

NG911/ESINET:

With 8 cutovers remaining, no PSAPs were cut over since our last meeting. To date, 124 PSAPs have migrated to the AT&T ESInet, with the last remaining PSAP (Northbrook) targeted for cutover in March of 2026. The 7 ISP Communication Centers are scheduled for cutover in March and April of 2026.

Redundant Network Connections:

Twenty-four orders have been completed, 26 orders are currently active, and 4 orders are being worked on.

Text-to-911:

One hundred and one PSAPs have received Text Ready Notices from Intrado.

The ETSA requires all PSAPs to be able to accept text-to-911 by December 31, 2025. Of the 169 PSAPs in Illinois, 161 are able to receive text-to-911. The remaining 8 PSAPs received waivers extending their deadline. All 8 PSAPs have targeted text-ready cutovers in the first half of 2026.

FY27 Grants:

Fiscal Year 2027 Consolidation and NG911 Grants were posted on November 3 with the Technical Assistance Session held on November 5; the recording is available on the ISP website. [Office of the Statewide 911 Administrator](#) The application window closes at 11:55 p.m. on February 2, 2026. The Consolidation Grant Opportunity includes \$5,000,000 in available funding with priority given to first time applicants. The NG911 Expenses Grant Opportunity includes \$12,000,000. Grant priorities are NG911 i3-capable call handling equipment, diverse AVPN network implementation, i3-capable multimedia recording systems, NG911 GIS readiness projects, EMD protocol upgrades to support CAD system integration, and indoor K-12 school mapping. Groups grants may be used for diverse AVPN network implementation, EMD protocol upgrades to support CAD integration, and indoor K-12 school mapping. Grant application window closes on February 2, 2026.

Telecommunicator and Telecommunicator Supervisor Training and Certification:

Work continues with the Training Committee to finalize the online training content. Two modules are being delivered to the committee at a time, with eight modules completed and ten pending reviews. The LMS RFP has been finalized with DOIT input, and we are beginning the governance process. The Training Committee will be meeting monthly going forward to review content and addressing additional training content needs.

CESSA:

Cohort 1 implementation continues, with one PSAP completing all implementation steps and beginning to transfer calls to 988 on January 12. An Implementation Status Tracker was created for tracking PSAPs' completion of the necessary implementation steps, which are:

- Landscape Survey Updated
- Completion of CESSA Training
- Submission of EMD Approval
- Necessary Protocol Software and Reporting Update
- Configuration of 988 Transfer Number
- Update of Internal Policies and Training Documentation
- Communication with Response Partners (LE, EMS, etc)

Cohort 2 PSAPs are being identified and will be notified of a kick-off meeting the week of January 20.

The Total Response and Priority Pilot agencies (now referred to as Cohort 0), have moved to bi-weekly check-ins with an expanded focus on case studies, responder presentations, and troubleshooting issues as they arise. Implemented PSAPs will be invited to their protocol group's check-ins once they complete implementation for continued support.

The APCO pilot continues with weekly check-ins.