

9-1-1 ADVISORY BOARD MEETING – March 20, 2023 - 10:00 AM

NG911

- Transition to the ESInet
 - 25 PSAPs have cutover to date.
 - 92 PSAPs remain to be cutover.

NG911 – Text-to-911

TCC awards have been made to AT&T (Intrado) and Comtech dba NextGen Communications, Inc. Contract negotiations are in progress.

NG911 - GIS

- 911 Systems are continuing to ready their NG911 GIS data in advance of their scheduled Operational Readiness Testing (ORT).

FY24 Grants (Consolidation and NG911 Expenses)

- 3 Consolidation Grant Applications and 24 NG911 Expenses Grant Applications are in the process of being reviewed.

TC & TC Supervisor Training and Certification

- Working with DoIT OneNet resources to become familiar with the Learning Management System.
- Continuing to work on the Training Modules to get them updated and ready for the on-line curriculum.

CESSA

- The CESSA Standards and Protocols subcommittee has developed an Interim Risk Level Matrix for mental health and behavioral health crisis calls and situations received by 9-1-1 centers.
- The matrix is described as an interim matrix because the type of response as well as the response times described reflect what is available in the current Illinois crisis system.
- As the crisis system evolves and expands adopting more and varied co-responder models and alternative crisis responses, the risk matrix will need to be modified to reflect these changes.
- There are 4 Risk Levels – Emergent, Urgent, Moderate, Low
- A Toolkit has been distributed to the Regional Advisory Committees (RACs) with a standardized methodology for reaching a consensus on customization of Levels 2 and 3 of the Interim Risk Level Matrix for mental health/behavioral health crisis calls and for planning their work.
- PSAPs will be working with their EMS and Law Enforcement resources to gather information to complete a Landscape Analysis Survey.
- PSAP staff will be completing a Training Survey that will assist the CESSA Training Committee and the Administrator's Office with identifying training topic areas.
- The next Statewide Advisory Committee meeting is April 10th at 1:00 p.m.
- The Training Technical Committee's first meeting is March 28th at 10:30 a.m.