

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Modification Plan
Long Form

INTRODUCTION

The following document provides the application for submitting a 9-1-1 Modification Plan that will supply the Illinois State Police (ISP), the Illinois Commerce Commission (ICC), and the Statewide 9-1-1 Administrator (Administrator) with the necessary information about your proposal to modify your 9-1-1 system. All modification plans must comply with 83 Ill. Adm. Code Part 1324.300 and 1324.310.

LONG FORM MODIFICATION PLAN:

NOTE: If the modification results in increased network costs for the State, the costs must be pre-approved by the Administrator pursuant to Section 1326.210 before submitting the Modification Plan.

The following 9-1-1 system changes require Administrator approval:

1. Changing geographic boundaries for wireline, wireless, VoIP, and text where it requires an intergovernmental agreement between 9-1-1 Authorities to modify those boundaries
2. Changes in network configuration, or 9-1-1 system provider except as provided for in subsection 1325.200(h), (i.e., implementation of a Next Generation 9-1-1 (NG9-1-1) system)
3. Change of Backup PSAP arrangement or Pre-Determined Alternate Route(s).

The Modification Plan must include the following documents:

General Information	Contact and 9-1-1 System information.
Verification	Notarized statement of truth regarding information provided in the plan.
Letter of Intent	Letter sent to 9-1-1 System Provider with a copy of the plan.
Narrative Statement	A detailed summary of the changes to the proposed system's operation.
Financial Information	A summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues. Include the email request and Administrator's approval that support your network costs.
Communities Served	A list of all communities that are served by the 9-1-1 System.
Participating Agencies	A list of public safety agencies (Police, Fire, EMS, etc.) who are directly dispatched by the 9-1-1 System.
Adjacent 9-1-1 Authorities	List all adjacent 9-1-1 authorities that provide call handling and/or aid outside of your jurisdictional boundary.
Originating Service Providers (OSP)	A list of each OSP's exchange(s), prefix(es), and the 9-1-1 System Providers (OSP) configurations that will be used in the proposed system.
Test Plan	The 9-1-1 System's overall plan detailing how and to what extent the network and database will be tested. A Test Plan is required for all modifications.
Zip Codes	List each Zip Code within the 9-1-1 System boundary.

Attachments (if applicable)

Backup PSAP Agreement

The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

☒ Backup PSAP Agreement is not Changed/Affected by this Modification.

Call Handling Agreements

Call handling agreements describe the primary and secondary dispatch agreement method(s) to be used by requesting parties within their respective jurisdictions.

☒ Call Handling Agreement(s) are not Changed/Affected by this Modification.

Contracts

The contract for a new NG9-1-1 system provider.

Network Diagram

Provided by the 9-1-1 system provider showing network, backup configuration and pre-determined alternate route(s).

Modification Plans must be filed electronically on the ISP's website at:

<https://isp.illinois.gov/Statewide911Division/ConsolidationPlansAndWaivers> where you will see the box below:



Once the plan is submitted, the ISP and the ICC each have 20 days to provide a technical review of the plan to submit to the Administrator for approval.

GENERAL INFORMATION

DATE: 07/02/2025

SYSTEM NAME	POPULATION SERVED	LAND AREA IN SQ. MILES
SouthCom Dispatch Center	65,000	30.5

LIST PSAPS, SAPS, AND VAPS:	PRIMARY	SECONDARY
SouthCom Dispatch Center	x	

911 System Contact: Director Athena Barnes

Street Address: 21113 Dettmering Dr

City, State and Zip Code: Matteson, IL 60443

Office Telephone: 708-283-6630

Cellular Telephone: 708-217-6005

Email: athenabarnes@southcomdispatch.com

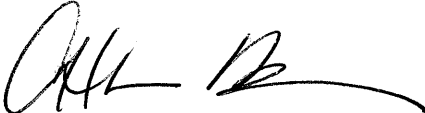
Please check:

- ☒ Receive Integrated 9-1-1 Text (SMS)
- ☐ Receive Integrated 9-1-1 Text (RTT)
- ☐ Receive 9-1-1 Videos/Pictures (MMS)

Text Control Center: Intrado

VERIFICATION

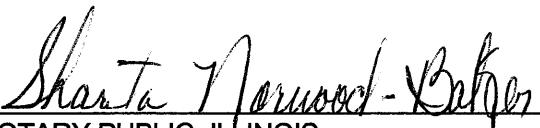
I, Athena Barnes, first being duly sworn upon oath, depose and say that I am the Director of SouthCom Dispatch Center; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.



