

System Name: West Suburban Consolidated Dispatch
Case # 16-C-144
Date Filed: 05/31/17

Department Review of Consolidation

(For consolidation of an unserved county with an existing 9-1-1 authority and the creation of a Joint ETSB or consolidation of either paper ETSBs or multiple ETSBs resulting in the creation of a Joint ETSB and consolidation of individual PSAPs)

Requirement	Information Included	Staff Comment
Contact and 9-1-1 System information	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	The system name will be West Suburban Consolidated Dispatch Center (WSCDC) after consolidation.
Verification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Letter of Intent	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following:)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	The West Suburban Consolidated Dispatch 9-1-1 joint ETSB is being created to include Oak Park, River Forest, Elmwood Park, Park Ridge and Forest Park. There will be one PSAP located in River Forest. Forest Park will close its PSAP no later than July 1, 2017, and all five ETSBs are being dissolved.
Name of certified 9-1-1 system provider	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
Explanation of the national standards, protocols and/or operating measures that will be followed	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
Explanation of measures taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
Explanation of how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	

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	Explanation of how split exchanges will be handled	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how the databases will be maintained and how address errors will be corrected and updated on a continuing basis	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of security measures placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
Financial Information			
	Name of ETSB(s) that are being dissolved with Total Reserves to be transferred to the Joint ETSB	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	The ETSBs in Oak Park, River Forest, Elmwood Park, Park Ridge and Forest Park are being dissolved. There will be no reserves transferred to the joint ETSB.
	Number of answering positions, full-time and part-time dispatchers prior to and after consolidation	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	The number of answering positions will remain at 9 after consolidation. The number of full time dispatchers will decrease from 30 to 28 after consolidation. There were 2 part time dispatchers prior to consolidation and there will be none after consolidation.
	Total network cost prior to and after consolidation	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Network costs prior to consolidation were \$126,194.39 and will decrease to \$114,448.55 upon consolidation, a savings of \$11,745.84.
	Network Costs that the State will be responsible for paying	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	The total network costs that the State will be responsible for is \$114,448.55.

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	Recurring and nonrecurring consolidation cost	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Recurring costs will be \$4,298,089.00. Estimated nonrecurring costs associated with this consolidation are \$370,411.44.
	All revenue sources for consolidated system	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Projected surcharge revenue is \$1,693,374.00. Projected revenue from local governments is \$2,604,715.00. Revenue in reserves is \$0. Projected total revenue is \$4,298,089.00.
Five Year Strategic Plan		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Communities Served		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Participating Agencies		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Adjacent Agencies		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Carrier Listing		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Attachments			
	Ordinances	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Ordinances were included dissolving the ETSBs in Oak Park, River Forest, Elmwood Park, Park Ridge and Forest Park.
	Intergovernmental agreement(s)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	An intergovernmental agreement between Oak Park, River Forest, Elmwood Park, Park Ridge and Forest Park was included in the plan creating a joint ETSB with an effective date of April 1, 2017.
	Contracts	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
	Back-up PSAP agreement	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	The Lyons Township Area Communications Center (LTACC) will provide backup services to WSCDC and WSCDC will provide backup services to LTACC. A mutual backup agreement was included in the plan.
	Network Diagram	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	AT&T performed a P.01 standard analysis for the number of PSAP trunks necessary for the system. AT&T recommends the wireline trunks be reduced from 6 to 5 and the wireless trunks be reduced from 6 to 2.

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<input type="checkbox"/>	Call-Handling and Aid outside jurisdictional boundaries agreements	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Call-handling agreements for Maywood Police, Cicero Police, Cicero Fire, Rosemont Public Safety, Melrose Park Police and River Grove Police are outstanding and need to be provided before the Statewide 9-1-1 Administrator issues and order.
Test Plan		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	

Conclusions:

The WSCDC's 's consolidation plan generally meets the requirements for a consolidation plan as prescribed by Section 1324.200(c) of Illinois Admin. Code Part 1324.200 – Consolidation of 9-1-1 Emergency Systems.

Under 50 ILCS 15.4a(a)(2), in any county with a population of at least 250,000 that has more than one Emergency Telephone System Board, Joint Emergency Telephone System Board, or qualified governmental entity, any 9-1-1 Authority serving a population of less than 25,000 shall be consolidated such that no 9-1-1 Authority in the county serves a population of less than 25,000. Oak Park, River Forest, Elmwood Park, Park Ridge and Forest Park each serve populations less than 25,000. As a result, all five ETSBs are required to consolidate. All five 9-1-1 authorities are dissolving their respective ETSBs and joining the WSCDC joint ETSB.

The above consolidation requirements will be fulfilled by these 9-1-1 authorities dissolving their ETSBs and joining the WSCDC joint ETSB. The combined population served will be approximately 138,966.

The six missing call-handling agreements should be provided to the Statewide 9-1-1 Administrator before an order approving this consolidation is granted.

Reviewed by: Stacy Ross

Date: 06/12/17