party will join upon termination and withdrawal from the Board. Notwith standing the foregoing, if applicable law is amended such that the Parties' participation in a joint emergency telephone systems board is no longer required, then any Party may terminate its status as a Party and withdraw from the Board upon ninety (90) days written notice to the Custodian, and without the need to identify any other joint emergency telephone systems board that it intends to join.
- E. Any Party or Subsequent Party that terminates its status and withdraws from the Board, shall, after the effective date of the withdrawal, receive a final distribution from the Fund equal to the amount that was deposited in the Fund by the ISP after receipt of the "written notice to the Custodian stating its effective withdrawal" minus any reimbursements to that party or that mutually benefits all parties. Such distribution shall be made in accordance with Section 7 of this Agreement and any other Board rules and procedures with respect to Fund expenditures.
- F. Upon expiration or termination of any Party's Dispatch Service Agreement with Mundelein, the Board may, in its discretion and upon passage of a resolution, terminate that Party's participation in the JETSB. In that event, the termination of that Party's participation in the JETSB shall be effective upon 120 days written notice by the JETSB.

Section 9. 9-1-1 Authority.

The Parties acknowledge that Title 83, Chapter IV of the Illinois Administrative Code (the "Rules") sets forth standards of service applicable to 9-1-1 emergency systems and standards of service applicable to wireless 9-1-1 emergency systems in Parts 1325 and 1328, respectively, thereof. The Parties further acknowledge and agree that Mundelein shall perform the functions of the "9-1-1 Authority" described in Parts 1325 and 1328 of the Rules. For all other purposes, the Board shall serve as, and perform the functions of; the "9-1-1 Authority" as referenced elsewhere in the Rules.

Section 10. General Provisions.

A. Notice. Any notice or communication required or permitted to be given under this Agreement shall be in writing and shall be delivered (i) personally, (ii) by a reputable overnight courier, or (iii) by certified mail, return receipt requested, and deposited in the U.S. Mail, postage prepaid. Unless otherwise provided in this

Agreement, notices shall be deemed received after the first to occur of (a) the date of actual receipt; or (b) the date that is one (1) business day after deposit with an overnight courier as evidenced by a receipt of deposit, or (b) the date that is three (3) business days after deposit in the U.S. mail, as evidenced by a return receipt. Notices to the Parties and to the Custodian shall be addressed as follows:

Village of Mundelein Attention: Village Administrator 300 Plaza Circle Mundelein, IL 60060

Village of Winthrop Harbor Attention: Village Administrator 830 Sheridan Road Winthrop Harbor, IL 60096

- B. Time of the Essence. Time is of the essence in the performance of this Agreement.
- C. Governing Law. This Agreement shall be governed by, and enforced in accordance with, the laws of the State of Illinois. Venue for any disputes arising under this Agreement shall lie exclusively in the Circuit Court of Lake County, Illinois.
- D. Severability. It is hereby expressed to be the intent of the Parties that should any provision, covenant, agreement, or portion of this Agreement or its application to any person or property be held invalid by a court of competent jurisdiction, the remaining provisions of this Agreement shall not be impaired thereby, but the remaining provisions shall be interpreted, applied, and enforced so as to achieve, as near as may be, the purpose and intent of this Agreement to the greatest extent permitted by law.
- E. Amendments and Modifications. No amendment or modification to this Agreement shall be effective until it is reduced to writing and approved and executed by the Corporate Authorities of all Parties.
- F. Changes in Laws. Unless otherwise provided in this Agreement, any reference to laws, statutes, ordinances, rules, or regulations shall be deemed to include any modifications of, or amendments to, such laws, statutes, ordinances, rules, or regulations that may occur in the future.
- G. Authority to Execute. Each Party hereby warrants and represents to the other Parties that the persons executing this Agreement on its behalf have been properly authorized to do so by the corporate authorities of such Party.
- H. No Third Party Beneficiaries. No claim as a third party beneficiary under this

Agreement by any person shall be made, or be valid, against the Parties.

- Counterparts. This Agreement may be executed in counterparts, each of which shall be deemed an original and all of which together shall be deemed one and the same instrument.
- J. Effective Date. The Effective Date of this Agreement shall be the last date on which it is executed by any of the Parties.

IN WITNESS HEREOF, Mundelein and Winthrop Harbor, respectively, have caused this Agreement to be executed by their respective Mayor and attested by their respective Clerk as of the day and year first above written.

VILLAGE OF MUNDELEIN

By:

Mayor

Attest: _ UUT

Clerk

VILLAGE DE WINTHROP HARBOR

BY: WIND

Attest July

Resolution No. 2019-001

RESOLUTION AUTHORIZING THE CITY OF NORTH CHICAGO TO JOIN THE JOINT CENTRAL LAKE COUNTY EMERGENCY TELEPHONE SYSTEM BOARD

- WHEREAS, pursuant to Illinois Administrative Code Title 83 part 1325.200 the Joint Central Lake County ETSB (the "Member") submitted a plan to modify their 9-1-1 authority (the "Plan") to the State of Illinois Department of State Police ("ISP");
- WHEREAS, the City of North Chicago has entered into an intergovernmental agreement with the Joint Central Lake County ETSB and the Village of Mundelein to provide dispatch services;
- WHEREAS, Section 8 of the IGA which created the JETSB allows any municipality or county to apply to become a Subsequent Party to the IGA with a copy of a resolution duly adopted by the corporate authorities of the applying entity expressing that entity's desire and intent to become a Subsequent Party subject to the approval of the Joint Central Lake County ETSB;
- WHEREAS, the Subsequent Party desires to join the Joint Central Lake County ETSB and has passed the resolution authorizing entry to the Joint Central Lake County ETSB; and
- **WHEREAS**, the Subsequent Party will adopt an ordinance rescinding its individual emergency telephone systems board and submit such ordinance as part of a plan to consolidate their 9-1-1 authorities (the "Consolidation Plan") to ISP by April 1, 2019.
- **NOW, THEREFORE, BE IT RESOLVED**, by the Joint Central Lake County ETSB, as follows:
- **SECTION 1**: The Joint Central Lake County ETSB finds that the facts set forth in the recitals to this Resolution are true and correct and the same are hereby incorporated into this Resolution as the findings of the Joint Central Lake County ETSB.
- **SECTION 2**: The City of North Chicago is to be added as a Subsequent Party to the Joint Central Lake County ETSB and the Chairman is authorized to execute any necessary paperwork to accomplish that purpose.
- **SECTION 3**: Upon approval of the Plan by the Illinois State Police, the City of North Chicago will dissolve its individual ETSB and join the Joint Central Lake County ETSB, including the transfer of all surcharge fund balances.
- **SECTION 4**: This Resolution shall be in full force and effect from and after its passage and approval as provided by law.

APPROVED INIS TO LIAVOI ADDI . 201	APPROVED this	10	day of	April	, 2019.
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gh A. Litt

John Lobaito-Chairman Joint Central Lake County ETSB

ATTEST:

Secretary

Joint Central Lake County ETSB

I hereby certify that the attached is an original of

Resolution No. 19-01-07

that said Resolution was adopted on January 28, 2019;
that it was posted in the Village Hall commencing on the
31st day of January 2019 and for at least 10 days
thereafter. Copies are available for public inspection
upon request in the office of the Village Clerk.

