

**Statewide 9-1-1 Advisory Board  
Open Meeting  
March 10, 2025, at 10:00 a.m.**

The Board met pursuant to notice at 10:00 a.m. at the  
IEMA – 2200 S. Dirksen Parkway, Springfield, IL  
DuPage County OHSEM – 418 N. County Farm Road, Wheaton, IL  
and via WebEx

**Board Members Physically Present in Springfield**

Bergeron, Lynette  
Caldwell, Ralph  
Dade, (Chief) Demond  
Hightower, Tim  
McCarty, Philip  
McClerren, Sam  
Nehrt, Randy  
Woker, Melinda  
Yokley, Michael

**Board Members Physically Present in DuPage**

Ferraro, John  
Temes, Delores  
Zerwin, Linda

**Board Members Present by Phone/WebEx**

Daley, Laura  
Piscola, Debra  
Redd, (Chief) Carla

**Board Members Not Present**

Anderson, Sen. Neil  
Coffey, Rep. Michael  
Cunningham, Sen. Bill  
Guerrero-Cuellar, Rep. Angelica  
Neill, Lauren  
Perdiou, Deno

The Chairman opened the meeting at 10:00 a.m., roll call was taken, and a quorum was present.

**1) Approval of the February 10, 2025, Open Meeting Minutes**

On a motion by Ralph Caldwell and a second by Chief Carla Redd, the February 10, 2025, meeting minutes were unanimously approved.

**2) Public Hearing**

- E-Com & SouthCom JETSB Consolidation Plan
  - Craig Kowalski provided an overview to the Board of the E-Com & SouthCom ETSB consolidation plan. The Chairman opened the floor to the Board and the public to make comments. No comments were presented. On a motion by Ralph Caldwell and a second by Chief Demond Dade, the Board unanimously approved the E-Com and SouthCom JETSB consolidation plan.

### 3) Legislative Update

- HB 1866 – The Board will be able to review and discuss HB 1866 at the March 24, 2025, Board Meeting.

### 4) Financial Update

- Crowe Update
  - The Crowe team, Lisa Stinson, Kelly Bucci, and Violet Urdiales presented an extensive slideshow which summarized the work completed on the 9-1-1 surcharge distribution models. The Board will have the opportunity to review all the information that was presented from Crowe and the Chairman will allow time at the next meeting for the Board to ask questions.
- Monthly Financial Report
  - The Fiscal Year 2025 revenue and expenditures financial documents and the statement of revenue by month through 01/31/2025 were provided to the Board for review.
  - The Chairman addressed the issue of surcharge checks decreasing and stated that data was reviewed from the last 6 months and compared to the same months from the prior year. Receipts, subscriber counts, wireless counts, wireline, VoIP, prepaid receipts, and network costs were all reviewed. The Chairman presented a PowerPoint slideshow that showed about a 3% overall decrease in surcharge checks and subscriber counts were up about a 2% increase. Receipt by Connection Type showed some decreases in wireline and VoIP, while wireless increased. Prepaid receipts showed a 7% decrease and Network Costs increased by 53%.
  - The Board member discussed and expressed their desire to see a breakdown of the actual Network Costs, not just a percentage, and there was more discussion on the need for a surcharge increase.

### 5) Administrator's Update

#### NG911

- Cutover to the ESInet
  - 121 PSAPs to date
  - 4 PSAPs remain
- 0 PSAPs are scheduled to cutover this month.
- 2 PSAPs are scheduled to cutover in April.
- 2 PSAPs targeted for ORT/Cutover in May/June.

#### NG911 – Text-to-911 AT&T PSAPs

- 77 PSAPs (69%) have received Text Ready Notices from Intrado
- AT&T Redundant Network Connections Project
- Completed Orders: 3
- Active Orders: 23
- To be Ordered: 5

#### Aerial Grant Project

- Access to 8 blocks of data for review are available.
- Winter conditions have slowed the land survey field work which, in turn, slows down some of their imagery processing steps.

#### TC & TC Supervisor Training and Certification

- Michael and I met with a Learning Management System (LMS) firm that has worked on LMS projects for other State Agencies. A follow-up call is scheduled for next week.

#### CESSA

- TotalResponse Pilot - 9 PSAPs representing 6 EMS Regions (In Progress)
- Priority Dispatch Pretest - 4 PSAPs representing 3 EMS Regions (March 3rd)
- Priority Dispatch Pilot - 10 PSAPs representing 7 EMS Regions (April 1st)
- APCO – Work on Protocol change and finalizing PSAP Pretest/Pilot Participants
- SAC is meeting this afternoon at 1:00 p.m.

The Chairman and Administrator have been discussing opening up another round of NG grants. The Administrator will be sending out more information at a later date and is open to any suggestions. This topic will be discussed further at the March 24, 2025, meeting.

#### **6) Old Business**

- Part 1325
  - The Chairman discussed the comments submitted to him pertaining to Part 1325 with the Board members. The Board members suggested more comments that will be considered for the next draft.
  - Information on Strategic Planning sessions will be forthcoming.

#### **7) New Business**

- N/A

#### **8) Public Comment**

- N/A

#### **9) Adjourn**

On a motion by Phil McCarty, and a second by Ralph Caldwell, the meeting was adjourned at 12:40 p.m. The motion carried by a unanimous vote by the Board.