ADMINISTRATOR'S UPDATE 11/16/26

NG911

Pontiac and Collinsville ISP Comm Centers successfully cut over and are live on the Statewide AT&T ESInet (on October 21 and October 28). The remaining Comm Centers have ORTs and Go-Lives targeted and scheduled from December 2026 to April 2027. New SIP URI transfer information is provided to PSAPs as they go-live.

ISP, in alignment with all ESInet go-live implementations, plans to keep the existing 10-digit lines in place and have them ported into the Vesta system. PSAPs will be able to continue transferring calls to ISP using these current 10-digit lines until formal notification is issued regarding the transition to the new SIP URL transfer process.

Once a site has gone live and system operations have stabilized, ISP will issue communication to all comm centers supporting the affected PSAPs. This communication will provide direction for transitioning from 10 digit PSAP 911 transfer, to ESInet transfers to the designated SIP URL for the ISP Communications Center.

NG911 GIS

- Phase 1 of the NG911 GIS Plan for FY27 is complete. Which encompassed completing existing work, stabilizing the current environment, and establish a clean operational baseline.
    - With the release of Version 5.2.1 on 10/15 with improved legacy data load performance, refined pop-up behavior, cleaner upload experience and additional stability and usability improvements.
    - Continued focus on timely, accurate submissions, QA of existing data, and coordination on gaps and overlaps have resulted in a significant improvement for NG9-1-1 GIS data across the state.
- Phase 2 is underway with Esri making necessary configuration changes to accommodate Version 3 of NENA GIS Data Standard. Documentation being created in coordination with the ILGISA NG911 Committee to support local authorities in migrating their data.

    - *Illinois NG9-1-1 GIS: A Guide for Local Governments*
    - *Why Illinois Is Moving to the NENA NG9-1-1 GIS Data Model Version 3*
    - *Illinois NG9-1-1 GIS Schema Conversion Guide (Plain Language)*
    - *Full technical crosswalk and schema documentation*

      Targeting migration Q1 2027

Redundant Network Connections:

70% complete. 4 Cutovers completed on October 1 in November, and 1 additional scheduled in November

Telecommunicator and Telecommunicator Supervisor Training and Certification:

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The LMS RFP was returned from DOIT Governance to ISP Procurement on October 19 with requests for modifications. ISP Procurement completed modifications and submitted to the State Procurement Office on October 23.

CESSA:

Cohort 0,1,2, and 3: Complete. Those who have successfully completed the process are being invited to bi-weekly learning collaboratives based on protocol providers. Those who have not received targeted outreach and support to address barriers.
Cohort 4, 4.5 and 5: In Progress with bi-weekly check-ins

Cohort 4.5 & 5: Informational Meeting held on October 15.
All 167 PSAPs have been assigned a Cohort.

UIC BHCH CESSA Implementation Status Dashboard
All 167 PSAPs have been assigned a Cohort.
61 PSAPs have completed implementation and are actively triaging and transferring appropriate 911 calls for a dedicated behavioral health response.

FY28 Grants

Grant opportunities were posted on November 6
Technical Assistance Session scheduled for November 19 at 11am
Application window closes February 1