SuchStull clown Village Clerk

RESOLUTION NO. 19-01-07

A RESOLUTION APPROVING AN INTERGOVERNMENTAL AGREEMENT FOR DISPATCH SERVICES BY AND BETWEEN THE VILLAGE OF MUNDELEIN AND THE VILLAGE OF NORTH CHICAGO

WHEREAS, the Intergovernmental Cooperation Act, 5 ILCS 220/1 et. seq., (the "Act") authorizes units of local government to exercise jointly with any public agency of the State including other units of local government, any power, privilege or authority which may be exercised by a unit of local government individually, and to enter into contract for the performance of governmental services, activities or undertakings; and

WHEREAS, the Village of Mundelein operates a communication center for emergency dispatch services. For purposes of this Agreement, it shall be referred to herein as the "Communication Center"; and

WHEREAS, the City of North Chicago operates a full-time police department (hereinafter, the "Police Department") providing police and fire services within the City of North Chicago; and

WHEREAS, the Village of Mundelein and the City of North Chicago wish to enter into an agreement, pursuant to which Mundelein will provide North Chicago with certain emergency telephone answering, computer-aided dispatching, mass call system activation, and police and fire radio dispatch services utilizing personnel and equipment maintained and operated by Mundelein (hereinafter, collectively referred to as "the Dispatch Services"); and

WHEREAS, the Village of Mundelein and the City of North Chicago have determined that it is in the best interests of each party to this Agreement and the public health, safety and welfare of persons and property within their respective jurisdictional areas to enter into a Dispatch Agreement.

NOW, THEREFORE, BE IT ORDAINED BY THE MAYOR AND THE VILLAGE BOARD OF THE CITY
OF NORTH CHICAGO, LAKE COUNTY, ILLINOIS, AS FOLLOWS:

Section 1: That the terms of the attached Dispatch Agreement with the City of North Chicago are agreed to by the Village.

Section II: That a true copy of the aforesaid Dispatch Agreement is attached hereto as Exhibit "A" and is incorporated herein as it fully set forth in this Ordinance.

Section III: That the Mayor and Village Clerk are hereby authorized to execute the Intergovernmental Agreement with the Village of Mundelein, in substantially the form attached hereto, with such changes therein as may be approved by the officials executing the same; their execution thereof to constitute conclusive evidence of the approval of such changes.

Section IV: That the Mayor and the City Clerk are authorized to execute such number of duplicate originals of said Intergovernmental Agreement so as to provide adequate duplicates to the parties thereto.

Section V: Nothing in this Ordinance shall be construed to affect any suit or proceedings pending in any court, or any rights acquired, or liability incurred, or any cause or causes of action arising, acquired or existing under any act or ordinance or portion thereof hereby repealed or amended by this ordinance; nor shall any just or legal right, claim, penalty or remedy of any character of the corporate authority existing on the effective date hereof be lost, impaired or affected by this Ordinance.

Section VI: If any provision, clause, sentence, paragraph, section, or part of this ordinance or application thereof to any person, firm, corporation, public agency or circumstance, shall, for any reason, be adjudged by a court of competent jurisdiction to be unconstitutional or invalid, said judgment shall not affect, impair or invalidate the remainder of

this ordinance and the application of such provision to other persons, firms, corporation, or circumstances, but shall be confined in its operation to the provision, clause, sentence, paragraph, section, or part thereof directly involved in the controversy in which such judgment shall have been rendered and to the person, firm, corporation, or circumstances involved. It is hereby declared to be the legislative intent of the corporate authorities that this ordinance would have been adopted had such unconstitutional or invalid provision, clause, sentence, or part thereof not been included.

Section VII: That this Ordinance shall be in full force and effect from and after its passage, approval, and publication in pamphlet form as required by law.

PASSED this 28th day of January 2019 by a roll call vote.

RESULT:

CARRIED [UNANIMOUS]

MOVER:

Dawn Abernathy, Trustee

SECONDER: Bill Rekus, Trustee

AYES:

Rekus, Russell, Abernathy, Meier, Semple

ABSENT / NOT VOTING: Black

PASSED: January 28, 2019

APPROVED: January 28, 2019

THE CITY OF NORTH CHICAGO LAKE COUNTY, ILLINOIS

RESOLUTION

NO. 2018 - 14

A RESOLUTION APPROVING DISPATCH SERVICES AGREEMENT BETWEEN THE VILLAGE OF MUNDELEIN AND THE VILLAGE OF NORTH CHICAGO

Passed by the City Council, April 01, 2019

CITY OF NORTH CHICAGO LAKE COUNTY, ILLINOIS

BE IT RESOLVED by the Mayor and City Council of the City of North Chicago, Lake County, Illinois, pursuant to its home rule powers, THAT:

A RESOLUTION APPROVING DISPATCH SERVICES AGREEMENT BETWEEN THE VILLAGE OF MUNDELEIN AND THE CITY OF NORTH CHICAGO

2019 - 14

shall be, and is hereby, adopted as follows:

Section 1. BACKGROUND.

- A. The Village of Mundelein is an illinois home rule municipal corporation with a population which exceeds 25,000 and is a "9-1-1 Authority", as defined in the Emergency Telephone Systems Act ("ETSA"), 50 ILCS 750/0.01, et. seq.
- B. Mundelein operates a communication center ("Communication Center") for emergency dispatch services, which is a public safety answering point ("PSAP") under the ETSA.
- C. North Chicago is an Illinois home rule municipal corporation with a population of over 25,000 and is 9-1-1 Authority under the ETSA.
- D. Mundelein and North Chicago wish to enter into an agreement pursuant to which Mundelein will provide North Chicago with certain emergency telephone answering, computer aided dispatching, mass call system activation, and police and fire radio dispatch services utilizing personnel and equipment maintained and operated by Mundelein (hereinafter, collectively referred to as "the Dispatch Services").
- E. North Chicago desires to enter into a dispatch services agreement with Mundelein to provide a mutually beneficial arrangement regarding emergency telephone answering and police and fire dispatch services provided by Mundelein.
- F. The Parties have the power and authority to enter into this Agreement pursuant to the provisions of Article VII, Section 10 of the Illinois Constitution of 1970, and the Illinois Intergovernmental Cooperation Act, as amended, 5 ILCS 220/I et seq., and other applicable authority.
- G. The Parties have the power and authority to enter into this Agreement pursuant to Section 15.4 of the Emergency Telephone System Act, 50 ILCS 750/15.4.
- H. Mundelein and North Chicago have determined that it is in the best interests of each party to this Agreement and the public health, safety and welfare of persons and property within their respective jurisdictional areas to enter into this Agreement providing that the Communication Center shall provide Dispatch Services to North Chicago.
- Section 2. AGREEMENT. The City Council of the City of North Chicago hereby approves that certain Dispatch Services Agreement between the Village Of Mundelein and the City of North Chicago, a copy of which is attached hereto as Exhibit A and incorporated herein by reference (the "Dispatch Services Agreement"), subject to the following conditions precedent:
- A. The City Council of North Chicago shall dissolve the North Chicago Emergency Telephone Systems Board;
- B. The Statewide 9-1-1 Administrator approves the consolidation plan by which Mundelein is granted authority to provide the Dispatch Services to North Chicago; and
- C. The Central Lake County JETSB approves the application of the City of North Chicago to become a Subsequent Party.
- Section 3. MEMBERSHIP DATE. The effective date of the Dispatch Services Agreement shall not occur before May 1, 2019, or the satisfaction of the conditions precedent described in Section 2, whichever occurs last.

