

**ILLINOIS STATE POLICE**  
**Office of the Statewide 9-1-1 Administrator**



**State of Illinois**

**Application for**  
**9-1-1 Modification Plan**  
**Long Form**

# INTRODUCTION

The following document provides the application for submitting a 9-1-1 Modification Plan that will supply the Illinois State Police (ISP), the Illinois Commerce Commission (ICC), and the Statewide 9-1-1 Administrator (Administrator) with the necessary information about the proposal to modify your 9-1-1 system. The modification plan must comply with 83 Ill. Adm. Code Part 1324.

## LONG FORM MODIFICATION PLAN:

**NOTE: If the modification results in increased network costs for the State, the costs must be pre-approved by the Administrator pursuant to Section 1326.210 before submitting the Modification Plan.**

The following 9-1-1 system changes require Administrator approval:

1. Changing geographic boundaries for wireline, wireless, VoIP, and text where it requires an intergovernmental agreement between 9-1-1 Authorities to modify those boundaries (Opt In/Opt Out)
2. Changes in network configuration, or NG9-1-1 system provider, implementation of a Next Generation 9-1-1 (NG9-1-1) system, deploying a Cloud-Based 9-1-1 call handling solution (Narrative Statement required)
3. Change of Backup PSAP

The Modification Plan must include the following documents:

<b>General Information</b>	Contact and 9-1-1 System information.
<b>Verification</b>	<b>Signed and Notarized</b> statement of truth regarding information provided in the plan.
<b>Letter of Intent</b>	Letter sent to the NG9-1-1 system provider with a copy of the plan. <b>(Signature required)</b>
<b>Narrative Statement</b>	A detailed summary of the changes to the proposed system's operation, including but not limited to a complete explanation of the 9-1-1 Authority's boundary that the 9-1-1 system will cover all types of emergency calls, including voice, text, data, and multimedia information along with staffing, training, and revised operational policy implications.
<b>Narrative Statement – Cloud-Based 9-1-1 Call Handling System</b>	A detailed explanation for a Cloud-Based 9-1-1 Call Handling System implementation.  Check box if Cloud-Based 9-1-1 Call Handling System is a component of your Modification.
<b>Financial Information</b>	A summary of anticipated implementation costs and annual recurring operating costs of the proposed modified 9-1-1 system that is directly associated with 9-1-1, as well as the anticipated revenues. Include the email request and Administrator's approval that support your network costs.
<b>Communities Served</b>	A list of all communities that are served by the 9-1-1 System.
<b>Participating Agencies</b>	A list of public safety agencies (Police, Fire, EMS) that are directly dispatched by the 9-1-1 System, including the County Sheriff and ISP Troop(s). Include address, telephone number and form of dispatch.
<b>Adjacent 9-1-1 Authorities</b>	List all adjacent 9-1-1 Authorities that surround the 9-1-1 Authorities geographic boundary.

**Originating Service Providers (OSPs) & Local Exchange Carriers (LECs)** Provide a comprehensive list of Originating Service Providers (OSPs), including aggregators and Local Exchange Carriers (LECs), that are known by the applicant to deliver service within the jurisdiction of the 9-1-1 System. This list should include the relevant exchange(s), prefix(es), and the 9-1-1 System Providers (OSPs) configuration that will be implemented in the proposed system. Refer to your 9-1-1 System Network Diagram to support and illustrate the proposed configuration.

**Test Plan** Provide the 9-1-1 System’s overall test plan that defines testing with all 9-1-1 System Providers, OSPs, LECs and Aggregators who are known. Explain how the 9-1-1 Authority plans to perform its testing in conjunction with the 9-1-1 system providers and carriers. The test plan for the 9-1-1 System establishes a comprehensive framework to validate the operation readiness, functionality, and performance of the emergency communication infrastructure in alignment with NENA standards and best practices. The Test Plan ensures that all Next Generation 9-1-1 functional elements, interfaces, and data exchanges meet NENA-defined interoperability and performance requirements. Testing activities are coordinated among all relevant stakeholders, including 9-1-1 System Providers, Other Service Providers (OSPs), Local Exchange Carriers (LECs), and Aggregators. It integrates testing with all relevant system providers. Testing covers a broad range of use cases, from basic voice call routing to advanced NG9-1-1 services, ensuring that all components of the system are fully operational in the event of an emergency. Areas of testing include 9-1-1 Call Handling, Split Exchange Scenarios, TDD/TTY Accessibility, Network Trunking and Load Management, System Overflow and Failover Protocols, Backup and Alternate Routing Capabilities, Call Transfer Functionality, and NG9-1-1 Addressing, NGCS 9-1-1 GIS Database Validation, Integrated Text to 9-1-1 (SMS/RTT/MMS), API Interoperability, Measurement and Reporting Tools and Voice and Speech Quality Assessment.

**Zip Codes** Provide a list of USPS Zip Codes for the communities within the boundary of the 9-1-1 System along with all Zip Codes being added. The Statewide 9-1-1 Bureau will determine the 9-1-1 Authority’s Zip Code percentage using the NG9-1-1 GIS Address Point data within each Zip Code Boundary.

