



ILLINOIS STATE POLICE

NEWS RELEASE

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ILLINOIS STATE POLICE CELEBRATES RECENT TELECOMMUNICATOR PROGRAM GRADUATES AND PROMOTIONS

SPRINGFIELD – The Illinois State Police (ISP) held its first annual Telecommunicators Graduation and Promotion Ceremony today, administering the ISP Telecommunicators (TC) Oath to 30 graduates and recognizing the recent promotions of an additional nine TCs.

“Telecommunicators are the calming voice on the line when people need emergency help the most,” said ISP Director Brendan F. Kelly. “ISP provides extensive training, from Trooper to telecommunicator, to ensure we provide the best possible service to the people of Illinois. It’s an honor to welcome our newest telecommunicators to the ISP family and recognize excellence in service.”

The ISP Communication Centers cover 102 counties and answer an average of 650,000 calls statewide every year. ISP’s TCs serve as the crucial first link in the chain of emergency response, connecting individuals in crisis with first responders arriving on scene. ISP currently employs 117 TC personnel throughout the state.

From November 2025 through February 2026, 30 TCs successfully completed ISP’s intensive training program, delivered across six ISP Communication Centers. The rigorous 6-12-month curriculum includes both classroom instruction and hands-on, scenario based training.

In addition to the 30 recent graduates, ISP recognized nine telecommunicators who have been promoted to Lead Workers, Supervisors, and Regional Managers over the same timeframe.

In recognition of the extensive telecommunications training and the commitment to excellence, ISP will hold an annual ceremony to celebrate its new graduates and honor those who have been promoted.



ISP 2026 Telecommunicator Graduation and Promotion Honorees

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