PASSED AND APPROVED THIS 1ST DAY OF APRIL, 2019 PURSUANT TO ROLL CALL VOTE AS FOLLOWS:

AYES: FISHER, MAYFIELD, EVANS, MARKHAM, RUNNELS

NAYS: ALLEN, JANUARY

ABSENT: NONE

LEON ROCKINGHAM, JR., Mayor

ATTEST:

EXHIBIT A

DISPATCH SERVICES AGREEMENT BETWEEN THE VILLAGE OF MUNDELEIN AND THE CITY OF NORTH CHICAGO

DISPATCH SERVICES AGREEMENT BETWEEN THE VILLAGE OF MUNDELEIN AND THE VILLAGE OF NORTH CHICAGO

This Agreement is made and entered into as of this day, January 28, 2019, by and between the Village of Mundelein an illinois home rule municipal corporation, in accordance with Article VII, Section 6 of the Constitution of the State of Illinois (1970) and organized and existing under the terms of the Illinois Municipal Code, 65 ILCS 5/1-1-1 (hereinafter. "Mundelein") and the City of North Chicago, Article VII, Section 6 of the Constitution of the State of Illinois (1970) and organized and existing under the terms of

WITNESSETH:

WHEREAS, Mundelein is an Illinois home rule municipal corporation with a population which exceeds 25,000 and is a "9-1-1 Authority", as defined in the Emergency Telephone Systems Act ("ETSA"), 50 ILCS 750/0.01, et. seg.; and

WHEREAS, Mundelein operates a communication center ("Communication Center") for emergency dispatch services, which is a public safety answering point ("PSAP") under the ETSA; and

WHEREAS, North Chicago operates a full time police department (the "NCPD") and a full time fire department ("NCFD") providing police and fire services within the City of North Chicago; and

WHEREAS, North Chicago is an Illinois home rule municipal corporation with a population of over 25,000 and is 9-1-1 Authority under the ETSA; and

WHEREAS, Mundelein and North Chicago wish to enter into an agreement to join into a joint emergency telephone systems board, pursuant to which Mundelein will provide North Chicago with certain emergency telephone answering, computer aided dispatching, mass call system activation, and police and fire radio dispatch services utilizing personnel and equipment maintained and operated by Mundelein (hereinafter, collectively referred to as "the Dispatch Services"); and

WHEREAS, North Chicago desires to enter into this Agreement with Mundelein to provide a mutually beneficial arrangement regarding emergency telephone answering and police and fire dispatch services provided by Mundelein; and

WHEREAS, the Parties have the power and authority to enter into this Agreement pursuant to the provisions of Article VII, Section 10 of the Illinois Constitution of 1970, and the Illinois Intergovernmental Cooperation Act, as amended, 5 ILCS 220/I et seq., and other applicable authority; and

WHEREAS, the Parties have the power and authority to enter into this Agreement

pursuant to Section 15.4 of the Emergency Telephone System Act, 50 ILCS 750/15.4; and

WHEREAS, Mundelein and North Chicago have determined that it is in the best interests of each party to this Agreement and the public health, safety and welfare of persons and property within their respective jurisdictional areas to enter into this Agreement providing that the Communication Center shall provide Dispatch Services to North Chicago.

NOW, THEREFORE, for and in consideration of the mutual covenants herein made and pursuant to all, applicable statutes and local ordinances, and for other good and valuable consideration, the receipt and sufficiency of which are hereby mutually acknowledged, the Parties do hereby agree as follows:

Section 1. Recitals.

The foregoing recitals are by this reference incorporated herein and made a part hereof.

<u>Section 2.</u> Provision of Dispatch Services by Mundelein and Corresponding Obligations of North Chicago.

- A. Obligations of Mundelein. At all times during the term of this Agreement, Mundelein shall continuously operate a full service dispatch center to provide Dispatch Services to North Chicago. Dispatch Services to be provided by the Communication Center to North Chicago shall include, without limitation, the following:
 - Provide 24-hour a day answering of all 9-1-1 calls for police services, fire
 protection and emergency medical services within the City of North
 Chicago.
 - Provide 24-hour a day answering of all calls made to the ten (10) digit emergency telephone numbers for North Chicago.
 - 3. Provide answering of all calls made to the North Chicago public safety non-emergency ten (10) digit telephone number. These calls must first be directed through North Chicago's auto attendant before the Communication Center will answer calls seeking assistance.
 - 4. Utilize updated telephone lists of North Chicago staff and employees, and implement and utilize call-out procedures for emergencies and non-emergencies, and forward messages, utilizing reasonable telephone answering procedures adopted by the Communication Center and reasonably agreed to by North Chicago.
 - 5. Provide 24-hour a day dispatching for all North Chicago calls for police

services and fire protection and emergency medical services and related activities. The Communication Center shall provide a sufficient number of properly qualified employees for Mundelein to provide the Dispatch Services herein described for North Chicago.

- Maintain and operate radio, emergency telephone and computer communications located in the Communication Center for all emergency calls of both jurisdictions, utilizing national recognized standards and existing procedures of the Communication Center.
- Utilize best efforts to employ sufficient staff to answer anticipated call loads as the demands change from time to time.
- Provide and continuously update training to all employees of the Communication Center in the operation of the equipment utilized by the Communication Center in order to provide the Dispatch Services.
- 9. Upon request by North Chicago, the Communication Center shall provide copies of reports on call volume, LEADS reports, officer time usage, and other requested reports. Such copies shall be provided within a time which permits North Chicago to comply with all lawful records requests, provided North Chicago communicates to the Communication Center what the deadline is for each request.
- 10. Provide general information to and answer questions related to public health and safety issues (i.e. boil orders or street closures) and general information related to police, fire and other North Chicago services asked by North Chicago residents, non-resident customers, and others in accordance with informational materials provided by North Chicago. Not in limitation of the foregoing, the Communications Center shall provide warning notifications to the North Chicago community and residents, including activating community warning sirens and mass call system, as requested by North Chicago and in accordance with the Communication Centers policies and procedures, provided that North Chicago shall be responsible for all costs associated with the purchase and installation, maintenance, and/or relocation of any equipment necessary to activate North Chicago's community warning sirens and mass call system from the Communication Center.
- Maintain a call logging and recording system of all emergency 9-1-1 calls and provide access to recorded calls to North Chicago in accordance with the Communication Center policies and procedures.

