

**Statewide 9-1-1 Advisory Board
Open Meeting
April 06, 2026, at 10:00 a.m.**

The Board met pursuant to notice at
IEMA – 2200 S. Dirksen Parkway, Springfield, IL
DuPage County OHSEM – 418 N. County Farm Road, Wheaton, IL
and via WebEx

Board Members Physically Present in Springfield

Caldwell, Ralph
McClerren, Sam
Woker, Melinda
Yokley, Michael

Board Members Physically Present in DuPage

Butler, Heather
Ferraro, John
Swiatek, Corinne
Zerwin, Linda

Board Members Present by Phone/WebEx

Daley, Laura
Hightower, Tim
McCarty, Philip
Nehrt, Randy
Piscola, Debra
Redd, (Chief) Carla

Board Members Not Present

Anderson, Sen. Neil
Coffey, Rep. Michael
Cunningham, Sen. Bill
Dade, Demond
Guerrero-Cuellar, Rep. Angelica
Isla, Anthony
Perdiou, Deno

The Chairman opened the meeting at 10:00 a.m. Roll call was taken, and a quorum was present.

1) Approval of the March 23, 2026, Open Meeting Minutes

On a motion by Ralph Caldwell, and a second by Sam McClerren, the March 23, 2026, meeting minutes were unanimously approved.

2) Legislative Update

N/A

3) Administrator's Update

PSAP Consolidation:

The Southland Communications Center is now live as a result of the consolidation of the SouthCom and E-COM ETSBs and PSAPs.

Redundant Network Connections:

Thirty orders have been completed, 23 orders are currently active, and 1 order is being worked on.

Text-to-911:

One hundred and six PSAPs have received Text Ready Notices from Intrado. The ETSA requires all PSAPs to be able to accept text-to-911 by December 31, 2025. Of the 169 PSAPs in Illinois, 163 are able to receive text-to-911. The remaining 6 PSAPs received waivers extending their deadline. All 6 PSAPs have targeted text-ready cutovers with solution providers in 2026.

FY27 Grants:

The grant application window closed on February 2, 2026, and applications are currently being reviewed.

Telecommunicator and Telecommunicator Supervisor Training and Certification:

Work continues with the training professionals to finalize the online training content. Two modules are being delivered to the committee at one time, with twelve modules completed, and six pending reviews.

CESSA:

Cohort 1 implementation continues, with three PSAPs now live and actively transferring appropriate calls to 988.

Cohort 2 continues in implementation and has begun bi-weekly technical assistance sessions.

Looking ahead, Cohort 3 received notification emails on March 31. Informational Meeting scheduled for April 9.

Cohorts 4-6 will follow a hybrid identification/participation model: PSAPs may volunteer to participate, with 50% of available slots open for sign-up in each cohort, and the remaining slots assigned to ensure statewide progress and balanced participation. Information regarding the sign-up process will be provided by email in mid-April.

4) Strategic Planning Update

- A representative from ISI presented an updated 9-1-1 Strategic Plan to the Board. The Board and ISI discussed the updates and suggested changes. The ISI representative stated that the next significant meeting will be with APCO and NENA in Schaumburg at the end of April. ISI will then provide a packet with the results from the APCO and NENA meeting, the interviews and the survey and will request the Board's feedback.
- It was suggested that the plan includes some deadlines and timeframes and ISI stated that those will be added.
- The Chairman stated that he will send out the updated Strategic Plan to the Board members.

- The Board members and the Chairman agreed that the SAB meeting on May 18, 2026, will be at IEMA in Springfield only. A more in-depth discussion will be held concerning the Strategic Plan and the meeting is anticipated to be a longer meeting.

5) New Business

N/A

6) Public Comment

N/A

7) Adjourn

On a motion by Melinda Woker, and a second by Ralph Caldwell, the meeting was adjourned at 10:37 a.m. The motion carried by a unanimous vote by the Board.