Statewide 9-1-1 Advisory Board
Open Meeting
October 21, 2026, at 11:30 a.m.

The Board met pursuant to notice at
Crowne Plaza 3000 S Dirksen Pkwy, Springfield, IL
and via WebEx

Board Members Physically Present in Springfield
Butler, Heather
Caldwell, Ralph
Ferraro, John
McCarty, Philip
McClerren, Sam
Swiatek, Corinne
Woker, Melinda
Yokley, Michael
Zerwin, Linda

Board Members Present by Phone/WebEx
Hightower, Tim

Board Members Not Present
Anderson, Sen. Neil
Coffey, Rep. Michael
Cunningham, Sen. Bill
Dade, Demond
Daley, Laura
Guerrero-Cuellar, Rep. Angelica
Isla, Anthony
Nehrt, Randy
Perdiou, Deno
Piscola, Debra
Redd, (Chief) Carla

The Chairman opened the meeting at 11:30 a.m. Roll call was taken, and a quorum was present.

1) **Approval of the September 28, 2026, Open Meeting Minutes**
   On a motion by John Ferraro, and a second by Ralph Caldwell, the September 28, 2026, meeting minutes were unanimously approved.

2) **Legislative Update**
   The Chairman stated that he and the 911 Administrator have been working on the rules related to the Alyssa's Law. They want to provide the opportunity for the Board members to be a part of this group to work on the rules. If you are interested, please contact the 911 Administrator. Only 3 board members can be a part of the group.

3) **Financial Update**
   - **FY27 Monthly Financial Reports**
     - The 911 Statement of Revenue and Cash Expenditures, the Statement of Surcharge Distribution Calculation and the Statement of Revenue by Month financial documents through 09/30/2026 were provided to the Board for review. A new format was proposed for these documents, and that proposed document was also provided to the Board for their review and suggestions.

4) **Administrator's Update**
New Consolidated PSAP

Fayette County Sheriff's Office and Vandalia Police Department are now consolidated into Old Capital 9-1-1 Center at a new location within Fayette County. Updated transfer information was provided to 9-1-1 Authorities. Reducing the number of PSAPs in Illinois to 167.

NG911

Pontiac and Collinsville ISP Comm Centers are scheduled to go live on 10/21 and October 28. The remaining Comm Centers have ORTs and Go-Lives targeted and scheduled from December 2026 to April 2027. New SIP URI transfer information will be provided to PSAPs as they go-live.

ISP, in alignment with all ESInet go-live implementations, plans to keep the existing 10-digit lines in place and have them ported into the Vesta system. PSAPs will be able to continue transferring calls to ISP using these current 10-digit lines until formal notification is issued regarding the transition to the new SIP URL transfer process.

Once a site has gone live and system operations have stabilized, ISP will issue communication to all comm centers supporting the affected PSAPs. This communication will provide direction for transitioning from 10 digit PSAP 911 transfer, to ESInet transfers to the designated SIP URL for the ISP Communications Center.

NG911 GIS

Version 5.2.1 of the GIS Upload Tool was released to Data Maintainers statewide on 10/16. Updates accounted for with this version:

- AI-enhanced scripts
- Legacy Data Load performance improvements
- Improved ArcGIS Pro pop-up behavior
  - Updated the pop-up functionality to work only with the active ArcGIS Pro window where the user is running the tool.
- Updated toolbox validation messages
- Agency configuration updates
- ServiceURI updates
- Intrado AgencyID update
- Legacy FileGDB parameter handling
- Domain-check updates
- Removed overwrite Portal item pop-up
- WINDOW_TITLE error correction
- Python time import corrections

Redundant Network Connections:

67% complete.

Telecommunicator and Telecommunicator Supervisor Training and Certification:

The LMS RFP was returned from DOIT Governance to ISP Procurement on October 19 with requests for modifications. ISP Procurement is actively making those modifications.

CESSA:

Cohort 0: Complete with bi-weekly check-ins
Cohort 1, 2, 3, and 4: In Progress with bi-weekly check-ins

Cohort 4.5 & 5: Informational Meeting held on October 15.
All 167 PSAPs have been assigned a Cohort.

UIC BHCH CESSA Implementation Status Dashboard
All 167 PSAPs have been assigned a Cohort.
51 PSAPs have completed implementation.

5) **Strategic Planning Update**
   - **Strategic Plan Approval**
     - Illuminative Strategies Inc. (ISI) representatives presented the final version of the Illinois Statewide 9-1-1 Strategic Plan. ISI presented a high-level summary of the Strategic Plan. They discussed the Plan Development Process, Strategic Plan Overview, and The Path Forward. ISI broke down the information they gathered into 8 Focus Areas: Sustainable Funding and Cost Visibility, Common Definitions and Information, NG9-1-1 Capability and Interoperability, Cybersecurity, Privacy, and Trust, Workforce, Training, and Wellness, Governance and Board Capacity, Resilience and Continuity of 9-1-1, and Public and Policymaker Engagement. These 8 Focus Areas were then categorized into 3 different tiers. Tier 1 are Foundational goals, Tier 2 are Builds on the Foundation goals and Tier 3 are Longer Term goals. ISI then stated that this plan is designed to stay active, visible, and current and stated how to do this by organizing subcommittees, designating a plan owner, reporting progress regularly, identifying support needs and reviewing and refreshing information.
     - Copies of the Strategic Plan were provided to those who attended the meeting in person, and the Strategic Plan presentation and the Strategic Plan are both available online on the ISP website.
     - The Chairman asked the Board members if they had any questions. There were no questions.
     - The Chairman opened the floor for public comment concerning the Strategic Plan.
       - The question was asked if there is a time frame for the working groups (subcommittess)? The Chairman stated that the time frame will depend on the level of interest they receive. He stressed that they really need involvement in the subcommittees and he will provide a better update at the next Board meeting once he has received some feedback.

6) **Old Business**

- Continuation of the NG911 grant funding discussion from the 09/28/2026 Board meeting. The Chairman opened the floor to the Board members.
    - Numerous Board members presented their comments, suggestions, and ideas. A few suggestions were having a cap or percentage for call handling equipment with a new subscription, not being eligible if equipment was bought in the last 5 years, 3 year plans, 30% base line models, a joint purchasing process that isn't with the state, and the need for more money. The Administrator asked the Board members to clarify some of their suggestions and to provide more specific details. It was mentioned that with a subscription change, costs have gone up and more money will be needed to stay up to date with the new technology and equipment. More discussion and research will continue on this topic.

7) **New Business**

The Chairman introduced and welcomed the new Deputy Chief Legal Counsel with the Illinois State Police, Tammy Wagoner.

8) **Public Comment**

Comments were received concerning:

Rising costs
Gratitude to the Board
Suggestion to look into virtual or physical consolidations.
The need to use grant money in the best way possible.

9) **Adjourn**

On a motion by Phil McCarty, and a second by Ralph Caldwell, the meeting was adjourned at 12:41 p.m. The motion carried by a unanimous vote by the Board.