

System Name: West Central Consolidated Communications JETSB
Case # 16-C-170
Date Filed: 04/28/17

Department Review of Consolidation

(For consolidation of an unserved county with an existing 9-1-1 authority and the creation of a Joint ETSB or consolidation of either paper ETSBs or multiple ETSBs resulting in the creation of a Joint ETSB and consolidation of individual PSAPs)

Requirement	Information Included	Staff Comment
Contact and 9-1-1 System information	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	The system name will be West Central Consolidated Communications JETSB (West Central) after consolidation.
Verification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Letter of Intent	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following:)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	The West Central Joint ETSB is being created to include Brookfield, North Riverside, Riverside and McCook. There will be one PSAP located in North Riverside. The other 3 PSAPs will close and all four ETSBs will be dissolved.
Name of certified 9-1-1 system provider	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
Explanation of the national standards, protocols and/or operating measures that will be followed	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
Explanation of measures taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
Explanation of how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	

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	Explanation of how split exchanges will be handled	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how the databases will be maintained and how address errors will be corrected and updated on a continuing basis	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of security measures placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
Financial Information			
	Name of ETSB(s) that are being dissolved with Total Reserves to be transferred to the Joint ETSB	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	The ETSBs of Brookfield, North Riverside, Riverside and McCook are being dissolved. There will be no reserves transferred to the joint ETSB.
	Number of answering positions, full-time and part-time dispatchers prior to and after consolidation	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	There were 6 answering positions prior to and 4 after consolidation. There were 14 full time dispatchers prior to and after consolidation. There were 15 part time dispatchers prior to consolidation and there will be zero after consolidation.
	Total network cost prior to and after consolidation	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Network costs prior to consolidation were \$79,137 and will decrease to \$51,761 upon consolidation, a savings of \$27,376.
	Network Costs that the State will be responsible for paying	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	The total network costs that the State will be responsible for is \$51,761.

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	Recurring and nonrecurring consolidation cost	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Recurring costs will be \$268,001. Estimated nonrecurring costs associated with this consolidation are \$1,338,596.
	All revenue sources for consolidated system	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Projected surcharge revenue is \$401,728. Projected revenue from local governments is \$936,868. Revenue in reserves is \$0. Projected total revenue is \$1,338,596.
Five Year Strategic Plan		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Communities Served		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Participating Agencies		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Adjacent Agencies		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Carrier Listing		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Attachments			
	Ordinances	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Ordinances were included dissolving the ETSB's in Brookfield, North Riverside, Riverside and McCook.
	Intergovernmental agreement(s)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	An intergovernmental agreement between Brookfield, North Riverside and Riverside was included in the plan creating West Central Consolidated Communications. A separate intergovernmental between McCook and West Central was included as McCook joined the consolidated system at a later date than Brookfield, North Riverside and Riverside.
	Contracts	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
	Back-up PSAP agreement	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Berwyn will provide backup services to West Central and in turn, West Central will provide backup services to Berwyn. Drafts of the mutual backup agreement and associated resolutions were included in the plan. These documents were estimated to be approved in early May with signed copies provided prior to the hearing with the administrative law judge.

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	Network Diagram	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	AT&T performed a P.01 standard analysis for the number of PSAP trunks necessary for the system. AT&T recommends the wireline trunks be reduced from 4 to 3 and the wireless trunks remain at 2.
	Call-Handling and Aid outside jurisdictional boundaries agreements	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	The call handling agreement for the LaGrange Park Police Dept. was not included at the time of filing, but was provided at a later date.
Test Plan		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	

Conclusions:

The West Central Consolidated Communications JETSB's consolidation plan generally meets the requirements for a consolidation plan as prescribed by Section 1324.200(c) of Illinois Admin. Code Part 1324.200 – Consolidation of 9-1-1 Emergency Systems.

Under 50 ILCS 15.4a(a)(2), in any county with a population of at least 250,000 that has more than one Emergency Telephone System Board, Joint Emergency Telephone System Board, or qualified governmental entity, any 9-1-1 Authority serving a population of less than 25,000 shall be consolidated such that no 9-1-1 Authority in the county serves a population of less than 25,000. Brookfield, North Riverside, Riverside and McCook each serve populations less than 25,000. As a result, all four ETSBs are required to consolidate. All four 9-1-1 authorities will dissolve their respective ETSBs and join the West Central Consolidated Communications JETSB.

The above consolidation requirements will be fulfilled by these 9-1-1 authorities dissolving their ETSBs and joining the West Central Consolidated Communications JETSB. The combined population served will be approximately 34,830.

The mutual backup agreement should be provided to the Statewide 9-1-1 Administrator before an order approving this consolidation is granted.

Reviewed by: Stacy Ross
Date: 05/09/17