Statewide 9-1-1 Advisory Board
Open Meeting
September 28, 2026, at 10:00 a.m.

The Board met pursuant to notice at
IEMA – 2200 S. Dirksen Parkway, Springfield, IL
DuPage County OHSEM – 418 N. County Farm Road, Wheaton, IL
and via WebEx

Board Members Physically Present in Springfield
Caldwell, Ralph
McCarty, Philip
McClerren, Sam
Yokley, Michael

Board Members Physically Present in DuPage
Butler, Heather
Ferraro, John
Swiatek, Corinne
Zerwin, Linda

Board Members Present by Phone/WebEx
Daley, Laura
Hightower, Tim
Nehrt, Randy
Woker, Melinda

Board Members Not Present
Anderson, Sen. Neil
Coffey, Rep. Michael
Cunningham, Sen. Bill
Dade, Demond
Guerrero-Cuellar, Rep. Angelica
Isla, Anthony
Perdiou, Deno
Piscola, Debra
Redd, (Chief) Carla

The Chairman opened the meeting at 10:00 a.m. Roll call was taken, and a quorum was present.

1) **Approval of the September 14, 2026, Open Meeting Minutes**
   On a motion by Ralph Caldwell, and a second by Sam McClerren, the September 14, 2026, meeting minutes were unanimously approved.

2) **Legislative Update**
   N/A

3) **Financial Update**
    - **FY27 Monthly Financial Reports**
        - The final Revenue and Expenditures Fiscal Year-End FY27 financial document and the Statement of Revenue by Month through 08/31/2026 were provided to the Board for review.
        - Statewide 9-1-1 Bureau Chief, Sheila Bartlett, presented an overview of the proposed changes to the formatting of the financial report.
        - BC Bartlett stated that she tried not to change the view of the report too much, but three new expense categories were added. The three new expense categories are: Main Surcharge Distribution – 9-1-1 Hold Harmless, 9-1-1 Special Surcharge Distribution, and 9-1-1 Surcharge Calculation True-ups/Adjustments. Some definitions and wording have been updated as well.
        - The Chairman will send the Board members the new proposed financial report for their review and then the Board will discuss if they want to keep the new format.

4) **Administrator's Update**
    - **CESSA Implementation**
      Cohort 5 and the APCO PSAPs in Cohort 4.5 will be kicking off on October 15 with the individual law enforcement only PSAPs beginning implementation with individual meetings and support from the UIC Behavioral Health Crisis Hub. A total of 50 PSAPs have completed and are actively transferring calls to 988.

5) **Strategic Planning Update**
    - **SAB Seal Approval**
        - On a motion by Ralph Caldwell, and a second by Phil McCarty, the Statewide 9-1-1 Advisory Board (SAB) Seal was approved by a unanimous vote by the Board.
    - **Strategic Plan Approval**
        - The Chairman stated that the Strategic Plan Version 4.2 was distributed to the Board and asked the Board if they had any comments. Minor changes were discussed and ISI will make these minor edits.
        - The Chairman asked for a motion to approve the Strategic Plan (with discussed edits).
        - On a motion by John Ferraro, and a second by Phil McCarty, the Strategic Plan Version 4.2, with discussed edits, was approved by a unanimous vote by the Board.

6) **Old Business**
    - **NG911 Grant Topics**
      The Statewide 9-1-1 Administrator, Alicia Atkinson, discussed the i3 call handling agreement and stated that more ETSBs are moving to the Cloud based call handling equipment and a lot of the costs are being shifted into a subscription type cost. The Administrator asked the Board members for their input on what this looks like from a grant perspective. The Board members provided their input and suggestions and stated that more discussion and research is needed. The Administrator thanked the Board members for their input and asked them to come prepared with numbers and ideas at the next Board meeting on October 21, 2026.

7) **New Business**
N/A

8) **Public Comment**
N/A

9) **Adjourn**
On a motion by Phil McCarty, and a second by Ralph Caldwell, the meeting was adjourned at 10:56 a.m. The motion carried by a unanimous vote by the Board.