ADMINISTRATOR'S UPDATE 10/21/26

New Consolidated PSAP

Fayette County Sheriff's Office and Vandalia Police Department are now consolidated into Old Capital 9-1-1 Center at a new location within Fayette County. Updated transfer information was provided to 9-1-1 Authorities. Reducing the number of PSAPs in Illinois to 167.

NG911

Pontiac and Collinsville ISP Comm Centers are scheduled to go live on 10/21 and October 28. The remaining Comm Centers have ORTs and Go-Lives targeted and scheduled from December 2026 to April 2027. New SIP URI transfer information will be provided to PSAPs as they go-live.

ISP, in alignment with all ESInet go-live implementations, plans to keep the existing 10-digit lines in place and have them ported into the Vesta system. PSAPs will be able to continue transferring calls to ISP using these current 10-digit lines until formal notification is issued regarding the transition to the new SIP URL transfer process.

Once a site has gone live and system operations have stabilized, ISP will issue communication to all comm centers supporting the affected PSAPs. This communication will provide direction for transitioning from 10 digit PSAP 911 transfer, to ESInet transfers to the designated SIP URL for the ISP Communications Center.

NG911 GIS

Version 5.2.1 of the GIS Upload Tool was released to Data Maintainers statewide on 10/16. Updates accounted for with this version:

- AI-enhanced scripts
- Legacy Data Load performance improvements
- Improved ArcGIS Pro pop-up behavior
    - Updated the pop-up functionality to work only with the active ArcGIS Pro window where the user is running the tool.
- Updated toolbox validation messages
- Agency configuration updates
- ServiceURI updates
- Intrado AgencyID update
- Legacy FileGDB parameter handling
- Domain-check updates
- Removed overwrite Portal item pop-up
- WINDOW_TITLE error correction
- Python time import corrections

Redundant Network Connections:

67% complete.

ADMINISTRATOR'S UPDATE 10/21/26

Telecommunicator and Telecommunicator Supervisor Training and Certification:

The LMS RFP was returned from DOIT Governance to ISP Procurement on October 19 with requests for modifications. ISP Procurement is actively making those modifications.

CESSA:

Cohort 0: Complete with bi-weekly check-ins
Cohort 1, 2, 3, and 4: In Progress with bi-weekly check-ins

Cohort 4.5 & 5: Informational Meeting held on October 15.
All 167 PSAPs have been assigned a Cohort.

UIC BHCH CESSA Implementation Status Dashboard
All 167 PSAPs have been assigned a Cohort.
51 PSAPs have completed implementation.