

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Modification Plan

INTRODUCTION

The following document provides the application for submitting a 9-1-1 Modification Plan that will supply the Department of State Police (Department), the Illinois Commerce Commission (ICC), the Statewide 9-1-1 Advisory Board (Advisory Board) and the Statewide 9-1-1 Administrator (Administrator) with the necessary information about your proposal to modify your 9-1-1 system. All modified plans must comply with 83 Ill. Adm. Code Part 1325.

LONG FORM MODIFIED 9-1-1 PLAN:

The following 9-1-1 system changes require Administrator approval:

- 1) Changing boundaries that require an intergovernmental agreement between local governmental entities to exclude or include residents within the 9-1-1 jurisdiction
- 2) Changing or adding a 9-1-1 system provider
- 3) Changes in network configuration, except as provided for in subsection 1325.200(h), (i.e. implementation of a Next Generation 9-1-1 (NG9-1-1) system)
- 4) Change of Backup PSAP arrangement

The Modified Plan must include the following documents:

| | |
|-------------------------------|--|
| General Information | Contact and 9-1-1 System information. |
| Verification | Notarized statement of truth regarding information provided in the plan. |
| Letter of Intent | Letter that is sent to the 9-1-1 System Provider with a copy of the plan. |
| Plan Narrative | A summary of the changes of the proposed system's operation. |
| Financial Information | A summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues. |
| 5-Year Strategic Plan | A detailed plan for implementation and financial projections. |
| Communities Served | A list of all communities that are served by the 9-1-1 System. |
| Participating Agencies | A list of public safety agencies (Police, Fire, EMS, etc.) who are dispatched by the 9-1-1 System. |
| Adjacent Agencies | A list of public safety agencies (Police, Fire, EMS, etc.) that are adjacent to the 9-1-1 System's jurisdictional boundaries. |

Attachments (if applicable):

| | |
|---|---|
| Ordinance | Any local ordinances which dissolve an existing ETSB or creates a new ETSB. |
| Intergovernmental Agreement | Any intergovernmental agreements or MOU's creating a joint ETSB or any other agreements pertinent to the 9-1-1 system. |
| Contracts | Contract(s) with a 9-1-1 system provider or for NG-9-1-1 service. |
| Back-up PSAP Agreement | Establishes back-up and overflow services between PSAPs. |
| Network Diagram | Provided by the 9-1-1 system provider showing trunk routing and backup configuration. |
| Call Handling Agreements | Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions. |
| Aid Outside Jurisdictional Boundaries Agreements | Aid outside normal jurisdictional boundaries agreements shall provide that once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries. |

| | |
|------------------------|---|
| Carrier Listing | A list of each carrier telephone company(s), exchange(s), prefix(es), and the various 9-1-1 System configurations that will be used in the proposed system. |
| Test Plan | The 911 System's overall plan detailing how and to what extent the network and data base will be tested. |

These modified 9-1-1 Plans must be filed electronically on the Department's website at:

<http://www.isp.state.il.us/Statewide911/statewide911.cfm> where you will see the box below to submit your plan.



Once the plan is submitted, the Department and the ICC will have 20 days to provide a technical review of the plan to submit to the Administrator for approval.

SHORT FORM MODIFIED 9-1-1 PLAN:

The following modifications do not need to be submitted electronically on the Department's website.

The 9-1-1 Authority must provide written notification to the Administrator at 911_tech_support@isp.state.il.us at least 10 business days prior to making the following changes pursuant to Section 1325.200(h). After review, the Administrator will provide a letter of acknowledgment.

- 1) Permanent relocation of an existing PSAP or backup PSAP facility
- 2) Reduction in 9-1-1 trunks from the selective router to the PSAP
- 3) Further reduction of PSAPs within a 9-1-1 Authority beyond consolidation as required by the Act

The notification should include:

General Information Contact and 9-1-1 System information.

Plan Narrative A detailed summary of the changes in the proposed system's operation.

Attachments (if applicable):

Network Diagram Provided by the 9-1-1 system provider showing trunk routing and backup configuration

Call Handling Agreements Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.

911 GENERAL INFORMATION

DATE:

| | | |
|---|-------------------|-----------------------|
| Type of Change: <input checked="" type="checkbox"/> Long Form Modification Plan <input type="checkbox"/> Short Form Modification Plan | | |
| Current System Name: | Population Served | Land Area in Sq Miles |
| Cook County ETSB | 244046 | 948 |

[illegible]

911 System Contact: Martin Bennett

Street Address: 9511 W. Harrison St

City, State and Zip Code: Des Plaines, IL 60016

Office Telephone: (847) 294-4746

Cellular Telephone: (312) 914-3839

Email: martin.bennett@cookcountyiil.gov

Wireless Coverage for Consolidated System:

100 % Phase II compliant
 _____ % Phase I compliant

Please check if applicable:

☒ NG9-1-1 capable

☒ Receive 9-1-1 Text

☐ Receive 9-1-1 Video

VERIFICATION

I, Martin F. Bennett, first being duly sworn upon oath, depose and say that I am Executive Director, of Cook County ETSB; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.



Executive Director, Cook County ETSB

Subscribed and sworn to before me

this 4 day of September, 20 20.



NOTARY PUBLIC, ILLINOIS

9-1-1 SYSTEM PROVIDER LETTER OF INTENT

September 4, 2020
(Date)

Lisa Wirtanen
(9-1-1 System Provider Company Representative)

AT&T
(9-1-1 System Provider Company Name)

4918 W. 95th Street
(Street Address)

Oak Lawn, IL 60453
(City, State, Zip Code)

Dear Ms. Wirtanen:

This letter is to confirm our intent to consolidate our 9-1-1 System with (Name all 9-1-1 authorities that will be involved). Enclosed is your copy of our consolidation plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,

Martin Bennett
Executive Director
Cook County ETSB

enclosure: Consolidation Plan

NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205 b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

The City of Park Ridge is part of West Suburban Consolidated Dispatch Center and has given their notice indicating they wanted to leave and contract out with the Cook County Sheriff's Office for contract dispatch services. Park Ridge has submitted a withdrawal from the WSCDC ETSB and Cook County ETSB has passed a resolution for Park Ridge to join. Currently, Park Ridge is direct dispatched for police by WSCDC and fire calls are handled through Red Center. When Park Ridge comes to Cook County, police will continue to be direct dispatched by Cook County and fire calls will continue to be handled through Red Center. Once approval is given by the Statewide 911 Administrator, we would be looking to cutover on 2/16/2021.

FINANCIAL INFORMATION

| | |
|---|---|
| Annual recurring 9-1-1 network costs prior to modification | \$ <u> \$ 115,639.00</u> |
| Projected annual recurring 9-1-1 network costs after modification | \$ <u> \$ 115,639.00</u> |
| Installation cost of the project | \$ <u> \$ 100,000.00</u> |
| Anticipated annual revenues | \$ <u> \$ 5,142,600.00</u> |

FINANCIAL INFORMATION

Name of ETSB(s) that are being dissolved

Total Reserves to be transferred to the Joint ETSB

City of Park Ridge

\$ 0.00

\$

Dispatch Staff and Positions

24 Number of answering positions prior to the consolidation (total for all entities)

21 Number of answering positions in the consolidated system

82 Number of full time dispatchers/call takers prior to the consolidation (total for all entities)

81 Number of full time dispatchers/call takers in the consolidated system

0 Number of part time dispatchers/call takers prior to the consolidation (total for all entities)

0 Number of part time dispatchers/call takers in the consolidated system

Total amount (and percentage) of salaries paid for by 9-1-1 authority prior to consolidation:

\$ 1,272,549.82 28 %

Total amount (and percentage) of salaries to be paid for by 9-1-1 authority after consolidation:

\$ 1,272,549.82 28 %

9-1-1 Network Cost (per year)

a) Total network cost for each entity prior to the consolidation

\$

b) Total network cost of consolidated system

\$ 103,245.00

c) Net change in network costs:

\$ -\$ 103,245.00

If no cost savings in network please explain:

The anticipated cost savings will be the network costs for the city of Park Ridge.

FIVE YEAR STRATEGIC PLAN FOR MODIFIED PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the modified 9-1-1 plan with financial projections)

Narrative:

In anticipating for future consolidations, the Cook County ETSB and the Sheriff's Office began expanding 9-1-1 operations in July of 2015. The main center in Des Plaines currently has 20 full dispatch positions, 4 call taking positions and 8 positions that are built and awaiting computer equipment.

The Maywood backup center, which was renovated in 2017, has 10 dispatch positions. There are an additional 9 positions that are built and awaiting computer equipment.

The design of the Cook County next generation capable phone system from Zetron is unique in that it provides redundancy with a full independent system at the primary and back up sites. The system allows operators to select which controller they are using which essentially allows the back up center to work simultaneously with the primary site. This increases the active call taking positions to 34 with room for 17 additional consoles that can be added as operations grow.

In 2017, through a partnership with the Illinois Department of Transportation and Cook County expanded the Motorola P1 CAD System to add additional million calls for service per year. This expansion included a refresh of all server software and visualizes the current environment. Infrastructure updates have brought the center up to date on all equipment. This has prepared the Cook County 9-1-1 Center to accept new consolidations without passing the cost of technology or infrastructure onto contract dispatch agencies.

