

Redundant Network Connections:

Thirty orders have been completed, and 24 orders are currently in progress.

Text-to-911:

One hundred and eight PSAPs have received Text Ready Notices from Intrado. Three remaining.

The ETSA requires all PSAPs to be able to accept text-to-911 by December 31, 2025. Of the 168 PSAPs in Illinois, 166 can receive text-to-911.

FCC Filing Status:

FCC Report and Order 25-143 established a national framework to accelerate the transition from legacy 9-1-1 networks to NG911.

Two-Phase Transition process, with each phase beginning with a valid request submission.

- Phase 1 requires OSPs to deliver 911 traffic in IP-based SIP format to NG911 delivery points.
- Phase 2 requires OSPs to deliver traffic in a fully NG911-compliant SIP format, including routing and caller location information

AT&T, INdigital, and Comtech PSAPs have all been filed as part of a Valid Request for Phase 1.

INdigital PSAPs have been filed as part of a Valid Request for Phase 2.

NG911 GIS Data:

The GIS submission schedule is in effect, and systems are expected to regularly update and upload their GIS data.

New fields are being enforced and will continue to be as we align the IL GIS Data Model with version 3 of the NENA Standard for NG9-1-1 GIS Data Model.

Telecommunicator and Telecommunicator Supervisor Training and Certification:

Work continues with the training professionals to finalize the online training content. Fourteen module reviews are completed and four pending reviews.

LMS RFP is with procurement.

CESSA:

Cohort 1 implementation continues, with three PSAPs now live and actively transferring appropriate calls to 988.

Cohort 2 continues in implementation and has begun bi-weekly technical assistance sessions. Three PSAPs from Cohort 2 have gone live.

Cohort 3 kicked off on April 9 with an Informational Meeting. PSAP staff is currently working on training, with two check-ins scheduled for May to review determinant code mapping and achieve protocol approval with their EMS systems.