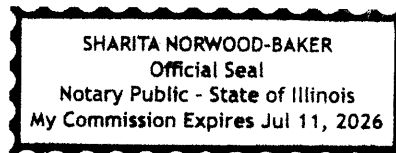
Athena Barnes

Subscribed and sworn to before me

this 2nd day of July, 20 25.



NOTARY PUBLIC, ILLINOIS



9-1-1 SYSTEM PROVIDER LETTER OF INTENT

07/02/2025

(Date)

Lisa Wartanen

(9-1-1 System Provider Company Representative)

AT&T 9-1-1 Public Safety

(9-1-1 System Provider Company Name)

4918 W. 95th Street

(Street Address)

Oak Lawn, IL 60453

(City, State, Zip Code)

Dear **Lisa Wittanen** _____:

This letter is to confirm our intent to modify our 9-1-1 System. Enclosed is your copy of our Modification Plan to be filed with the Illinois State Police for approval.

Thank you for your assistance in this matter.

Sincerely,



Director Athena Barnes

enclosure: Modification Plan

NARRATIVE STATEMENT

Please answer the questions below and provide a detailed summary to assist the Illinois State Police (ISP), the Illinois Commerce Commission (ICC), and the Statewide 9-1-1 Administrator (Administrator) with an understanding of the plan and the nature of the modification as it applies to this application. Please use additional sheets if necessary.

1. Explain the reason for submitting the modification and provide the name and contact information for your certified 9-1-1 system provider, NGCS provider, and NOC/SOC provider.

The Village of Olympia Fields has decided to use another Dispatch Center to be their Primary Dispatch Center. AT&T - Joshua Folta at jf3574@att.com, 312-291-6235. AT&T Resolution Center 888-424-3911.

2. Explain the national standards, protocols and/or operating measures that will be followed.

SouthCom Dispatch Center, in addition to having its own Standard Operating Procedures follows PowerPhone's Total Response Call Handling Protocol System.

3. Explain what measures have been taken to create a robust, dependable, and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.

There are no changes necessary

4. Explain what security measures will be placed on the PSAP's IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

SouthCom has PCNET Services employed to handle all security measures. He has firewalls and protection built in that has worked for us since the beginning of SouthCom's existence.

5. Identify the backup PSAP. (Name and Address)

E-COM Dispatch Center 1154 Ridge Rd, Homewood, IL

6. Indicate the PSAP Name(s) and Address(es) for your predetermined alternate route(s) or specify if none.

N/A

7. Explain how split exchanges will be managed.

n/a

8. Explain how the GIS database will be maintained and how boundary, address point, and street center line errors will be corrected and updated on a continuing basis.

GIS is submitted to the AT&T ESInet via web-based portal.

9. Indicate who will be responsible for updating and maintaining the data. Updates are required whenever there is a change to the Road Centerline layer that includes a new or changed road name(s) or a database change, or annexation that modifies the Law, Fire, or EMS Boundary Layer, and whenever an updated version of the workflow tool is released.

SouthCom Administrative staff will be responsible for getting the information to our vendor Crossroads and they will make the necessary updates.

FINANCIAL INFORMATION

Annual Recurring 9-1-1 Network Costs Prior to Modification	\$ <u>342,768.00</u>
Projected Annual Recurring 9-1-1 Network Costs After Modification	\$ <u>342,768.00</u>
Installation Cost of the Project	\$ <u>0.00</u>
Additional Recurring Costs as a Result of the Modification – Provide Explanation Below	\$ <u>0.00</u>

A summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues. Include the email request and Administrator's approval that support your network costs.

Southcom Network costs are shared by the Villages of Matteson, Park Forest, Richton Park and Olympia Fields. Total Network Costs reported on the annual 2024 AFR was \$3,452,201.00 which included a one-time equipment purchase for radios for the fire departments of \$675,801. Olympia Fields expenses do not include the radios for fire. Total network and operating costs excluding the radios purchase was \$2,776,400.00. Olympia Field's revenue and expenditure cost are listed below.

Olympia Fields

Total Revenue

911- Surcharge	\$121,265.45
NG911 Revenue	\$ 16,253.80
OF Contributions	\$175,608.00
Interest Income	\$ 6,789.00
Total Revenue	\$319,916.85

Expenditures

Personnel	\$259,591.92
Facility Costs	\$ 7,821.36
Network Costs	\$ 6,759.24
Training & Memberships	\$ 3,897.96

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Include the name of the community and the official mailing address including street address, city and zip code.