**Attachments (if applicable)**

**Agreements** Include the local ordinance(s) or resolution(s) that formally dissolve any existing ETSB or Joint ETSB, as well as those that establish the new Joint ETSB. Additionally, provide the Intergovernmental Agreement(s) (IGAs) that authorize the creation of the Joint ETSB. All relevant IGAs, ordinances, resolutions, or contracts associated with the modification should be included. IGAs must contain explicit language confirming mutual agreement on the transfer of surcharge revenues and reserve funds.

**Bylaws** That define the structure, membership requirements, voting procedures, decision-making process, financial management, and operational guidelines, ensuring equitable representation and transparent governance while adhering to relevant legal frameworks, with key elements including purpose statement, membership criteria, board composition, financial obligations, dispute resolution mechanisms, and amendment procedures.

**Contracts** New NG9-1-1 system provider and call handling system contracts entered into as a result of the modification.

**Backup PSAP Agreement**

The Agreement that establishes back-up and overflow services due to interruptions and pre-determined alternate routing between 9-1-1 Authorities or PSAPs within those Authorities, which must detail and confirm the backup PSAPs capability to direct dispatch or otherwise transfer emergency calls directly to all authorized entities within the 9-1-1 Authority's boundary for whom they are serving as a backup.

Backup PSAP Agreement is not Changed/Affected by this Modification.

**Call Handling Agreements**

Include a primary and secondary means of dispatch (i.e., radio frequency/talk group, 10-digit 24x7 directly answered transfer telephone number) entered into as a result of the modification.

Call Handling Agreement(s) are not Changed/Affected by this modification.

**Network Diagram**

A proprietary diagram which will not be posted to the website, which is provided by the 9-1-1 system provider showing a list of all known OSPs, LECs, and Aggregators transporting all 9-1-1 traffic from the end user to the PSAP and all system components including ingress and egress, trunking, interconnection points, NGCS components, and routing configuration, predetermined alternate routes, Text to 9-1-1 capabilities, PSAPs, SAPs, Backups, Unmanned Backups and Communities served by the system.

**Modification Plans must be filed electronically on the ISP's website at:**

<https://isp.illinois.gov/Statewide911Division/ConsolidationPlansAndWaivers> where you will see the box below:



Once the plan is submitted, the ISP and the ICC each have 20 days to provide a technical review of the plan to submit to the Administrator for approval.

# GENERAL INFORMATION

DATE: \_\_\_\_\_

**TYPE OF MODIFICATION** (Check all that apply)

- Changing geographic boundaries for wireline, wireless, VOIP, and text where it requires an intergovernmental agreement between 9-1-1 Authorities to modify those boundaries (Opt In/Opt Out)
- Changes in network configuration, or NG9-1-1 system provider except as provided for in subsection 1325.200(h), (i.e., implementation of a Next Generation 9-1-1 (NG9-1-1) system) or deploying a Cloud-Based 9-1-1 call handling solution (Narrative Statement required)
- Change of Backup PSAP arrangement

**Description of Current 9-1-1 System**

Provide a summary of your existing 9-1-1 system, including:

9-1-1 Authority Name	Population Served	Area in Sq. Miles
Number of PSAPs:		
Call Volume (annual):		

LIST PSAPs, SAPs, and VAPs	ADDRESS	PRIMARY	SAP

9-1-1 Authority Contact: \_\_\_\_\_

Street Address: \_\_\_\_\_

City, State and Zip Code: \_\_\_\_\_

Office Telephone: \_\_\_\_\_

Cellular Telephone: \_\_\_\_\_

Email: \_\_\_\_\_

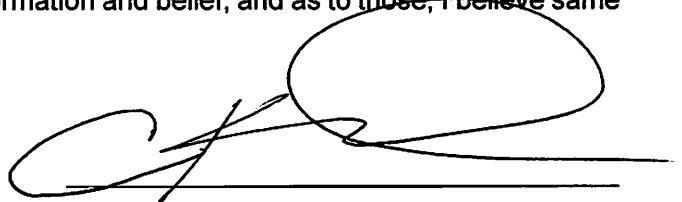
**Please check:**

- Receive Integrated 9-1-1 Text (SMS)
- Receive Integrated 9-1-1 Text (RTT)
- Receive 9-1-1 Videos/Pictures (MMS)

Text Control Center: \_\_\_\_\_

# VERIFICATION

I, Craig Kowalski, first being duly sworn upon oath, depose and say that I am Executive Director, of Southland Communications Center; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

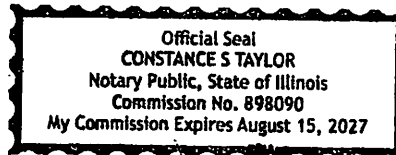


Craig Kowalski

Subscribed and sworn to before me

this 21 day of April, 2021.

Constance S. Saegler  
NOTARY PUBLIC, ILLINOIS



# 9-1-1 SYSTEM PROVIDER LETTER OF INTENT

\_\_\_\_\_  
(Date)

\_\_\_\_\_  
(9-1-1 System Provider Company Representative)

\_\_\_\_\_  
(9-1-1 System Provider Company Name)

\_\_\_\_\_  
(Street Address)

\_\_\_\_\_  
(City, State, Zip Code)

Dear \_\_\_\_\_:

This letter is to confirm our intent to modify our 9-1-1 System.

Enclosed is your copy of our Modification Plan to be filed with the Illinois State Police for approval.

Thank you for your assistance in this matter.

