**Statewide 9-1-1 Advisory Board**
**Open Meeting**
**August 17, 2026, at 10:00 a.m.**

The Board met pursuant to notice at
IEMA – 2200 S. Dirksen Parkway, Springfield, IL
DuPage County OHSEM – 418 N. County Farm Road, Wheaton, IL
and via WebEx

**Board Members Physically Present in Springfield**
McCarty, Philip
McClerren, Sam
Nehrt, Randy
Perdiou, Deno

**Board Members Physically Present in DuPage**
Butler, Heather
Caldwell, Ralph
Ferraro, John
Yokley, Michael
Zerwin, Linda

**Board Members Present by Phone/WebEx**
Daley, Laura
Hightower, Tim
Woker, Melinda

**Board Members Not Present**
Anderson, Sen. Neil
Coffey, Rep. Michael
Cunningham, Sen. Bill
Dade, Demond
Guerrero-Cuellar, Rep. Angelica
Isla, Anthony
Piscola, Debra
Redd, (Chief) Carla
Swiatek, Corinne

The Chairman opened the meeting at 10:00 a.m. Roll call was taken, and a quorum was present.

1) **Approval of the July 13, 2026, Open Meeting Minutes**
   On a motion by Ralph Caldwell, and a second by Phil McCarty, the July 13, 2026, meeting minutes were unanimously approved.

2) **Legislative Update**
   The Chairman stated that Part 1324 is almost ready to go back to JCAR and after talking with the ISP attorney, the edits that were made to Part 1324 are being made to Part 1325, as appropriate. Most changes were administrative in nature.

3) **Financial Update**

- **Monthly Financial Reports**
  - The Preliminary Statement of Revenue and Expenditures for Fiscal Year-End 2026 through 06/30/2026 and the Statement of Revenue by Month FY26 through 06/30/2026 were provided to the Board for review.

  - The Statement of Revenue and Expenditures Fiscal Year 2027 through 7/31/2026 and the Statement of Revenue by Month FY27 through 07/31/2026 were also provided to the Board for review.

- **Recommendation and Approval for FY28 Consolidation Grants**
  - The Statewide 911 Advisory Board discussed the amount of money recommended for the FY28 consolidation grants.

  - On a motion by Ralph Caldwell, and a second by Linda Zerwin, the FY28 consolidation grant amount of $3,000,000 was unanimously approved by the Board.

4) **Administrator's Update**

**NG911**

ORT for the Springfield ISP Comm Center was completed. ORT and Go-Live for the Pontiac ISP Comm Center is scheduled for end of August and beginning of September. The remaining Comm Centers have ORTs and Go-Lives scheduled from October 2026 to April 2027. New SIP URI transfer information will be provided to PSAPs as they go-live.

**NG911 GIS**

Planning is complete for the migration to Version 3 of the NENA GIS Standard with an anticipated rollout for statewide adoption in 4th quarter of 2026. In addition to the monthly Data Maintainers Informational Calls, planning is occurring to present a Statewide NG911 GIS Program Update at the ILGISA Conference in October to support migration.

An in-depth assessment was conducted of statewide NG911 GIS data in June which identified three key issues within the PSAP layers: errors in the ServiceURI field, gaps and overlaps between 911 Authority datasets, and inconsistent PSAP Display name usage. Less than 30 911 Authorities were affected, and individual notifications were made to affected systems to make corrections and resubmit data.

**Redundant Network Connections:**

Thirty-eight orders have been completed, and 14 orders are currently in progress and 1 order is being worked.

**Text-to-911:**

One hundred and nine PSAPs have received Text Ready Notices from Intrado. The remaining 2 are waiting on vendors scheduling and addressing financial barriers to needed upgrade to accommodate text via their CPE.

The ETSA requires all PSAPs to be able to accept text-to-911 by December 31, 2025. Of the 168 PSAPs in Illinois, 167 can receive text-to-911.