(ADD ADDITIONAL PAGES AS NEEDED)

[illegible]

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are directly dispatched by the 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Troops, if applicable. Each agency that appears on this list needs to have signed a call handling agreement.

(ADD ADDITIONAL PAGES AS NEEDED)

[illegible]

ADJACENT 9-1-1 AUTHORITIES

Provide a list of 9-1-1 Authorities that are adjacent to the proposed system's boundaries. Each 9-1-1 Authority that appears on this list needs to have signed a call handling agreement.

[illegible]

ORIGINATING SERVICE PROVIDERS (OSP)

(Wireline, Wireless, VoIP, Text)

A list of each OSP's exchange(s), prefix(es), and the 9-1-1 System Providers (OSP) configurations that will be used in the proposed system.

(ADD ADDITIONAL PAGES AS NEEDED)

[illegible]

TEST PLAN

1. The Test Plan defines testing with all OSPs and Aggregators who are known, including but not limited to, call testing, system overflow, system backup, pre-determined alternate routing, call transfers, NG9-1-1 address components and functionality, Integrated Text to 9-1-1 for Short Message Service (SMS) or Real Time Text (RTT) and if applicable, Multimedia Messaging Service (MMS), measurement tools, reporting solutions and voice and speech quality. The Test Plan should include Failover Test Cases, Network Equipment Test Cases, Call Handling Equipment Test Cases, Call Processing Test Cases including Text and Split Exchange Testing.

Testing will be covered under Olympia Fields modification plan to join Cook County ETSB.

2. List wireline exchanges to be tested.

N/A

3. List the Wireless, Text and VoIP Carriers to be tested.

N/A

ZIP CODES

Provide a list of Zip Codes for the communities within the boundary of your 9-1-1 System along with those being added. The Statewide 9-1-1 Bureau will determine the 9-1-1 Authority's zip code percentage using the NG9-1-1 GIS Address Point data within each Zip Code Boundary.

N/A no communities are being added. Olympia Fields has chosen to join Cook County ETSB.

VILLAGE OF OLYMPIA FIELDS

20040 Governors Highway
Olympia Fields, IL 60461
Phone (708) 503-8000 • Fax (708) 503-8002

VILLAGE PRESIDENT

Sterling M. Burke

October 18, 2024

BOARD OF TRUSTEES

Jennifer Beasley

Victor E. Blackwell

Sandra Finley

Kelvin Oliver

Kenneth F. Smith

Howard White

Ms. Athena Barnes, Executive Director
SouthCom 911 Dispatch Center
3445 Lincoln Highway
Matteson, IL 60443

Re: Village of Olympia Fields' Repeal of Ordinance 2023-19: An Ordinance
Approving an Intergovernmental Agreement Calling for a Merger of
E-Com and SouthCom

Dear Ms. Barnes:

Please be advised that at its board meeting on October 16, 2024, the Village of Olympia Fields' Board of Trustees approved Ordinance 2024-17: An Ordinance Repealing Ordinance 2023-19 (An Ordinance Approving an Intergovernmental Agreement Calling for a Merger of E-Com and SouthCom).

VILLAGE ADMINISTRATOR/ CHIEF OF STAFF

Jessica Washington

Please accept this letter and the enclosed ordinance as the Village of Olympia Fields' written notice of intent to withdraw its membership from the E-Com and SouthCom Public Safety Communications Joint Emergency Telephone System Intergovernmental Cooperation Agreement.

BUILDING COMMISSIONER

John M. McDonnell

DIRECTOR OF FINANCE

Lisa Fifer-Smith

Please do not hesitate to contact me with any questions. Thank you.

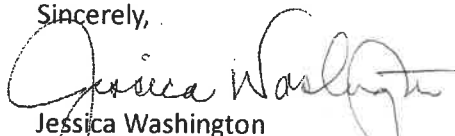
CHIEF OF POLICE

Derrick Blasingame

DIRECTOR OF PUBLIC WORKS

Art Jones

Sincerely,


Jessica Washington
Village Administrator/Chief of Staff

Cc: Sterling M. Burke, President
Village of Olympia Fields Board of Trustees
Anthony Burton, Chair, SouthCom Board of Directors

OFFICE HOURS:

8 a.m. — 5 p.m. Monday — Friday

**VILLAGE OF OLYMPIA FIELDS
COOK COUNTY, ILLINOIS**

**ORDINANCE NO. 2024-17
AN ORDINANCE REPEALING ORDINANCE NO. 2023-19**

**ADOPTED BY THE VILLAGE PRESIDENT
AND THE VILLAGE BOARD OF TRUSTEES
ON THE 16TH DAY OF OCTOBER, 2024.**

**Published in pamphlet by
Authority of the Village President
and Board of Trustees of the
Village of Olympia Fields,
this 16th day of October, 2024.**

**VILLAGE OF OLYMPIA FIELDS
COOK COUNTY, ILLINOIS**

ORDINANCE NO. 2024-17

AN ORDINANCE REPEALING ORDINANCE NO. 2023-19

WHEREAS, on August 9, 2023, the Village of Olympia Fields approved Ordinance No. 2023-19, “An Ordinance Approving an Intergovernmental Agreement Calling For the Merger of E-Com and SouthCom”; and

WHEREAS, the President and Board of Trustees have determined, based on additional information, that it is not in the best interest of the Village of Olympia Fields to maintain its membership in the “E-Com and SouthCom Public Safety Communications Joint Emergency Telephone System Intergovernmental Cooperation Agreement;”

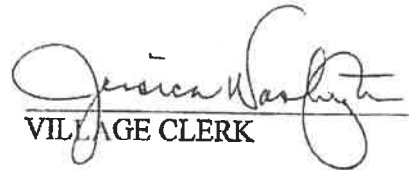
NOW, THEREFORE, BE IT ORDAINED BY THE PRESIDENT AND BOARD OF TRUSTEES OF THE VILLAGE OF OLYMPIA FIELDS, COOK COUNTY, ILLINOIS, as follows:

SECTION 1: Repeal. Ordinance No. 2023-19, “An Ordinance Approving an Intergovernmental Agreement Calling For the Merger of E-Com and SouthCom,” is hereby repealed.

SECTION 2: Effective Date. This Ordinance shall be in full force and effect from and after its passage, approval and publication as provided by law.

THIS ORDINANCE IS ADOPTED AND APPROVED BY THE PRESIDENT AND VILLAGE BOARD OF THE VILLAGE OF OLYMPIA FIELDS, this 16th day of October, 2024.

PASSED this 16th day of October, 2024.


VILLAGE CLERK

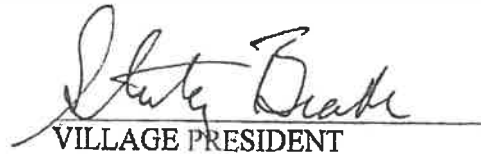
Roll Call Vote:

Voting in Favor: Jennifer Beasley, Victor Blackwell, Sandra Finley, Kelvin Oliver, Kenneth Smith, Howard White

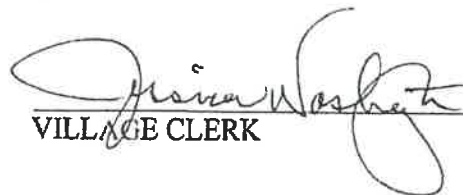
Voting Against: None

Not Voting: None

APPROVED this 16th day of October, 2024.


VILLAGE PRESIDENT

PUBLISHED in pamphlet form this 16th of October, 2024.


VILLAGE CLERK

PREPARED AND APPROVED AS TO FORM:


VILLAGE ATTORNEY

AGREEMENT RELATING TO TRANSFER AND REPORTING OF SURCHARGE FUNDS ATTRIBUTABLE TO THE VILLAGE OF OLYMPIA FIELDS, ILLINOIS

Miron **THIS AGREEMENT** (the "Agreement") is made and entered into the 3rd day of March, 2023 (the "Effective Date") by and between the Cook County Emergency Telephone System Board ("Cook County ETSB") and the Southcom Emergency Telephone System Board for the purpose of providing for the transfer of and reporting relating to certain surcharge funds attributable to the Village of Olympia Fields, Illinois ("Village") (the Cook County ETSB and the Southcom ETSB are sometimes referred to herein individually as a "Party" and collectively the "Parties").