Sincerely,



\_\_\_\_\_  
\_\_\_\_\_  
enclosure: Modification Plan

# NARRATIVE STATEMENT

Please answer the questions below by providing a detailed narrative that outlines your plan as it relates to this application. Your responses will assist the Illinois State Police (ISP), Illinois Commerce Commission (ICC), and the Statewide 9-1-1 Administrator (Administrator) in evaluating the proposal. The information you provide will help the 9-1-1 System Authority determine the feasibility of the modification and ensure it enhances the overall efficiency and effectiveness of public safety operations. All 9-1-1 Authorities and PSAPs must comply with the requirements outlined in Part 1324.

Explain the reason for submitting the modification and provide the name and contact information for your Certified 9-1-1 system provider, NGCS provider, and NOC/SOC provider.

Explain the national standards, protocols and/or operating measures that will be followed.

Explain what measures have been taken to create a robust, dependable, and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the system.

Explain what security measures will be placed on the PSAP's IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system's operation. What degree of confidentiality measures will be implemented within the system to prevent access by unauthorized individuals?

Identify the Backup PSAP. (Name and Address)

Provide the name(s) and physical address(es) of the Public Safety Answering Point(s) (PSAPs) designated as your predetermined alternate route(s). If no alternate routing has been established, indicate "None."

Explain how split exchanges will be managed.

Explain how the GIS database will be maintained and how boundary, address point, and street center line errors will be corrected and updated on a continuing basis.

Indicate who will be responsible for updating and maintaining GIS data. Provide the LDS and Data Maintainer's Name and contact information. Updates are required whenever there is a change to the Road Centerline layer that includes new or changed road name(s), a database change, an annexation that modifies the Law, Fire, or EMS Boundary Layer, and whenever an updated version of the workflow tool is released.

# Narrative Statement - Cloud-Based 9-1-1 Call Handling System

## General System Requirements

- Is the cloud-based 911 Call Handling solution NG911-compliant and aligned with NENA i3 standards?
- Is the vendor/system authorized to connect to the State or a regional ESInet?
- Does the redundant cloud hosting environment utilize geographically diverse data centers? Provide specific details.
- Is the system architecture scalable to accommodate fluctuating call volumes?
- Are 24/7 monitoring and technical support services available?

## Connectivity & Network Readiness

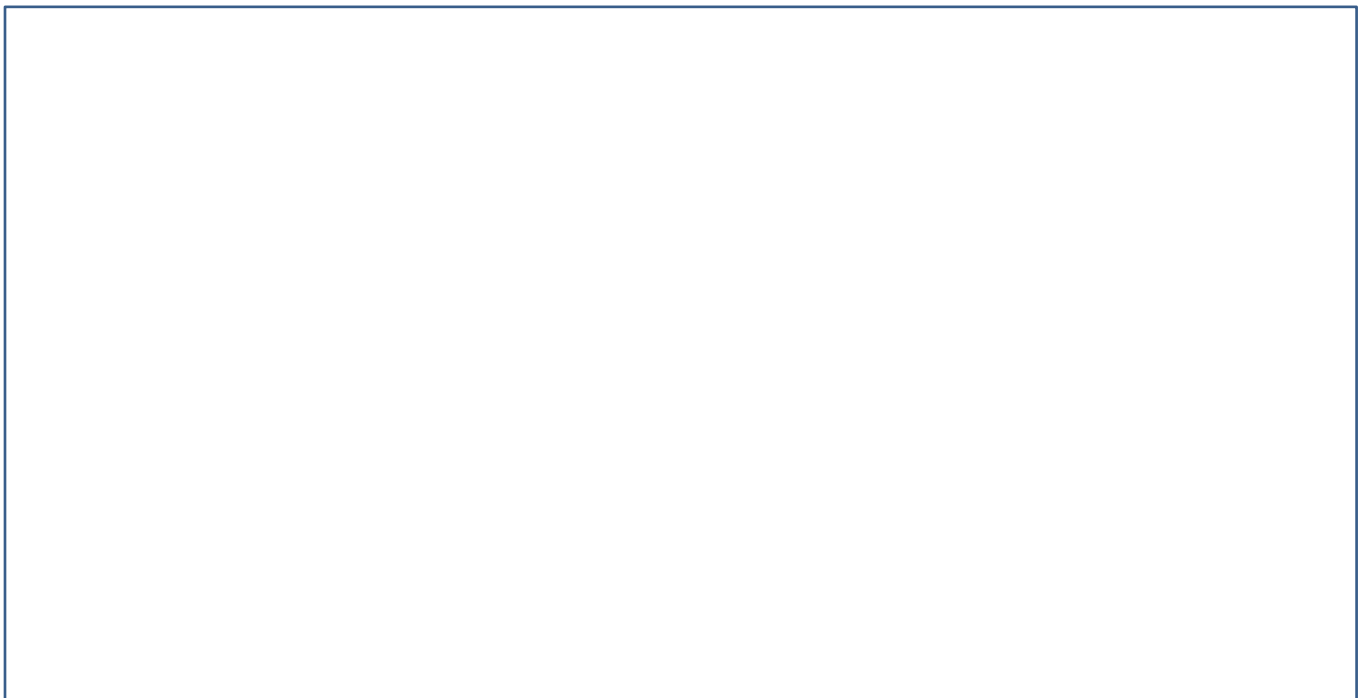
- Are there secure and redundant connection paths to the ESInet? Provide detailed specifications.
- Is a Network-to-Network Interface (NNI) configuration supported?
- Does the system utilize IP-based SIP trunking with TLS and SRTP encryption protocols?
- Are Public Safety Grade Service Level Agreements (SLAs) in place? Attach SLAs.
- Have all relevant IP addresses and DNS details been provided to the ESInet provider (AT&T, Allerium (Comtech), or INdigital)?

