

## LEADS Daily Bulletin

JULY 8, 2025

**ISP Bureau of Identification -- Public Access By Appointment Only**

Effective Monday, June 30, 2025, public access to the Bureau of Identification (BOI) building, 260 North Chicago Street, Joliet, Illinois has been significantly limited. Members of the public requiring services from the BOI must schedule an appointment with Customer Support via email or telephone prior to entering the facility. Regular business hours for the BOI are Monday through Friday 8:00 a.m. - 4:00 p.m. If your agency refers a member of the public to the BOI for criminal history services, please inform those individuals of the need to schedule an appointment by email at [ISP.BOI.Customer.Support@illinois.gov](mailto:ISP.BOI.Customer.Support@illinois.gov) or (815) 740-5160.

**Law enforcement access to the BOI is not restricted and does not require an appointment.**

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