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

[illegible]

PARTICIPATING AGENCIES

| 9-1-1 Participating Agency | Street Address | City | Zip | Admin Phone | Direct Dispatch | Transfer | Call Relay |
|-----------------------------------|-----------------------------|--------------------|-------------|-------------|-----------------|----------|------------|
| Alsip Fire Department | 12600 S. Pulaski Rd. | Alsip | 60803 (708) | 385-6902 | | X | |
| Arlington Heights Fire Department | 1150 N. Arlington Hgts. Rd. | Arlington Heights | 60004 (847) | 368-5450 | | X | |
| Barrington Hills Fire District | 400 N. Northwest Highway | Barrington | 60010 (847) | 304-3600 | | X | |
| Bedford Park Fire Department | 6820 S. Archer Ave. | Bedford Park | 60501 (708) | 563-4513 | | X | |
| Bellwood Fire Department | 3200 Washington Blvd. | Bellwood | 60104 (708) | 547-3524 | | X | |
| Bensenville Fire Department | 500 S. York Rd. | Bensenville | 60106 (630) | 350-3441 | | X | |
| Berkeley Fire Department | 5819 Electric Ave. | Berkeley | 60163 (708) | 449-9444 | X | | |
| Berkeley Police Department | 5819 Electric Ave. | Berkeley | 60163 (708) | 449-9444 | X | | |
| Berwyn Fire Department | 6700 W. 26th St | Berwyn | 60402 (708) | 788-2660 | | X | |
| Blue Island Fire Department | 2450 W. Vermont Street | Blue Island | 60406 (708) | 396-7070 | | X | |
| Blue Island Police Department | 13031 Greenwood Ave | Blue Island | 60406 (708) | 385-1313 | X | | |
| Bridgeview Fire Department | 7500 S. Oketo Ave. | Bridgeview | 60455 (708) | 924-8250 | | X | |
| Broadview Fire Department | 2400 S. 25th Ave. | Broadview | 60155 (708) | 343-6124 | | X | |
| Brookfield Fire Department | 9001 Shields Ave. | Brookfield | 60513 (708) | 485-0076 | | X | |
| Brookfield Zoo Fire Brigade | 3300 Golf | Brookfield | 60513 (708) | 485-0023 | | X | |
| Buffalo Grove Fire Department | 1051 Highland Grove Dr. | Buffalo Grove | 60089 (847) | 537-0995 | | X | |
| Burbank Fire Department | 6530 West 79th St. | Burbank | 60459 (708) | 599-7766 | | X | |
| Burnham Fire Department | 14450 Manistee Ave. | Burnham | 60633 (708) | 891-9865 | | X | |
| Calumet City Fire Department | 684 Wentworth Ave. | Calumet City | 60409 (708) | 891-8145 | | X | |
| Calumet Park Fire Department | 12457 S. Ashland Ave. | Calumet Park | 60827 (708) | 385-0550 | | X | |
| Chicago Emergency Comm Center | 1411 W. Madison | Chicago | 60607 (773) | 746-9111 | | X | |
| Chicago Fire Department | 10 W. 35th Street | Chicago | 60616 (312) | 745-4200 | | X | |
| Chicago Heights Fire Department | 83 E. Joe Orr Rd. | Chicago Heights | 60411 (708) | 756-5370 | | X | |
| Cicero Fire Department | 5303 West 25th St. | Cicero | 60804 (708) | 652-0174 | | X | |
| Cook Cty Forest Preserve Police | 536 N Harlem Ave. | River Forest | 60305 (708) | 771-1000 | X | | |
| Cook Cty Sheriffs Police | 1401 S. Maybrook Drive | Maywood | 60153 (708) | 865-4770 | X | | |
| Country Club Hills F.D. | 4350 West 183rd St. | Country Club Hills | 60478 (708) | 798-3270 | | X | |
| Crestwood Fire Department | 13840 S. Cicero Ave. | Crestwood | 60445 (708) | 371-4805 | | X | |
| Des Plaines Fire Department | 405 S. River Rd. | Des Plaines | 60016 (847) | 391-5333 | | X | |
| Dixmoor Police Department | 170 West 145th St. | Dixmoor | 60426 (708) | 389-9441 | | X | |
| Dixmoor Fire Department | 170 West 145th St. | Dixmoor | 60426 (708) | 389-9441 | | X | |
| Dolton Fire Department | 14022 Park Ave. | Dolton | 60419 (708) | 201-3250 | | X | |
| East Hazel Crest Fire Department | 17223 S. Throop St. | East Hazel Crest | 60429 (708) | 798-3902 | | X | |

PARTICIPATING AGENCIES

| | | | | |
|-----------------------------------|---------------------------|-------------------|----------------------|---|
| Elgin Fire Department | 550 Summit St. | Elgin | 60120 (847) 931-6175 | X |
| Elk Grove Village Fire Department | 901 Brantwood Ave. | Elk Grove Village | 60007 (847) 734-8002 | X |
| Elmhurst Fire Department | 209 North York Road | Elmhurst | 60126 (630) 530-3090 | X |
| Elmwood Park Fire Department | 7 Conti Parkway | Elmwood Park | 60707 (708) 453-2600 | X |
| Evanston Fire Department | 909 Lake St. | Evanston | 60201 (847) 866-5918 | X |
| Evergreen Park Fire Department | 9000 S. Kedzie Ave. | Evergreen Park | 60805 (708) 422-2148 | X |
| Flossmoor Fire Department | 2828 Flossmoor Rd. | Flossmoor | 60422 (708) 798-3885 | X |
| Ford Heights Fire Department | 1343 Ellis Ave. | Ford Heights | 60411 (708) 758-3451 | X |
| Forest Park Fire Department | 7625 Wilcox St. | Forest Park | 60130 (708) 366-1234 | X |
| Forest View Fire Department | 7010 West 46th St. | Forest View | 60402 (708) 788-9769 | X |
| Franklin Park Fire Department | 10001 W. Addison St. | Franklin Park | 60131 (847) 678-2400 | X |
| Glencoe Fire Department | 325 Hazel Ave. | Glencoe | 60022 (847) 835-4112 | X |
| Glenview Fire Department | 1815 Glenview Rd. | Glenview | 60025 (847) 724-2141 | X |
| Glenwood Fire Department | 1 Asselborn Way | Glenwood | 60425 (708) 753-2440 | X |
| Golf | 1 Briar Rd. P.O. Box 216 | Golf | 60029 (847) 998-8857 | X |
| Glenview Fire Department | 1815 Glenview Rd. | Glenview | 60025 (847) 724-2141 | X |
| Hanover Park Fire Department | 6850 Barrington Rd. | Hanover Park | 60103 (630) 736-6800 | X |
| Harvey Police Department | 15301 Dixie Hwy | Harvey | 60426 (708) 210-5200 | X |
| Harvey Fire Department | 15600 S. Center | Harvey | 60426 (708) 331-7720 | X |
| Hazel Crest Fire Department | 2903 West 175th St. | Hazel Crest | 60429 (708) 335-9630 | X |
| Hillside Fire Department | 523 N. Wolf Rd. | Hillside | 60162 (708) 547-8684 | X |
| Hines VA Hospital F.D. | P.O. Box 5000 Route 0015 | Hines | 60141 (708) 202-8387 | X |
| Hinsdale Fire Department | 121 Symonds Dr. | Hinsdale | 60521 (630) 789-7060 | X |
| Hoffman Estates Fire Department | 1900 Hassell Rd. | Hoffman Estates | 60169 (847) 843-3825 | X |
| Hometown FPD | 4301 SW Hwy | Hometown | 60456 (708) 422-3637 | X |
| Hometown Police | 4331 SW Hwy | Hometown | 60456 (708) 422-2188 | X |
| Homewood Fire Department | 17950 Dixie Hwy. | Homewood | 60430 (708) 206-3400 | X |
| Indian Head Park PD | 201 Acacia Dr | Indian Head Park | 60525 (708) 246-4534 | X |
| Justice Roberts Park FPD | 7800 Archer Rd. | Justice | 60458 (708) 458-1585 | X |
| LaGrange Fire Department | 300 W. Burlington Ave. | LaGrange | 60525 (708) 579-2338 | X |
| LaGrange Park Fire Department | 447 N. Catherine Ave. | LaGrange Park | 60526 (708) 354-0225 | X |
| Lansing Fire Department | 19300 Burnham | Lansing | 60438 (708) 895-7400 | X |
| Lincolnwood Fire Department | 6900 N. Lincoln Ave. | Lincolnwood | 60712 (847) 673-1545 | X |
| Lynwood Fire Department | 3107 E. Glenwood-Dyer Rd. | Lynwood | 60411 (708) 758-6102 | X |

PARTICIPATING AGENCIES

| | | | | |
|-----------------------------------|----------------------------|------------------|----------------------|---|
| Lyons Fire Department | 4043 Joliet Avenue | Lyons | 60534 (708) 447-6655 | X |
| Lyons Police Department | 4200 Lawndale | Lyons | 60534 (708) 447-1225 | X |
| Markham Fire Department | 16313 Kedzie Pkwy. | Markham | 60428 (708) 331-4905 | X |
| Matteson Fire Department | 3445 W. 211th St. | Matteson | 60443 (708) 748-5129 | X |
| Maywood Fire Department | 700 St. Charles Rd. | Maywood | 60153 (708) 681-8860 | X |
| McCook Fire Department | 5000 Glencoe Ave. | McCook | 60525 (708) 447-7561 | X |
| Melrose Park Fire Department | 3601 W. Lake | Melrose Park | 60160 (708) 344-1315 | X |
| Merrionette Park Fire Department | 3165 West 115th St. | Merrionette Park | 60803 (708) 396-3180 | X |
| Merrionette Park Police Departmen | 11750 S Kedzie | Merrionette Park | 60808 (708) 396-3170 | X |
| Metra Police Department | 547 W. Jackson Blvd 9th Fl | Chicago | 60661 (312) 322-2800 | X |
| Midlothian Fire Department | 14801 S. Pulaski Rd. | Midlothian | 60445 (708) 489-4742 | X |
| Morton Grove Fire Department | 6250 Lincoln Ave. | Morton Grove | 60053 (847) 470-5226 | X |
| Mount Prospect Fire Department | 112 E. Northwest Hwy. | Mount Prospect | 60056 (847) 870-5660 | X |
| Niles Fire Department | 8360 W. Dempster St. | Niles | 60714 (847) 588-6801 | X |
| North Riverside Fire Department | 2331 S. Des Plaines Ave. | North Riverside | 60546 (708) 447-1981 | X |
| Northbrook Fire Department | 740 Dundee Rd. | Northbrook | 60062 (847) 498-5545 | X |
| Northlake Police Department | 55 E. North Ave | Northlake | 60164 (708) 531-5755 | X |
| Northfield Fire Department | 1800 Winnetka | Northfield | 60093 (847) 441-3800 | X |
| Oak Brook Fire Department | 1200 Oak Brook Road | Oak Brook | 60523 (630) 990-3040 | X |
| Oak Brook Fire Department | 1200 Oak Brook Road | Oak Brook | 60523 (630) 990-3040 | X |
| Oak Forest Fire Department | 5620 James Dr. | Oak Forest | 60452 (708) 687-6050 | X |
| Oak Lawn Fire Department | 6451 West 93rd Pl. | Oak Lawn | 60453 (708) 499-7700 | X |
| Oak Park Fire Department | 100 N. Euclid | Oak Park | 60301 (708) 358-5602 | X |
| Olympia Fields (Matteson F.D.) | 3445 W. 211th St. | Matteson | 60443 (708) 748-5129 | X |
| Palatine Fire Department | 39 E. Cofax | Palatine | 60067 (847) 202-6340 | X |
| Palos Park Police Department | 8999 123rd St | Palos Park | 60464 (708) 448-2191 | X |
| Park Forest Fire Department | 156 Indianwood Blvd, | Park Forest | 60466 (708) 748-5606 | X |
| Park Ridge Fire Department | 901 Devon | Park Ridge | 60068 (847) 318-5259 | X |
| Phoenix Fire Department | 625 East 151st St. | Phoenix | 60426 (708) 331-2182 | X |
| Phoenix Police Department | 625 East 151st St. | Phoenix | 60426 (708) 331-2182 | X |
| Posen Fire Department | 2440 W. Walter Zimny Dr. | Posen | 60469 (708) 385-3110 | X |
| Richton Park Fire Department | 4455 Sauk Trail | Richton Park | 60471 (708) 481-8985 | X |
| River Forest Fire Department | 400 Park Ave. | River Forest | 60305 (708) 366-8500 | X |
| River Grove Fire Department | 2601 Thatcher Ave. | River Grove | 60171 (708) 453-1429 | X |

