

**Statewide 9-1-1 Advisory Board  
Open Meeting  
March 9, 2026, at 10:00 a.m.**

The Board met pursuant to notice at  
IEMA – 2200 S. Dirksen Parkway, Springfield, IL  
DuPage County OHSEM – 418 N. County Farm Road, Wheaton, IL  
and via WebEx

**Board Members Physically Present in Springfield**

Caldwell, Ralph  
Dade, Demond  
McCarty, Philip  
McClerren, Sam  
Nehrt, Randy  
Woker, Melinda  
Yokley, Michael

**Board Members Physically Present in DuPage**

Butler, Heather  
Ferraro, John  
Zerwin, Linda

**Board Members Present by Phone/WebEx**

Coffey, Rep. Michael  
Daley, Laura  
Piscola, Debra

**Board Members Not Present**

Anderson, Sen. Neil  
Cunningham, Sen. Bill  
Guerrero-Cuellar, Rep. Angelica  
Hightower, Tim  
Isla, Anthony  
Perdiou, Deno  
Redd, (Chief) Carla

The Chairman opened the meeting at 10:00 a.m. Roll call was taken, and a quorum was present. The Chairman welcomed a new Board member, Heather Butler.

**1) Approval of the February 23, 2026, Open Meeting Minutes**

On a motion by Ralph Caldwell, and a second by Demond Dade, the February 23, 2026, meeting minutes were unanimously approved.

**2) Legislative Update**

N/A

### 3) Administrator's Update

#### **NG911/ESINET:**

On March 4, the final remaining PSAP was successfully cut over to the AT&T Statewide ESInet, completing statewide PSAP connectivity to Illinois' Next Generation 9-1-1 network. This milestone marks the culmination of a multi-year statewide implementation effort and reflects significant progress in strengthening the State's public safety infrastructure to support reliable, resilient, and modern 9-1-1 service delivery.

The 7 ISP Communication Centers are scheduled for cutover in July and August of 2026.

#### **Redundant Network Connections:**

Twenty-seven orders have been completed, 24 orders are currently active, and 3 orders are being worked on.

#### **Text-to-911:**

One hundred and two PSAPs have received Text Ready Notices from Intrado.

The ETSA requires all PSAPs to be able to accept text-to-911 by December 31, 2025. Of the 169 PSAPs in Illinois, 163 are able to receive text-to-911. The remaining 6 PSAPs received waivers extending their deadline. All 7 PSAPs have targeted text-ready cutovers with solution providers in the first half of 2026.

#### **FY27 Grants:**

The grant application window closed on February 2, 2026, and applications are currently being reviewed.

#### **Telecommunicator and Telecommunicator Supervisor Training and Certification:**

Work continues with the training professionals to finalize the online training content. Two modules are being delivered to the committee at one time, with ten modules completed, two out for review, and six pending reviews.

The LMS RFP has been finalized with DOIT input, completed the governance process, and has received an initial review by the Chief Procurement Officer.

The training professionals began meeting monthly to discuss the reviewed content thus far and address additional training content needs, including agency-created materials and media for content incorporation.

#### **CESSA:**

Cohort 1 implementation continues, with two PSAPs now live and actively transferring calls to 988 as part of the implementation.

Cohort 2 is currently in implementation, focusing on staff completing training and making the necessary technical and procedural changes to support 988 transfers. Cohort 2 includes 22 PSAPs, all of which are Priority Dispatch users.

Looking ahead, Cohort 3 will also include PSAPs that utilize Priority Dispatch. Cohorts 4-6 will follow a hybrid participation model: PSAPs may volunteer to participate, with 50% of available slots open for sign-up in each cohort, and the remaining slots assigned to ensure statewide progress and balanced participation.

#### **4) Strategic Planning Update**

Colleagues from Illuminative Strategies Inc. (ISI) stated that they are compiling the information that they have gathered through the survey, interviews, and meetings and will present this information to the Board at the March 23, 2026, Statewide Advisory Board meeting. They will discuss the vision, mission, and strategic objectives and allow time for discussion and a vote by the Board.

#### **5) Old Business**

- Annual Report to GA
  - The Chairman distributed an updated draft of the annual report to the General Assembly. The language for CESSA was updated and a new Appendix was added. A comment was made concerning the fact that the Crowe report was not mentioned. It was suggested that this language be added. The Chairman stated that he will compose this language and add it to the Annual Report.
  - On a motion by Ralph Caldwell, and a second by John Ferraro, a motion to approve the Annual Report to the General Assembly, pending the addition of the language concerning the work that Crowe completed, was unanimously approved by a vote from the Board.
  - The Chairman stated that he will email the finalized annual report to the Board members by the next Board meeting.
  
- FEIN Compliance
  - The Chairman stated that there are 15 ETSBs that still need to comply.
  - APCO and NENA will be assisting the ETSBs to complete this task.

#### **6) New Business**

N/A

#### **7) Public Comment**

N/A

#### **8) Adjourn**

On a motion by Ralph Caldwell, and a second by Sam McClerren, the meeting was adjourned at 10:20 a.m. The motion carried by a unanimous vote by the Board.