**Telecommunicator and Telecommunicator Supervisor Training and Certification:**

All seventeen modules have been reviewed with the training professionals resulting in a final list of modules:

- Active Shooter
- Additional Considerations with Caller
- Call Processing
- Cybersecurity
- Emergency Communications Technology
- Emergency Management
- EMS
- Basic Fire Service
- Interpersonal Communications
- Law Enforcement
- Legal Concepts
- Mental Health & Stress Management
- On the Job Training
- Quality Assurance
- Roles and Responsibilities
- Sexual Assault
- Swatting Considerations for Telecommunicators

A comparative analysis is underway to ensure the existing curriculum aligns with the recently updated NENA/APCO Recommended Minimum Training Guidelines for Telecommunicators and to pinpoint forward-looking enhancements, particularly in the integration of evolving technology.

**CESSA:**

Cohort 0: Complete with bi-weekly check-ins
Cohort 1, 2, and 3: In Progress with bi-weekly check-ins
Informational Meeting for Cohorts 4, 4.5 and 5 held on July 8 allowing remaining PSAPs to begin two implementation steps, training and landscape survey completion, ahead of Cohort kickoff.
Cohort 4: Kick-off Informational Meeting for 911 Authorities, PSAPs, MCRTs and agency stakeholders held on August 13.
Informational Meeting for Medical Directors and EMS System Coordinators scheduled for August 20
Cohort 4.5: Implementing in small groups to accommodate unique structures and systems
Individual needs assessment meetings scheduled and conducted with PSAPs
Cohort 5: Kick-off Scheduled for Mid-October

All 168 PSAPs have been assigned a Cohort.

UIC BHCH CESSA Implementation Status Dashboard

What is “Live”
The PSAP has completed the following steps and been approved to transfer appropriate calls to the designated 988 transfer number:

- Completion of an updated Landscape Survey
- All current staff have completed CESSA required training
- Documented EMD approval obtained and submitted
- Required protocol software updates and reporting configurations completed
- Call handling system updated to include the ten-digit 988 transfer number
- Internal polices and training materials updated to reflect CESSA practices
- Coordination with response partners (Fire, EMS, and Law Enforcement) to communicate upcoming changes in response types

**5) Strategic Planning Update**

- Illuminative Strategies Inc. (ISI) walked through the draft of Version 2.0 of the Strategic Plan with the Statewide 9-1-1 Advisory Board members. Board members provided comments and suggestions.
- The draft Version 2.0 plan includes The Statewide 911 Advisory Board Mission, Vision and Values, Recent Notable Achievements of Illinois 911, Strategic Plan Development Methodology, Executive Summary, Focus Areas, Strategic Goals and Page Index, Strategic Priorities by Tier, Focus Areas and Goals, Appendix: Glossary of Key Terms.
- The Eight Focus Areas are: Sustainable Funding and Cost Visibility, Common Definitions and Information, NG911 Capability and Interoperability, Cybersecurity, Privacy and Trust, Workforce, Training and Wellness, Governance and Board Capacity, Resilience and Continuity of 911, and Public and Policymaker Engagement.
- ISI presented a Live Board Ratings Capture document for each Goal/Title and asked the Board members to complete and return by August 31, 2026. ISI included a Strategic Impact and Statewide Effort Rating Rubric for the Board members to reference.

**6) Old Business**

Linda Zerwin stated that DuPage County ETSB was approached by Motorola concerning a cybersecurity contract. DuPage received a quote and after reviewing it they had some questions and reached out to the State. DuPage is on StarComm and they were not sure why they were being asked to pay for something that was part of the State contract. The State agreed that it is part of the State contract. It is strongly suggested that if you receive a quote for cybersecurity, please reach out to the State to confirm. Linda will follow up with Motorola and present any new information to the Board, if applicable.

**7) New Business**

N/A

**8) Public Comment**

N/A

**9) Adjourn**

On a motion by John Ferraro, and a second by Heather Butler, the meeting was adjourned at 2:21 p.m. The motion carried by a unanimous vote by the Board.