PARTICIPATING AGENCIES

| | | | | |
|---------------------------------|-------------------------|------------------|----------------------|---|
| Riverdale Fire Department | 725 W. 138th Street | Riverdale | 60827 (708) 849-2124 | X |
| Riverside Fire Department | 27 Riverside Rd. | Riverside | 60546 (708) 447-2123 | X |
| Robbins Fire Department | 3327 West 137th St. | Robbins | 60472 (708) 385-8940 | X |
| Robbins Police Department | 3327 West 137th St. | Robbins | 60472 (708) 385-8940 | X |
| Rolling Meadows Fire Department | 2455 Plum Grove Rd. | Rolling Meadows | 60008 (847) 397-3352 | X |
| Roselle Fire Department | 100 E. Maple | Roselle | 60172 (630) 980-2043 | X |
| Rosemont Fire Department | 9501 W. Devon Ave. | Rosemont | 60018 (847) 823-1134 | X |
| Sauk Village Fire Department | 1804 East 222nd St. | Sauk Village | 60411 (708) 758-2225 | X |
| Schaumburg Fire Department | 1601 N. Roselle Rd. | Schaumburg | 60195 (847) 923-6744 | X |
| Schiller Park Fire Department | 9526 W. Irving Park Rd. | Schiller Park | 60176 (847) 678-5136 | X |
| Skokie Fire Department | 7424 Niles Center Rd. | Skokie | 60077 (847) 982-5300 | X |
| South Chicago Heights F.D. | 2729 Jackson Ave. | So. Chgo Heights | 60411 (708) 755-9589 | X |
| South Holland Fire Department | 16230 Wausau Ave. | South Holland | 60473 (708) 331-3123 | X |
| Steger Fire Department | 35 West 34th Street | Steger | 60475 (708) 754-2625 | X |
| Stickney Fire Department | 6433 West 43rd Street | Stickney | 60402 (708) 795-6333 | X |
| Stone Park Fire Department | 1745 N. 35th Ave. | Stone Park | 60165 (708) 450-3217 | X |
| Stone Park Police Department | 1745 N. 35th Ave. | Stone Park | 60165 (708) 450-3217 | X |
| Streamwood Fire Department | 1095 E. Schaumburg Rd. | Streamwood | 60107 (630) 736-3650 | X |
| Summit Fire Department | 7339 W. 59th Street | Summit | 60501 (708) 594-3894 | X |
| Thornton Fire Department | 115 E. Margaret St. | Thornton | 60476 (708) 877-4459 | X |
| Tinley Park Fire Department | 17355 S. 68th Court | Tinley Park | 60477 (708) 444-5200 | X |
| University Park Fire Department | 698 Burnham Dr. | University Park | 60466 (708) 534-0913 | X |
| Westchester Fire Department | 10240 W. Roosevelt Rd. | Westchester | 60154 (708) 345-0433 | X |
| Western Springs Fire Department | 740 Hillgrove Ave. | Western Springs | 60558 (708) 246-1800 | X |
| Wheeling Fire Department | 255 W. Dundee Rd. | Wheeling | 60090 (847) 459-2662 | X |
| Willow Springs Fire Department | 8259 Willow Springs Rd. | Willow Springs | 60480 (708) 839-5665 | X |
| Wilmette Fire Department | 1304 Lake Ave. | Wilmette | 60091 (847) 853-7692 | X |
| Winnetka Fire Department | 428 Green Bay Rd. | Winnetka | 60093 (847) 501-6029 | X |
| Worth North Palos F.P.D | 7112 West 111th St. | Worth | 60482 (708) 448-1181 | X |

ADJACENT AGENCIES LIST

Adjacent Agencies

| AGENCY | STREET ADDRESS,CITY,ZIPCODE | TELEPHONE NUMBER |
|----------------------|--|------------------|
| Alsip | 4500 W. 123rd. St. Alsip IL 60803 | 7083856902 |
| Arlington Heights | 33 S. Arlington Hgts. Rd. Arlington Heights IL 60005 | 8473685300 |
| Barrington/Inverness | 400 N. Northwest Highway Barrington IL 60010 | 8473043300 |
| Barrington Hills | 112 Algonquin Rd. Barrington Hills IL 60010 | 8475513006 |
| Bartlett | 228 S. Main St. Bartlett IL 60103 | 6308370846 |
| Bedford Park | 6701 S. Archer Ave. Bedford Park IL 60501 | 7084583388 |
| Bellwood | 3200 Washington Blvd. Bellwood IL 60104 | 7085473530 |
| Bensenville | 100 N. Church Rd. Bensenville IL 60106 | 6303503455 |
| Berwyn | 6401 W. 31st Street Berwyn IL 60402 | 7087955600 |
| Bridgeview | 7500 S. Oketo Ave. Bridgeview IL 60455 | 7084582131 |
| Broadview | 2350 S. 25th Ave. Broadview IL 60155 | 7083456550 |
| Brookfield | 8820 Brookfield Ave. Brookfield IL 60513 | 7084858131 |
| Buffalo Grove | 46 Raupp Blvd. Buffalo Grove IL 60089 | 8474592560 |
| Burbank | 5650 W. 75th Place Burbank IL 60459 | 7084990440 |
| Burnham | 14450 Manistee Burnham IL 60633 | 7088912122 |
| Burr Ridge | 7660 S. County Line Rd. Burr Ridge IL 60527 | 6303238181 |
| Calumet City | 1200 Pulaski Rd. Calumet City IL 60409 | 7088682500 |
| Calumet Park | 12409 S. Throop St. Calumet Park IL 60827 | 7083856862 |
| Chgo Comm Center | 1411 Madison Chicago IL 60607 | 3127469236 |
| Chicago Heights | 1601 Halsted St. Chicago Heights IL 60411 | 7087566400 |
| Chicago Ridge | 10425 S. Ridgeland. Chicago Ridge IL 60415 | 7084257831 |
| Cicero | 4932 West 25th Pl. Cicero IL 60804 | 7086522130 |
| Country Club Hills | 3700 West 175th Pl. Country Club Hills IL 60478 | 7087983191 |
| Countryside | 5550 East Ave. Countryside IL 60525 | 7083546932 |
| Crestwood | 13840 S. Cicero Ave. Crestwood IL 60445 | 7083714800 |
| Deerfield | 850 Waukegan Rd. Deerfield IL 60015 | 8479458636 |
| Des Plaines | 1418 Miner St. Des Plaines IL 60016 | 8473915450 |
| Dolton | 14030 Park Ave. Dolton IL 60419 | 7088412533 |
| East Hazel Crest | 17223 S. Throop St. East Hazel Crest IL 60429 | 7087982186 |
| Elgin | 151 Douglas Elgin IL 60120 | 8472892740 |
| Elk Grove Village | 901 Wellington Ave. Elk Grove Village IL 60007 | 8473574110 |
| Elmwood Park | 7420 Fullerton Ave. Elmwood Park IL 60707 | 7084532137 |
| Evanston | 1454 Elmwood Ave. Evanston IL 60201 | 8478665005 |
| Evergreen Park | 9420 S. Kedzie Ave. Evergreen Park IL 60805 | 7082298188 |
| Flossmoor | 2800 Flossmoor Rd. Flossmoor IL 60422 | 7089574500 |
| Forest Park | 517 Des Plaines Ave. Forest Park IL 60130 | 7083662425 |
| Forest View | 7000 West 46th St. Forest View IL 60402 | 7087880318 |
| Franklin Park | 9545 W. Belmont Ave. Franklin Park IL 60131 | 8476718200 |
| Glencoe | 675 Village Ct. Glencoe IL 60022 | 8478354112 |
| Glenview | 2500 E. Lake Ave Glenview IL 60026 | 8477295000 |
| Glenwood | One Asselborn Way Glenwood IL 60425 | 7087586071 |
| Hanover Park | 2121 W. Lake St. Hanover Park IL 60103 | 6303724400 |
| Harwood Heights | 7300 W. Wilson Harwood Heights IL 60706- | 7088674353 |
| Hazel Crest | 3000 West 170th Pl. Hazel Crest IL 60429 | 7083359640 |

