

## **Statewide 9-1-1 Advisory Board**

**Open Meeting  
September 18, 2023, at 10:00 a.m.**

The Board met pursuant to notice, at 10:00 A.M. at the Illinois Department of Transportation 2300 S. Dirksen Parkway, Springfield, IL, and via WebEx.

### **Board Members physically present:**

Ralph Caldwell  
Chief Demond Dade  
John Ferraro  
Philip McCarty  
Sam McClerren  
Randy Nehrt  
Tammy Peterson  
Deborah Prather  
Delores Temes  
Col. Kelly Walter  
Linda Zerwin

### **Board Members present by phone/WebEx:**

Laura Daley  
Deno Perdiou

### **Board Members not present:**

Sen. Neil Anderson  
Sen. Bill Cunningham  
Rep. Angelica Guerrero-Cuellar  
Lauren Neill  
Rep. Mike Marron  
Debra Piscola  
Chief Carla Redd

The Chairman opened the meeting at 10:00 A.M., roll call was taken, and a quorum was present.

#### **1) Approval of the April 17, 2023, Open Meeting Minutes**

- On Linda Zerwin's motion and Chief Demond Dade's second, the April 17, 2023, meeting minutes were unanimously approved.

#### **2) Legislative Update**

- Reappointments in progress for those members whose appointments have expired.
- JCAR recommended that we put all new rules together into one section and we will then rescind our old rules.
- Administrative Rule 1324 draft was reviewed by the Board.
  - Comments are due back by October 20, 2023, for Admin. Part 1324 draft.
- Administrative Rule 1326 draft will be presented at the next Board meeting on October 30, 2023.
- Administrative Rule 1325 is being restructured, not eliminated.
- Suzanne Bond explained the JCAR process of the Administrative Rules. The rules will be reviewed by the Board one at a time, then they will be filed with JCAR altogether. Hoping to have the Board review completed by early January and filed with JCAR late January/early February.

#### **3) Financial Update**

- The FY23 projected spending and the year-to-date spending through 06/30/2023 was provided to the Board.
- A lot of work has been completed by Crowe. Michael Yokley provided a slideshow on the project initiation. Crowe provided a preliminary draft and Michael Yokley talked through those results. Crowe based their surcharge models on call volume, population, and cost per call. Crowe has reviewed previous year's AFRs, and this analysis is helping ISP build an ongoing mechanism for reviewing and analyzing AFR data.
- ISP continues to review statements and the application of surcharges across carriers.
- Crowe continues to work on a couple of main areas of the scope of work including cost analysis and changes associated with consolidation and changes and variances since 911 came to ISP.
- Discussed Michigan's Pre-Paid audit.

#### **4) Administrator's Update**

##### **NG911**

- Cutover to the ESInet
  - 47 PSAPs have cutover to date.
  - 85 PSAPs remain to be cutover.
- 17 PSAPs have scheduled cutover dates - Proviso Central (9/26) and Justice (10/10) are scheduled to cutover in September and October.
- 3 PSAPs are scheduled to transition in November.

##### **NG911 – Text-to-911**

- Technical Kickoff - 9/22
- 1<sup>st</sup> Round of PSAPs Kickoff - 9/28

##### **NG911 - GIS**

- Latest Workflow Tool Version 4.1.9
- AT&T Extract available and available upon request. Intrado is in the process of completing ALI compares for 911 Authorities that are live.
- A 98% Match Rate required.

##### **NG911 – NNI**

- INdigital - CSI/NCIS/Standalone – Test session 9/11. Additional test sessions to be scheduled.
- NINGA – New set of jacks for received. Escalation to move circuits submitted. Working with Comtech to finalize the test cases.

##### **PSAP Cyber Security Projects**

- CISA – Lee, Lake, Glenview South, and Sangamon in progress. Clinton completed.
- IL DoIT PSAP Risk Assessment – 83 of the 176 PSAPs have been scheduled or completed.
- 98 PSAPs have not taken advantage of this free opportunity which includes CrowdStrike Falcon Endpoint Detection & Response software.

##### **FY24 Grants (Consolidation and NG911 Expenses)**

- FY22-FY24 Grantee Financial and Performance Reports for the 070123-093023 reporting period are due no later than October 31<sup>st</sup>.
- An AmpliFund Pay Request Technical Assistance session is scheduled for September 25<sup>th</sup> @ 10 AM.

##### **TC & TC Supervisor Training and Certification**

- Following National 911 Office Minimum Training Standards Topics along with adding Illinois specific topics.
- Training & Certification Team – PSAP Trainer’s contact information requested from 911 Authorities. With responses received Trainers were presented with the opportunity to participate in the project. 19 Supervisors/Coordinators from across the State have taken on the challenge.
- Finalizing EMS, Fire and Law Modules.

#### **CESSA**

- PSAPs are continuing to work with their EMS and Law Enforcement resources to gather information to complete their Landscape Analysis Survey.
- The Standards & Protocol Committee is working with the Protocol Providers to incorporate the Interim Risk Matrix
- The Training Committee is working on the 988, 590 and 911 Training Curriculum.
- The next Statewide Advisory Committee meeting is October 16<sup>th</sup> at 1 PM.

#### **5) Old Business**

N/A

#### **6) New Business**

N/A

#### **7) Public Comment**

Steve Rauter asked if there are any legislative initiatives that we should be aware of?  
The Chairman stated that she is not aware of any issues related to 911.

#### **8) Adjourn**

- On a motion by Phil McCarty and a second by Tammy Peterson the meeting was adjourned at 1:34 p.m. The motion carried by a unanimous vote by the Board.