- 12. Operate, maintain, and manage the Law Enforcement Data System program ("LEADS") and the National Crime Information Center program ("NCIC"), including without limitation the following activities:
 - Assist and cooperate with all audits of the LEADS and NCIC program files and operations.
 - Enter into the LEADS or NCIC system information as requested by North Chicago including without limitation warrants and sex offenders.
 - c. Maintain and manage all hot files, LEADS and NCIC files.
 - d. Remove from the LEADS and NCIC files information and data that is no longer current upon proper notification.
 - Update and validate, on a regular basis, LEADS and NCIC data and files, with information provided by North Chicago.
- 13. Maintain and operate mutual aid dispatch services for North Chicago in accordance with the emergency response plans and programs established by the Northern Illinois Police Alarm System ("NIPAS"), the Lake County Major Crime Task Force ("LCMCTF"), Illinois Terrorism Task Force ("ITTF"), the Major Crash Assistance Team ("MCAT") and the Illinois Law Enforcement Alarm System ("ILEAS") for police and the Mutual Aid Box Alarm System ("MABAS") for fire, as well as any other applicable public safety organizations, provided, however that the Communication Centers obligations in this regard are limited to monitoring, dispatching, documenting, and updating of system information, based upon data provided by North Chicago.
- 14. All Telecommunicators responsible for the provision of emergency medical dispatch ("EMD") shall be EMD certified through one of the state approved EMD certification programs.
- Participate in training with North Chicago fire and police personnel, or other critical employees, to effectively carry out dispatching obligations.
- Provide audio and video monitoring of the North Chicago Police Department.
- Provide other related services as mutually agreed upon by Mundelein and North Chicago.
- B. Obligations of North Chicago. North Chicago agrees to perform the following in order to enable the Communication Center to efficiently and properly fulfill its obligations under this Agreement:

- Provide timely updated telephone lists of critical North Chicago employees, call out procedures, and suggested telephone answering procedures.
- Provide timely notification of a North Chicago designee for receiving notice in the extended absence of Police Chief and/or Fire Chief.
- 3. Provide proper equipment and connections to enable the Communication Center to view, when requested by North Chicago, all closed circuit video cameras as identified by North Chicago, with the understanding that these video cameras will provide real time viewing. The Communication Center will have the ability to view the camera sites, but the Communication Center is not undertaking and shall not undertake the duty to record the video camera sites.
- Provide installation and maintenance for all vehicle computers, laptops and/or tablets in North Chicago's police and fire apparatus and other vehicle fleet.
- 5. North Chicago will provide an auto attendant for all non-emergency telephone calls during the hours that North Chicago does not have the phones staffed. North Chicago will be responsible for the delivery of all non-emergency phone calls being forwarded by the auto attendant to the Communication Center.
- Provide timely reports and other data needed for the Communication Center to comply with LEADS requirements.
- Provide warning notifications to be communicated to the North Chicago community and residents by and through the community warning sirens and/or mass call system.
- Purchase, install, maintain and operate any equipment necessary to activate North Chicago's community warning sirens and mass call system from the Communication Ceriter.

Section 3. Determination and Payment of Costs by North Chicago.

A: Quarterly Fee for Dispatch Services. North Chicago agrees to pay an annual fee ("Dispatch Fee') to the Village of Mundelein for the Dispatch Services provided by Mundelein pursuant to this Agreement. The Dispatch Fee shall be paid in four (4) equal quarterly payments.

Year 1	\$575,000.00
Year 2	\$625,000.00
Year 3	\$675,000.00
Year 4	\$695,250.00
Year 5	\$716,107.50

The quarterly payment shall be due on or before December 1, March 1, June 1, and September 1 of each year beginning after the first to occur between the date the contingency described in Section 10(0) is satisfied and the date dispatch services begin, alternatively, the "Commencement Date". If the Commencement Date occurs before the first quarterly payment date, the first quarterly payment will be prorated from the Commencement Date until the next regular payment date. The provisions of the Local Government Prompt Payment Act (50 ILCS 505/1) shall apply to all payments due hereunder.

B. New recipients of dispatch services. The parties acknowledge that Mundelein may be approached by other municipalities and/or fire protection districts to enter into agreements by which Mundelein may provide dispatch services and Mundelein retains the power and the right, in its sole discretion, to enter into such agreements; provided that Mundelein represents and warrants that the standards of performance for the Dispatch Services shall not materially diminish in any manner following any extension of similar services by Mundelein to other municipalities or fire protection districts and that North Chicago shall not be responsible for any increased cost to the Communication Center attributable to such other municipalities or fire protection districts receiving dispatch services from Mundelein.

Section 4, insurance.

- A. Coverage Provided. Mundeleln agrees to provide the following insurance coverages for the Dispatch Services:
 - 1. Commercial General liability;
 - Business liability for any equipment used in the provision of the Dispatch Services under this Agreement;
 - 3. First Party Property;
 - 4. Workers' Compensation; and
 - Employers' Liability for employees of Mundelein who perform the Dispatch Services under this Agreement.

 Such coverages shall be in amounts no less than what Mundelein maintains for itself in its normal course of business.

B. Indemnification.

- Mundelein does hereby indemnify and hold North Chicago harmless from and against any and all claims which may arise out of the provision of Dispatch Services by the Communication Center under this Agreement, except to the extent caused by the negligence of North Chicago, as the case may be.
- North Chicago does hereby indemnify and hold Mundelein harmless from and against any and all claims which may arise out of the obligations of North Chicago under this Agreement, or any obligation related to the provision of police and/or fire services, except to the extent caused by the negligence of the Communication Center.
- 3. Nothing expressed in this Agreement is intended to result in the waiver of any defenses or immunities provided by statute or common law. The reciprocal indemnity described herein is solely for the benefit of the parties hereto and there are no third party beneficiaries intended or created by the parties' allocation of risk.
- C. Proof of Coverage by Mundelein. Mundelein agrees to furnish to North Chicago a certificate of coverage detailing the self-insurance or commercial insurance as provided by its insurer. The certificate shall be delivered to North Chicago within thirty (30) days after the effective date of this Agreement. All liability coverage required hereunder shall be endorsed to name North Chicago as an additional insured.
- D. Termination of Coverage. All policies carried by Mundelein shall contain a provision which requires notice of intent to cancel or modify coverage not less than thirty (30) days prior to the effective date thereof. If Mundelein's coverage as provided by its insurer is terminated for any reason:
 - Mundelein shall promptly notify North Chicago of receipt of any such notice; and
 - Mundelein agrees to use its best efforts to provide comparable coverage either through membership in a joint risk management association or through commercial insurance carriers.
- E. Coverage by North Chicago North Chicago agrees to provide commercial general liability coverage for their operations as provided herein, and workers

compensation coverage and employers' liability for their employees who will perform obligations of North Chicago under this Agreement, and to provide proof of insurance at Mundelein's request.

Section 5. Promotion of interaction and Communication.

The parties agree that they desire to establish a variety of means to enhance and promote communication and cooperation between the Communication Center and North Chicago. In addition to those matters otherwise addressed in this Agreement, the parties also wish to establish the following:

- A. Access to information about service delivery. North Chicago shall have access to records pertaining to the Dispatch Services provided to them for the purposes of inspection by any authorized representatives of North Chicago (during regular business hours, upon reasonable notice), to the same extent as such records are available for inspection by any authorized representatives of the Communication Center.
- B. Issue resolution procedure. The Communication Center shall establish operational rules and procedures for logging in and responding to inquiries and issues referred to it by individuals contacting the Communications Center concerning the Dispatch Services. The procedures shall include a requirement that the Communication Center informs North Chicago when specific inquiries and/or issues concerning Dispatch Services provided to North Chicago are brought to the attention of the Communication Center. The rules and procedures shall include responding to operational issues referred by North Chicago officials.
- C. Regular Meetings. The parties agree that representatives of each of the parties shall meet initially to consider the implementation of operational rules and procedures for the provision of the Dispatch Services pursuant to this Agreement. The parties further agree that their representatives shall meet on a regular basis (at least quarterly) to discuss this Agreement and the Dispatch Services provided pursuant to this Agreement, including, without limitation issues relating to the operation of the Communication Center in providing Dispatch Services, and the complaint procedures.