ADJACENT AGENCIES LIST

| | | |
|------------------|---|------------|
| Hickory Hills | 8652 West 95th St. Hickory Hills IL 60457 | 7085984900 |
| Hillside | 425 Hillside Avenue Hillside IL 60162 | 7082024356 |
| Hines | P.O. Box 2070 Hines IL 60141 | 7082022013 |
| Hinsdale | 121 Symonds Dr. Hinsdale IL 60521 | 6307897083 |
| Hodgkins | 6015 Lenzi Ave. Hodgkins IL 60525 | 7083524623 |
| Hoffman Estates | 411 W. Higgins Road Hoffman Estates IL 60169 | 8477812801 |
| Homewood | 17950 Dixie Hwy. Homewood IL 60430 | 7082063420 |
| Justice | 7800 S. Archer Road Justice IL 60458 | 7084582191 |
| Kenilworth | 419 Richmond Rd. Kenilworth IL 60043 | 8472512141 |
| LaGrange | 304 W. Burlington Ave. LaGrange IL 60525 | 7085792334 |
| LaGrange Park | 447 N. Catherine Ave. LaGrange Park IL 60526 | 7083522151 |
| Lansing | 2710 170th St. Lansing IL 60438 | 7088957150 |
| Lemont | 14600 127th St Lemont IL 60439 | 6302572229 |
| Lincolnwood | 6900 N. Lincoln Ave. Lincolnwood IL 60712 | 8476732167 |
| Lynwood | 21460 Lincoln Hwy. Lynwood IL 60411 | 7087584744 |
| Markham | 16313 Kedzie Pkwy. Markham IL 60426 | 7083314905 |
| Matteson | 20500 S. Cicero Ave. Matteson IL 60443 | 7087484085 |
| Maywood | 125 South 5th. Ave. Maywood IL 60153 | 7084504460 |
| McCook | 5000 Glencoe Ave. P.O. 1503 McCook IL 60525 | 7084471234 |
| Melrose Park | 1 N. Broadway Ave. Melrose Park IL 60160 | 7083448409 |
| Morton Grove | 6101 Capulina Ave. Morton Grove IL 60053 | 8474705208 |
| Mount Prospect | 112 E. Northwest Hwy. Mount Prospect IL 60056 | 8478705653 |
| Niles | 7200 N. Milwaukee Ave. Niles IL 60714 | 8475886510 |
| Norridge | 4020 N. Olcott Ave. Norridge IL 60706 | 7084534770 |
| North Riverside | 2359 S. Des Plaines Ave. North Riverside IL 60546 | 7084479191 |
| Northbrook | 1401 Landwehr Rd. Northbrook IL 60062 | 8475642060 |
| Northfield | 350 Walnut St. Northfield IL 60093 | 8474462131 |
| Oak Forest | 15440 S. Central Ave. Oak Forest IL 60452 | 7086871376 |
| Oak Lawn | 9446 S. Raymond Ave. Oak Lawn IL 60453 | 7084997723 |
| Oak Park | 123 Madison Oak Park IL 60302-4272 | 7083863800 |
| Olympia Fields | 20701 Governors Hwy. Olympia Fields IL 60461 | 7085038100 |
| Orland Hills | 16039 S. 94th Ave Orland Hills IL 60477 | 7083494111 |
| Orland Park | 15100 Ravinia Ave. Orland Park IL 60462 | 7083494111 |
| Palatine | 200 E. Wood St. Palatine IL 60067 | 8473599011 |
| Palos Heights | 7607 W. College Dr. Palos Heights IL 60463 | 7084485060 |
| Palos Hills | 8555 West 103rd St. Palos Hills IL 60465 | 7085982992 |
| Park Forest | 200 Lakewood Blvd. Park Forest IL 60466 | 7087488390 |
| Posen | 2440 W. Walter Zimny Dr. Posen IL 60469 | 7083850277 |
| Prospect Heights | 14 E. Camp McDonald Rd. Prospect Hgts IL 60070 | 8473985511 |
| Richton Park | 4455 Sauk Trail Richton Park IL 60471 | 7084818911 |
| River Forest | 400 Park Ave. River Forest IL 60305 | 7083667125 |
| River Grove | 2621 Thatcher Ave. River Grove IL 60171 | 7084532123 |
| Riverdale | 14140 S. Tracy Ave. Riverdale IL 60827 | 7088412203 |
| Riverside | 31 Riverside Rd. Riverside IL 60546 | 7084472127 |
| Rolling Meadows | 3600 Kirchoff Rd. Rolling Meadows IL 60008 | 8472552416 |
| Roselle | 103 S. Prospect Roselle IL 60172 | 6309802030 |
| Rosemont | 9501 W. Devon Ave. Rosemont IL 60018 | 8478231134 |

ADJACENT AGENCIES LIST

| | | |
|-----------------------|---|------------|
| Sauk Village | 21701 Torrence Ave. Sauk Village IL 60411 | 7087581331 |
| Schaumburg | 1000 W. Schaumburg Rd. Schaumburg IL 60194 | 8478823534 |
| Schiller Park | 9526 W. Irving Park Rd. Schiller Park IL 60176 | 8476784794 |
| Skokie | 8350 Laramie Skokie IL 600772491 | 8479825910 |
| South Barrington | 30 S. Barrington Rd. South Barrington IL 60010 | 8473817511 |
| South Chicago Heights | 2729 Jackson Ave. P.O. 770 So. Chgo Hgts IL 60412 | 7087547131 |
| South Holland | 16220 Wausau Ave. South Holland IL 60473 | 7082102945 |
| Steger | 3322 Emerald Steger IL 60475 | 7086721564 |
| Stickney | 6533 W. Pershing Rd. Stickney IL 604024018 | 7087882131 |
| Stone Park | 1629 Mannheim Rd, Stone Park, IL 60165 | 7084503216 |
| Streamwood | 401 E. Irving Park Rd. Streamwood IL 60107 | 6308370953 |
| Summit | 5810 S. Archer Rd. Summit IL 60501 | 7085634830 |
| Thornton | 700 Park Thornton IL 60476 | 7088774440 |
| Tinley Park | 7850 West 183rd St. Tinley Park IL 60477 | 7084445300 |
| University Park | 698 Burnham Dr. University Park IL 60466 | 7085340914 |
| Western Springs | 740 Hillgrove Ave. Western Springs IL 60558 | 7082468540 |
| Wheeling | 255 W. Dundee Rd. Wheeling IL 60090 | 8474592634 |
| Willow Springs | 8255 Willow Springs Rd. Willow Springs IL 60480 | 7088392732 |
| Wilmette | 710 Ridge Rd. Wilmette IL 60091 | 8478537554 |
| Winnetka | 410 Green Bay Rd. Winnetka IL 60093 | 8475016034 |
| Worth | 7112 West 111th St. Worth IL 60482 | 7084483979 |

Carrier Listing

| Name | Type |
|------------------------------|------|
| AT&T MOBILITY | CELL |
| CINGULAR WIRELESS | CELL |
| CRICKET | CELL |
| METRO PCS | CELL |
| NEXTEL COMMUNICATIONS | CELL |
| PRIME CO | CELL |
| SPRINT PCS | CELL |
| T-MOBILE USA | CELL |
| U.S. CELLULAR | CELL |
| VERIZON WIRELESS | CELL |
| SLIX | VOIP |
| 8X8 PACKET 8 | VOIP |
| ACN DIGITAL PHONE | VOIP |
| AFFINITY | VOIP |
| ALANZA | VOIP |
| ALLSTATE ROADSIDE TELLMATICS | VOIP |
| ALTEON BOWYH MNG | VOIP |
| AT LAST COMMS | VOIP |
| AT&T VOIP | VOIP |
| ATT - CS | VOIP |
| ATT LOCAL NET SERV-ATCS | VOIP |
| BANDTEL | VOIP |
| BIG RIVER TELEPHONE COMPANY | VOIP |
| BROAD VOICE | VOIP |
| CBeyond | VOIP |
| CENTURYLINK | VOIP |
| CF COMMUNICATION | VOIP |
| CMNI | VOIP |
| COMCAST | VOIP |
| COMMPARTNERS CPE | VOIP |
| CONX | VOIP |
| CROSS COUNTY AUTO SERVICE | VOIP |
| CW 123 | VOIP |
| CYPRUS | VOIP |
| DASH CARRIER | VOIP |
| DASH CARRIER SERVICES | VOIP |
| GLOBAL CROSSING | VOIP |
| IBF | VOIP |
| INTRADIO | VOIP |
| LEVEL 3 | VOIP |
| LINGO | VOIP |
| MCI | VOIP |
| MEDIA COM | VOIP |
| MOTOROLA D211 | VOIP |
| NETWORK BILLING SYSTEMS | VOIP |
| NEW GLOBAL TELCOM | VOIP |

| | |
|---------------------------|------|
| NEXIVA | VOIP |
| ONSTAR CALL CENTER | VOIP |
| OOMA | VOIP |
| PC VOIP STATION | VOIP |
| POWERNET GLOBAL | VOIP |
| QWEST COMMUNICATIONS | VOIP |
| RED SKY GLOBAL | VOIP |
| RNK COMM. - RNKV | VOIP |
| SIRIUS XM | VOIP |
| SORENSEN RELAY CUSTOMER | VOIP |
| SPEAKEASY | VOIP |
| TIME WARNER CABLE | VOIP |
| UNKNOWN CARRIER | VOIP |
| USLEC | VOIP |
| VERIZON TELEMATICS | VOIP |
| VERIZON VOIP | VOIP |
| VONAGE | VOIP |
| VONAGE BUSINESS SOLUTIONS | VOIP |
| YMAX | VOIP |

Wireline Exchanges

Arlington Heights
Aurington
Bartlett
Bellwood
 Bensenville
Blue Island
Columet City
Chicago Heights
Clare
Deerfield
Des Plaines
Elk Grove Village
Evanston
Glenview
Harvey
Hickory Hills
Hillside
Homewood
LaGrange
Morton Grove
Northbrook
Oak Lawn
Oak Park
Orland Park
Palatine
Palos Park
Park Forest
Park Ridge
River Grove
Rivertale
Schaumburg
Schiller Park
Skokie
Summit
Tinley Park
Wheeling
Wilmette
Winnetka
 Bensenville
Bolingbrook
Dundee
Elgin
Elmhurst
Lombard
Oak Brook
Roselle
Frankfort

ATTACHMENTS

Ordinance - Documentation that supports the dissolution of the individual ETSB and its replacement with a JOINT ETSB per an intergovernmental agreement once the consolidation plan is approved by the Statewide 9-1-1 Administrator.

Contracts - The contract for a new 9-1-1 system provider or for NG 9-1-1 service.

Intergovernmental Agreement - The agreement creating the Joint ETSB.

Back-up PSAP Agreement - The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

Network Diagram - Diagram provided by the 9-1-1 System Provider. Re-evaluate P.O1 grade of Service for cost savings and network efficiency.

COOK COUNTY EMERGENCY TELEPHONE SYSTEM BOARD

Resolution No. 20-0228-01

**RESOLUTION TO ACCEPT THE CITY OF PARK RIDGE
INTO THE COOK COUNTY 9-1-1 SYSTEM**

WHEREAS, the State of Illinois has enacted the Emergency Telephone System Act, 50 ILCS 750/0.01 et seq. ("Act") which enables a county to impose a surcharge on billed subscribers of network connections provided by telecommunications carriers at a rate per network connection in order to implement and maintain a 911 Emergency Telephone System; and


WHEREAS, pursuant to Section 26-79 of Ordinance Number 01-O-35 of the Cook County Code of Ordinances ("Ordinance"), the Cook County Emergency Telephone System Board ("ETSB") has the authority to plan and implement a 9-1-1 system and receive monies from the surcharge imposed under the Ordinance; and

WHEREAS, pursuant to 50 ILCS 15.4(a)(2), the City of Park Ridge has requested that it be included in the Cook County 9-1-1 System and has agreed to the payment of the surcharge for such 9-1-1 services as established by the State of Illinois; and

WHEREAS, the ETSB has agreed to accept the City of Park Ridge into the Cook County 9-1-1 System subject to approval by the Illinois State Police.

NOW, THEREFORE BE IT RESOLVED, that pursuant to a request by the City of Park Ridge, the ETSB hereby approves the inclusion of the City of Park Ridge within the Cook County 9-1-1 System to commence upon the approval of the Statewide 911 Administrator of the Illinois State Police. Upon such approval, all telecommunications carriers shall be notified to impose the applicable surcharge rate for such 9-1-1 services as established by the State of Illinois upon all customers located within the City of Park Ridge.

The above Resolution is hereby APPROVED AND ADOPTED this 23 day of February, 2020.



