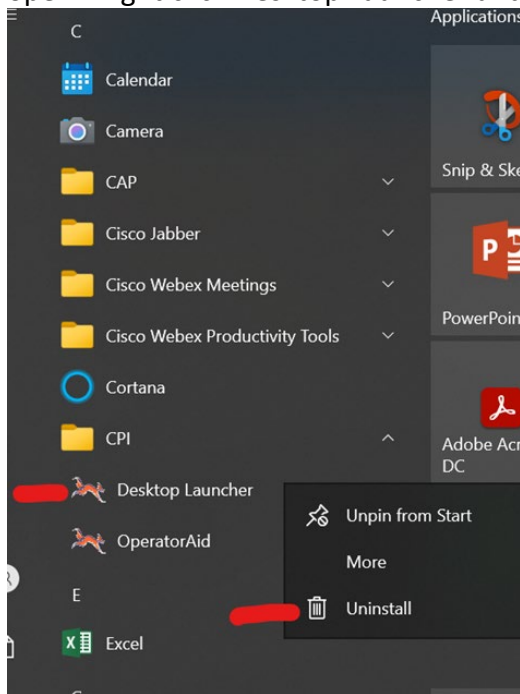# Information for Installing a New Desktop Messenger or Moving Desktop Messenger to Another Computer
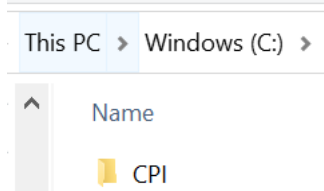
*** For new install see page 2 for installation

Two steps for uninstall of station/product keys

To reinstall a new version/product key on to a computer these two steps MUST be followed.
- The computer has to have the CPI info removed in order for the new information to be the primary. If this is not done, the previous information will overwrite the new information.

1. Got to the WINDOWS start menu and scroll to the "C", find the CPI folder and open. Right click Desktop Launcher and "Uninstall"

2. Open the C: drive folder. Right Click CPI and Delete

YOU ARE NOW READY TO INSTALL THE NEW STATION/PRODUCT KEY

INSTALL INFORMATION

The production version of LEADS 3.0 Messenger may be downloaded and installed through the link below. The product key for your agency is provided in the below email. Agencies may download and install the software and register the product keys as soon as they receive the product keys.

The Messenger software can be downloaded from: http://leads.isp.illinois.gov:8080/ILL/

(Default Station = CDC, Agency = ORI, Product Key = Product Key)

Station	ORI	Product Key

NOTE – Agencies are responsible to record what station is on each computer and remove the program from an old computer prior to the computer being replaced.