Section 6. Records.

The Communication Center shall establish and keep a computerized record system for all data relative to the Dispatch Services. The parties shall provide and exchange records in accordance with the provisions and limitations of the Health Insurance Portability Accountability Act and the Criminal Justice Information Services Security Policy, the provisions of which shall supersede any conflicting requirement of this Section.

Mundelein will also promptly provide all records that North Chicago may require to respond to a properly submitted request under the Freedom of Information Act (5 ILCS 140/1 et seq.) or litigation related discovery.

Section 7. Dispute Resolution.

- A. Negotiations. The parties desire to avoid and settle without litigation any future disputes that may arise between them relative to this Agreement, Accordingly, the parties agree to engage in good faith negotiations to resolve any such dispute. If any party has a dispute about a violation, interpretation, or application of a provision of this Agreement, or a dispute regarding a party's failure to comply with this Agreement, then that party may serve on the other party written notice, delivered as provided in Section 10 of this Agreement, setting forth in detail the dispute, the provisions of this Agreement to which the dispute is related, and all facts and circumstances pertinent to the dispute. The parties then, within seven (7) days, shall schedule a date certain for representatives of the parties to meet in a conference to resolve the dispute. Such conference shall be conducted within thirty (30) days after notice of the dispute has been delivered as provided herein. If a resolution is not reached within such 30-day period (or such longer period to which the parties may mutually agree), then either party may pursue remedies available under this Agreement, including termination.
- B. Continuation of Services and Payments. During all negotiation proceedings and any subsequent proceedings provided for in this Section 7, Mundelein and North Chicago shall continue to fulfill the terms of this Agreement to the fullest extent possible. Mundelein shall continue to provide Dispatch Services to North Chicago as provided by this Agreement. North Chicago shall continue to make all quarterly payments to Mundelein for the Dispatch Services as provided by this Agreement. Except as provided herein, North Chicago shall have no right to withhold from Mundelein payments due or which become due under this Agreement, nor any right to recover from Mundelein amounts previously paid under this Agreement (unless paid in error or contrary to the provisions of this Agreement or law), nor any right of reduction or set-off against the amounts due or which become due under this Agreement; it being the intent hereof that the parties shall be absolutely and unconditionally obligated to make all payments and perform all obligation under this Agreement, such obligations to survive termination of this Agreement.
- C. Remedies. Provided that the parties have met their obligations under Section 7.A, the parties shall be entitled to pursue such remedies as may be available in law and equity, including an action to secure the performance of the covenants, agreements, conditions, and obligations contained herein. The parties agree that any such action must be brought in the Circuit Court of Lake County, Illinois. The

requirements of Section 7.A shall be walved in the event of either significant risk of irreparable harm or significant jeopardy to public health and safety. However, during all periods in which the parties are dealing with a dispute or a remedy, Mundelein shall continue to provide dispatch services only so long as North Chicago continues to make its quarterly payments.

Section 8. Term: Termination.

- A. Term; Renewal. The term of this Agreement shall be for five (5) years following the Commencement Date. The parties may agree to renew or extend such term upon such terms and conditions as are mutually agreeable. If the parties do not agree upon a new Dispatch Fee, and if neither party has given timely notice to terminate, then the contract will renew under the same terms and the new Dispatch Fee shall increase at the rate of 3% from the Dispatch Fee immediately preceding the contract year in question.
- B. Termination. This Agreement may be terminated pursuant to one of the following:
 - By written amendment to this Agreement duly authorized by the Corporate Authorities of each of the parties; or
 - 2. In the event of a material default under this Agreement, and provided that the parties have falled to resolve matters pursuant to the provisions. of Section 7, the non-defaulting party may notify a defaulting party in writing setting forth the nature of the material default and the requested remedy for such material default. The defaulting party shall thereafter have ten (10) days to correct the material default prior to the non-defaulting party's terminating this Agreement; provided that said ten (10) day period shall be extended, for a reasonable time not exceeding ninety (90) days, if said material default cannot reasonably be cured within said ten (10) day period. If a defaulting party fails to cure the material default within the cure period provided in this Section, the non-defaulting party shall have the right to terminate this Agreement by written notice of termination to the defaulting party, which termination will be effective immediately (or by such other date, not beyond the term of this Agreement, as the non-defaulting party may determine). A party that terminates this Agreement pursuant to this Section shall retain its rights to pursue any and all other remedies that may be available, either in law or in equity under this Agreement.
 - 3. Any party may cancel this agreement without cause with advance written notice of at least three hundred and sixty five (365) days and without regard to whether or not the Dispute Resolution procedure set forth in

Section 7 or the material default procedure set forth in Section 8, paragraph 8, subparagraph 2 has been initiated or followed by any party. Upon termination of this Agreement by North Chicago pursuant to this paragraph, North Chicago shall be responsible to reimburse Mundelein for unemployment compensation costs incurred by Mundelein that are directly attributable to North Chicago's request for early termination without cause.

In the event Mundelein merges or consolidates its Communication Center with any other dispatch center during the term of this Agreement resulting in Mundelein ceasing to provide dispatch services, such transfer shall be subject to the terms and conditions of this Agreement. Mundelein shall give North Chicago not less than six (6) months advance written notice of any consolidation or merger under which Mundelein ceases to provide dispatch services. In the event of a merger or consolidation which results in Mundelein ceasing to provide dispatch services, North Chicago shall have the option of terminating this Agreement without any penalty on or before the effective date of the merger or consolidation.

Section 9. Miscellaneous.

- A. Unfunded mandates. The parties acknowledge that significant changes have occurred in legal requirements of Dispatch Services over the past decade and are likely to occur in the future. In the event that unfunded mandates arise which impose new obligations on the Communication Center over and above current obligations, then the parties agree to negotiate a sharing of all new or additional costs incurred to comply with said mandates, and the parties agree to be responsible for their fair share of said costs based on the Parties' proportionate share of ETSB 9-1-1 revenues.
- B. Effective date. This Agreement shall be effective as of the date it is signed by both parties; provided, however, that the Dispatch Services to be provided by the Communication Center to North Chicago shall not begin until the Commencement Date.

Section 10. General Provisions.