**Call Handling Capabilities**

- Can the cloud-based Call Handling System (CHE) receive SIP-based 911 calls with complete PIDF-LO location information?
- Is Real-Time Text (RTT) supported?
- Does the system provide TTY compatibility?
- Are transfer capabilities to and from adjacent PSAPs over the ESInet supported, including full metadata preservation?
- Are features such as call queuing, priority routing, and selective routing implemented?

**Location & Data Handling**

- Is the system integrated with a Location Information Server (LIS)?
- Can location data be displayed and acted upon in real time?
- Are logs and records of ALI, PIDF-LO, and routing decisions stored securely and in compliance with applicable standards?
- Does the CHE support NG911 multimedia data types such as video, images, telematics, and sensor data?



**Interoperability Testing**

- Has the cloud provider successfully completed test scenarios with the ESInet provider?
- Has end-to-end call flow—covering call origination, routing, handling, and transfer—been validated?
- Has the accurate receipt and preservation of SIP headers and metadata been confirmed? Provide test results and outcomes.

**Security & Compliance**

- Is the system compliant with CJIS security requirements and SOC 2 Type II certified?
- Does the system support end-to-end encryption for both voice and data using TLS 1.2 or higher?
- Are role-based access controls and system audit logs implemented?
- Is a cybersecurity incident response plan in place? Attach the plan.

**Training & Documentation**

- Provide a training plan for Telecommunicators and IT staff.
- Provide detailed documentation covering call flow, failover mechanisms, recovery processes, and maintenance schedules.
- Include Tier 1 and Tier 2 support contact information.
- Include escalation procedures and confirm they have been shared with the ESInet provider.

**Go-Live Preparation**

- Have test calls been scheduled and coordinated with the ESInet provider? Provide testing schedule.
- Has a cutover plan been developed and shared? Attach the plan.
- Is a backup call routing plan confirmed? Attach the plan.
- Provide a contingency plan for system failure or degraded performance.

# FINANCIAL INFORMATION

*Complete all applicable fields. Enter \$0 where not applicable.*

**Current Annual 9-1-1 Network Costs (Before Modification)**     \$ \_\_\_\_\_

**Projected Annual 9-1-1 Network Costs (After Modification)**     \$ \_\_\_\_\_

**One-Time Installation / Implementation Cost**     \$ \_\_\_\_\_

**Additional Recurring Costs (if any)**     \$ \_\_\_\_\_

Include a summary of anticipated implementation costs and annual recurring operating costs of the proposed modified 9-1-1 system.











# TEST PLAN

Provide the 9-1-1 System's overall test plan that defines testing with all 9-1-1 System Providers, OSPs , LECs and Aggregators who are known. Explain how the 9-1-1 Authority plans to perform its testing in conjunction with the 9-1-1 system providers and carriers. The test plan for the 9-1-1 System establishes a comprehensive framework to validate the operational readiness, functionality, and performance of the emergency communication infrastructure in alignment with NENA standards and best practices. The Test Plan ensures that all Next Generation 9-1-1 functional elements, interfaces And data exchanges meet NENA-defined interoperability and performance requirements. Testing activities are coordinated along all relevant stakeholders, including 9-1-1 System Providers, Other Service Providers (OSPs), Local Exchange Carriers (LECs), and Aggregators. It integrates testing with all relevant system providers. Testing covers a broad range of use cases, from basic voice call routing to advanced NG9-1-1 services, ensuring that all components of the system are fully operational in the event of an emergency. Areas of testing include 9-1-1 Call Handling, Split Exchange Scenarios, TDD/TTY accessibility, Network Trunking and Load Management, System Overflow and Failover Protocols, Backup and Alternate Routing Capabilities, Call Transfer Functionality, NG9-1-1 Addressing, NGCS 9-1-1 GIS Database Validation, Integrated Text to 9-1-1 (SMS/RTT/MMS), API Interoperability, Measurement and Reporting Tools and Voice and Speech Quality Assessment.

