

## Statewide 9-1-1 Advisory Board

**Open Meeting**  
**March 20, 2023, at 10:00 a.m.**

The Board met pursuant to notice, at 10:00 A.M. at the Illinois Department of Transportation 2300 S. Dirksen Parkway, Springfield, IL, and via WebEx.

### **Board Members physically present:**

Ralph Caldwell  
Chief Demond Dade  
John Ferraro  
Philip McCarty  
Randy Nehrt  
Tammy Peterson  
Deborah Prather  
Delores Temes  
Col. Kelly Walter  
Linda Zerwin

### **Board Members present by phone/WebEx:**

Laura Daley  
Sam McClerren  
Debra Piscola

### **Board Members not present:**

Sen. Neil Anderson  
Sen. Bill Cunningham  
Rep. Angelica Guerrero-Cuellar  
Rep. Mike Marron  
Deno Perdiou  
Chief Carla Redd

The Chairman opened the meeting at 10:00 A.M., roll call was taken, and a quorum was present.

#### **1) Approval of the February 06, 2023, and February 17, 2023, Open Meeting Minutes**

- On Tammy Peterson's motion and Chief Demond Dade's second, the February 06, 2023, meeting minutes were unanimously approved.
- On John Ferraro's motion and Ralph Caldwell's second, the February 17, 2023, meeting minutes were unanimously approved.

#### **2) Legislative Discussion**

- Senate Bill 326 and House Bill 3940 were both heard and passed out of Committee.
- The Chairman went over proposed changes to HB 3940 with the Advisory Board. More meeting dates can be added to discuss legislative language if needed.
- Discussion about the ISP Allowable Surcharge chart. The ISP chart attempts to clarify what the FCC says is allowable. The chart will be part of Code Part 1329. Non-allowable uses of surcharges are seen as diversion by the FCC. More discussion on this chart will occur on a later date.

- Phil McCarty recommended that ISP grants should look to the future needs such as training and CPE replacement. The Administrator stated that the ISP can look at doing an expansion of items that are eligible for funding when reviewing the FY25 grants in November. There are two areas that deal with grants in the legislation that were suggested to be reviewed.

### **3) Financial Update**

- The FY23 projected spending and the year-to-date spending through February 28, 2023, was provided to the Advisory Board.

### **4) Administrator's Update**

#### **NG911**

- Transition to the ESInet
- 25 PSAPs have cutover to date.
- 92 PSAPs remain to be cutover.

#### **NG911 – Text-to-911**

- TCC awards have been made to AT&T (Intrado) and Comtech dba NextGen Communications, Inc. Contract negotiations are in progress.

#### **NG911 - GIS**

- 911 Systems are continuing to ready their NG911 GIS data in advance of their scheduled Operational Readiness Testing (ORT).

#### **FY24 Grants (Consolidation and NG911 Expenses)**

- 3 Consolidation Grant Applications and 24 NG911 Expenses Grant Applications are in the process of being reviewed.

#### **TC & TC Supervisor Training and Certification**

- Working with DoIT OneNet resources to become familiar with the Learning Management System.
- Continuing to work on the Training Modules to get them updated and ready for the on-line curriculum.

#### **CESSA**

- The CESSA Standards and Protocols subcommittee has developed an Interim Risk Level Matrix for mental health and behavioral health crisis calls and situations received by 9-1-1 centers.
- The matrix is described as an interim matrix because the type of response as well as the response times described reflect what is available in the current Illinois crisis system.
- As the crisis system evolves and expands adopting more and varied co-responder models and alternative crisis responses, the risk matrix will need to be modified to reflect these changes.
- There are 4 Risk Levels – Emergent, Urgent, Moderate, Low
- A Toolkit has been distributed to the Regional Advisory Committees (RACs) with a standardized methodology for reaching a consensus on customization of Levels 2 and 3 of the Interim Risk Level Matrix for mental health/behavioral health crisis calls and for planning their work.
- PSAPs will be working with their EMS and Law Enforcement resources to gather information to complete a Landscape Analysis Survey.
- PSAP staff will be completing a Training Survey that will assist the CESSA Training Committee and the Administrator's Office with identifying training topic areas.

- The next Statewide Advisory Committee meeting is April 10<sup>th</sup> at 1:00 p.m.
- The Training Technical Committee's first meeting is March 28<sup>th</sup> at 10:30 a.m.

#### **5) Old Business**

None

#### **6) New Business**

- Chris Kindelspire has resigned from the Board. He was the representative from a county with a population between 37,000 to 100,000. Anyone interested in this position should contact the Chairman.
- A member position from the Illinois Sheriff's Association and a non-voting member position from an incumbent local exchange carrier are also open positions on the Board.
- The 9-1-1 Advisory Board meeting agendas, minutes, WebEx recordings, and the Administrator's Update are available on the ISP website.
- All meetings will be held at IEMA except the May's meeting which will be held at IDOT. Any potential meeting sites must be open to the public with public notice of the meeting. Contact the Chairman if interested in hosting a Board meeting.

#### **7) Public Comment**

- Eric Raymond – Iroquois County – asked if there were benefits to reviewing other 911 authority's budgets.
- Richard Bessette – Inquired about the computation of percentages for split zip codes.
- Steve Rauter and Mike Tillman provided the Board with information that they have collected concerning billing of surcharges.

#### **8) Adjourn**

- On a motion by Sam McClerrren, and a second by Phil McCarty, the meeting was adjourned at 11:46 a.m. The motion carried by a unanimous vote by the Board.