Martin Bennett
Executive Director
Cook County Emergency Telephone System Board

**THE CITY OF PARK RIDGE
COOK COUNTY, ILLINOIS**

**RESOLUTION
NO. 2020-26**

**A RESOLUTION
APPROVING SEVERAL INTERGOVERNMENTAL AGREEMENTS BETWEEN THE
COOK COUNTY ETSB, COOK COUNTY SHERIFF AND THE CITY OF PARK RIDGE**

Passed by the City Council, April 20, 2020

**CITY OF PARK RIDGE
COOK COUNTY, ILLINOIS**

RESOLUTION NO. 2020-26

BE IT RESOLVED by the Mayor and City Council of the City of Park Ridge, Cook County, Illinois, pursuant to its home rule powers, **THAT:**

**A RESOLUTION
APPROVING SEVERAL INTERGOVERNMENTAL AGREEMENTS BETWEEN THE
COOK COUNTY ETSB, COOK COUNTY SHERIFF AND THE CITY OF PARK RIDGE**

shall be, and is hereby, adopted as follows:

Section 1. BACKGROUND.

A. The Cook County ETSB operates the Cook County 9-1-1 system ("County 9-1-1 System") in unincorporated areas of Cook County and certain municipalities.

B. The State of Illinois has enacted the Emergency Telephone System Act, 50 ILCS 750/0.01, *et seq.* ("Act") which enables a county to impose a surcharge on billed subscribers of network connections provided by telecommunications carriers at a rate per network connection in order to implement and maintain a 911 Emergency Telephone System ("Surcharge Funds").

C. Pursuant to 50 ILCS 750/15.4(a)(2), the City has requested that it be included in the County 9-1-1 System and the Cook County ETSB has agreed to accept the City into the County 9-1-1 System.

D. The consolidation of the City with the Cook County ETSB shall be effective upon approval by the Illinois State Police 9-1-1 Authority ("Approval Date").

E. The Cook County Sheriff processes 9-1-1 calls and provides other services for the County 9-1-1 System, including call taking, dispatching, and radio monitoring.

F. The City desires to obtain the Sheriff's 9-1-1 System dispatching services for the Park Ridge Police Department ("Park Ridge PD") and agrees to reimburse the Sheriff for providing said services, and the Sheriff agrees to provide 9-1-1 System dispatching/monitoring services to Park Ridge PD twenty-four hours a day, seven days a week, all pursuant to that agreement which is attached hereto as Exhibit A (the "Dispatch Agreement").

G. The Cook County ETSB receives the Surcharge Funds allocated for each member of the ETSB from the Illinois State Police and, pursuant to that agreement which is attached hereto as Exhibit B (the "Surcharge Agreement") the City has agreed

to use a specified percentage of those Surcharge Funds to reimburse the ETSB for the use of the County 9-1-1 System including 9-1-1 Center operations and technology and Cook County ETSB has agreed that fifty percent (50%) of the City's Surcharge Funds shall be forwarded by the Cook County ETSB to the Cook County Sheriff's Office for the payment of a portion of the City's dispatch costs payable to the Sheriff's Office.

H. In the interest of furthering public safety, Cook County ETSB has agreed to provide handheld portable radios to the City in accordance with the terms and conditions of that agreement which is attached hereto as Exhibit C (the "Radio Agreement").

I. In the interest of furthering public safety, Cook County ETSB has agreed to provide mobile device terminals to the City in accordance with the terms and conditions of that agreement which is attached hereto as Exhibit D (the "MDT Agreement").

J. The Dispatch Agreement, Surcharge Agreement, Radio Agreement and MDT Agreement are entered into pursuant to the provisions of Article 7, Section 10 of the Illinois Constitution and the Intergovernmental Cooperation Act (5 ILCS 220/1 et seq.).

K. The Intergovernmental Cooperation Act (5 ILCS 220/1, et seq.) authorizes public agencies, including units of local government, to jointly enjoy or exercise powers, privileges, functions or authority with other public agencies, except where specifically prohibited by law.

Section 2. AGREEMENTS. The City Council of the City of Park Ridge hereby approves that certain Dispatch Agreement between the Cook County Sheriff and the City of Park Ridge, and that certain Surcharge Agreement, Radio Agreement and MDT Agreement between the Cook County ETSB and the City of Park Ridge, copies of which are attached hereto, respectively, as Exhibits A, B, C and D, and incorporated herein by reference, subject to the following conditions precedent:

A. The Statewide 9-1-1 Administrator approves the consolidation plan by which Cook County ETSB and the Cook County Sheriff is granted authority to provide the Dispatch Services to Park Ridge; and

B. If the Approval Date does not occur before May 1, 2021, the City may rescind this Resolution and declare it null and void.

Section 3. DELEGATION. The Chief of Police, or his designee, shall have and is hereby delegated authority to perform the City's obligations pursuant to the several agreements attached hereto, subject to the City's appropriation of funds to discharge the City's monetary obligations thereunder.

ROLL CALL

AYES: Ald. Shubert, Melidosian, Mazzuca, Joyce, Moran, Wilkening & Hartwig (7)
NAYS: None (0)
ABSENT: None (0)
ABSTAIN: None (0)

Approved by me this 20th day of April, 2020



Marty Maloney, Mayor

Attest:



Betty W. Henneman, City Clerk

Published in pamphlet form this 20th day of April, 2020 by Cheryl L. Peterson, Deputy City Clerk



EXHIBIT A

DISPATCH AGREEMENT
BETWEEN THE COUNTY OF COOK
ON BEHALF OF THE COOK COUNTY SHERIFF
AND THE CITY OF PARK RIDGE

**INTERGOVERNMENTAL AGREEMENT
BETWEEN THE COUNTY OF COOK
ON BEHALF OF THE COOK COUNTY SHERIFF
AND THE CITY OF PARK RIDGE**

This Intergovernmental Agreement ("IGA") is entered into by and between the County of Cook ("County") on behalf of the Sheriff of Cook County ("Sheriff") and the City of Park Ridge ("Park Ridge"), (collectively, the "Parties"), pursuant to authority granted by the Illinois Constitution of 1970, Article VII, Section 10, and The Intergovernmental Cooperation Act, 5 ILCS 220/1 *et seq.*

I. RECITALS

WHEREAS, the Cook County Emergency Telephone Systems Board ("ETSB") operates the Cook County 9-1-1 System ("9-1-1 System") in the unincorporated areas of Cook County and certain municipalities; and

WHEREAS, the Sheriff processes 9-1-1 calls and provides other services for the 9-1-1 System, including call taking, dispatching, and radio monitoring; and

WHEREAS, the budget for the Sheriff's Office, through the Annual Appropriation Bill adopted by the County Board, currently funds the salary and benefits for in excess of sixty employees who currently staff the 9-1-1 System's communication center; and

WHEREAS, Park Ridge desires to obtain the Sheriff's 9-1-1 System dispatching services for the Park Ridge Police Department ("Park Ridge PD") and agrees to reimburse the Sheriff for providing said services pursuant to this IGA; and

WHEREAS, the Sheriff agrees to provide 9-1-1 System dispatching/monitoring services to Park Ridge PD twenty-four hours a day, seven days a week; and

WHEREAS, the ETSB receives the Surcharge Funds allocated for each member of the ETSB from the Illinois State Police and Park Ridge has agreed to use a specified percentage of those Surcharge Funds to reimburse the ETSB for the use of the County 9-1-1 System including 9-1-1 Center operations and technology; and

WHEREAS, Park Ridge and the ETSB agreed that fifty percent (50%) of Park Ridge's Surcharge Funds shall be forwarded by the ETSB to the Cook County Sheriff's Office for the payment of a portion of Park Ridge's dispatch costs payable to the Sheriff; and

WHEREAS, the County, the Sheriff and Park Ridge seek to enter into this IGA where the Sheriff will provide dispatch services to Park Ridge PD.

NOW, THEREFORE, in consideration of the mutual covenants and agreements set forth herein, the Parties agree as follows:

II. INCORPORATION OF RECITALS

The recitals set forth above are incorporated herein as though fully set forth.

III. GENERAL PROVISIONS

- A. **Term:** The term of this IGA shall begin upon approval by the Statewide 911 Administrator ("Effective Date") and shall continue for five (5) years from the Effective Date ("Termination Date"). The term of this Agreement shall automatically renew for additional, consecutive five (5) year terms unless either party delivers notice of intent not to renew at least one hundred eighty (180) days prior to the expiration of the term or renewal term.
- B. **Termination:** Either the Sheriff or Park Ridge may terminate this IGA at any time after the first Term upon one (1) year's written notice.

C. **Roles and Responsibilities:**

- 1) The Sheriff agrees to provide 9-1-1 System dispatching services to Park Ridge twenty-four hours a day, seven days a week. Park Ridge PD dispatch will be done on a Cook County 800 mhz frequency. The scope of dispatching services the Sheriff will provide to Park Ridge will include all related services customarily and incidentally provided by other PSAPs in the Chicago metropolitan area.
- 2) Park Ridge will adhere to current 9-1-1 Center procedures covering radio use and officer safety practices mandated by the Sheriff's Office.
- 3) Park Ridge will only be allowed to have TDMA capable radios on the Sheriff's radio system.
- 4) The Sheriff will retain all dispatch records in accordance with 83 Ill. Adm. Code 1325 and make them available to Park Ridge upon request in a manner designed to permit Park Ridge to comply with lawful subpoenas, court orders and Freedom of Information requests. In the event that Park Ridge terminates its contract the Sheriff will export historical CAD data to Park Ridge.

D. **Operational Reimbursement**

- 1) Park Ridge agrees to reimburse the Sheriff's Office on a monthly basis, with the first invoice being sent prior to commencement of services, for all personnel and operational costs associated with this IGA, including but not limited to costs associated with any additional positions necessary for performance of services ("Sheriff's Reimbursement"). Reimbursements shall take place in accordance with the following schedule, with any partial year prorated based the number of days the IGA has been in effect for that year:

1st year of service - \$620,048.00
2nd year of service - \$644,934.00
3rd year of service - \$669,366.00
4th year of service - \$694,689.00
5th year of service - \$722,832.00

- 2) Sheriff will send Park Ridge a monthly invoice. Payment to Sheriff will be due within thirty (30) days of receipt of invoice.

- 3) Pursuant to a separate Intergovernmental Agreement between ETSB and Park Ridge, ETSB shall forward fifty percent (50%) of Park Ridge's Surcharge Funds to the Sheriff for the payment of a portion of Park Ridge's dispatch costs. For example, in 2019 the Surcharge Funds collected for Park Ridge were \$714,451. Pursuant to the Intergovernmental Agreement between ETSB and Park Ridge, ETSB would forward \$357,225.50, or fifty percent, to the Sheriff for the payment of a portion of Park Ridge's dispatch costs payable to the Sheriff. ETSB's obligation to forward Surcharge Funds to the Sheriff is contingent upon the full execution of the aforementioned separate Intergovernmental Agreement between ETSB and Park Ridge.