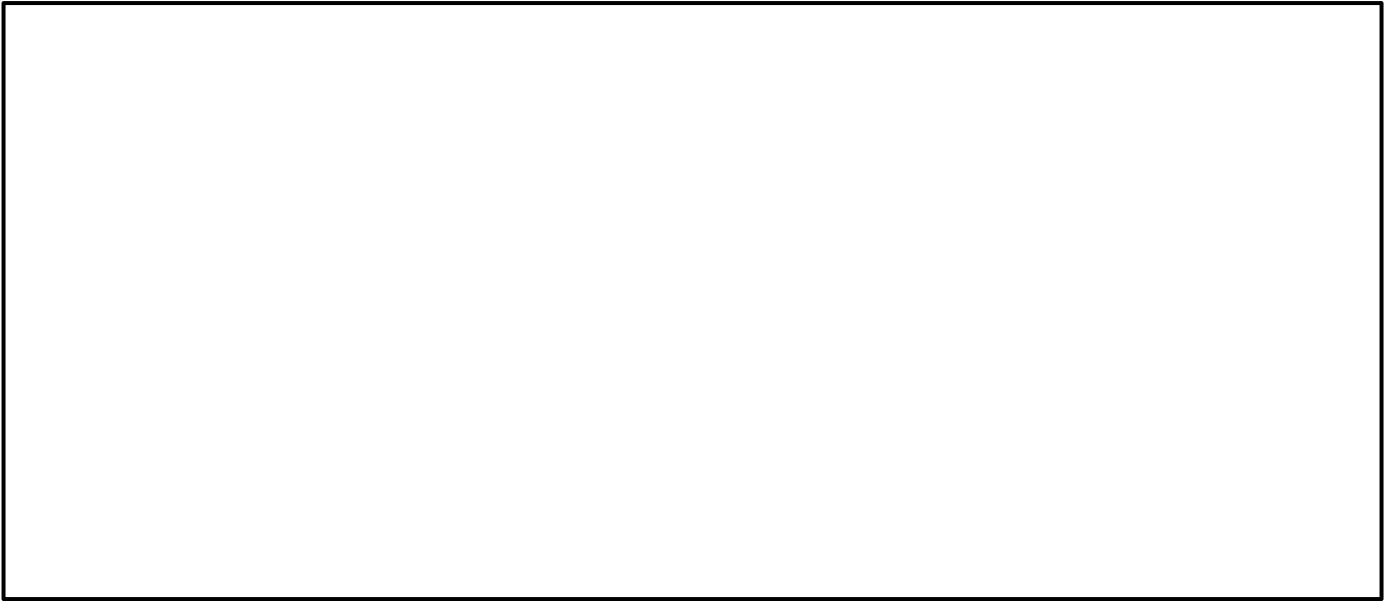
Identify areas to be tested.

List wireline exchanges to be tested.

List the Wireless, Text, and VoIP Carriers to be tested.

# ZIP CODES

Provide a list of Zip Codes for the communities within the boundary of your 9-1-1 System along with Zip Codes being added. The Statewide 9-1-1 Bureau will determine the 9-1-1 Authority's Zip Code percentage using the NG9-1-1 GIS Address Point data within each Zip Code Boundary.

A large, empty rectangular box with a black border, intended for the user to provide a list of Zip Codes for their 9-1-1 system and any additional Zip Codes to be added.

# PLAN SUBMITTAL GRID

	Consolidation Plan	Request for Waiver	Modification Long Form	Modification Short Form
<b>PLAN ELEMENTS</b>				
General Information	X	X	X	X
Verification	X	X	X	X
Letter of Intent	X		X	X
Narrative Statement	X		X	X
Basis for Request for Waiver		X		
Financial Information	X		X	X
Communities Served	X	X	X	
Participating Agencies	X	X	X	
Adjacent 9-1-1 Authorities	X		X	
OSPs and LECs	X		X	X
Test Plan	X		X	X
Zip Codes	X		X	
<b>ATTACHMENTS</b>				
Local Ordinance/Resolutions	X		X	
IGA	If Applicable		If Applicable	
Bylaws	X		If Applicable	
NG911/Call Handling Contract	If Applicable		If Applicable	
Backup PSAP Agreement	If Applicable		If Applicable	If Applicable
Call Handling Agreements	If Applicable		If Applicable	If Applicable
Network Diagram	X		X	X



Phone: 708.331.4905

Fax: 708.331.8667

Police: 708.331.2171

16313 Kedzie Parkway  
Markham, Illinois 60428

**ROGER A. AGPAWA**  
*Mayor*

**LESLIE TRIMUEL**  
*City Clerk*

**BELINDA RICHARDSON**  
*City Treasurer*

**CERTIFICATION**

I, Leslie D. Trimuel, do hereby certify that I am the duly elected and qualified City Clerk of the City of Markham, Illinois, County of Cook.

I further certify that the attached is a true and correct copy of: Resolution No. 25-R-755

**A Resolution Authorizing Execution of E-Com and SouthCom Public Safety Communications Joint Emergency Telephone System Intergovernmental Cooperation Agreement**

Passed by the City Council of the City of Markham, at a Regular Council Meeting on the \_\_\_\_\_ 15<sup>th</sup> \_\_\_\_\_ Day of \_\_\_\_\_ October 2025.

I do further certify that the original, of which the foregoing is a true copy, is entrusted to my care for safekeeping and that I am the keeper of the same.

I do further certify that I am the keeper of the records, papers and ordinances of the said City of Markham.

In witness whereof, I have hereunto set my hand and affixed the seal of the City of

Markham, this 15<sup>th</sup> \_\_\_\_\_ day of \_\_\_\_\_ October 2025 at Markham, Illinois.

