

Statewide 9-1-1 Advisory Board
Open Meeting December 15, 2025, at 10:00 a.m.

The Board met pursuant to notice at the
ISP State Police Academy, 3700 E. Lake Shore Drive, Springfield, IL
and via WebEx

Board Members Physically Present in Springfield

Caldwell, Ralph
Dade, Demond
Ferraro, John
McCarty, Philip
McClerren, Sam
Nehrt, Randy
Woker, Melinda
Yokley, Michael
Zerwin, Linda

Board Members Present by Phone/WebEx

Daley, Laura
Hightower, Tim
Redd, (Chief) Carla

Board Members Not Present

Anderson, Sen. Neil
Coffey, Rep. Michael
Cunningham, Sen. Bill
Guerrero-Cuellar, Rep. Angelica
Isla, Anthony
Perdiou, Deno
Piscola, Debra

The Chairman opened the meeting at 10:00 a.m. Roll call was taken, and a quorum was present.

1) Approval of the November 17, 2025, Open Meeting Minutes

On a motion by Ralph Caldwell, and a second by Demond Dade, the October 22, 2025, meeting minutes were unanimously approved.

2) Legislative Update

N/A

3) Financial Update

• **Monthly Financial Reports**

○ The Fiscal Year 2026 revenue and expenditures financial document and the statement of revenue by month through 11/30/2025 were provided to the Board for review. No questions or concerns were presented.

4) Administrator's Update

NG911/ESINET:

With 8 cutovers remaining, no PSAPs were cut over since our last meeting. To date, 124 PSAPs have migrated to the AT&T ESInet, with the last remaining PSAP (Northbrook) targeted for cutover in March of 2026. The 7 ISP Communication Centers are scheduled for cutover in March and April of 2026.

Redundant Network Connections:

Twenty orders have been completed, 31 orders are currently active, and 3 orders are actively being worked on.

Text-to-911:

Ninety-nine PSAPs have received Text Ready Notices from Intrado. The ETSA requires all PSAPs to be able to accept text-to-911 by December 31, 2025. Of the 170 PSAPs in Illinois, 162 are able to receive text-to-911, 145 are currently receiving text-to-911, 17 have an unknown status regarding receiving texts-to-911, and 8 are receiving waivers for the deadline with targeted text-ready cutovers in 2026.

FY27 Grants:

Fiscal Year 2027 Consolidation and NG911 Grants were posted on November 3 with the Technical Assistance Session held on November 5; the recording is available on the ISP website.

[Office of the Statewide 911 Administrator](#) The application window closes at 11:55 p.m. on February 2, 2026. The Consolidation Grant Opportunity includes \$5,000,000 in available funding with priority given to first time applicants. The NG911 Expenses Grant Opportunity includes \$12,000,000. Grant priorities are NG911 i3-capable call handling equipment, diverse AVPN network implementation, i3-capable multimedia recording systems, NG911 GIS readiness projects, EMD protocol upgrades to support CAD system integration, and indoor K-12 school mapping. Groups grants may be used for diverse AVPN network implementation, EMD protocol upgrades to support CAD integration, and indoor K-12 school mapping; itemized invoices for these priorities should be submitted by email no later than December 15th, for group grant consideration.

Telecommunicator and Telecommunicator Supervisor Training and Certification:

Work continues with the Training Committee to finalize the online training content. Two modules are being delivered to the committee at a time, with five modules completed and thirteen pending reviews. Work is ongoing with Procurement and DOIT to finalize the RFP. As we move forward, members of the Public Safety Training Committee, as outlined in 1325, will need to be selected to in preparation for reviewing and approving existing agency training programs.

CESSA:

Cohort 1 implementation continues. PSAPs have been provided with an online resource folder containing Implementation Toolkit, policy examples, training resources and scenarios, 988/CESSA information and recordings of all meetings thus far. Telecommunicators are completing CESSA training via the UIC BHCH LMS, PSAPs meeting by protocol providers to review protocol changes, configuration updates, and reporting and data options. Cohort 1 PSAPs are actively working on securing EMD Medical Director approval, conducting internal staff training, updating policies and procedures, and preparing to update their protocol software. The Total Response Pilot and Priority Dispatch Pilot are completing and meeting biweekly. These meetings will transition to user group meetings for implemented PSAPs in 2026. The APCO Pilot has been begun transferring calls to 988 and is meeting weekly to discuss calls, questions and reporting.

5) Strategic Planning Update

- Strategic Planning – ISI colleagues provided an update on the Strategic Plan. They distributed a written status report to all Board members. They have created a draft survey to send out to a broader audience, including participants from the Administrator’s Monthly Call. The survey will be used to capture a wider input and will allow them to gather structured, quantifiable feedback. They provided their next steps in the document that was shared and listed upcoming meeting dates with the Chairman, Administrator, and ISP Bureau Chief.
- The Chairman informed ISI that the Board would like to see the draft survey, as well, before it is distributed.

6) Old Business

- **Part 1325**
 - The Chairman stated that he and the Administrator had a phone call with OEMC.
 - The Statewide 9-1-1 Administrator went over the edits made on Part 1325 and comments were received from the Board members.
- **JCAR Process**
 - JCAR Representative, Brad Taylor, spoke to the Board about the JCAR process.
 - Mr. Taylor distributed an “Administrative Rulemaking in Illinois” handout to the Board and all those present at the meeting. He discussed the handout and further explained the JCAR process.
 - The Board members asked questions concerning what was presented and thanked Mr. Taylor for his presentation.
 - The Chairman opened the floor to the public for comment. No comments were received.

7) New Business

A retirement reception will be held at the Illinois State Police Central Headquarters for Cindy Barbera-Brelle on the 5th floor from 3:00-5:00 p.m. today, December 15, 2025.

8) Public Comment

Chris Helle commented on the phase out of the AT&T Plain Old Telephone Service (POTS) lines. He asked if a count of POTS lines per county could be provided? The Chairman stated that he will take that back for discussion.

9) Adjourn

On a motion by John Ferraro, and a second by Ralph Caldwell, the meeting was adjourned at 11:20 a.m. The motion carried by a unanimous vote by the Board.