

**Statewide 9-1-1 Advisory Board  
Open Meeting  
March 25, 2024, at 10:00 a.m.**

The Board met pursuant to notice at 10:00 a.m. at the  
Illinois Emergency Management Agency - 2200 S. Dirksen Parkway, Springfield, IL  
DuPage County OHSEM – 418 N. County Farm Road, Wheaton, IL  
and via WebEx

**Board Members Physically Present in Springfield:**

Ralph Caldwell  
Rep. Michael Coffey  
Chief Demond Dade  
Laura Daley  
John Ferraro  
Philip McCarty  
Sam McClerren  
Randy Nehrt  
Tammy Peterson  
Deb Prather  
Melinda Woker  
Michael Yokley

**Board Members Physically Present in Wheaton:**

Debra Piscola  
Delores Temes  
Linda Zerwin

**Board Members Present by Phone/WebEx:**

Chief Carla Redd

**Board Members Not Present:**

Sen. Neil Anderson  
Sen. Bill Cunningham  
Rep. Angelica Guerrero-Cuellar  
Lauren Neill  
Deno Perdiou

**1) Approval of the February 5, 2024, Open Meeting Minutes**

- On Ralph Caldwell's motion and Carla Redd's second, the February 5, 2024, meeting minutes were unanimously approved.

**2) Legislative Update**

- HB5128 –John Ferraro stated that HB5128 talks about a sheriff being appointed to local ETSBs. Some don't have any affiliation with the county, so there is some opposition to this bill. Ralph Caldwell stated that there is currently an amendment filed to change this language. Chairman stated that he will check with Governmental Affairs on the language.

### 3) Financial Update

#### • Crowe Update

- Surcharge calculation information was collected from the states of Georgia, North Carolina, Ohio, and Pennsylvania. These states are similarly populated states to the state of Illinois. Chairman presented to the Board an update on what information was received and what is still being expected from these states so Crowe can continue their analysis. More information will be presented at the next meeting.
- Deb Prather noted that there is not any wireline information on the Crowe Update. Does wireline still need to be a part of this review? She also asked if anyone inquired about where these other states are at in deploying Next Generation 911 services?

#### • Monthly Financial Report

The Fiscal Year 2024 revenue and expenditures financial documents through 01/31/2024 and 02/29/2024 were provided to the Board for review.

### 4) Administrator's Update

#### NG911

Cutover to the ESInet

- 85 PSAPs have cutover to date.
- 45 PSAPs remain to be cutover.
- 6 PSAPs are scheduled to cutover in April.

#### NG911 – Text-to-911

35 Kickoff Calls have been completed. 4 PSAPs have received Text Ready Notices from Intrado.

#### NG911 – NNI's

INDigital - CSI/NCIS/Standalone PSAPs –Continuing to test and verify PSAPs adjacent to cutover counties. SIP Transfer List is in the process of being reviewed.

NINGA – New Testing Date TBD.

#### Aerial Grant Project

The Aerial Vendor has indicated that they only need 5 or 6 good days to finish the flights. They have two planes on-site in Illinois.

#### FY25 Grants

Consolidation – Funding Available = \$7.5M

- 5 Applications received. Funding Requested = \$17M

NG911 Expenses – Funding Available = \$12M

- 29 Applications received. Funding Requested = \$16M
- Funding Priority
- NG911 i3 Capable CHE
- NG911 i3 Capable Recording Systems
- GIS Projects to Support NG911
- EMD Protocol Upgrades to Support CAD System Integration
- CAD-to-CAD Interface - Between a Primary and Backup PSAP or between PSAPs in the same or neighboring 911 Systems
- Indoor School Mapping

#### TC & TC Supervisor Training and Certification

- Modules in Development: Call Processing, Interpersonal Communications, Callers with Disabilities and Special Needs, Communications & Technology, Quality Assurance. Next

Modules to be Developed: Legal Concepts, Sexual Assault Incident Procedures (ILETSB), CESSA/988.

**CESSA**

- The Standards & Protocol Committee is continuing to work with PowerPhone, APCO and Priority Dispatch to include the Interim Risk Level Matrix within their protocols.
- A survey to obtain operational information from PSAPs using Hospital Based Protocols and Police Only PSAPs is being finalized. Meetings will be scheduled after the survey responses are reviewed.
- The next Statewide Advisory Committee (SAC) meeting is April 8, 2024, at 1:00 p.m.

**5) Old Business**

- **Review of Part 1324.** The current draft of Part 1324 was presented to the Board. Cindy Barbera-Brelle responded to all comments and questions from the Board.
- **Review of Part 1326** – The current draft of Part 1326 was presented to the Board. Cindy Barbera-Brelle responded to all comments and questions from the Board. Allowables and disallowables were extensively discussed. The Board will continue to provide their input and discuss this topic further.
- **Strategic Planning**  
The Chairman stated that there is not a master contract available to guide the Board through the planning process. The Chairman stated that once all the information is received from Crowe, he suggested making the July and August meetings be 2-day sessions. There will not be a secondary outlet in Wheaton in July and August. The Chairman suggested a start time of 10:00 a.m. and then adjourn for the day. Then start relatively early the next morning on the second day.

**6) New Business**

- Welcome to the newest member to the Statewide 9-1-1 Advisory Board – Melinda Woker
- Board members should have received their notification for filing of their statement of economic interest. The Chairman requested that once this has been completed, to please forward the confirmation of completion to the Chairman.
- Ralph Caldwell stated that at the beginning of the month we had a 911 outage with approximately seven locations that were hit. He asked what happened, what research is being done and what we can do in the future to eliminate these outages? The Administrator stated that she can't speak on this until she knows what the problem is. She is waiting on the analysis, and she stated that she has been in touch with AT&T. As soon as she receives the information she will report back to the Board.
- Tammy Peterson asked what the status is of the ISP acquiring call handling equipment? The Chairman stated that we are ensuring we have DoIT's assistance. We are utilizing the master contract with Motorola to pursue the Vesta call handling. Chairman stated that it may be the summer before this is accomplished. ISP intends to move forward with distributing funds in accordance with statute by June 30,2024.

- Melinda Woker commented that the next meeting is April 8, 2024, which is the date of the solar eclipse. The Chairman will look to see if the April 8, 2024, meeting could possibly be cancelled.
- Elizabeth (Liz) Lopic, attorney for the ISP, is an Assistant Deputy Counsel. She is going to be stepping into the role as the 911 Legal Counsel. She will be joining our team and eventually transitioning into this role.

#### **7) Public Comment**

- Shelly Dallas stated that the AFR form is extremely frustrating to save. Stated that the printout of the AFR form didn't save the notes.
- Brent Reynolds suggested that the state buy a new system or pay someone to do a different kind of reporting solution.
- Chairman stated that there is some testing that will be completed on the AFR form, and these concerns will be addressed.

#### **8) Adjourn**

On a motion by Sam McClerren and a second by John Ferraro the meeting was adjourned at 12:03 p.m. The motion carried by a unanimous vote by the Board.