  
Leslie D. Trimuel, City Clerk

(S E A L)



THE CITY COUNCIL OF THE CITY OF MARKHAM, ILLINOIS

RESOLUTION NO. 25 - R - 755

A RESOLUTION AUTHORIZING EXECUTION OF  
E-COM AND SOUTHCAM PUBLIC SAFETY COMMUNICATIONS  
JOINT EMERGENCY TELEPHONE SYSTEM  
INTERGOVERNMENTAL COOPERATION AGREEMENT

WHEREAS, Chapter 50, Act 750, Section 15.4 et seq. of the Illinois Compiled Statutes permits the formation of a Joint Emergency Telephone System Board to oversee the implementation and operation of an Enhanced 9-1-1 Emergency Telephone System; and

WHEREAS, Chapter 5, Act 220, Section 3 of the Illinois Compiled Statutes provides for the joint exercise by two or more local governments of any power, privilege, function or authority; and

WHEREAS, the City of Markham after careful consideration desires to enter into the E-COM and SOUTHCAM Public Safety Communications Joint Emergency Telephone system Intergovernmental Cooperation Agreement; and

WHEREAS, the City of Markham has determined and found that the implementation of an Enhanced 9-1-1 Emergency Telephone System would provide a significant public safety enhancement to the residents of each of the participating municipalities; and

WHEREAS, the City of Markham has determined and found that a Joint Emergency Telephone System would be beneficial on an individual and mutual basis to the residents and agencies served by E-COM and SOUTHCAM; and

WHEREAS, the City of Markham has determined and found that it would be in the best interest of the City to enter into the E-COM and SOUTHCAM Public Safety Communications Joint Emergency Telephone System Intergovernmental Cooperation Agreement.

NOW, THEREFORE, BE IT HEREBY RESOLVED by the City Council of the City of Markham, Illinois, as follows:

Section 1. The Mayor and City Clerk are hereby authorized and directed to execute the attached the E-COM and SOUTHCAM Public Safety Communications Joint Emergency Telephone System Intergovernmental Cooperation Agreement. (Exhibit A)

**Section 2.** All resolutions or portions of resolutions in conflict with the terms and provisions of this resolution are hereby rescinded and revoked to the extent of such conflict.

**Section 3.** If any section, paragraph, subdivision, clause, sentence or provision of this resolution shall be adjudged by any Court of competent jurisdiction to be invalid, such judgment shall not affect, impair, invalidate or nullify the remainder thereof, which remainder shall remain and continue in full force and effect.

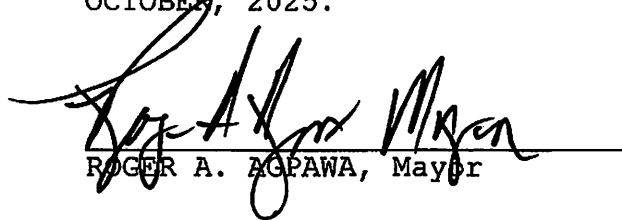
**Section 4.** This resolution shall be effective upon passage, approval and publication according to law.

ENACTED BY THE CITY COUNCIL OF THE CITY OF MARKHAM, ILLINOIS,  
 ON THE 15TH DAY OF OCTOBER, 2025, ON THE MOTION OF ALDERMAN  
McDowell AND THE SECOND OF ALDERMAN  
Barron AND THE FOLLOWING ROLL CALL VOTE:

	AYE	NAY	ABSTAIN	ABSENT
BRENNA HAMPTON-HOUSER	X			
WANDA J. McDOWELL	X			
JOSEPH BERTRAND, JR.	X			
WILLIAM BARRON	X			
ROGER A. AGPAWA, Mayor				

4 AYES, 0 NAYS, 0 ABSTENTIONS AND 0 ABSENT

APPROVED BY ME THIS 15TH DAY OF  
OCTOBER, 2025.



ROGER A. ACPAWA, Mayor

ATTEST:



LESLIE TRIMUEL, City Clerk

**E-COM and SOUTHCOM PUBLIC SAFETY COMMUNICATIONS  
JOINT EMERGENCY TELEPHONE SYSTEM  
INTERGOVERNMENTAL COOPERATION AGREEMENT**

**THIS AGREEMENT**, entered into on the effective date specified hereafter, by and between the local governments signatory hereto and also those which may hereafter become signatory:

**WITNESSETH:**

**WHEREAS**, the signatories have determined that the implementation of an Enhanced 9-1-1 Emergency Telephone System would provide a significant public safety enhancement to the citizens of each of the participating municipalities; and

**WHEREAS**, the signatories have determined that a Joint Emergency Telephone System would be beneficial on an individual and mutual basis to the residents and agencies served by E-COM and SOUTHCOM; and

**WHEREAS**, Chapter 50, Act 750, Section 15.4 et seq. of the Illinois Compiled Statutes permits the formation of a Joint Emergency Telephone System Board to oversee the implementation and operation of an Enhanced 9-1-1 Emergency Telephone System; and

**WHEREAS**, Chapter 5, Act 220, Section 3 of the Illinois Compiled Statutes provides for the joint exercise by two or more local governments of any power, privilege, function or authority; and

**WHEREAS**, the E-COM E-9-1-1 Emergency Telephone System and the SOUTHCOM E9-1-1 Emergency Telephone System Boards were created by intergovernmental cooperation agreement and under the authority of the Emergency Telephone System Act in 2005 and 2000 respectively; and

**WHEREAS**, the signatories have individually established an Enhanced 9-1-1 Emergency Telephone System, centralized communications and 9-1-1 system, and are currently operating the same; and

**WHEREAS**, both the E-COM Emergency Telephone System Board and the SOUTHCOM Emergency Telephone System Board desire to cooperate and form a Joint Emergency Telephone System Board; and

**WHEREAS**, Public Act 99-0006 has encouraged consolidation of Emergency Telephone System Boards and 9-1-1 systems to advance public safety and to encourage the best use of government funds.