A. Notice. Any notice or communication required or permitted to be given under this Agreement shall be in writing and shall be delivered (i) personally, (ii) by a reputable overnight courier, (iii) by certified mail, return receipt requested, and deposited in the U.S. Mail, postage prepaid, or (iv) by facsimile. Facsimile notices shall be deemed valid upon confirmed transmission followed by notice in the manner described in either (i), (ii), or (iii) above within three business days

thereafter at the appropriate address set forth below. Unless otherwise provided in this Agreement, notices shall be deemed received after the first to occur of (a) the date of actual receipt; or (b) the date that is one (i) business day after deposit with an overnight courier as evidenced by a receipt of deposit; or (b) the date that is three (3) business days after deposit in the U.S. mail, as evidenced by a return receipt or the date of confirmed fax transmission. By notice complying with the requirements of this Section 10.A, each party to this Agreement shall have the right to change the address or the addressee, or both, for all future notices and communications to them, but no notice of a change of addressee or address shall be effective until actually received.

Notices and communications to the Village of Mundelein shall be addressed to, and delivered at, the following address:

Village of Mundelein Attention: Village Administrator 300 Plaza Circle Mundelein, IL 60060

Notices and communications to the Village of North Chicago shall be addressed to, and delivered at. The following address:

City of North Chicago Attention: Chief of Police 1850 Lewis Avenue North Chicago, IL 60064

- B. Time of the essence. Time is of the essence in the performance of this. Agreement.
- C. Rights cumulative. Unless expressly provided to the contrary in this Agreement, each and every one of the rights, remedies, and benefits provided by this Agreement shall be cumulative and shall not be exclusive of any other rights, remedies, and benefits allowed by law.
- D. Non-waiver. No party shall be under any obligation to exercise any of the rights granted to it in this Agreement. The failure of any party to exercise at any time any right granted to such party shall not be deemed or construed to be a waiver of that right, nor shall the failure void or affect the party's right to enforce that right or any other right.
- E. Ownership Mundelein will own the entire dispatch system, including all equipment maintained inside the Communication Center at 221 North Lake Street, Mundelein, Illinois.

- F. Consents. Unless otherwise provided in this Agreement, whenever the consent, permission, authorization, approval, acknowledgement, or similar indication of assent of any party to this Agreement, or of any duly authorized officer, employee, agent, or representative of any party to this Agreement, is required in this Agreement, the consent, permission, authorization, approval, acknowledgement, or similar indication of assent shall be in writing and shall not be unreasonably withheld, conditioned or delayed.
- G. Governing Law. This Agreement shall be governed by, and enforced in accordance with, the internal laws, but not that which conflict with the laws and rules, of the State of Illinois.
- H. Severability. It is hereby expressed to be the intent of the parties to this Agreement that should any provision, covenant, agreement, or portion of this Agreement or its application to any person or property be held invalid by a court of competent jurisdiction, the remaining provisions of this Agreement and the validity, enforceability, and application to any person or property shall not be impaired thereby, but the remaining provisions shall be interpreted, applied, and enforced so as to achieve, as near as may be, the purpose and intent of this Agreement to the greatest extent permitted by applicable law.
- I. Entire Agreement. This Agreement constitutes the entire agreement between the parties and supersedes any and all prior agreements and negotiations between the parties, whether written or oral, relating to the subject matter of this Agreement.
- J. Interpretation. This Agreement shall be construed without regard to the identity of the party who drafted the various provisions of this Agreement. Moreover, each and every provision of this Agreement shall be construed as though all parties to this Agreement participated equally in the drafting of this Agreement. As a result of the foregoing, any rule or construction that a document is to be construed against the drafting party shall not be applicable to this Agreement.
- K. Amendments and modifications. No amendment or modification to this Agreement shall be effective until it is reduced to writing and approved and executed by the Corporate Authorities of the parties to this Agreement in accordance with applicable law.
- Changes in Laws. Unless otherwise provided in this Agreement, any reference to laws, statutes, ordinances, rules, or regulations shall be deemed to include any modifications of, or amendments to, such laws, statutes, ordinances, rules, or regulations that may occur in the future.

- M. Authority to execute. Each party hereby warrants and represents to the other parties that the persons executing this Agreement on its behalf have been properly authorized to do so by the Corporate Authorities of such party.
- N. Third party beneficiaries. No claim as a third party beneficiary under this Agreement by any person shall be made, or be valid, against Mundelein and North Chicago.
- This agreement shall be contingent upon the Office of the Statewide 9-1-1-Administrator approving North Chicago's application to become a member of the Joint Central Lake County ETSB.

IN WITNESS HEREOF, Mundelein and North Chicago, respectively, have caused this Agreement to be executed by their respective Mayor and attested by their respective Clerk as of the day and year first above written.

VILLAGE OF MUNDELEIN

Attest: Mandoul Much

Clerk

CITY OF NORTH CHICAGO

iviayo

Attesty John Collins

THE CITY OF NORTH CHICAGO LAKE COUNTY, ILLINOIS

ORDINANCE

NO. 2019 - 08

AN ORDINANCE REPEALING AND DISSOLVING THE NORTH CHICAGO EMERGENCY TELEPHONE SYSTEMS BOARD

Passed by the City Council, April 01, 2019

CITY OF NORTH CHICAGO LAKE COUNTY, ILLINOIS

BE IT RESOLVED by the Mayor and City Council of the City of North Chicago, Lake County, Illinois, pursuant to its home rule powers, THAT:

AN ORDINANCE REPEALING AND DISSOLVING THE NORTH CHICAGO EMERGENCY TELEPHONE SYSTEMS BOARD

2019 - 08

shall be, and is hereby, adopted as follows:

Section 1. BACKGROUND.

- A. The Village of Mundelein is an Illinois home rule municipal corporation with a population which exceeds 25,000 and is a "9-1-1 Authority", as defined in the Emergency Telephone Systems Act ("ETSA"), 50 ILCS 750/0.01, et seq.
- B. Mundelein operates a communication center ("Communication Center") for emergency dispatch services, which is a public safety answering point ("PSAP") under the ETSA.
- C. North Chicago is an Illinois home rule municipal corporation with a population of over 25,000 and is 9-1-1 Authority under the ETSA.
- D. Mundelein and North Chicago wish to enter into an agreement to join into a joint emergency telephone systems board, pursuant to which Mundelein will provide North Chicago with certain emergency telephone answering, computer aided dispatching, mass call system activation, and police and fire radio dispatch services utilizing personnel and equipment maintained and operated by Mundelein (hereinafter, collectively referred to as "the Dispatch Services").
- E. Mundelein and Winthrop have formed the Central Lake County Joint Emergency Telephone Systems Board ("CLC JETSB") pursuant to that certain intergovernmental Agreement Establishing A Joint Emergency Telephone Systems Board, dated April 23, 2018 (the "JETSB Agreement").
- F. The Parties have the power and authority to form and join a Joint Emergency Telephone Systems Board pursuant to Section 15.4 of the Emergency Telephone System Act, 50 ILCS 750/15.4,
- G. Pursuant to Section 8 of the JETSB Agreement, North Chicago has made an application to become a Subsequent Party to the CLC JETSB and, upon acceptance for membership, must dissolve the North Chicago ETSB.
- Section 2. <u>DISSOLUTION OF NORTH CHICAGO ETSB</u>. Subject to the following conditions precedent, the City Council of the City of North Chicago hereby dissolves the North Chicago Emergency Telephone Systems Board, and rescinds all parts of any prior ordinances which organized that Board:
- A. The Statewide 9-1-1 Administrator approves the consolidation plan by which Mundelein is granted authority to provide the Dispatch Services to North Chicago;
- B. Mundelein and North Chicago approve that certain intergovernmental agreement pursuant to which Mundelein shall provide the Dispatch Services to North Chicago; and
- C. The Central Lake County JETSB approves the application of the City of North Chicago to become a Subsequent Party and such membership becomes effective.
- Section 3. 9-1-1 SURCHARGES. Notwithstanding the dissolution of the North Chicago ETSB, the City Council expressly renews and affirms its intent to collect any and all 9-1-1 surcharges authorized by law and hereby ratifies all prior ordinances, or parts thereof, by which the City exercised the authority to levy and collect such fees.
- Section 4. ETSB FUNDS. Upon satisfaction of all the conditions precedent described in Section 2, the Treasurer is hereby directed to transfer all the funds held by the City for the use and benefit of the North Chicago Emergency Telephone System Board to the CLC JETSB, to be held, invested, spent and distributed in a manner provided by law and consistent with the JETSB Agreement. Furthermore, in the event the City receives any additional disbursements of 9-1-1 surcharges from the State the Treasurer is hereby directed to forward and transfer such money to the CLC JETSB.

