

**Statewide 9-1-1 Advisory Board  
Open Meeting  
March 23, 2026, at 10:00 a.m.**

The Board met pursuant to notice at  
Illinois State Police Academy – 3700 E. Lake Shore Drive, Springfield, IL  
and via WebEx

**Board Members Physically Present in Springfield**

Butler, Heather  
Caldwell, Ralph  
Dade, Demond  
McCarty, Philip  
McClerren, Sam  
Swiatek, Corinne  
Yokley, Michael  
Zerwin, Linda

**Board Members Present by Phone/WebEx**

Daley, Laura  
Ferraro, John  
Guerrero-Cuellar, Rep. Angelica  
Hightower, Tim  
Piscola, Debra  
Woker, Melinda

**Board Members Not Present**

Anderson, Sen. Neil  
Coffey, Rep. Michael  
Cunningham, Sen. Bill  
Isla, Anthony  
Nehrt, Randy  
Perdiou, Deno  
Redd, (Chief) Carla

The Chairman opened the meeting at 10:00 a.m. Roll call was taken, and a quorum was present.

- 1) **Approval of the March 9, 2026, Open Meeting Minutes**  
On a motion by Ralph Caldwell, and a second by Linda Zerwin, the March 9, 2026, meeting minutes were unanimously approved.
- 2) **Legislative Update**  
N/A
- 3) **Financial Update**
  - **Monthly Financial Reports**

- The Fiscal Year 2026 revenue and expenditures financial document through 02/28/2026 and the statement of revenue by month through 01/31/2026 were provided to the Board for review.

#### 4) **Administrator's Update**

##### **NG911/ESINET:**

Now that statewide PSAP connectivity has been achieved, the Division's focus has shifted to OSP migration and GIS data readiness. The Division is also tracking the upcoming release of Version 3 of the NENA i3 Standard for Next Generation 9-1-1 to guide GIS standards. In support of this work, a call was issued for interested members to join the ILGISA NG911 Committee, resulting in 14 new members representing local government, vendor providers, and education institutions who will serve as subject matter experts for the initiative.

##### **Redundant Network Connections:**

Twenty-eight orders have been completed, 17 orders are currently active, and 2 orders are being worked on.

##### **Text-to-911:**

One hundred and six PSAPs have received Text Ready Notices from Intrado. The ETSA requires all PSAPs to be able to accept text-to-911 by December 31, 2025. Of the 169 PSAPs in Illinois, 163 are able to receive text-to-911. The remaining 6 PSAPs received waivers extending their deadline. All 6 PSAPs have targeted text-ready cutovers with solution providers in 2026.

##### **FY27 Grants:**

The grant application window closed on February 2, 2026, and applications are currently being reviewed.

##### **Telecommunicator and Telecommunicator Supervisor Training and Certification:**

Work continues with the training professionals to finalize the online training content. Two modules are being delivered to the committee at one time, with twelve modules completed, and six pending reviews.

##### **CESSA:**

Cohort 1 implementation continues, with three PSAPs now live and actively transferring appropriate calls to 988.

Cohort 2 continues in implementation and has begun bi-weekly technical assistance sessions.

Looking ahead, Cohort 3 will include PSAPs that utilize Priority Dispatch and kickoff the beginning of April. Identified PSAPs will be notified this week by email.

Cohorts 4-6 will follow a hybrid identification/participation model: PSAPs may volunteer to participate, with 50% of available slots open for sign-up in each cohort, and the remaining slots assigned to ensure statewide progress and balanced participation. Information regarding the sign-up process is anticipated in mid-April.

5) **Strategic Planning Update**

- An Illuminative Strategies Inc. (ISI) representative provided a summary of the feedback received from the interviews and survey. ISI stated that they will also be meeting with NENA and APCO representatives this week to gather their input.
- 6 mission and 6 vision statement options were provided to the Board. The Board discussed the statements and suggested comments to ISI.
- ISI provided a list of values for the Strategic Plan. The 6 values listed were Reliability, Accuracy, Professionalism, Interoperability, Equity, and Stewardship. These values were discussed and refined.
- Six Strategic Objectives were also provided to the Board to discuss and refine. The 6 strategic objectives were Sustainable and Equitable Funding, Transparent Governance, Workforce Resilience, Operational Quality, Technology Resilience, Coordinated Change and Implementation.
- The Chairman suggested that he can send out the ISI timeline to the Board members for their reference.
- It was suggested that ISI send their documents to the Board to review 7-10 days before the meetings, to allow feedback and changes in advance of the meetings.

6) **Old Business**

- The Chairman stated that the Board members need to complete the Statement of Economic Interest documents. There are two documents that need to be completed.
- The Chairman will send the members of the Board a list of the mandatory trainings that must be completed annually. Board members have to have access to OneNet in order to complete these trainings. The Chairman will provide further information about accessing OneNet.

7) **New Business**

N/A

8) **Public Comment**

- The Chairman provided the new 9-1-1 Board members, Heather Butler and Corinne Swiatek, an opportunity to introduce themselves. The Board welcomed the new members.
- The Chairman proposed having a lengthier SAB meeting on April 20<sup>th</sup>, 2026, to allow an opportunity for further discussion concerning the Strategic Plan.

9) **Adjourn**

On a motion by Ralph Caldwell, and a second by Demond Dade, the meeting was adjourned at 11:20 a.m. The motion carried by a unanimous vote by the Board.