IV. INDEMNIFICATION

- A. Park Ridge agrees to indemnify, defend, save and hold the County and the Sheriff, and their respective Commissioners, agents, officers, and employees harmless from and against any and all liabilities, claims, demands or suits brought by any employee of Park Ridge pursuant to this IGA or member of the public arising out of any negligent act or omission of Park Ridge and/or its agents, officers, or employees in the performance of this IGA.
- B. The County shall be responsible for the acts of its agents, officers, or employees in the performance of this IGA.
- C. The Parties each acknowledge and represent that they are presently insured through insurance with a financially sound and reputable insurance company, self-insurance or risk pooling agreement in such amounts and covering such risks as the Parties reasonably believe are sufficient for their performance under this IGA. Upon either Party's request, the other Party shall deliver evidence of the scope and amount of insurance coverage carried by such Party that covers the risks arising from their performance under this IGA.

V. DISPUTE RESOLUTION

In the event of a dispute between Park Ridge and the Sheriff concerning this IGA, each shall designate a representative who shall meet to resolve the dispute. If the designated representatives fail to resolve the dispute, then the Sheriff's General Counsel and Park Ridge's General Counsel are responsible for promptly resolving the dispute in good faith and in a cooperative manner. If the respective General Counsel cannot resolve the dispute in a cooperative manner, either party may seek any remedies available in law or equity in the Circuit Court of Cook County.

VI. NOTICE

Unless otherwise specified, any notice, demand or request required hereunder shall be given in writing at the addresses set forth below, by any of the following means: (a) personal service during regular business hours; (b) facsimile transmission during regular business hours; (c) overnight courier; or (d) first class mail properly addressed with postage prepaid and deposited in the U. S. Mail. Any notice, demand or request served personally or by facsimile transmission as aforesaid shall be effective upon receipt. Any notice, demand or request served by overnight courier shall be deemed received on the business day immediately following deposit with the

overnight courier. Any notice, demand or request served by U.S. mail shall be deemed received two (2) business days following deposit in the mail. Notices shall be served at the following addresses or at such other place as the Parties may from time to time designate in writing by notice given hereunder

If to the Cook County Sheriff's Office:

Cook County Sheriff's Office
Attn: General Counsel
50 West Washington
Ste. 704
Chicago, Illinois 60602

If to Park Ridge:

City of Park Ridge
Attn: City Manager
505 Butler Pl.
Park Ridge, IL 60068

VII. MISCELLANEOUS


- A. Compliance with Laws. The Parties shall at all times observe and comply with all applicable federal, state and local laws, statutes, ordinances, rules, regulations, codes and executive orders, now existing or hereinafter in effect, which may in any manner affect the performance of this IGA.
- B. Counterparts This IGA may be executed in any number of counterparts, each of which shall be deemed an original and all of which, taken together, shall constitute a single, integrated instrument.
- C. Governing Law and Venue. This IGA shall be governed by and construed in accordance with the laws of the State of Illinois, without regard to the principles of conflicts of law thereof. If there is a lawsuit under this IGA, each Party hereto agrees to the original jurisdiction of those courts located within the County of Cook, State of Illinois, with regard to any controversy arising out of, relating to, or in any way concerning the execution or performance of this IGA.
- D. Entire Agreement; Modification. This IGA constitutes the entire agreement between the Parties with respect to the subject matter hereof and supersedes any prior agreements, negotiations and discussions. This IGA may not be modified or amended in any manner without the prior written consent of the Parties hereto. No term of this IGA may be waived or discharged orally or by any course of dealing, but only by an instrument in writing signed by the Party benefited by such term.
- E. Severability. If any term of this IGA or any application thereof is held invalid or unenforceable, the remainder of this IGA shall be construed as if such invalid part were never included herein and this Agreement shall be and remain valid and enforceable to the fullest extent permitted by law.
- F. Conflicts. This IGA shall not be legally binding if entered into in violation of the provisions of the Public Officer Prohibited Activities Act, 50 ILCS 105/0.01 *et seq*.

IN WITNESS WHEREOF, the County of Cook, and the City of Park Ridge have caused this IGA to be executed.

COOK COUNTY EXECUTION: The undersigned, on behalf of the County of Cook, Illinois, a body politic and corporate of the State of Illinois, hereby accept the foregoing Intergovernmental Agreement:


Tom Traczewski
President, Cook County Board of Commissioners

ATTEST:

 Dated: 9/15/2020
Karen Yimbrough
Cook County Clerk

ACKNOWLEDGED:


Thomas Dart
Cook County Sheriff

APPROVED BY THE BOARD OF
COOK COUNTY COMMISSIONERS

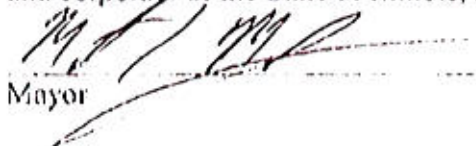
JUL 30 2020

Approved as to form:


Assistant State's Attorney

COM _____

PARK RIDGE EXECUTION: The undersigned, on behalf of the City of Park Ridge, a body politic and corporate of the State of Illinois, hereby accept the foregoing Intergovernmental Agreement:

 Dated: 11/22/20
Mayor

ATTEST:

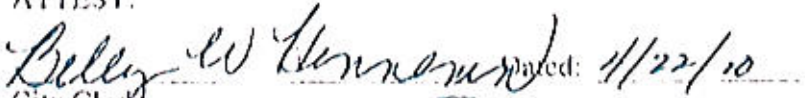

 Dated: 11/22/20
City Clerk


EXHIBIT B
SURCHARGE AGREEMENT BETWEEN THE
COOK COUNTY ETSB AND THE CITY OF PARK RIDGE

**INTERGOVERNMENTAL AGREEMENT BETWEEN
THE COOK COUNTY EMERGENCY TELEPHONE SYSTEM BOARD
AND
THE CITY OF PARK RIDGE
(Distribution of 911 Surcharge Funds)**

This Intergovernmental Agreement ("Agreement") is entered into by and between the Cook County Emergency Telephone System Board ("ETSB") and the City of Park Ridge ("City") (individually a "Party" and collectively the "Parties").

RECITALS

WHEREAS, the ETSB operates the Cook County 9-1-1 system ("County 9-1-1 System") in unincorporated areas of Cook County and certain municipalities; and

WHEREAS, the State of Illinois has enacted the Emergency Telephone System Act, 50 ILCS 750/0.01, *et seq.* ("Act") which enables a county to impose a surcharge on billed subscribers of network connections provided by telecommunications carriers at a rate per network connection in order to implement and maintain a 911 Emergency Telephone System ("Surcharge Funds"); and

WHEREAS, pursuant to 50 ILCS 750/15.4(a)(2), the City has requested that it be included in the County 9-1-1 System and the ETSB has agreed to accept the City into the County 9-1-1 System; and

WHEREAS, the consolidation of the City with the Cook County ETSB shall be effective upon approval by the Illinois State Police 9-1-1 Authority ("Approval Date"); and

WHEREAS, the ETSB receives the Surcharge Funds allocated for each member of the ETSB from the Illinois State Police and the City has agreed to use a specified percentage of those Surcharge Funds to reimburse the ETSB for the use of the County 9-1-1 System including 9-1-1 Center operations and technology; and

WHEREAS, the City and ETSB have agreed that fifty percent (50%) of the City's Surcharge Funds shall be forwarded by the ETSB to the Cook County Sheriff's Office for the payment of a portion of the City's dispatch costs payable to the Sheriff's Office.

NOW, THEREFORE, in consideration of the mutual covenants and agreements set forth herein, the Parties agree as follows:

1. INCORPORATION OF RECITALS

The recitals set forth above are incorporated herein as though fully set forth herein.

2. TERM

The term of this Agreement shall commence on the Approval Date, which is the date of consolidation approval by the Statewide 9-1-1 Administrator ("Effective Date") and shall continue as long as City is a member of the ETSB ("Term").

3. TERMINATION

Either the ETSB or City may terminate this Agreement at any time after the first five (5) years upon three hundred sixty-five (365) days written notice. The Agreement may not be terminated during the first five (5) years except by reason of a party's default.

4. DISTRIBUTION OF CITY SURCHARGE FUNDS

The Parties agree that 50% of the City's Surcharge Funds shall be paid by the ETSB, on behalf of the City, to the Cook County Sheriff's Office ("Sheriff") to reimburse the Sheriff for dispatch services pursuant to an Intergovernmental Agreement between the City and the Sheriff dated _____ and the remaining 50% of the City's Surcharge Funds will constitute reimbursement to the ETSB for the support of the 9-1-1 Center's operations and technology ("ETSB Reimbursement"). The ETSB shall make such reimbursement payments quarterly based on the ETSB's fiscal year with any partial year prorated based on the number of days this Agreement has been in effect for that year. The Parties agree that in the event the Illinois State Police or the State of Illinois fail to distribute the Surcharge Funds to the ETSB, for any reason whatsoever, then the ETSB shall withhold reimbursement of the City's Surcharge Funds to both the Sheriff and ETSB until such time as the Surcharge Funds are distributed to the ETSB by the Illinois State Police or the State of Illinois. The ETSB Reimbursement shall be a limited obligation of the City payable only from 50% of the City's Surcharge Funds. Nothing herein shall be construed to represent a pledge of the City's taxing authority or a lien against any other City funds.

5. INDEMNIFICATION

The City agrees to indemnify, defend, save and hold the ETSB and its agents, officers, and employees harmless from and against any and all liabilities, claims, demands or suits brought by any employee of City pursuant to this Agreement or by any member of the public arising out of any negligent act or omission of City and/or its agents, officers, or employees in the performance of this Agreement.

The ETSB shall be responsible for the acts of its agents, officers, or employees in the performance of this Agreement.

Nothing herein shall waive any immunities either Party may assert in response or defense of any such claims.

6. DISPUTE RESOLUTION

In the event of a dispute between the City and the ETSB concerning this Agreement, each shall designate a representative who shall meet to resolve the dispute. If the designated representatives fail to resolve the dispute, then the City's General Counsel and the ETSB's Attorney are responsible for promptly resolving the dispute in good faith and in a cooperative manner. In the event the Parties are not able to resolve any dispute, each Party retains all rights and remedies at law or in equity.