PASSED AND APPROVED THIS 1ST DAY OF APRIL, 2019 PURSUANT TO ROLL CALL VOTE AS FOLLOWS:

AYES: FISHER, MAYFIELD, EVANS, MARKHAM, RUNNELS

NAYS: ALLEN, JANUARY

ABSENT: NONE

LEÓN ROCKINGHAM, JR., Mayor

ATTEST:

LORI L. COLLINS, City Clerk





AGREEMENT

Alternate Public Safety Answering Point

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Vernon Hills Police Department for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls for police/fire assistance.

Call Handling

When the volume of emergency calls at the Mundelein Police Department Public Safety Answering Point is such that an overflow of emergency calls is produced, the overflow of emergency calls will be transferred to the Vernon Hills Police Department. The Vernon Hills Police Department, located at 754 Lakeview Parkway, Vernon Hills, IL 60061, will serve as the secondary Public Safety Answering Point (PSAP), and will be utilized in the event that the primary Public Safety Answering Point becomes inoperable, providing the Vernon Hills Police Department is physically capable of receiving such calls. It would then become the receiving center for all emergency public safety services provided to the Village of Mundelein. When the Vernon Hills Police Department receives the emergency call for service originating from the Village of Mundelein, they will dispatch the call via local radio channel 470.8625 to the Mundelein Police Department and an emergency unit will respond to the call for assistance. The Vernon Hills Police Department will collect the appropriate information about the caller and transfer this information back to the Mundelein Public Safety Answering Point for the proper recording of this information.

Mundelein Police Department

Public Safety Director

Vernon Hills Police Department

Patrick Kreis Chief of Police



This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Countryside Fire Protection District for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING (Exhibit 8)

Mundelein Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct telephone transfer to 847-566-4121

Secondary: Radio relay via local radio channel 154.430 directly to the Countryside Fire Department.

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

PSAP

Mundelein Police Department

AGENCY

Countryside Fire Protection District

TITLE: Public Safety Director

TITLE:



This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Illinois State Police for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING (Exhibit 8)

Mundelein Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct telephone transfer to 847-931-2400 ~

Secondary: 847-931-2401 /

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

PSAP

Mundelein Police Department

(

TITLE: Public Safety Director

AGENCY

Illinois State Police

BY:

TITLE: Bureau Chief





This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Illinois State Police District 15 for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING (Exhibit 8)

Joint Central Lake County ETSB and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct telephone transfer to 630-271-7535

Secondary: Direct telephone transfer to 630-241-6800 Option 2

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

PSAP

Mundelein Police Department

AGENCY

Illinois State Toll Highway Authority

TITLE: Chief of Police

TITLE: D. SDATEN

MANAA BAL.





This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Great Lakes Police and Fire Departments for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING (Exhibit 8)

Joint Central Lake County ETSB and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct telephone transfer to 847-911-3797
Secondary: Direct telephone transfer to 757-444-2324 Option 4

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

PSAP

Mundelein Police Department

AGENCY

Great Lakes Police and Fire Departments

BY:

TITLE: Chief of Polic

BY: Scott Kappingst

TITLE: Director, Navy Security Forces



This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Lake County Sheriff's Department for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING (Exhibit 8)

Mundelein Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct telephone transfer to 847-549-5200

Secondary: Radio Transmission on Point to Point Frequency 155.37

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

Mundelein Police Department

BY:

BY:

BY:

TITLE: Public Safety Director

AGENCY

Lake County Sheriff's Department

TITLE: Lipility Sheriff's Department

TITLE: Lipility Sheriff's Department



This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Lake Bluff Police and Fire Department for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING (Exhibit 8)

Joint Central Lake County ETSB and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct telephone transfer to 847-911-3822 Secondary: Direct telephone transfer to 847-861-9611

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

Mundelein Police Department

BY:

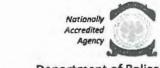
BY:

BY:

BY:

9-1-1 Director





Department of Police Eric J. Guenther, Chief of Police

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Lake Forest Police and Fire Department for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING (Exhibit 8)

Joint Central Lake County ETSB and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct telephone transfer to 847-911-3827 Secondary: Direct telephone transfer to 847-861-9611

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

Mundelein Police Department

BY:

BY:

TITLE: Chief of Police

AGENCY

BY:

TITLE: Diceom of S II





This agreement is made between the Joint Central Lake County ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Kenosha Joint Services PSAP for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING

PSAP

Joint Central Lake County ETSB and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct telephone transfer to (414) 911-3101 Secondary: Telephone Transfer to (262) 653-6600

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

Mundelein Police Department

Kenosha Joint Services

BY: John Anna

AGENCY

Courage. Pride. Commitment.



This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Libertyville Fire Department for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING (Exhibit 8)

Mundelein Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct telephone transfer to 847-362-2121 Secondary: Radio relay via local radio channel 158.985

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

PSAP	AGENCY
Mundelein Police Department	Libertyville Fire Department
BY: TITLE: Public Safety Director	BY: DML TITLE: FIRE CAS
Tiree. Public safety offector	TITLE: //rc (K. D





This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Libertyville Police Department for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING (Exhibit 8)

Mundelein Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct telephone transfer to 847-362-2131 Secondary: Radio relay via local radio channel 470.8625

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

Mundelein Police Department

BY: Child Libertyville Police Department

BY: Child Libertyville Police Department

TITLE: Public Safety Director

TITLE: Chief of Rouce





This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Mundelein Fire Department for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING (Exhibit 8)

Mundelein Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio relay via local radio channel 154.430 Secondary: Direct telephone transfer to 847-949-3260

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

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This agreement is made between the Joint Central Lake County ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Mundelein Police Department for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING (Exhibit 8)

Joint Central Lake County ETSB and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio via Starcom21- channel MU-DSP3

Secondary: Radio via frequency 154.100

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

PSAP

Mundelein Police Department

AGENCY

Mundelein Police Department

TITLE: Chief of Police

TITLE: Chief of Police



This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the North Chicago Fire Department for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING (Exhibit 8)