**Exhibit A**

**NOW THEREFORE BE IT AGREED BY AND BETWEEN THE PARTIES AS FOLLOWS:**

1. **Venture Established.** Pursuant to the joint powers authorization of 50 ILCS 750/15.4, the Emergency Telephone System Act, and 5 ILCS 220/3, the Intergovernmental Cooperation Act, the undersigned hereby join together in a cooperative venture for the joint and mutual operation of an Enhanced 9-1-1 Emergency Telephone System, to be known as ECOM/SOUTHCOM Joint E9-1-1 Emergency Telephone System consisting of all units of local governments which may hereafter become signatory.
2. **Joint Emergency Telephone System Board.** There is hereby established a Joint Emergency Telephone System Board (hereinafter referred to as the "Board") consisting of one (1) representative from each member unit of local government.

The representative, and the alternate, must be an elected official of the member unit of government, the Administrator/Manager, or the Police or Fire Chief, or Deputy Chief, who department must be serviced by the JETSB.

Each member unit of local government shall appoint by resolution its representatives to the ECOM/SOUTHCOM Joint Emergency Telephone System Board. A certified copy of this resolution shall be forwarded to the Secretary of the ECOM/SOUTHCOM Joint Board and shall act as the credentials for the representative to conduct ECOM/SOUTHCOM business on behalf of the specific member unit of local government. The representative shall serve until replaced by resolution of the appointing member unit of government, or their qualifying relationship ends.

Each member unit of local government may also appoint one (1) alternate representative by following the process for such appointment as outlined in the JETSB By Laws.

The participating members shall also select, on an annual basis, a resident of a member community to serve as the citizen representative. The method of selection for the citizen member shall be set out in the bylaws.

3. **VOTING.** Each member shall be allowed voting authority as determined by the bylaws.
4. **BYLAWS.** The ECOM/SOUTHCOM Joint E9-1-1 Emergency Telephone System shall be subject to and shall be governed by certain bylaws which shall be adopted by the Joint Emergency Telephone System Board together with any amendments which may be made in the manner and means provided.

5. **PARTICIPATION.** Each participating member unit of local government in the ECOM/SOUTHCOM Joint Emergency Telephone System, and each unit of local government which may hereafter become a participant, is a member and is entitled to the rights and privileges and is subject to the obligations of membership, all as may be provide in the bylaws.
6. **TERMINATION.** Any party to this Agreement may cease to be a party hereto and may withdraw from participation in the manner and means set forth in the bylaws.
7. **POWERS OF THE BOARD.** The powers and duties of the Joint Emergency Telephone System Board created by this Agreement shall include, but not be limited to the following:
  - A. Planning an Enhanced 9-1-1 and Next Generation 9-1-1 emergency telephone system.
  - B. Coordinating and supervising the implementation, upgrading, maintenance and operation of the system including the establishment of equipment specifications and coding systems.
  - C. Receiving monies from the surcharge imposed under Section 15.3 of the Emergency Telephone System Act, and from any other source, for deposit into the Emergency Telephone System Fund.
  - D. Authorizing all disbursements from the fund.
  - E. Hiring, discipline and termination of an Executive Director whenever in its judgement the best interests would be served thereby.
  - F. Making and entering into contracts with consultants, auditors and attorneys.
  - G. Acquiring, holding and disposing of property.
  - H. The purchase of equipment or of public works pursuant to the public bidding provisions of the Illinois Municipal Code including any future amendments to said statute. Public notice and competitive bids shall not be required for any contract which any one party to the Agreement could by law enter into without public notice and competitive bid.
  - I. Incurring debts, liabilities or obligations necessary for the accomplishment of its purposes.
  - J. Operating a centralized communication center.

- K. Purchase or lease of facilities for the services to be provided under this Agreement.
- L. Approval and funding of annual budget and capital equipment fund for the implementation and operating of the system by a two-thirds vote.
- M. Approval of a five-year projection of capital equipment needs and costs of the system by two-thirds vote.
- N. To determine and approve all the contributions due from all the units of government.
- O. To contract for the purchase of insurance, employee benefits and otherwise undertake all actions necessary or incidental to the purposes of this Agreement or the powers set forth herein which are not otherwise prohibited by this Agreement.

**8. INDEMNIFICATION**

The ECOM/SOUTHCAM Joint Emergency Telephone System Board shall indemnify, defend, and hold harmless the member entities, along with their agents and employees, from all claims, causes of action, suits, damages, liabilities, costs, liens, fines, penalties, interest, expenses, or demands including without limitation, reasonable attorney fees and litigation costs incurred by the individual entities in connection with the defense of any action, suit or proceeding in which they are made a party by reason of any action including an omission to act where legally required to do so by ECOM/SOUTHCAM, its officers, agents or employees, in connection with the operation of the dispatch center, unless and except to the extent said claim, cause of action suit, damages, liabilities, costs, liens, fine, penalties, interest, expenses, or demands are the result of actions or omissions by one or more member entities or their officers, agents or employees. Nothing in this section shall prevent any member municipality from exercising any provisions of the Local Governmental and Governmental Employees Tort Immunity Act, 745 ILCS 10/2-102 *et seq.*

- 9. FUNDING. The ECOM/SOUTHCAM Joint Emergency Telephone System Board shall adopt an annual budget and capital equipment replacement schedule for the operation of the emergency telephone system and the joint dispatch center. The funding formula and allocation of costs shall be set out in the bylaws.
- 10. AMENDMENT. This Agreement may not be amended, except by written agreement and resolution of all the then current parties thereto.

