

## Statewide 9-1-1 Advisory Board Minutes

March 14, 2022  
10:00 A.M.

Due to the current COVID-19 pandemic, this meeting was conducted via WebEx.

The Board met pursuant to notice, at 10:00 A.M. via WebEx.

Board Members physically present:

None

Board Members present by phone/WebEx:

Ralph Caldwell  
Demond Dade  
Juanita Kramer  
Rep. Mike Marron  
Sam McClerren  
Tammy Peterson  
Debra Piscola  
Col. Kelly Walter  
Linda Zerwin

Board Members not present:

Sen. Neil Anderson  
Sen. Bill Cunningham  
Rep. Kathleen Willis

Welcoming remarks:

Chairman Walter opened the meeting at 10:08 A.M.; the roll call was taken, and a quorum was present.

### **1) Approval of the January 10 and February 24, 2022, Open Meeting Minutes**

On Sam McClerren's motion and Linda Zerwin's second, the January 10, 2022, minutes were unanimously approved by the Board. On Ralph Caldwell's motion and Juanita Kramer's second, the February 24, 2022, minutes were unanimously approved by the Board.

### **2) Jim Stromberg, CISA – Shields Up Cybersecurity**

CISA recommends all organizations regardless of size adopt a heightened posture when it comes to cybersecurity and protecting their most critical assets. Recognizing that many organizations find it challenging to identify resources for urgent security improvements, CISA has compiled a catalog of free services from government partners and industry to assist. Resources can be found at: <https://www.cisa.gov/free-cybersecurity-services-and-tools>

### **3) Legislative Review**

HB5502 - The Chairman discussed comments that were received from the Cable Association. Juanita Kramer identified the problem where unintentional 9-1-1 calls are placed accidentally when people are required to dial a 9 to access an outside line.

The Chairman also discussed the ISP requested technical amendment which requests use of excess administrative costs to upgrade ISP call center equipment at its consolidated communication centers to meet operational and technical standards for next generation. This would be one-time costs not continuous funding. This would result in savings in transfer costs. There were concerns expressed regarding costs.

- Review of ISP requested technical amendment
  - Vote on amendment – No vote taken. Topic tabled and meeting continued to March 17, 2022.
- Review Cable Association comments and ISP recommended changes
  - Vote on technical amendment – No vote taken.

#### **4) Financial Update**

Update will be given at the March 17, 2022 meeting.

#### **5) Administrator's Update**

##### **Unserved Counties**

- Henderson/Hancock – Scheduled to Go Live April 6th.
- Stark/Peoria – Technical Review completed. ALJ Hearing to be scheduled.

##### **2021 AFRs**

Only one 911 System has not submitted their 2021 AFR. Surcharge will be withheld beginning with this week's March distribution.

##### **NG911 – ESInet, NGCS, NOC/SOC**

- AT&T is reviewing our final comments.
- 77 out of 110 AVPN circuits have been installed. 105 site surveys have been completed.
- The transition of the 1st 31 PSAP to the ESInet is scheduled to begin June 14<sup>th</sup> and is projected to be completed by September 15<sup>th</sup>. Operational Readiness Testing has been scheduled.
- Intrado is working on field mapping and data testing along with the determining the process that we'll use to migrate GIS data to the State portal.

##### **NG911 – GIS**

- 117 of 129 911 Systems have uploaded data
- The collective error rate is 2.16%
- An updated Workflow Tool that includes new functionality will be released this week. The error rate will be reduced to 5%.

##### **FY23 Grants**

NG and Consolidation Grant applications review in progress.

**6) Old Business**

Board appointments are still pending.

**7) New Business**

None

**8) Public Comment**

Cindy Wagner, Randolph County – believes that companies are complying with allowing 9-1-1 to be dialed without dialing a 9 first.

Brian Whitaker, St. Clair County – concerned about the costs of other equipment that the ISP will need and future costs to upgrade that equipment...who pays connectivity to the statewide ESInet, training requirements, etc.

**9) Adjourn**

On a motion by Ralph Caldwell and a second by Linda Zerwin, the meeting was recessed at 11:30 A.M. and continued until 10:00 AM on March 17, 2022. Motion carried by a unanimous vote by the Board.