

**Statewide 9-1-1 Advisory Board
Open Meeting
October 22, 2025, at 11:30 a.m.**

The Board met pursuant to notice at
Crowne Plaza Springfield, 3000 South Dirksen Parkway, Springfield, IL
and via WebEx

Board Members Physically Present in Springfield

Caldwell, Ralph
Dade, (Chief) Demond
Ferraro, John
McCarty, Philip
McClerren, Sam
Nehrt, Randy
Perdiou, Deno
Woker, Melinda
Yokley, Michael
Zerwin, Linda

Board Members Present by Phone/WebEx

Daley, Laura
Hightower, Tim
Isla, Anthony
Piscola, Debra

Board Members Not Present

Anderson, Sen. Neil
Coffey, Rep. Michael
Cunningham, Sen. Bill
Guerrero-Cuellar, Rep. Angelica
Redd, (Chief) Carla

The Chairman opened the meeting at 11:30 a.m. Roll call was taken, and a quorum was present.

1) Approval of the September 15, 2025, Open Meeting Minutes

On a motion by John Ferraro, and a second by Ralph Caldwell, the September 15, 2025, meeting minutes were unanimously approved.

2) Legislative Update

No new items from the Chairman or Board members.

3) Strategic Planning Kickoff

Kent James, the Executive Director for Illuminative Strategies Inc., introduced himself and his three associates. Mr. James is in charge of leading the Strategic Plan. He stated that the first step is to work collaboratively with the Board and schedule a time with the Board members to discuss the objectives of the Strategic Plan.

4) Financial Update

- **Monthly Financial Reports**
 - The Fiscal Year 2026 revenue and expenditures financial document and the statement of revenue by month through 09/30/2025 were provided to the Board for review.
- **Update on Surcharge Data**
 - Sheila Bartlett presented a summary of the surcharge review. She stated that there have been some surcharge issues with one of the larger carriers. ISP has been in contact with Cook County because there were some significant discrepancies. ISP has received some revised files, and ISP ran a test distribution, but more information is needed. The Chairman stated that ISP will continue to press the issues because we are not getting the responses that we need for a resolution. If the correct responses are not received the Chairman stated that ISP may have to involve Legal to see what the next steps are.
 - The Chairman stated that we have already discussed the surcharge decrease, but this last part is specific to Cook County and will not affect the other counties.

5) Administrator's Update

NG911

- Cutover to the ESInet
 - 124 PSAPs to date.
 - 8 sites remain (1 PSAP/7 ISP Comm Centers)
- 1 PSAP targeted to Cutover in December
- 7 ISP Communication Centers targeted to cutover in January/February

NG911 – Text-to-911 AT&T PSAPs

- 95 PSAPs have received Text Ready Notices from Intrado and have already or are in the process of deploying text. 66% of PSAPs have registered as Text Ready with the FCC. The ETSA requires **ALL** PSAPs to be accepting text by 12/31/2025.

AT&T Redundant Network Connections Project

- Completed Orders: 15
- Active Orders: 27
- Orders Being Worked On: 13

FY27 Grants

- Opportunities will be posted 11/3/2025
- Technical Assistance Session 11/5/2025

TC & TC Supervisor Training and Certification

Content being finalized with Training Coordinator Committee
Working with Procurement on Learning Management System (LMS).

CESSA

- Total Response Pilot - Complete
- Priority Dispatch Pilot – Nearing Completion
- APCO –Protocols in final review
- Statewide Implementation – 1st Cohort

- 23 PSAPs representing each EMS Region (except Chicago)
- Total Response and Priority Dispatch protocol users
- Notification of Implementation on 10/3/25
- Informational Meeting for 911 Systems Managers, PSAP Leadership, Agency Stakeholders and MCRT Teams on 10/15/25
- Two additional Q&A Sessions on 10/17/25 and 10/23/25
- Next steps will be Telecommunicators start the training

6) Old Business

Edited versions of Parts 1324, 1325, and 1326 were presented to the Board before the Advisory Board meeting. The edits of each Part were reviewed and discussed.

- **Part 1324**

- Cindy Barbera-Brelle went through the edits that were made on Part 1324 with the Board members. There were a few remaining definition edits that were changed so they match the Public Act. Specific edits in some of the definitions were discussed with the Board members and Cindy Barbera-Brelle will work with Randy Nehrt, Deno Perdiou, Deb Piscola, and Sam McClerren to finalize those definitions. The Chairman opened the floor for Public Comment. No comments were presented.
- The Chairman suggested to approve a consensus to move Part 1324 to JCAR once the edits mentioned have been made. With a motion to approve by John Ferraro (with edits mentioned), and a second by Chief Demond Dade (with edits mentioned), the motion was unanimously approved by the Board.

- **Part 1326**

- Cindy went through the amended sections and explained all changes. Suggestions and edits were discussed amongst the Board members.
- 1326.120/b5 – comments from APCO and NENA were presented on this section and numerous Board members had objections stating this was too restrictive and should not be included in this rule. The Chairman opened the floor for public comment and a similar concern about 1326.120/b5 was stated. The Board members discussed, and the Chairman stated that 1326.120/b5 will be deleted.
- Discussions were also made concerning the number of years that record retention is required. The Chairman suggested adjusting the verbiage on this.
- The Chairman suggested to approve a consensus to move Part 1326 to JCAR once edited. A motion to approve Part 1326, as edited, was made by Linda Zerwin and Phil McCarty second the motion, as edited. The motion was unanimously approved by the Board.

- **Part 1325**

- Cindy Barbera-Brelle reviewed the edits in Part 1325 with the Board members. The Board members made more suggestions on future edits. Cindy Barbera-Brelle made notes for all suggested changes and the ISP will provide an updated version to the Board for further discussion.
- The Chairman opened the floor for public comment on Part 1325:
 - Bryan Whitaker, St. Clair County, asked for clearer clarification on the continuing education training. Mr. Whitaker noted that Cindy Barbera-Brelle mentioned that this was in addition to the EMD training. A suggestion was made to include more clarification between EMD training and continuing education training/credits. Numerous other Board members expressed

concern about more mandatory training. Cindy Barbera-Brelle stated that the ISP will do a thorough review of this.

- John Skain, Clinton County, asked why cybersecurity is not mentioned more in the rules. He voiced his concerns about the importance of cyber security. Deno Perdiou, with AT&T, stated that within the contract with the state of Illinois, AT&T extensively describes what they are doing to ensure that the ESInet core is secure. Deno Perdiou offered to discuss this topic more with Mr. Skain after the meeting.
- Kyle Smith, Wabash County, voiced a general concern for the rules that are outside of 911, concerning facilities and employees that aren't theirs, especially since the Sheriff's position has been empty for over 2 years. Mr. Smith stated that he did not need an answer right now, but questioned how they are supposed to make these changes if they do not have any control?
- o The Chairman stated that ISP will go back and review all suggested changes and comments and stated that ISP will try to have an updated version of Part 1325 to the Board by the next Board meeting on November 17, 2025.

7) New Business

N/A

8) Public Comment

John Ferraro thanked the Chairman for having this meeting.

9) Adjourn

On a motion by Linda Zerwin, and a second by Ralph Caldwell, the meeting was adjourned at 1:44 p.m. The motion carried by a unanimous vote by the Board.