11. DURATION. This Agreement shall continue in effect until rescinded by unanimous consent of the current parties or until terminated in the manner provided in the bylaws.

12. ENFORCEMENT. Each member shall have the right to enforce this Agreement against any other member. If suit is necessary, a defaulting member shall pay reasonable attorney's fees as adjudicated by the Court.

13. REPLACEMENT. This Agreement, when effective, shall replace in entirety the prior E-COM Intergovernmental Combined Dispatch and Communications System Agreement and SOUTHCAM By-Laws of the Southern Combined Dispatch and Communication System.

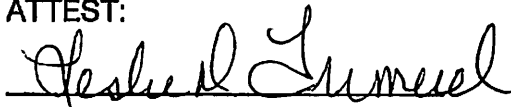
14. EFFECTIVE DATE. This Agreement shall become effective when adopted by the individual corporate authorities of the members of E-COM and SOUTHCAM

**IN WITNESS THEREOF, the undersigned units of local government have set their signatures on the dates set forth below. This document may be signed in duplicate originals.**

City of Markham

By: 

ATTEST:



Date: Oct 15, 2025



**PARTICIPATING AGENCY CALL HANDLING &  
AID OUTSIDE JURISDICTIONAL BOUNDARIES  
AGREEMENT**

**9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:**

This agreement is made between the E-COM & SouthCom JETSB ("9-1-1 Authority")  
and Markham Police Department (Participating "Public Safety Agency") for the  
purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING** E-COM & SouthCom JETSB  
("9-1-1 Authority") \_\_\_\_\_ receiving a call for emergency services in  
your jurisdiction shall dispatch the call in the following manner:

StarCom Zone 1 34420

**Primary:** \_\_\_\_\_ (state specific procedures - if radio frequency-  
identify frequency number, if talk group-identify name, if telephone-identity telephone number)

CC Task Force 1 South

**Secondary:** \_\_\_\_\_ (state specific procedures - if radio frequency-  
identify frequency etc.)

**AID OUTSIDE JURISDICTION BOUNDARIES:**

Once an emergency unit is dispatched in response to a request through the system, such unit shall  
render its service to the requesting party without regard to whether the unit is operating outside its  
normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an  
administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all  
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each  
call received. All agreements, management, records, and service will be the responsibility of the 9-1-1  
Authority.

E-COM & SouthCom JETSB

Markham Police Department

9-1-1 Authority Name

Public Safety Agency Name

Signature 

Signature *Anthony Mazziotta*  
Anthony Mazziotta (May 7, 2026 16:23:08 CDT)

Executive Director  
Title \_\_\_\_\_

Fire Chief on behalf of Police Chief  
Title \_\_\_\_\_

04/20/2026  
Date \_\_\_\_\_

05/04/2026  
Date \_\_\_\_\_

Signature: *Anthony Mazziotta*  
Anthony Mazziotta (May 7, 2026 16:23:08 CDT)

Email: amazziotta@cityofmarkham.net

**PARTICIPATING AGENCY CALL HANDLING &  
AID OUTSIDE JURISDICTIONAL BOUNDARIES  
AGREEMENT**

**9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:**

This agreement is made between the E-COM & SouthCom JETSB ("9-1-1 Authority")  
and Markham Fire Department (Participating "Public Safety Agency") for the  
purpose of effective handling and routing of 9-1-1 Emergency calls.

**CALL HANDLING** E-COM & SouthCom JETSB  
("9-1-1 Authority") \_\_\_\_\_ receiving a call for emergency services in  
your jurisdiction shall dispatch the call in the following manner:

CC Fire Ops 4  
**Primary:** \_\_\_\_\_ (state specific procedures - if radio frequency-  
identify frequency number, if talk group-identify name, if telephone-identity telephone number)

Southland VHF  
**Secondary:** \_\_\_\_\_ (state specific procedures - if radio frequency-  
identify frequency etc.)

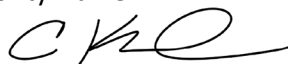
**AID OUTSIDE JURISDICTION BOUNDARIES:**

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participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each  
call received. All agreements, management, records, and service will be the responsibility of the 9-1-1  
Authority.

<u>E-COM &amp; SouthCom JETSB</u>	<u>Markham Fire Department</u>
9-1-1 Authority Name	Public Safety Agency Name
Signature <u></u>	Signature <u><i>Anthony Mazziotta</i></u> <small>Anthony Mazziotta (May 4, 2026 12:18:52 CDT)</small>
Executive Director	Fire Chief
Title _____	Title _____
04/20/2026	05/04/2026
Date _____	Date _____

**Signature:** *Anthony Mazziotta*  
Anthony Mazziotta (May 4, 2026 12:18:52 CDT)

**Email:** amazziotta@cityofmarkham.net