

**Statewide 9-1-1 Advisory Board
Open Meeting
January 12, 2026, at 10:00 a.m.**

The Board met pursuant to notice at
IEMA – 2200 S. Dirksen Parkway, Springfield, IL
DuPage County OHSEM – 418 N. County Farm Road, Wheaton, IL
and via WebEx

Board Members Physically Present in Springfield

Caldwell, Ralph
McCarty, Philip
McClerren, Sam
Nehrt, Randy
Woker, Melinda
Yokley, Michael

Board Members Physically Present in DuPage

Ferraro, John
Zerwin, Linda

Board Members Present by Phone/WebEx

Daley, Laura
Perdiou, Deno
Piscola, Debra

Board Members Not Present

Anderson, Sen. Neil
Coffey, Rep. Michael
Cunningham, Sen. Bill
Dade, Demond
Guerrero-Cuellar, Rep. Angelica
Hightower, Tim
Isla, Anthony
Redd, (Chief) Carla

The Chairman opened the meeting at 10:00 a.m. Roll call was taken, and a quorum was present.

1) Approval of the December 15, 2025, Open Meeting Minutes

On a motion by Phil McCarty, and a second by Ralph Caldwell, the December 15, 2025, meeting minutes were unanimously approved.

2) Legislative Update

N/A

3) Financial Update

- **Monthly Financial Reports**

- The Fiscal Year 2026 revenue and expenditures financial document and the statement of revenue by month through 12/31/2025 were provided to the Board for review.
- There is a formula error under Conferences and Registration on page 2. The Statewide 9-1-1 Bureau Chief, Sheila Bartlett, stated that this will be corrected and resent to the Board.
- A question was asked about what system the state went with for their call handling equipment. The Chairman stated that it was Vesta.

4) Administrator's Update

NG911/ESINET:

With 8 cutovers remaining, no PSAPs were cut over since our last meeting. To date, 124 PSAPs have migrated to the AT&T ESInet, with the last remaining PSAP (Northbrook) targeted for cutover in March of 2026. The 7 ISP Communication Centers are scheduled for cutover in March and April of 2026.

Redundant Network Connections:

Twenty-four orders have been completed, 26 orders are currently active, and 4 orders are being worked on.

Text-to-911:

One hundred and one PSAPs have received Text Ready Notices from Intrado.

The ETSA requires all PSAPs to be able to accept text-to-911 by December 31, 2025. Of the 169 PSAPs in Illinois, 161 are able to receive text-to-911. The remaining 8 PSAPs received waivers extending their deadline. All 8 PSAPs have targeted text-ready cutovers in the first half of 2026.

FY27 Grants:

Fiscal Year 2027 Consolidation and NG911 Grants were posted on November 3rd with the Technical Assistance Session held on November 5; the recording is available on the ISP website. [Office of the Statewide 911 Administrator](#) The application window closes at 11:55 p.m. on February 2, 2026. The Consolidation Grant Opportunity includes \$5,000,000 in available funding with priority given to first time applicants. The NG911 Expenses Grant Opportunity includes \$12,000,000. Grant priorities are NG911 i3-capable call handling equipment, diverse AVPN network implementation, i3-capable multimedia recording systems, NG911 GIS readiness projects, EMD protocol upgrades to support CAD system integration, and indoor K-12 school mapping. Groups grants may be used for diverse AVPN network implementation, EMD protocol upgrades to support CAD integration, and indoor K-12 school mapping. Grant application window closes on February 2, 2026.

Telecommunicator and Telecommunicator Supervisor Training and Certification:

Work continues with the Training Committee to finalize the online training content. Two modules are being delivered to the committee at a time, with eight modules completed and ten pending reviews. The LMS RFP has been finalized with DOIT input, and we are beginning the

governance process. The Training Committee will be meeting monthly going forward to review content and addressing additional training content needs.

CESSA:

Cohort 1 implementation continues, with one PSAP completing all implementation steps and beginning to transfer calls to 988 on January 12. An Implementation Status Tracker was created for tracking PSAPs' completion of the necessary implementation steps, which are:

- Landscape Survey Updated
- Completion of CESSA Training
- Submission of EMD Approval
- Necessary Protocol Software and Reporting Update
- Configuration of 988 Transfer Number
- Update of Internal Policies and Training Documentation
- Communication with Response Partners (LE, EMS, etc)

Cohort 2 PSAPs are being identified and will be notified of a kick-off meeting the week of January 20, 2026.

The Total Response and Priority Pilot agencies (now referred to as Cohort 0), have moved to bi-weekly check-ins with an expanded focus on case studies, responder presentations, and troubleshooting issues as they arise. Implemented PSAPs will be invited to their protocol group's check-ins once they complete implementation for continued support.

The APCO pilot continues with weekly check-ins.

5) Strategic Planning Update

- Colleagues from Illuminative Strategies Inc. (ISI) discussed the results from the interviews that were conducted. They reviewed the Statewide 911 Strategic Planning Executive Board Interview Analysis document and then opened the floor for comments.
- ISI also created a draft survey that will be sent out to all 9-1-1 Authorities and PSAP leadership. All participants will be able to see all the questions on the survey, whether it is relevant to their role or not. The Chairman stated that participants may skip any questions that do not pertain to them.
- The Chairman went through the draft Illinois Statewide 911 Strategic Plan – Survey (Version 3) and provided the Board members an opportunity to discuss. The Board members provided comments on changes and updates that they would like to see on the survey. ISI and the Chairman made note of these changes, and an updated draft will be sent out to the Board for a final review before the survey is sent out for completion. The Statewide 9-1-1 Administrator stated that the survey will be sent to the people that attend the Administrator's monthly call, and those people can share the survey.
- A discussion was held about creating a second survey just for ETSB members. Numerous Board members stated that they would be willing to assist ISI with this.
- The Chairman asked the Board and the public for any other comments and read all comments that were in the Chat. The Chairman stated that the goal is to make the updates, have the Board review again, and then distribute the survey as soon as possible.

6) ETSA GIS Requirements

- The Statewide 9-1-1 Administrator stated that the GIS compliance schedule was posted on the ISP website and was introduced to the Data Maintainers on the GIS monthly call in December. There has been a lot of feedback received. The Administrator stated that they will be looking into time frames, meeting with the GIS committee, setting deadlines and seeing where feasibility meets with public safety. The Administrator and the Chairman will be meeting with the GIS team later in the week to have more conversations and discuss options. The Chairman will send a memo to the Board members created by Champaign County stating some issues that they have noted.
- Board members and the public commented on their concerns and suggestions. The Chairman read all the comments in the Chat. All suggestions will be reviewed, and the Chairman will keep communication open with the Data Maintainers and Board members.
- The Chairman and the Statewide 9-1-1 Administrator want to encourage communication and if anyone has difficulty meeting the time frames to work with them on a resolution. The Statewide 9-1-1 Administrator emphasized the importance of having standards for GIS data and stated that it is critical to NG911 to have accurate, timely data.

7) Old Business

- The Chairman stated that ISP is still talking to JCAR on the formatting of the Statewide 9-1-1 Administrative Parts. The Chairman will email the final draft versions to the Board once they are completed.
- The Chairman stated at the last meeting on December 15, 2025, that there was a question about data on the POTS lines that are being eliminated. AT&T provided ISP with this data and if you want it, please reach out to the Administrator and she will send it to you.

8) New Business

N/A

9) Public Comment

N/A

10) Adjourn

On a motion by Ralph Caldwell, and a second by Phil McCarty, the meeting was adjourned at 12:23 p.m. The motion carried by a unanimous vote by the Board.