7. NOTICE

Unless otherwise specified, any notice, demand or request required hereunder shall be given in writing at the addresses set forth below, by any of the following means: (a) personal service during regular business hours; (b) facsimile transmission during regular business hours; (c) overnight courier; or (d) first class mail properly addressed with postage prepaid and deposited in the U. S. Mail. Any notice, demand or request served personally or by facsimile transmission as aforesaid shall be effective upon receipt. Any notice, demand or request served by overnight courier shall be deemed received on the business day immediately following deposit with the overnight courier. Any notice, demand or request served by U.S. mail shall be deemed received two (2) business days following deposit in the mail. Notices shall be served at the following addresses or at such other place as the Parties may from time to time designate in writing by notice given hereunder.

If to the ETSB:

Cook County Emergency Telephone System Board
9511 W. Harrison Street
Des Plaines, Illinois 60016
Attn: Executive Director

If to the City:

City of Park Ridge
505 Butler Place
Park Ridge, Illinois 60068
Attn: Chief of Police

8. **GENERAL**

- A. Compliance with Laws. The Parties shall at all times observe and comply with all applicable federal, state and local laws, statutes, ordinances, rules, regulations, codes and executive orders, now existing or hereinafter in effect, which may in any manner affect the performance of this Agreement.
- B. Counterparts This Agreement may be executed in any number of counterparts, each of which shall be deemed an original and all of which, taken together, shall constitute a single, integrated instrument.
- C. Governing Law and Venue. This Agreement shall be governed by and construed in accordance with the laws of the State of Illinois, without regard to the principles of conflicts of law thereof. If there is a lawsuit under this Agreement, each Party hereto agrees to the original jurisdiction of those courts located within the County of Cook, State of Illinois, with regard to any controversy arising out of, relating to, or in any way concerning the execution or performance of this Agreement.
- D. Entire Agreement; Modification. This Agreement constitutes the entire Agreement between the Parties with respect to the subject matter hereof and supersedes any prior Agreements, negotiations and discussions. This Agreement may not be modified or amended in any manner without the prior written consent of the Parties hereto. No term of this Agreement may be waived or discharged orally or by any course of dealing, but only by an instrument in writing signed by the Party benefited by such term.
- E. Severability. If any term of this Agreement or any application thereof is held invalid or unenforceable, the remainder of this Agreement shall be construed as if such invalid part were never included herein and this Agreement shall be and remain valid and enforceable to the fullest extent permitted by law.
- F. Conflicts. This Agreement shall not be legally binding if entered into in violation of the provisions of the Public Officer Prohibited Activities Act, 50 ILCS 105/0.01 *et seq.*

[SIGNATURE PAGE FOLLOWS]

IN WITNESS WHEREOF, the Parties have caused this Agreement to be executed by the properly authorized officials on the day and year written below.

Cook County Emergency Telephone System Board



Martin Bennett
Executive Director

Dated: 5/1/2020

City of Park Ridge

Name: Marty C Maloney
Title: Mayor

Dated: 4/22/20

Attest:



City Clerk

Dated: 4/22/20

**COOK COUNTY 9-1-1 SYSTEM
and the
SOUTHWEST CENTRAL 9-1-1 SYSTEM**

ALTERNATE DISPATCHING AGREEMENT

This agreement made and entered into between the Cook County 9-1-1 System (hereinafter referred to as "COUNTY") and the Southwest Central 9-1-1 System (hereinafter referred to as "SOUTHWEST").

WITNESSETH:

WHEREAS, COUNTY has a fully operational ETS (Emergency Telephone System)

WHEREAS, SOUTHWEST has a fully functional ETS and

WHEREAS, under Illinois law which an ETS is required to select a location for alternate routing when all 911 lines to the primary Public Safety Answering Point ("PSAP") are busy or if the primary PSAP closes down for a period of time due to an emergency situation; and

WHEREAS, COUNTY is a PSAP, and

WHEREAS, Article VII, Section 10 of the 1970 Illinois Constitution and Chapter 127, Section 748 of the Illinois Revised Statutes authorized an intergovernmental cooperation association to enter into contract with units of local government, and

WHEREAS, COUNTY and SOUTHWEST mutually desire to enter into an Agreement establishing SOUTHWEST as the location for alternate routing of 9-1-1 calls as agreed upon in the "Alternate Routing Agreement" and dispatch of EMERGENCY 9-1-1 calls in the event that COUNTY closes down for period of time due to an emergency situation.

NOW, THEREFORE, in consideration of the above premises, and also the mutual covenants contained herein, COUNTY and SOUTHWEST do hereby agree as follows:

1). When, at any time COUNTY closes down for a period of time, or has to evacuate/relocate due to an Emergency situation and the "Alternate Routing Agreement" has been applied, SOUTHWEST agrees to dispatch any calls that are of an "EMERGENCY" nature until COUNTY personnel relocate to their 9-1-1 Back-up Center located at the Sheriff's Police Headquarters in Maywood, Illinois. SOUTHWEST agrees to dispatch calls as set out above as so far as the resources of SOUTHWEST permit.

2). COUNTY, upon determining that their 911 Center must evacuate/relocate will contact the SOUTHWEST PSAP, advise reason for the alternate routing and provide estimated time of arrival of COUNTY personnel to their back-up center in Maywood, Illinois.

3). COUNTY will provide SOUTHWEST with one (1) contact Patrol Supervisor, rank of Sergeant or higher, assigned to South Area Patrol. COUNTY will provide SOUTHWEST with the call number and alternate phone/cell numbers for the responsible Patrol Supervisor.

4). SOUTHWEST agrees to contact this said Supervisor with any EMERGENCY calls needing dispatch, transmitting directly on a radio provided by the COUNTY ETSB and located at SOUTHWEST.

5). COUNTY Patrol Supervisor will be responsible for relaying back to SOUTHWEST the call number(s) of the appropriate COUNTY Beat Officer that will respond to the EMERGENCY call. SOUTHWEST then agrees to dispatch this officer(s) to the pending EMERGENCY call.

6). SOUTHWEST agrees to maintain radio communication, on the equipment provided by the COUNTY ETSB, with any officer responding to or involved in an EMERGENCY situation.

7). Once COUNTY personnel arrive at the 911 Back-up Center located at the Sheriff's Police Headquarters in Maywood, Illinois all communication (phone/radio) will be handled by COUNTY.

8). SOUTHWEST agrees to serve as COUNTY'S backup PSAP without any compensation.

9). Any notice or other communication permitted or required to be given hereunder by COUNTY or SOUTHWEST shall be in writing and shall be personally delivered or mailed, by registered or certified U.S. mail, postage prepaid, return receipt required, to the party to receive the same as follows:

COOK COUNTY 9-1-1 SYSTEM
Attention: Marjorie O'Dea, Chief of Police
1401 South Maybrook Drive
Maywood, Illinois 60153

SOUTHWEST CENTRAL 9-1-1 SYSTEM
Attention: Director William Shanley
Southwest Central Dispatch
7611 College Drive
Palos Heights, Illinois, 60463

Notice by mail shall be considered served four (4) days after mailing.

10). This agreement shall be effective when executed by the proper officials of COUNTY and SOUTHWEST. SOUTHWEST may elect to withdraw from this agreement. The withdrawal shall not be effective until one (1) year after the notice is served. The notice of withdrawal will be sent registered or certified mail to the Chief of Police-Cook County Sheriff's Police. Withdrawal must be in compliance with all applicable rules or requirements of Illinois law and the Illinois Commerce Commission.

11). If the event a Court of proper jurisdiction determines that any paragraph(s) of this Agreement are invalid, the parties agree that such invalidity shall not effect the validity of the remaining portions of this Agreement.

12). This Agreement constitutes the complete, final, and entire Agreement between SOUTHWEST and COUNTY and supercedes any prior agreements, either written or oral, between the parties.

13). Any modifications to this Agreement must be in writing and signed by both COUNTY and SOUTHWEST to be effective.

14). This Agreement shall be governed and construed in accordance with the laws of the State of Illinois.

IN WITNESS WHEREOF, the undersigned governmental units have caused this agreement to be duly executed.

Cook County 9-1-1 System

Southwest Central 9-1-1 System

Murphy O'Keefe

Jack E. Nagle

Date: *22 Feb 05*

Date: *3-21-05*

Approval as to Form:

Michael Fogarty
Cook County State's Attorney

Date: *1/19/05*

**COOK COUNTY 9-1-1 SYSTEM
and the
NORTHWEST DISPATCHING CENTRAL 9-1-1 SYSTEM**

ALTERNATE AGREEMENT

This agreement made and entered into between the Cook County 9-1-1 System (hereinafter referred to as "COUNTY") and the Northwest Central 9-1-1 System (hereinafter referred to as "NORTHWEST").

WITNESSETH:

WHEREAS, COUNTY has a fully operational ETS (Emergency Telephone System)

WHEREAS, NORTHWEST has a fully functional ETS and

WHEREAS, under Illinois law which an ETS is required to select a location for alternate routing when all 911 lines to the primary Public Safety Answering Point ("PSAP") are busy or if the primary PSAP closes down for a period of time due to an emergency situation; and

WHEREAS, COUNTY is a PSAP, and

WHEREAS, Article VII, Section 10 of the 1970 Illinois Constitution and Chapter 127, Section 748 of the Illinois Revised Statutes authorized an intergovernmental cooperation association to enter into contract with units of local government, and

WHEREAS, COUNTY and NORTHWEST mutually desire to enter into an Agreement establishing NORTHWEST as the location for alternate routing of 9-1-1 calls as agreed upon in the "Alternate Routing Agreement" and dispatch of EMERGENCY 9-1-1 calls in the event that COUNTY closes down for period of time due to an emergency situation.

NOW, THEREFORE, in consideration of the above premises, and also the mutual covenants contained herein, COUNTY and NORTHWEST do hereby agree as follows:

- 1). When, at any time COUNTY closes down for a period of time, or has to evacuate/relocate due to an Emergency situation and the "Alternate Routing Agreement" has been applied, NORTHWEST agrees to dispatch any calls that are of an "EMERGENCY" nature until COUNTY personnel relocate to their 9-1-1 Back-up Center located at the Sheriff's Police Headquarters in Maywood, Illinois. NORTHWEST agrees to dispatch calls as set out above as so far as the resources of NORTHWEST permit.
- 2). COUNTY, upon determining that their 911 Center must evacuate/relocate will contact the NORTHWEST PSAP, advise reason for the alternate routing and provide estimated time of arrival of COUNTY personnel to their back-up center in Maywood, Illinois.
- 3). COUNTY will provide NORTHWEST with one (1) contact Patrol Supervisor, rank of Sergeant or higher, assigned to North Area Patrol. COUNTY will provide NORTHWEST with the call number and alternate phone/cell numbers for the responsible Patrol Supervisor.
- 4). NORTHWEST agrees to contact this said Supervisor with any EMERGENCY calls needing dispatch, transmitting directly on a radio provided by the COUNTY IETS and located at NORTHWEST.
- 5). COUNTY Patrol Supervisor will be responsible for relaying back to NORTHWEST the call number(s) of the appropriate COUNTY Beat Officer that will respond to the EMERGENCY call. NORTHWEST then agrees to dispatch this officer(s) to the pending EMERGENCY call.
- 6). NORTHWEST agrees to maintain radio communication, on the equipment provided by the COUNTY IETS, with any officer responding to or involved in an EMERGENCY situation.