WITNESSETH:

WHEREAS, Section 15.4a of the Emergency Telephone System Act, 50 ILCS 750/1 *et seq.* (the "Act"), requires any 9-1-1 Authority, as defined by the Act, in a county with a population of at least 250,000 to consolidate such that no 9-1-1 Authority in the county serves a population of less than 25,000; and

WHEREAS, Cook County ETSB operates the Cook County 9-1-1 system in unincorporated areas of Cook County and certain municipalities; and

WHEREAS, in accordance with the Act, Southcom ETSB, is a Joint ETSB, and the Village of Olympia Fields (the "Village"), along with other municipalities, participates as a member municipality; and

WHEREAS, pursuant to 50 ILCS 15.4(a)(2), the Village requested that it be included in the County 9-1-1 System, and the Cook County ETSB has agreed to accept the Village into the Cook County 9-1-1 System; and

WHEREAS, in accordance with the bylaws adopted by Southcom ETSB, the Village has provided notice of its termination as a member of Southcom ETSB and its intention to join Cook County ETSB; and

WHEREAS, to facilitate the Village's transition from Southcom ETSB to Cook County ETSB, the Parties desire to enter into this Agreement to confirm their understanding that Village will cease to be a member of Southcom ETSB and will become a member of Cook County ETSB; that, thereafter the boundaries for wireless emergency calls of each Party will change such that wireless emergency calls originating in the Village will be handled by Cook County ETSB; and, to provide for the transfer to Cook County ETSB of any funds held by Southcom ETSB attributable to Village, after the effective date of the Village becoming a member of Cook County ETSB, including any surcharge funds (such as those funds commonly known as wireline and hold harmless surcharge funds) collected after the effective date of the Village becoming a member of Cook County ETSB, pursuant to the Act or any other applicable statute or ordinance (the "Funds");

NOW, THEREFORE, in consideration of the promises and mutual covenants hereafter set forth, the Parties agree as follows:

Section 1. Incorporation of Recitals.

The foregoing preambles are hereby incorporated into this Agreement as if fully restated in this Section 1.

Section 2. Village Opt-Out.

Village has provided the notice required by Southcom ETSB bylaws to terminate as a Southcom ETSB member municipality and that upon approval of Cook County ETSB's consolidation plan by the State of Illinois' Office of the Statewide 9-1-1 Administrator, the Village shall become a member of Cook County ETSB.

Section 3. Wireless Call Boundaries.

Upon the Village becoming a Cook County ETSB member municipality, the wireless call boundaries of Cook County ETSB and Southcom ETSB shall change such that all wireless 9-1-1 calls originating in Village shall no longer be handled by Southcom ETSB and instead shall be handled by Cook County ETSB.

Section 4. Funds.

Once the consolidation plan is approved by the State of Illinois' Office of the Statewide 9-1-1 Administrator, Cook County ETSB shall receive all Funds attributable to the Village after the effective date of the Village becoming a member of Cook County ETSB in accordance with the Act. Cook County ETSB will be responsible for all Funds it receives and for the reporting and auditing of all Funds as described in Section 5 below.

Section 5. Financial Reporting of Funds.

Southcom ETSB shall be responsible for all required financial reporting relating to the Funds, including the financial report required by Section 40 of the Act, up to and including the date that Cook County ETSB's consolidation plan is approved by the State of Illinois' Office of the Statewide 9-1-1 Administrator. Thereafter, Cook County ETSB shall be responsible for all such reporting.

Section 6. Term.

The term of this Agreement shall commence on the Effective Date and shall end the later of (1) the date which is one (1) year after the date of approval of Cook County ETSB's consolidation plan by the State of Illinois' Office of the Statewide 9-1-1 Administrator or (2) the date upon which Southcom ETSB files the last financial report relating to funds attributable to Village as required by Section 5 hereof.

Section 7. Counterparts.

This Agreement may be executed in counterparts, each of which shall be deemed to be an original and both of which shall constitute one and the same Agreement.

Section 8. Severability.

If any part of this Agreement shall be held invalid for any reason, the remainder of this Agreement shall remain valid to the maximum extent possible.

Section 9. Governing Law.

This Agreement shall be governed by the laws of the State of Illinois without giving consideration to the principals of conflict of laws.


Section 10. Entire Agreement.

This Agreement represents the entire agreement between the Parties and there are no other promises or conditions in any other agreement whether oral or written.

[SIGNATURE PAGE FOLLOWS]

IN WITNESS WHEREOF, the Parties hereto have caused this Agreement to be executed by their duly authorized officers on the dates set out below.

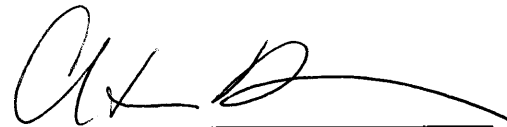
Cook County Emergency Telephone System Board

By: 

Martin Bennett
Executive Director

Date: 3/3/2025

Southcom Emergency Telephone System Board

By: 

7-7-2025
Date: _____