Joint Central Lake County ETSB and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio relay via local radio channel 158.7975 Secondary: Direct telephone transfer to 847-596-8784

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

PSAP

Mundelein Police Department

TITLE: Chief of Police

AGENCY

North Chicago Fire Department

TITLE:



This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the North Chicago Police Department for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING (Exhibit 8)

Shart depart-like Committee Tollowing Shaft Center receiving a call for emergency services in your jurisdiction

Primary: Radio via Starcom21 – Channel NCDSP1 Secondary: Direct telephone transfer to 847-596-8707

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

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The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

PSAP

Mundelein Police Department

AGENCY

North Chicago Police Department

TITLE: Chief of Police



This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Park City Police Department for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING (Exhibit 8)

Joint Central Lake County ETSB and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct telephone transfer to 847-911-3777 Secondary: Direct telephone transfer to 847-587-3100

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

PSAP

Mundelein Police Department

TITLE: Chief of Police

AGENCY

Park City Police Department

E. Chief of Fales.



Department of Police

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Village of Pleasant Prairie for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING

Mundelein Police Department and PSAP Center receiving a call for emergency survices in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct telephone transfer to 262-694-7353 Secondary: Telephone transfer to 262-694-7364

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency cells only. Therefore, all cells of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

PSAP

Mundeleln Police Department

Pleasant Prairie Police Department

TITLE: Chief of Police

TITLE: Chef of Police

AGENCY



This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Vernon Hills Police Department for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING (Exhibit 8)

Mundelein Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct telephone transfer to 847-362-4434 Secondary: Radio relay via local radio channel 470.8625

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

PSAP

Mundelein Police Department

AGENCY

Vernon Hills Police Department

BY:

TITLE: Public Safety Director

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TITLE: Chicf of Blue



Nationally
Accredited
Agency

Department of Police
Eric J. Guenther, Chief of Police

For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Waukegan Fire Department for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING (Exhibit 8)

Joint Central Lake County ETSB and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct telephone transfer to 847-911-3892 Secondary: Direct telephone transfer to 847-599-2698

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

PSAP	AGENCY
Mundelein Police Department	Waukegan Fire Department
BY:	BY: George Broland
TITLE: Chief of Police	TITLE: FIRE CHIEF





This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Waukegan Police Department for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING (Exhibit 8)

Joint Central Lake County ETSB and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct telephone transfer to 847-911-3892 Secondary: Direct telephone transfer to 847-599-2668

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

PSAP

Mundelein Police Department

TITLE: Chief of Police

AGENCY

Waukegan Police Department

TITLE: COMA - 10





This agreement is made between the Joint Central Lake County ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Winthrop Harbor Fire Department for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING (Exhibit 8)

Joint Central Lake County ETSB and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio Relay, via Fire Frequency 155.055 Secondary: Telephone transfer to (847) 872-5957

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

PSAP

Mundelein Police Department

TITLE: Chief of Police

AGENCY

Winthrop Harbor Fire Department

TITLE: Fire Chief





This agreement is made between the Joint Central Lake County ETSB Public Safety Answering Point, hereinafter referred to as "PSAP" and the Winthrop Harbor Police Department for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING (Exhibit 8)

Joint Central Lake County ETSB and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio via Starcom21- channel WH-DSP1 Secondary: Telephone transfer to (847) 872-2131

AID OUTSIDE JURISDICTION BOUNDARY (Exhibit 9)

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

<u>PSAP</u>

Mundelein Police Department

TITLE: Chief of Police

AGENCY

Winthrop Harbor Police Department

TITLE: Director of Police Administration





This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the City of Zion for the purpose of effective handling and routing of E-911 and wireless 911 emergency calls.

CALL HANDLING

Joint Central Lake County ETSB and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct telephone transfer to the Gurnee PSAP at 847-872-4505

Secondary: Telephone Transfer to 847-872-8000

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

PSAP

Mundelein Police Department

AGENCY

City of Zion Fire Department

TITLE: Chief of Police

TITLE: BATTALION CHIEF





This agreement is made between the Public Safety Answering Point, hereinafter resferred to as "PSAP" and the City of Zion for the purpose of effective handling and routing of E-911 and wireless 9:11 emergency calls.

CALL HANDLING

PSAP

Mundeleln Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Direct telephone transfer to the Gurnee PSAP at 847-872-4505

Secondary: Telephone transfer to 847.872.8000

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

it shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

AGENCY

All agreements, management, records and service will be the responsibility of the advisory and policy board.

Any agreements or changes in agreements and operating policies must be approved by the advisory board.

Mundelein Police Department

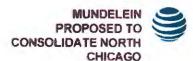
City of Zion Police Department

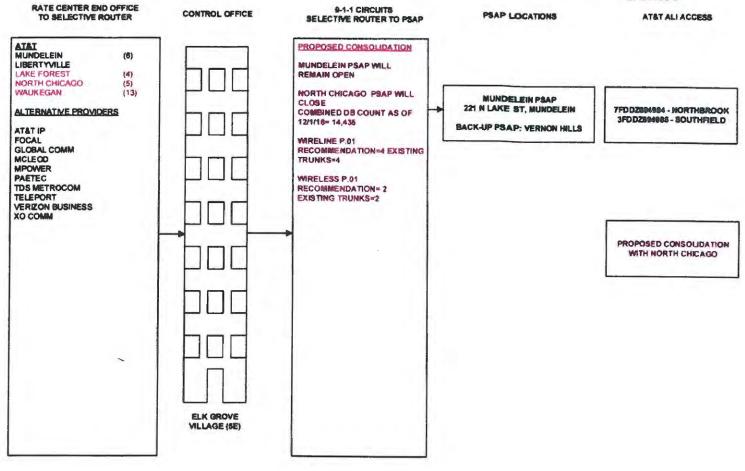
BY: Kin dender

TITLE: Chief of Police

TITLE: Chief of Police

Courage. Pride. Commitment.





CONFIDENTIAL - ATET ILLINOIS 9-1-1 PUBLIC SAFETY

1/19/2018

TEST PLAN DESCRIPTION

1) Description of test plan (back-up, overflow, failure, database).

The E9-1-1 network design for Mundelein links the Mundelein PSAP at 221 N Lake Street, Mundelein, IL 60060 to the AT&T E9-1-1 selective router. The backup PSAP will be the Vernon Hills Communication Center at 754 Lakeview Parkway, Vernon Hills, IL 60061. The 9-1-1 trunks will be programmed to the AT&T selective router with an overflow route to Vernon Hills Communication Center as the second choice. Should all the trunks in the group be busy or be out of service, AT&T selective router will determine if 9-1-1 calls can be re-routed to the Vernon Hills Communication Center. AT&T will conduct call-through testing prior to, and during, the cut over to the consolidated PSAP. The testing will involve personnel making test calls to the PSAPs routing telephone number and will be done to ensure every member of the 9-1-1 trunk group is tested. The premise equipment will be tested to ensure the system is capable of transferring 9-1-1 calls with at least 99% accuracy.

List wireline exchanges to be tested.

See Carrier Listing in this document

List of wireless and VoIP Carriers to be tested.
 See Carrier Listing in this document



Police Districts - NORTH CHECAGO



Updated on September 19, 2018

