

**Statewide 9-1-1 Advisory Board
Open Meeting
July 13, 2026, at 10:00 a.m.**

The Board met pursuant to notice at
IEMA – 2200 S. Dirksen Parkway, Springfield, IL
DuPage County OHSEM – 418 N. County Farm Road, Wheaton, IL
and via WebEx

Board Members Physically Present in Springfield

Caldwell, Ralph
McCarty, Philip
McClerren, Sam
Nehrt, Randy
Woker, Melinda
Yokley, Michael

Board Members Physically Present in DuPage

Ferraro, John
Swiatek, Corinne

Board Members Present by Phone/WebEx

Butler, Heather
Coffey, Rep. Michael
Daley, Laura
Hightower, Tim
Isla, Anthony
Redd, (Chief) Carla

Board Members Not Present

Anderson, Sen. Neil
Cunningham, Sen. Bill
Dade, Demond
Guerrero-Cuellar, Rep. Angelica
Perdiou, Deno
Piscola, Debra
Zerwin, Linda

The Chairman opened the meeting at 10:00 a.m. Roll call was taken, and a quorum was present.

1) Approval of the June 15, 2026, Open Meeting Minutes

On a motion by Ralph Caldwell, and a second by Melinda Woker the June 15, 2026, meeting minutes were unanimously approved.

2) Legislative Update

N/A

3) Administrator's Update

- **Drones & Surcharge Funding** – The 911 Administrator asked the Board for their input concerning the question whether drones were an allowable expenditure of surcharge funds? The Board members discussed.
- **NG911 Grant Priorities** – The Board discussed what kind or if any, GIS support could be provided within the grants. It was suggested that a more permanent source of funding be acquired instead of using the grant process.

NG911

ORT for the Springfield ISP Comm Center is scheduled for this week with a go-live scheduled for the week of July 29. The remaining Comm Centers have ORTs and Go-Lives scheduled from August 2026 to April 2027.

NG911 GIS

The plan for statewide migration of NG911 GIS data to Version 3 of the standard is nearing completion, incorporating feedback from the ILGISA NG911 Committee and NG service providers. The migration process will leverage available auto-formatting features within the Upload Tool to minimize the workload on local agencies, Training materials and workshops are being developed to support Local Data Maintainers in achieving full compliance with the updated standard.

Redundant Network Connections:

Thirty-eight orders have been completed, and 15 orders are currently in progress.

Text-to-911:

One hundred and nine PSAPs have received Text Ready Notices from Intrado.

The ETSA requires all PSAPs to be able to accept text-to-911 by December 31, 2025. Of the 168 PSAPs in Illinois, 166 can receive text-to-911.

Telecommunicator and Telecommunicator Supervisor Training and Certification:

LMS RFP is with the State Procurement Office.

All modules have been reviewed with the training professionals resulting in a final list of modules:

- Active Shooter
- Additional Considerations with Caller
- Call Processing
- Cybersecurity
- Emergency Communications Technology
- Emergency Management
- EMS
- Basic Fire Service

- Interpersonal Communications
- Law Enforcement
- Legal Concepts
- Mental Health & Stress Management
- On the Job Training
- Quality Assurance
- Roles and Responsibilities
- Sexual Assault
- Swatting Considerations for Telecommunicators

The content will be compared with the newly revised NENA/APCO Recommended Minimum Training Guidelines for Telecommunicators Standard to ensure alignment.

CESSA:

Cohort 0: Complete

Cohort 1, 2, and 3: In Progress

Cohort 4: Kick-off Scheduled in Mid-August

Cohort 4.5: Implementing in small groups to accommodate unique structures and systems

Cohort 5: Kick-off Scheduled for Mid-October

All 168 PSAPs have been assigned a Cohort.

27 PSAPs have completed implementation.

55 PSAPs in active implementation, with 15 scheduled to go-live in July.

4) Strategic Planning Update

- The Chairman anticipates that the duration of the August 17, 2026, Statewide 911 Advisory Board meeting will be longer. The Chairman will be hosting the meeting from the DuPage meeting site. The Springfield meeting site will still be available in person.
- Illuminative Strategies Inc. (ISI) walked through the draft of the Strategic Plan with the Statewide 9-1-1 Advisory Board members.
- The draft plan explains: Where Illinois is Today, Where Illinois Needs to Be, How We'll Get there, and Measures of Progress.
- The Eight Focus Areas are: Sustainable Funding, Standards, Data and Accountability, Interoperable and Resilient NG911, Cybersecurity, Privacy, and Trust, Workforce, Training and Wellness, Governance and Implementation, Resilience and Continuity, and Public and Policymaker Engagement.
- The Chairman had numerous questions and comments concerning the Draft document. The Board members and ISI went through the document stating the edits, comments, and questions. The Board members discussed these issues with ISI for future changes and suggestions. The Chairman asked the Board members to review the document and to present their comments to ISI.
- ISI asked the members to review the Draft and to let them know of any changes they would like to see to the formatting.
- The Chairman informed the Board that a September 28, 2026, meeting will be tentatively scheduled to discuss the Strategic Plan.

- The Chairman stated that he would like to present the Strategic Plan at the October 21, 2026, SAB Board meeting at the IPSTA conference.

5) Old Business

N/A

6) New Business

N/A

7) Public Comment

N/A

8) Adjourn

On a motion by Phil McCarty, and a second by Ralph Caldwell, the meeting was adjourned at 1:34 p.m. The motion carried by a unanimous vote by the Board.