

**LEADS 3.0 Hit Confirmation Responses and SOS Images update**

Daily Bulletin for 07/13/2021

**LEADS 3.0 Hit Confirmation Requests/Responses**

The ISP has learned that some Hit Confirmation Request messages are being misdirected. If your agency does not receive a response to a hit confirmation request within the 10 minutes allowed, please follow up with a phone call to confirm the hit.

Please report any misdirected LEADS administrative messages to the ISP Help Desk.

**UPDATE: SOS Photos via LEADS2000 is full service.**

**REMINDER: The LEADS 3.0 Messenger Workstation client will have access to SOS Photos.**

The only users that will require access to LEADS2000 for SOS Photos are officers performing their duties in the mobile environment.

**IMPORTANT – SOS Photos will be the only available function in LEADS2000.**

There has been no change to the current SOS Photo query process, so it will look and work the same. It's important to note that all other LEADS2000 query screens will still appear fully functional to the user, and the receiver may still connect, however no information will be processed. DO NOT USE LEADS2000 for anything other than SOS Photos.

Please contact the ISP Help Desk with questions at [ISP.HELPDESK@illinois.gov](mailto:ISP.HELPDESK@illinois.gov) or (217) 782-4155.