

**NG911/ESINET:**

Now that statewide PSAP connectivity has been achieved, the Division's focus has shifted to OSP migration and GIS data readiness. The Division is also tracking the upcoming release of Version 3 of the NENA i3 Standard for Next Generation 9-1-1 to guide GIS standards. In support of this work, a call was issued for interested members to join the ILGISA NG911 Committee, resulting in 14 new members representing local government, vendor providers, and education institutions who will serve as subject matter experts for the initiative.

**Redundant Network Connections:**

Twenty-eight orders have been completed, 17 orders are currently active, and 2 orders are being worked on.

**Text-to-911:**

One hundred and six PSAPs have received Text Ready Notices from Intrado. The ETSA requires all PSAPs to be able to accept text-to-911 by December 31, 2025. Of the 169 PSAPs in Illinois, 163 are able to receive text-to-911. The remaining 6 PSAPs received waivers extending their deadline. All 6 PSAPs have targeted text-ready cutovers with solution providers in 2026.

**FY27 Grants:**

The grant application window closed on February 2, 2026, and applications are currently being reviewed.

**Telecommunicator and Telecommunicator Supervisor Training and Certification:**

Work continues with the training professionals to finalize the online training content. Two modules are being delivered to the committee at one time, with twelve modules completed, and six pending reviews.

**CESSA:**

Cohort 1 implementation continues, with three PSAPs now live and actively transferring appropriate calls to 988.

Cohort 2 continues in implementation and has begun bi-weekly technical assistance sessions.

Looking ahead, Cohort 3 will include PSAPs that utilize Priority Dispatch and kickoff the beginning of April. Identified PSAPs will be notified this week by email.

Cohorts 4-6 will follow a hybrid identification/participation model: PSAPs may volunteer to participate, with 50% of available slots open for sign-up in each cohort, and the remaining slots assigned to ensure statewide progress and balanced participation. Information regarding the sign-up process is anticipated in mid-April.