

**System Name: Will County ETSB**  
**Case # 18-M-215**  
**Date Filed: 2/28/18**

**Department Review of Plan Modification**

Requirement	Information Included	Staff Comment
<b>Contact and 9-1-1 System information</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Steve Figved 16911 W. Laraway Road, Suite 102 Joliet, IL 60433 815-725-1911 Office 815-671-2407 Cell sfigved@willcounty9-1-1.com
<b>Verification</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Letter of Intent</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
<b>Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following: )</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	<p>In the past Will County utilized a PSAP backup plan where each PSAP could be the back-up to one of the other six PSAP's. Will County has since consolidated to three PSAPS; Laraway Comm. Center, Joliet and Wescom. Since the consolidation, it was necessary for the backup configuration to be modified.</p> <p>AT&amp;T will need to add two 9-1-1 trunks from the Geneva selective router to Wescom. This will not only allow Wescom to provide backup services to the Joliet PSAP, but will allow Wescom to handle all 9-1-1 calls form the Blue Island, Lombard and Geneva selective routers for the Laraway Comm. Center. This will reduce the need for Joliet to provide backup services to Laraway for just the Geneva selective router. Then the existing trunks from the Geneva router to Joliet can then be disconnected. The Laraway Comm. Center will provide backup PSAP services to Wescom in return.</p>
Name of certified 9-1-1 system provider	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
Explanation of the national standards, protocols and/or operating measures that will be followed	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	

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	Explanation of measures taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how split exchanges will be handled	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how the databases will be maintained and how address errors will be corrected and updated on a continuing basis	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of security measures placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
<b>Financial Information</b>			

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	Annual recurring 9-1-1 network costs prior to modification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$5,400,000.00
	Projected annual recurring 9-1-1 network costs after modification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$5,400,000.00
	Installation cost of the project	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$0
	Anticipated annual revenues	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$5,400,000.00
<b>Five Year Strategic Plan</b>		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	N/A
<b>Communities Served</b>		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	N/A
<b>Participating Agencies</b>		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	N/A
<b>Adjacent Agencies</b>		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	N/A
<b>Carrier Listing</b>		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	N/A
<b>Attachments</b>		If changes necessitate new versions	
	Ordinances	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	Intergovernmental agreement(s)	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	Contracts	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	Back-up PSAP agreement	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	Network Diagram	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	

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	Call-Handling and Aid outside jurisdictional boundaries agreements	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
<b>Test Plan</b>		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	

**Conclusions:**

The Will County ETSB has requested to change its backup PSAP arrangement with it's remaining PSAPs. Each PSAP meets all the requirements for a backup PSAP as prescribed in Section 1325.415(i) of Illinois Administrative Code Part 1325 - Standards of Service Applicable to 9-1-1 Emergency Systems.

**Reviewed by: Marci Elliott**

**Date: 3/2/18**