7). Once COUNTY personnel arrive at the 911 Back-up Center located at the Sheriff's Police Headquarters in Maywood, Illinois all communication (phone/radio) will be handled by COUNTY.

8). NORTHWEST agrees to serve as COUNTY'S backup PSAP without any compensation.

9). Any notice or other communication permitted or required to be given hereunder by COUNTY or NORTHWEST shall be in writing and shall be personally delivered or mailed, by registered or certified U.S. mail, postage prepaid, return receipt required, to the party to receive the same as follows:

COOK COUNTY 9-1-1 SYSTEM

Attention: Marjorie O'Dea, Chief of Police
1401 South Maybrook Drive
Maywood, Illinois 60153

NORTHWEST CENTRAL 9-1-1 SYSTEM

Attention: Executive Director Doug Edmunds
Northwest Central Dispatch Center
1975 E. Davis
Arlington Heights, Illinois 60004

Notice by mail shall be considered served four (4) days after mailing.

10). This agreement shall be effective when executed by the proper officials of COUNTY and NORTHWEST. NORTHWEST may elect to withdraw from this agreement. The withdrawal shall not be effective until one (1) year after the notice is served. The notice of withdrawal will be sent registered or certified mail to the Chief of Police-Cook County Sheriff's Police. Withdrawal must be in compliance with all applicable rules or requirements of Illinois law and the Illinois Commerce Commission.

11). If the event a Court of proper jurisdiction determines that any paragraph(s) of this Agreement are invalid, the parties agree that such invalidity shall not affect the validity of the remaining portions of this Agreement.

12). This Agreement constitutes the complete, final, and entire Agreement between NORTHWEST and COUNTY and supersedes any prior agreements, either written or oral, between the parties.

13). Any modifications to this Agreement must be in writing and signed by both COUNTY and NORTHWEST to be effective.

14). This Agreement shall be governed and construed in accordance with the laws of the State of Illinois.

IN WITNESS WHEREOF, the undersigned governmental units have caused this agreement to be duly executed.

Cook County 9-1-1 System

Northwest Central 9-1-1 System

Marjorie B. Bille

Douglas G. B. Bille
Exec. Director

Date: *22 Feb 05*

Date: *March 24, 2005*

Approval as to Form:

Michael E. Gentry
Cook County State's Attorney

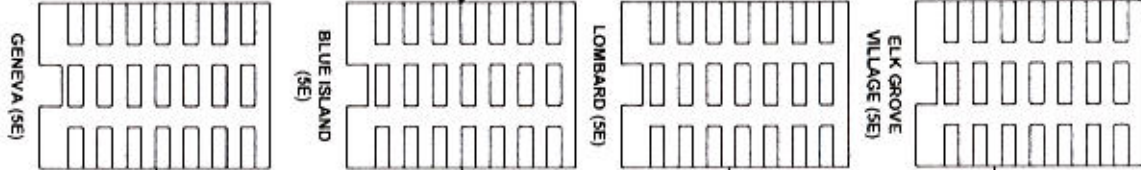
Date: *1/19/05*

RATE CENTER END OFFICE TO SELECTIVE ROUTER

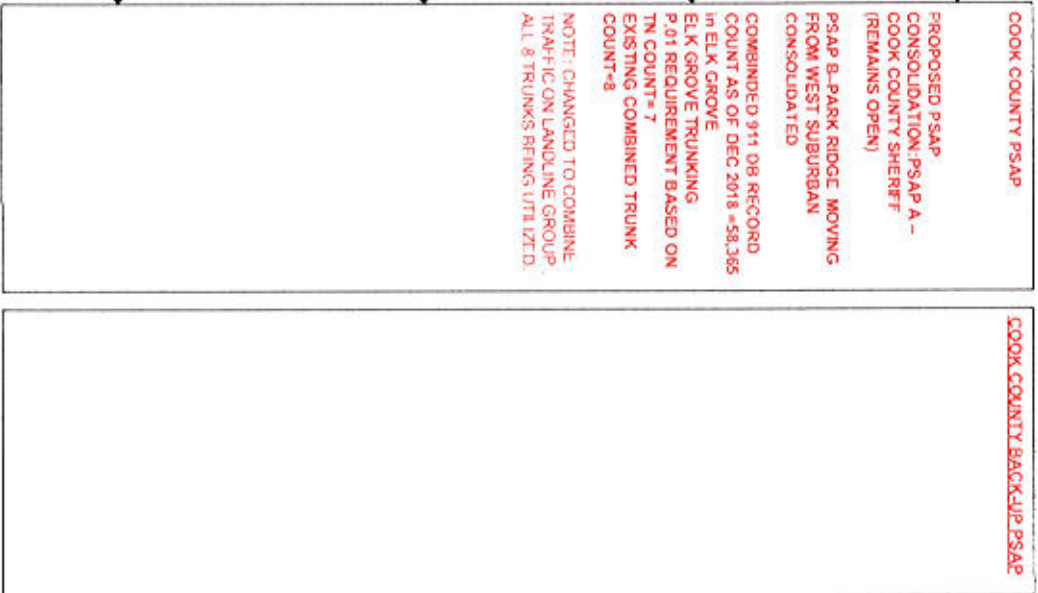
ALTERNATIVE PROVIDERS--

| | |
|---|---|
| ELK GROVE VILLAGE SIR ALLEGANCE AT&T IP CORECOM FOCAL FRONTIER GLOBAL.COM INTERMEDIA MGC OVATION PAETEC TDS METROCOM TELEPORT WINSTAR WORLDCOM XO.COM | ELK GROVE VILLAGE SIR BELLWOOD CICERO DEERFIELD DES PLAINES EVANSTON GLENNVIEW HICKORY HILLS HILLSDALE LAGRANGE MAYWOOD MORTON GROVE NEWCASTLE NORTHBROOK OAK PARK OAK LAWN PARK RIDGE MORTON GROVE RIVER GROVE SCHILLER PARK SKOKIE SLIMMIT WHEELING WILMETTE WINNETKA |
| BLUE ISLAND SIR ALLEGANCE AT&T IP CORECOM FOCAL FRONTIER GLOBAL.COM INTERMEDIA MGC OVATION PAETEC TDS METROCOM TELEPORT WINSTAR WORLDCOM XO.COM | BLUE ISLAND SIR Arlington Heights Barrington Bartlett Bensenville Bolingbrook Dundee Elgin Elmhurst Hinsdale Lemont Lombard Oak Brook Palatine Rosemead Schauenburg Blue Island Calumet City Chicago Heights Frankfort Harvey Homewood Orland Park Palos Park Park Forest Riverdale Tini Fy Park |

CONTROL OFFICE



9-1-1 CIRCUITS SELECTIVE ROUTER TO PSAP



PSAP LOCATIONS

ALL DATABASE ACCESS



| | |
|--|--|
| COOK COUNTY SHERIFF 9511 W. HARRISON DES PLAINES BACK-UP PSAPS: COOK COUNTY BACK-UP | 7FD02695973-NORTHBROOK 3FD02695972-SOUTHFIELD |
| COOK CO. BACK-UP PSAP 1401 MAYBROOK, MAYWOOD BACK-UP PSAP- NWC AND SMC (BASED ON ROUTER) | F002044330-NORTHBROOK FDD2041765-SOUTHFIELD |

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)
Park Ridge FD, for the purpose of effective handling and routing of 9-1-1 Emergency
calls.

CALL HANDLING

(9-1-1 System Name) Cook County ETSB receiving a call for emergency services in your
jurisdiction shall dispatch the call in the following manner:

Primary: 847-911-3253 (State Specific Procedures if radio frequency-identity number,
if talk group-identity name, if telephone-identity telephone number)

Secondary: 847-297-2121 (State Specific Procedures if radio frequency-identity
frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service
to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-
emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

| | |
|---------------------------------|-------------------------|
| <u>Cook County ETSB</u> | <u>Park Ridge FD</u> |
| 9-1-1 Authority | Public Safety Agency |
| By <u>Martin F. Brault</u> | By <u>Jeff Sorensen</u> |
| Title <u>Executive Director</u> | Title <u>Fire Chief</u> |

CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 9-1-1 Emergency Communications

This agreement is made between the 9-1-1 Authority, and the (Public Safety Agency)

Park Ridge PD, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

(9-1-1 System Name) Cook County ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: CK Metro North (State Specific Procedures if radio frequency-identity number, if talk group-identity name, if telephone-identity telephone number)

Secondary: CK INTEROP 1 (State Specific Procedures if radio frequency-identity frequency number, if talk group-identity name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

| | |
|---------------------------------|--------------------------|
| <u>Cook County ETSB</u> | <u>Park Ridge PD</u> |
| 9-1-1 Authority | Public Safety Agency |
| By <u>Maria Bennett</u> | By <u>Frank Kaminski</u> |
| Title <u>Executive Director</u> | Title <u>Chief</u> |

TEST PLAN DESCRIPTION

1) Description of test plan (back-up, overflow, failure, database).

The Cook County ETSB has enough capacity to add the city of Park Ridge to its existing system without the need for any additional lines. The main Cook County Dispatch site is located at 9511 W Harrison in Des Plaines. In the event of a phone line failure, the 9-1-1 lines can either manually be switched over in Des Plaines by staff or switched by the 9-1-1 Resolution Center to Northwest Central Dispatch System and/or Southwest Central Dispatch by the selective router. The CC ETSB has a backup center located in the Sheriff's Police Headquarters at 1401 S Maybrook Dr in Maywood. This location is tested on a monthly basis by 9-1-1 center staff and is coordinated with the 9-1-1 resolution center. Northwest Central Dispatch and Southwest Central Dispatch can handle overflow calls in the event a trunk is busy at the CC ETSB. The current phone system, which is Zetron Call Max, is connected from Des Plaines to Maywood through an Opt-E-Man Circuit and has a backup of a point to point microwave connection. In the event that both paths were disturbed the Zetron controllers can function independently in both locations. The connection between Maywood and Des Plaines is not needed in order to have redundancy.

2) List wireline exchanges to be tested.

3) List of wireless and VoIP Carriers to be tested.